

**Customer Service**

Call us anytime 1-800-TWCABLE
Visit us at twc.com

Account number

10404-**661891903**-1001
Customer code **8499**

Due date	Service period	Amount due
Mar 06, 2016	02/15-03/14	\$127.36

Phyllis Wallis
Account Phone 1-920-731-1685
2717 N Beechwood Ct
Appleton, WI 54911-2218

Previous balance & payments

Balance last statement	126.80
Payments received as of Feb 08, 2016	-126.80

Current month

Monthly services	109.77
Taxes, fees & surcharges	17.59

Total due on Mar 06, 2016	\$127.36
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ENJOY TWC BETTER

Watch Live TV at home or on-the-go with our free TWC TV® app. Now available for TV customers on PC, iOS, Android, Xbox One/360, Kindle Fire and Roku.

Now upgraded services are installed at your convenience with a 1-hour appointment window.

Access over 450,000 free TWC WiFi® hotspots nationwide. Use our WiFi Finder app wherever you are.

Thank you for being a valued Time Warner Cable customer. To learn more about our advanced products, please call 1-800-892-2253 or visit twc.com



1320 DR MARTIN LUTHER KING DR MILWAUKEE, WI 53212
7630 1000 N0 RP 10 02102016 NYYNNNN 0009731 S1 T39
10147 1 AV 0.388

PHYLLIS WALLIS
2717 BEECHWOOD CT
APPLETON WI 54911-2218



Please detach and enclose this coupon with your payment.



**Please allow 7-10 days for delivery and payment processing. See reverse side for more convenient payment options.

Payment due date
Mar 06, 2016

Account number
10404-**661891903**-1001

Total amount due
\$127.36

Amount enclosed

TIME WARNER CABLE
PO BOX 4639
CAROL STREAM, IL 60197-4639

104040010046618919031500127364639

Phyllis Wallis**Total due on Mar 06, 2016: \$127.36****Account number** 10404-**661891903**-1001**Customer code** 8499**Statement date** Feb 10, 2016

Previous Balance	
Balance last statement	126.80
Total previous balance	126.80
Payments	
01/26 Payment received	-126.80
Total payments	-126.80
Monthly services	
02/15-03/14 Time Warner Cable Promotion	79.99
Includes: Starter TV, Standard TV, Basic Internet, Voicemail, Home Phone National, Includes UNLIMITED local and long distance in the US and Canada	
Complimentary Subscription for 12 months,	0.00
Includes: The Movie Channel, Showtime	
Time Warner Cable Promotion	0.99
Includes: Digital Adapter	
Digital Adapter Remote	0.00
HD-DVR Set-Top Box	11.75
DVR Service	12.99
Internet Modem Lease	8.00
Voicemail Thank You Gift	-3.95
Total monthly services	109.77
Taxes, fees & surcharges	
Broadcast TV and Sports Programming	5.50
Surcharges	
Franchise Fee	3.67
WI State and Local Taxes	5.84
FCC Regulatory Fee - Cable	0.08
Police and Fire Protection Fee	0.75
Federal Universal Service Fund	1.13
FCC Regulatory Fee - Voice	0.02
Regulatory Recovery Fee Federal	0.17

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State Universal Service Fund	0.34
Regulatory Recovery Fee State	0.09

Total taxes, fees & surcharges **17.59****Total due on Mar 06, 2016** **127.36****Reach us at your convenience****In person**

133 N. Mall Drive, Appleton, WI 54913

Monday-Friday 10am-7pm

Saturday 10am-5PM

Sunday 11am-4pm

On twc.comVisit twc.com/account to pay your bill online, view FAQs/self-help options and chat with live agent. Just have your customer code above on hand.**Through your mobile device**

With our free My TWC® app.

Over the phone

Call us anytime at 1-800-TWCABLE to speak to someone live with any questions about your bill.

*Basic TV tier (Starter TV) is \$24.50**TV equipment charges (before discount and per device): Set-Top Box \$11.75; CableCARD \$2.50; Digital Adapter \$3.25***Pay online**

Go green with online bill payment.

Sign up at twc.com/account

Have your account number and customer code ready, found on the top of this page.

Pay by phoneCall us anytime at **1-800-TWCABLE**; simply say "pay my bill" to pay your bill for free. Or you can speak to someone live with any questions about your bill.**Customer information**Experiencing technical issues with closed captioning? Call 1-800-892-2253, email closedcaption@twcable.com, or fax 1-877-430-1386. Address written complaints to W. Wesselman, Legal, 13820 Sunrise Valley Dr., Herndon, VA 20171, email ccissues@twcable.com, or fax 1-704-697-4935. To follow up on a written submission only, call 1-877-276-7432.

If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgement and acceptance of this policy and its terms and conditions.

To view the call detail for your Home Phone calls, go to twc.com/accountFor information on any programming changes in Southeast or Northeast Wisconsin, please consult the legal notices published in the Milwaukee Journal Sentinel and the Green Bay Press Gazette on the 1st and 3rd Wednesday of each month or on twc.comVisit twc.com/careers for career opportunities at Time Warner Cable.

TWC imposes surcharges to recover costs of complying with its governmental obligations.

Franchising Authority: FCC ID#WI0054
WI Dept Financial Institutions, P.O. Box 7846
Madison, WI 53707-7846

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