Natural Language Processing

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Language Models

Roadmap

- Define natural language processing and capabilities
- Introduce language models
- spacy package and language model: en_core_web_sm

Natural Language Processing

- ▶ Natural language processing allows machines to "understand" human language
- Uses linguistics and machine learning to text into usable data
- ▶ There is a wealth of information stored in text: "text as data"
- Examples of use cases: sentiment analysis, text prediction, speech-to-text

Language Models

- ➤ Language models: statistical model that understands and generates text based on patterns from pre-trained and hand-tagged text data
 - Parts of speech
 - ► Relationships between words
 - "Base" versions of words (the verb 'to walk' may appear as 'walk', 'walked', 'walks' or 'walking')
- Training data depends on the model: news articles, web pages, books
- After the model has been trained, then it can be applied to any sentence/document and it will make a data-driven guess as to how each word/sentence is structured
- Side note: GPTs are large language models (hence the term LLMs) − basic NLP tools consist of small language model

Capabilities of Language Models: Technical

Cover these in class

- ▶ **Tokenizing**: splits text into **tokens** usually a word, punctuation, or white space
- Named entity detection: identifies people, organizations, locations
- **Dependency parser**: analyzes syntax structure of sentence

Will not cover these for time reasons, but good to know about

- ▶ Parts-of-speech tagger: assigns parts-of-speech to tokens
- lacktriangle Converts words to their base form (e.g., texts o text, coding o code, fastest o fast)

Capability of Language Models: Conceptual

- We can use NLP methods to answer questions about a piece of text in a data-driven way
- ▶ We will discuss 3 use cases below that answer the following questions:
 - ▶ What is the sentiment expressed in a document?
 - ► Who/what is being discussed?
 - What is being said about a particular topic?

SpaCy package

- SpaCy is the most popular toolkit for NLP in Python
- Optimized to handle large volumes of text
- ▶ Includes pre-trained libraries in multiple languages we don't need to train it
 - We will use a popular English language model: "en_core_web_sm" (English Core Web Small)

spaCy

- From command line, install the spaCy package
- \$ pip install spacy

spaCy

- From command line, install the spaCy package
- \$ pip install spacy
 - ▶ We need to install the *language model* as well (in **command line**)
- \$ python -m spacy download en_core_web_sm

spaCy

▶ To start using spaCy, import the package and then load the language library

```
import spacy
nlp = spacy.load("en_core_web_sm")
```

Language Models

- Note that spaCy has many languages beyond English in its library!
- Potentially useful if your projects are not about an English-speaking context

Language support

spaCy currently provides support for the following languages. You can help by improving the existing language data and extending the tokenization patterns. See here d> for details on how to contribute to development. Also see the training documentation for how to train your own pipelines on your data.

LANGUAGE	CODE	LANGUAGE DATA	PIPELINES
Catalan	ca	lang/ca	4 packages 🕎
Chinese	zh	lang/zh	4 packages 🕎
Croatian	hr	lang/hr	3 packages 🕎
Danish	da	lang/da	4 packages 🕥

Intro to using spaCy

Next, we can load some text into the model using nlp

spacy.tokens.doc.Doc

Like we saw with BeautifulSoup, the spaCy package has "parsed" through the text, so we can apply various methods to the text

Intro to using spaCy

- .sents property allows us to iterate over sentences
- ▶ Output is a "generator" object like a memory-efficient version of a list
- Since we're working with sentences that are small enough, we can just convert it into a list

```
sents = doc.sents
sents_list = list(doc.sents)
print(sents_list[0])
```

The unemployment rate is good right now.

```
print(sents_list[1])
```

I wouldn't want to stay at this level of inflation, though.

```
print(sents_list[0][1])
```

unemployment

Tokenizing

- ▶ A basic NLP functionality is **tokenizing** splitting text up into units of analysis
- ► Tokenizing in and of itself isn't a useful function, but many of the NLP functionalities depend on it

```
for token in sents_list[1]:
    print(token.text)
```

would n't

want to

stay at

this level

level

Tokenizing

- Tokens are usually a word
- But for "wouldn't", it splits it into "would" and "n't" to distinguish that they are two different parts of speech, with very different functions within the sentence
 - "would": auxilary verb
 - "n't": negation
- Other example of splits within words: "state-of-the-art"
 - "state"
 - "of"
 - "the"
 - "art"

Summary

- Language models are pre-trained models that parse through and "understand" text
- In Python: spacy package
- ► Tokenizing is a basic NLP functionality

Use Case 1: Sentiment Analysis

Sentiment Analysis: Roadmap

- Introduce sentiment analysis and spacytextblob
- Example with presidential debate
- Do-pair-share

Sentiment Analysis

- What is the sentiment expressed in a document?
- One common usage for NLP is extracting sentiment: emotional tone behind a body of text
- Widely used in social media monitoring, customer feedback analysis, and market research
 - ► Can be rule-based using pre-defined rules and lexicons
 - Or derived from machine learning or deep learning models

Sentiment Analysis

- We will use TextBlob: sentiment classifier that is trained on labeled dataset of text examples
- spacytextblob: wrapper that integrates TextBlob with spacy
- In command line:

```
$ pip install spacytextblob
```

```
from spacytextblob.spacytextblob import SpacyTextBlob
nlp = spacy.load('en_core_web_sm')
nlp.add_pipe('spacytextblob')
```

<spacytextblob.spacytextblob.SpacyTextBlob at 0x13566fce0>

Sentiment Analysis

spacytextblob measures 2 dimensions of sentiment:

- ▶ **Polarity**: positive or negative (-1 to 1)
- **Subjectivity**: objective vs. subjective (0 to 1)

Sentiment Analysis: polarity

▶ Polarity: higher number = more positive

▶ Sentiment can be estimated at the document level

```
doc._.blob.polarity
```

Sentiment Analysis: polarity

▶ Polarity: higher number = more positive

▶ Sentiment can be estimated at the document level

```
doc._.blob.polarity
```

0.4928571428571428

Or at the sentence level (do you agree with second sentence polarity?)

```
print([sent._.blob.polarity for sent in doc.sents])
```

[0.4928571428571428, 0.0]

Sentiment Analysis: polarity

Or at the token-level

print([token._.blob.polarity for token in doc])

[0.0, 0.0, 0.0, 0.0, 0.7, 0.2857142857142857, 0.0, 0.0, 0.0, 0.0, 0.0, 0.0]

Sentiment Analysis: Under the Hood

- Where do these sentiment values come from?
- spacytextblob builds on a lexicon (aka library) called pattern
 - **Lexicon**: a collection of words and their associated polarity/subjectivity scores
 - Developed through manual labeling of words, mostly of adjectives
 - This is why "I wouldn't want to stay at this level of inflation, though." gets a polarity of zero
- Depending on your use, focusing on just the adjectives may or may not be sufficient
 - More appropriate for highly emotive text: social media, debates
 - Less appropriate for formal text: academic research, diplomatic communications

► Subjectivity: higher number is more subjective

▶ Subjectivity: higher number is more subjective

0.5678571428571428

```
doc = nlp("The unemployment rate is currently low. However, inflation
    remains higher than last summer.")
doc._.blob.subjectivity
```

► Subjectivity: higher number is more subjective

```
doc = nlp("The unemployment rate is good right now. Inflation is
    really terrible though.")
doc._.blob.subjectivity
```

▶ Subjectivity: higher number is more subjective

0.7119047619047619

```
doc = nlp("The unemployment rate is currently low. However, inflation
    remains higher than last summer.")
doc._.blob.subjectivity
```

It's just using labels word by word (but for subjective vs objective instead of positive vs negative)

```
from spacytextblob.spacytextblob import SpacyTextBlob
nlp = spacy.load('en_core_web_sm')
nlp.add_pipe('spacytextblob')
doc = nlp("I love this beautiful painting; it's so amazing!")
print(doc._.blob.subjectivity)
print([token._.blob.subjectivity for token in doc])
```

```
0.833333333333334
[0.0, 0.6, 0.0, 1.0, 0.0, 0.0, 0.0, 0.0, 0.0, 0.9, 0.0]
```

with open("files/clinton_2016.txt", 'r') as file:
 clinton_2016_text = file.read()
print(clinton 2016 text)

How are you, Donald? [applause]

Well, thank you, Lester, and thanks to Hofstra for hosting us.

The central question in this election is really what kind of country we wa

I want us to invest in you. I want us to invest in your future. That means

I also want to see more companies do profit-sharing. If you help create the

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▶ We can look at Hillary Clinton's overall sentiment during the 2016 debate

```
doc_clinton = nlp(clinton_2016_text)
print(f"Polarity: {doc_clinton._.blob.polarity:.2f}")
print(f"Subjectivity: {doc_clinton._.blob.subjectivity:.2f}")
```

Polarity: 0.17

Subjectivity: 0.48

▶ The units of the polarity and subjectivity scores difficult to interpret on their own, so we can compare it to Trump's 2016 sentiment

Polarity: 0.12 Subjectivity: 0.53

- ▶ While they both have positive sentiment overall, Trump's is slightly lower than Clinton's
- Trump is also slightly more subjective than Clinton

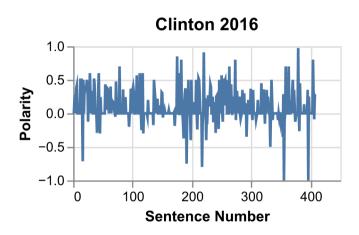
```
import pandas as pd
import altair as alt
alt.renderers.enable("png", ppi=300) #high ppi increases resolution
```

RendererRegistry.enable('png')

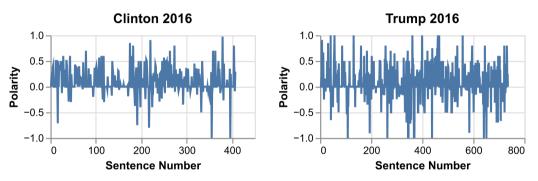
```
clinton_sentence_polarities = []
for i, sentence in enumerate(doc_clinton.sents):
    polarity = sentence._.blob.polarity
    clinton_sentence_polarities.append({"n": i + 1,
        "clinton_polarity": polarity})
df_clinton = pd.DataFrame(clinton_sentence_polarities)
```

- clinton_sentence_polarities is initially an empty lists
- ▶ We then iterate through doc_clinton.sents and fill in the polarity values

```
chart1 = alt.Chart(df_clinton).mark_line().encode(
    x=alt.X('n', title='Sentence Number'),
    y=alt.Y('clinton_polarity', title='Polarity')
).properties(
    title = "Clinton",
    width=100,
    height=100
)
chart1
```



Repeating it for Trump and plotting them side by side:



- ▶ We can see that while Trump's average polarity was lower than Clinton's, there was also greater *variance*
- ▶ He also had over twice as many sentences than Clinton

Do-pair-share

Minimum tech instructions (troubleshooting and tips on next slide)

\$ pip install --upgrade spacy spacytextblob numpy pandas

```
$ python -m spacy download en_core_web_sm
import spacy
nlp = spacy.load("en_core_web_sm")
from spacytextblob.spacytextblob import SpacyTextBlob
nlp.add_pipe('spacytextblob')
```

- 1. Load in the Trump 2020 debate text (files/) and conduct polarity sentiment analysis on it
- 2. Plot time series for Trump 2020. Compare it to Trump 2016 plot in the slides.

Do-pair-share tech tips

There is a version incompatibility issue between spaCy and numpy (details). It can usually be addressed by jointly installing spaCy and numpy so that pip ensures you get compatible versions. Some students may need to create a new virtual environment first (details)

For altair, use alt.renderers.enable("jupyter") to render plot in interactive mode or alt.renderers.enable("png") to render plot in knitted QMD

Sentiment Analysis: Summary

- One model for sentiment analysis: spacytextblob
- Trained on a lexicon of tagged words
- Sentiment analysis can be conducted at the word, sentence, or document level, for two dimensions: polarity and subjectivity

Use Case 2: Named Entity Detection

Named Entity Detection: Roadmap

- Introduce named entity detection
- Discuss named entity types and how the model was trained
- ► Application: presidential debate
- Exercise (if we have time): try it out with your own name

- Question: who/what is being discussed?
- ▶ Language models are also trained to detect named entities places, people, organizations

(Jerome Powell, the Federal Reserve Board, U.S.)

- Question: who/what is being discussed?
- Language models are also trained to detect named entities places, people, organizations

```
(Jerome Powell, the Federal Reserve Board, U.S.)
```

Furthermore, it assigns an entity *type*

```
entities = [(entity.label_, entity.text) for entity in doc.ents]
print(entities[0])
print(entities[1])
```

```
('PERSON', 'Jerome Powell')
('ORG', 'the Federal Reserve Board')
```

Entity Type	Description
'PERSON'	People, including fictional.
'NORP'	Nationalities or religious or political groups.
'FAC'	Buildings, airports, highways, bridges, etc.
'ORG'	Companies, agencies, institutions, etc.
'GPE'	Countries, cities, states.
'LOC'	Non-GPE locations, mountain ranges, bodies of water.
'PRODUCT'	Objects, vehicles, foods, etc. (Not services.)
'EVENT'	Named hurricanes, battles, wars, sports events, etc.

Entity Type	Description
'WORK_OF_ART'	Titles of books, songs, etc.
'LAW'	Named documents made into laws.
'LANGUAGE'	Any named language.
'DATE'	Absolute or relative dates or periods.
'TIME'	Times smaller than a day.
'PERCENT'	Percentage, including "%".
'MONEY'	Monetary values, including unit.
'QUANTITY'	Measurements, as of weight or distance.
'ORDINAL'	"first", "second", etc.
'CARDINAL'	Numerals that do not fall under another type.

Named Entity Detection: Under the Hood

- ► How did the language model "know" that these were known entities and what type they were?
- ▶ Statistical learning: en_core_web_sm language model was trained on large datasets with annotated examples of entities
- Contextual analysis: model also uses contextual clues to determine if a word/phrase is a known entity

```
apple_text = "Apple announced in March that it was releasing a new iPhone.

Apples are a delicious snack."

apple_doc = nlp(apple_text)
entities = [(entity.label_, entity.text) for entity in apple_doc.ents]
print(entities)
```

```
apple_text = "Apple announced in March that it was releasing a new iPhone.

Apples are a delicious snack."

apple_doc = nlp(apple_text)
entities = [(entity.label_, entity.text) for entity in apple_doc.ents]
print(entities)
```

```
[('ORG', 'Apple'), ('DATE', 'March')]
```

- ► Known entity detection can differentiate between "Apple" the company (an entity) and "Apples" the fruit (not an entity)
- But it's also imperfect did not detect "iPhone" as a known entity

Exercise

- ▶ Write a sentence with *your name*, and use named entity detection to try to pick it up.
- ▶ Was it able to detect your name as a named entity?
- What does that tell us about the uses and limitations of this language model?

```
name_doc = nlp("Peter is teaching a class.")
print(name_doc.ents)
entities = [(entity.label_, entity.text) for entity in name_doc.ents]
print(entities[0])

(Peter,)
('PERSON', 'Peter')
```

```
name doc = nlp("Peter is teaching a class.")
print(name doc.ents)
entities = [(entity.label , entity.text) for entity in name doc.ents]
print(entities[0])
(Peter.)
('PERSON', 'Peter')
name_doc = nlp("Maggie is teaching a class.")
print(name doc.ents)
entities = [(entity.label , entity.text) for entity in name doc.ents]
print(entities[0])
(Maggie,)
('PERSON', 'Maggie')
```

```
name_doc = nlp("Xiao is teaching a class.")
print(name_doc.ents)

(Xiao,)
```

```
name_doc = nlp("Xiao is teaching a class.")
print(name_doc.ents)
```

(Xiao,)

- The quality and accuracy of a model depends on what it was trained on
- en_core_web_sm was trained on English language news articles, conversational telephone speech, blogs, broadcasts, talk shows
- It will tend to be more correct for names and entities that are disproportionately represented in these types of media

```
entities_trump = [ent.text for ent in doc_trump.ents]
print("Top 10 Named Entities Discussed by Trump:")
print(pd.Series(entities_trump).value_counts().head(10))
```

```
Top 10 Named Entities Discussed by Trump:
Clinton
         22
ISIS 14
Lester 10
NATO 10
one
China
Chicago
Iran
Obama
          8
Hillary
Name: count, dtype: int64
```

Repeating this for Clinton:

```
Top 10 Named Entities Discussed by Clinton:
Donald
                      27
                      11
one
American
                      10
Tran
ISIS
first
Iraq
the United States
two
America
Name: count, dtype: int64
```

Named Entity Detection: Summary

- > spaCy can detect named entities (people, places, organizations, etc.) using .ents
- Based on training model on text with labeled entities
- Less likely to be correct for names and entities that are less-represented in English-language media

Use Case 3: Dependency Parsing

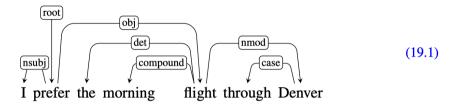
Dependency Parsing: Roadmap

- Introduce dependency parsing terminology
- Visualize relationships
- ► Application: presidential debates

Dependency Parsing Terminology

- Question: what is being said about a particular topic?
- **Dependency parsing**: analyze grammatical structure of sentence and establish relationship between tokens and their children or ancestors
- ► Children: words that modifies its head (e.g., subjects, objects, adjectives, adverbs)
- ► Ancestor: any token *higher up* in the dependency tree i.e., parent, parent's parent
- ▶ Root: the main verb or the central word governing the entire sentence

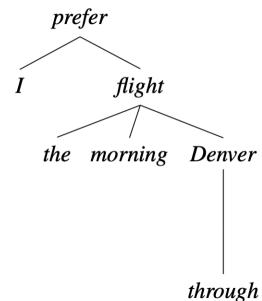
Dependency Grammars Intro



Relations among the words are illustrated above the sentence with directed, labeled arcs from **heads** to **dependents**. We call this a **typed dependency structure** because the labels are drawn from a fixed inventory of grammatical relations. A *root* node explicitly marks the root of the tree, the head of the entire structure.

Source: Speech and Language Processing textbook by Jurasfky and Martin. Link

Dependency Grammars II

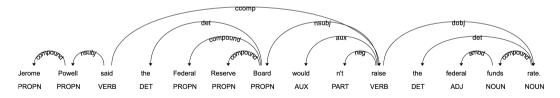


Illustrating Dependencies

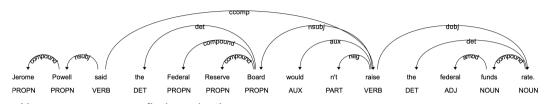
spacy has a built-in functionality to visualize these relationships

Illustrating Dependencies

> spacy has a built-in functionality to visualize these relationships



Dependency Relationships

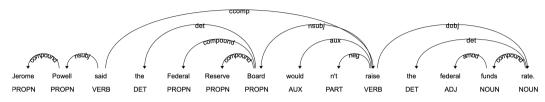


- Use .ancestors to find a token's ancestors

```
for token in doc:
    if token.text == "rate":
        for ancestor in token.ancestors:
            print(f"{ancestor.text}")
```

raise said

Dependency Relationships



- Use .children to find a token's children

```
for token in doc:
    if token.text == "rate":
        for child in token.children:
            print(f"{child.text}")
```

the funds

"said" has children but not ancestors

Powell raise

- ▶ We can apply this to the presidential debates and combine with sentiment analysis
- ▶ What is the sentiment when each candidate mentions the economy?
- Steps
 - Identify all tokens in each candidate's transcript that are children or ancestors of "economy"
 - Calculate polarity using spacytextblob
 - Take mean of all non-zero polarity values

```
tokens_clinton = []
for token in doc_clinton:
    if token.text == "economy":
        for child in token.children:
            tokens_clinton.append((child))
        for ancestor in token.ancestors:
            tokens_clinton.append((ancestor))
```

is the growing

[print(token) for token in tokens_clinton]

an works those build have the fairer make have the grow

64 / 70

Clinton's sentiment on the economy: 0.60

```
tokens_trump = []
for token in doc_trump:
    if token.text == "economy":
        for child in token.children:
            tokens_trump.append((child))
        for ancestor in token.ancestors:
            tokens_trump.append((ancestor))
```

talked

```
[print(token) for token in tokens trump]
our
is
happened
owe
an
of
revival
have
the
about
```

[None, None, None, None, None, None, None, None, None, None]

Trump's sentiment on the economy: 0.00

Dependency Parsing: Summary

- Dependency parsing analyzes structure of words within sentences to establish "parent-child" relationships
- We can use this to see what words are used in reference to key topics
- Could refine this analysis by combining it with:
 - ▶ Parts of speech tagging (e.g., keep only adjectives or adverbs)
 - ▶ Base versions of words (i.e., convert "growing" into "grow")

NLP: Summary

- NLP uses trained language models to parse through text, allowing us to use it as data
- ▶ We discussed 3 use cases:
 - Sentiment analysis
 - Named entity detection
 - Dependency parsing
- ▶ We have scratched the surface of NLP and the spacy package much more can be done with it!