Customer Details

Customer Full Name			
Customer Telephone Number			
Customer Full Address			
Customer Post Code			
ECO4 Route & URN	HTHG DW	P UDWP	FLEX
Date of Receiving Data Match / Flex			
Occupancy Evidence	Utility Bill Other	Mortgage Statement	NHS Letter
Tenancy	Private tenant	Owner occupied	Social housing
Landlord			

Scheme Type

Scheme	ECO4	Great British Insulation Scheme
--------	------	---------------------------------

		Pre-	EPR		
Assessment Date	e (Survey Date)				
Submission Date	e (Survey Lodgement Date)				
Property Type			Flat	House	Park Home
Floor Area m2	[Select and Input]	Inpı	ut Amount Below:		
0 - 72	98 - 199				
73 - 97	200+				

High	High	High	High	High	High	Exact SAP Rating
B	C	D	E	F	G	
Low	Low	Low	Low	Low	Low	
B	C	D	E	F	G	

Pre-RdSAP

Retrofit Assessor				
RdSAP Reference Number				
Tenure	Private Tenar	nt Owner Occu	pied So	cial Housing Tenant
Year of Property				
IF INSTALLING HI	EATING MEAS	URES		
Full Set of Heating Controls?		Yes	No	
Which Heating Controls are present?	Boiler Programmer	Room Thermostat	TRVs	Smart Thermostat
Is the Property On-Gas?		Yes	No	

Post-RdSAP

Final SAP Rating				
Post Fuel Type				
	J			
Installing FTCH? Input the	Pre Main Heating Source!			
Bottled LPG Room Heaters				
Solid Fossil Room Heaters				
Gas Fire with Back Boiler				
Gas Room Heaters				
Electric Room Heaters including direct acting room heaters				
No heating present				
Other				
Retrofit Coordinator				
Retrofit Coordinator Name				
Retrofit Coordinator Address				
Retrofit Coordinator Trustmark Number				

TABLE OF MEASURES

PAS Measure	Material used	Accredited Installer Company	Installers Certification Body	Installer	PAS Certificate Tick (when the company is input) to use the database value. Otherwise, enter it yourself!
1.)					
2.)					
3.)					
4.)					
5.)					
6.)					
7.)					
8.)					
9.)					
MCS Measures			Installer	Certificate Number	
2.)					

Product Details

Internal Wall Insulation		
Cavity Wall Insulation		
External Wall Insulation		
Loft Insulation	<=100 >100	Start depth Final depth
Room in Roof Insulation		
Flat Roof Insulation		
First Time Central Heating		
Gas Boiler Upgrade		
Air Source Heat Pump		
Solar PV		
ESI - ESRTP4RF+ EPH Controls, CP4, ErP Class VIII JIANGXI AVAN FLOW HVAC TECH TR RADBOT 1 SCV100 ErP Class VIII Drayton, Wiser, ErP Class VIII control ty	V	
Electric Storage Heaters (USUAL PRODUCTS BELOW) Gabarron, Ecombi HHR, ECOHHR10 Gabarron, Ecombi HHR, ECOHHR20 Gabarron, Ecombi HHR, ECOHHR30 Gabarron, Ecombi HHR, ECOHHR40		

SPV

kWp	Inclination	Orientation

Heating Controls

	Total on Survey	Total Post-Install
Radiators		
Of those, how many have TRVs?		
Towel Rails		-
Of those, how many have TRVs?		-
TTZCs	-	

Retrofit Coordination

Coordinator Project Ref (Prop No, Postcode)	
Ventilation Date	
Assessor ID Number	
Trustmark Project Number (TM Lodged)	

WALL & ROOF DIMENSIONS

Property Section	Wall Construction	Room Height	Wall Perimeter	Wall Area / m ²	Insulation Installed / m ²	Roof Type	Roof Area / m ²	Roof Insulation Installed / m ²
Main Property	Main:			Main:	Main:			
	Alternative:			Alternative:	Alternative:			
Extension 1	Main:			Main:	Main:			
	Alternative:			Alternative:	Alternative:			
Extension 2	Main:			Main:	Main:			
	Alternative:			Alternative:	Alternative:			
Extension 3	Main:			Main:	Main:			
	Alternative:			Alternative:	Alternative:			
Extension 4	Main:			Main:	Main:			
				Alternative:	Alternative:			
					<u>'</u>		ı	1

PROJECT DETAILS

ECO4 ROUTE: UTILITY: On-Gas?

ESG REF: SUB: TM No:

PROPERTY ADDRESS	
NAME	
PHONE NUMBER	
TENANCY	
PROPERTY TYPE	
RETROFIT ASSESSOR	
LANDLORD	
SURVEY DATE	
SURVEY LODGEMENT	
DATE	
MEASURE 1	INSTALLER
POPT %	DATE
MEASURE 2	INSTALLER
POPT %	DATE
MEASURE 3	INSTALLER
POPT %	DATE
MEASURE 4	INSTALLER
POPT %	DATE
MEASURE 5	INSTALLER
POPT %	DATE
ADDITIONAL HEATING	
CONTROLS	
VENTILATION DATE	
HANDOVER DATE	
EPR JUMPS	\rightarrow
m ²	

EERF



ECO4 and the Great British Insulation Scheme Eligibility Requirements Form

Introduction

This form is to be used to confirm the eligibility of properties receiving measures under either ECO4 or the Great British Insulation Scheme. The form may be completed onsite or offsite before the start of the project.

Ofgem expects that any additional evidence collected is handled in adherence with the Data Protection Act 2018¹.

For a better understanding of how the data in this form will be used under the Great British Insulation Scheme or ECO4, please visit our website².

Any evidence of electronically duplicated or forged signatures will be investigated. Any measures where suspected fraudulent activity or scheme abuse is detected will be rejected³.

Some sections of this form are scheme specific and have been labelled accordingly. If a section or question is not relevant, please leave it blank.

https://www.ofgem.gov.uk/publications/eco-privacy-notice

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¹ https://ico.org.uk/for-organisations/uk-gdpr-guidance-and-resources/

² https://www.ofgem.gov.uk/environmental-and-social-schemes/great-british-insulation-scheme,

³ Please see chapter 8 in the ECO4 Delivery Guidance for further information.



	Guidance
Section A	Occupier / Landlord and Premises Details
	The ECO4 and The Great British Insulation Scheme- Templates to evidence
	private domestic premises and social housing may be used if some evidence is
	not available. The declaration must be completed and signed by the
	occupier and the relevant owner, private landlord or the social landlord.
Section B	FTCH (First-Time Central Heating) Declaration
	This section contains a declaration to be completed by the landlord or owner to
	declare that, where a heating system is installed, at no previous date was there
	a central heating system OR an electric storage heater that has now broken
	down or has a responsiveness of greater than 0.2 when assessed against SAP
	present in the premises. This declaration must be signed by the owner or
	landlord (including social landlord).
Section C	Declarations and sign off:
	This section contains the following declarations:
	i. Blended Funding and Landlord Permission Declaration. To be
	completed and signed by the private landlord.
	This declaration is intended for landlords to declare that they give permission for
	the delivery of a measure(s) in a PRS property, and that the funding for
	measures delivered under ECO4 or the GB Insulation Scheme has not been
	blended with funding from other government schemes or grants.
	ii. Social Housing Declaration. To be completed and signed by the
	social landlord officer.
	The Social Housing Declaration allows the social landlord to confirm the
	following:
	the pre-installation SAP or RdSAP assessment or EPC rating reflects the
	current characteristics of the premises.
	In addition, the social landlord officer should ensure any necessary permission
	for a retrofit has been obtained. The signatory must review the available
	evidence and records relating to the premises prior to signing this declaration.
	iii. Data Use Declaration
	To be completed and signed by the:
	1) Owner, if owner occupier tenure, or
	2) Landlord, if privately rented, or
	3) Social landlord officer if social housing.



The General Data Protection Regulation (UK GDPR) requires anyone collecting personal data to give the data subject (i.e., in the case of ECO or the GB Insulation Scheme, the occupant or the landlord) a Privacy Notice. This declaration should be signed by the owner, landlord, or social landlord officer (depending on tenure type) to confirm that they have received and read a privacy notice, which explains how their data will be used.

Section D Child Benefit Self-Declaration

The Child Benefit Self-Declaration contains a declaration that the household income⁴ does not exceed the relevant income threshold for the corresponding number of children. The relevant third party should also sign their section of the declaration to provide assurance that the person living at the premises is in receipt of Child Benefit and is not in receipt of any of the other qualifying benefits for either scheme, which can be found in either the ECO4 or GB insulation scheme. **The declaration should be signed by the occupier.**

⁴ Income means annual gross income from all sources, including housing-related benefits, before tax. This should be determined based on the preceding annual tax year which runs from 6th April to 5th April of the following year.



A. Premises Details

Field 1 is optional if the property is social housing.

Scheme Route	Field	Response
	Name of Occupier or Landlord	
	Address of installation (including postcode)	
ECO4 only	3. Household eligibility ⁵	Help to Heat Group Social Housing LA Flex In-Fill Supplier Flex
GB Insulation Scheme Only		General Eligibility Low-income and Social Housing In-fill LA Flex
GB Insulation Scheme Only	4. Council Tax Band	Band A Band B Band C Band D Band E Band F Band G Band H
	5. Tenure type	Owner Occupied Private Rented Social housing

 $^{^{5}\,}$ See Chapter 3 of the ECO4 Delivery Guidance for more information regarding the eligibility types.



T	T	
6. Verification method ⁶		Child Benefit ¹⁰
7. URN (If applicable) ¹⁵		
8. Occupancy evidence ¹⁶	Utility Bill NHS Letter Other ¹⁷	Mortgage Statement
9. Has the retrofit received funding from a government scheme? ¹⁸	Yes If yes, list scheme:	No

⁶ See Chapter 3 of The Great British Insulation Scheme Delivery Guidance or ECO4 Delivery Guidance

⁷ 'WHD Core Group' applies to England and Wales (but not Scotland) and may be selected where the supplier can produce a WHD Core Group notice at audit for the help to heat group member. A data link exists with the Department of Work and Pensions (DWP) so that help to heat group eligibility can be verified through a data matching exercise.

 $^{^8}$ 'DWP Match' should be selected for measures where help to heat group eligibility has been verified using this method.

⁹ 'Supplier declaration' should be selected where 'eligibility type' also has 'supplier declaration'.

¹⁰ 'Child Benefit' may be entered where a supplier can produce a Child Benefit Self-Declaration at audit.

¹¹ Only suppliers that have signed up to the **ECO Eligible Referrals (EER)** route with DWP should select this option.

^{12 &#}x27;Suppliers should select '**LA Declaration**' for measures where help to heat group eligibility has been verified using this method.

¹³ **'HTHG Benefit Letter**' should be selected where DWP match is not available.

 $^{^{14}}$ 'Other' should only be selected in exceptional circumstances when agreed with obligated supplier and Ofgem in advance of commencing the project.

 $^{^{15}}$ Please see chapter 3 of either the <u>ECO4 Guidance: Delivery</u> or <u>Great British Insulation Scheme Delivery Guidance (ofgem.gov.uk)</u>.

¹⁶ Only required if property is private rented sector. Confirmation that domestic premises meet 'dwelling' definition from in The Energy Performance of Buildings (England and Wales) Regulations 2012 and The Energy Performance of Buildings (Scotland) Regulations 2008.

 $^{^{17}}$ See the ECO4 Guidance: Delivery or the Great British Insulation Scheme Delivery Guidance (ofgem.gov.uk) for other documents that may be used as evidence.

¹⁸ Please see chapter 4 of the Energy Company Obligation (ECO4) Guidance: Delivery or Chapter 4 of Great British Insulation Scheme Delivery Guidance (ofgem.gov.uk) for other government schemes.



10. Details about Pri	10. Details about Private / Social Landlord			
Type of landlord	Private landlord	/ managing agent	S	ocial landlord ¹⁹
Name of private landlo	rd / managing agent /	social landlord:		
Social landlord officer r	name ²⁰ (if applicable):			
Social landlord officer j	ob title (if applicable):			
Email:				
Contact Number:				
Full address including p	oostcode:			
11. Has the PRS Exempt Evidence (if applicable)	_		⁄es	□No

 $^{^{19}}$ "Social landlord" is defined in Schedule 1 of the ECO4A Order 2023 may refer to a local council, housing association, housing authority or charity.

 $^{^{20}}$ "Social landlord officer" refers to the person completing this form on behalf of the social landlord. 21 Evidence will be in the form of a screenshot of the PRS exemption register for pre-installation SAP band is band F or $^{\rm G}$



B. FTCH (First-Time Central Heating) Declaration

This section is for ECO4 Only.

FTCH Declaration (to be completed by the owner or landlord)

Transfer (to be completed by the officer of	i arraiora)			
The signatory must review the available evidence and records relating to the premises prior				
to signing this declaration. The presence of a central \boldsymbol{I}	neating system (including district and			
renewable heating) or an electric storage heater can l	pe identified with reference to any			
available evidence within or records relating to the pro-	emises. Examples could include an old			
boiler, pipework, heating controls, radiators, storage l	neaters, or documents such as an EPC.			
Where such evidence exists, the measure(s) would be	ineligible under this First-Time Central			
Heating provision.				
"I declare that to the best of my knowledge, at no poi	nt prior to the installation of first-time			
central heating, did the premises have a wet central h	neating system nor, at no point since 1			
April 2022, did the premises have a working, efficient	electric storage heater(s)."			
Landlord / owner full name:				
Landland / acceptance	Data			
Landlord / owner signature:	Date:			



C. Declarations and sign off

i. Landlord Permission and Blended Funding Declaration (to be completed by the private landlord, social landlord officer, or owner-occupier)
Funding for measures delivered under ECO4 and the GB Insulation Scheme cannot be blended with funding from other government schemes or grants. Any measures outside of either schemes delivered to the same property would have to be installed either before or after measures are installed ²² .
I can confirm I am the \(\) Owner \(\) Landlord \(\) Management company of the property/properties listed above and hereby give my consent for the works to be completed. I understand I may be contacted by any organisation carrying out the installation works or providing the funding, Ofgem, or an energy supplier, to verify this declaration as confirmation of permission. By signing this declaration, I acknowledge that funding is being claimed through either the Energy Company Obligation (ECO4) scheme or the Great British Insulation Scheme, and I have not and will not seek any funding for such measures through other government schemes or grants. I hereby declare that all the information given above is true and accurate to the best of my knowledge.

ii. Social Housing Declaration (to be completed by the social landlord officer)

Social landlord is defined in paragraph 4 of Schedule 1 of the Electricity and Gas (Energy Company Obligation) Order 2022.

By signing, I, **the social landlord**, declare to the best of my knowledge and belief that:

I can confirm that the SAP or RdSAP assessment is a true reflection of the property prior to the installation of the measure(s).

The premises are let at below market rate, or where the premises are currently void, have previously and will be let at below market rate²³. I hereby declare that all the information given above is true and accurate to the best of my knowledge.

²² See part 5 of the of the Electricity and Gas (Energy Company Obligation) Order 2023.

²³Where social housing is let at or above the market rate, the property can be treated as private domestic premises, where the occupant meets the eligibility requirements. See section on PRS from paragraph 3.72 of the <u>ECO4 Guidance</u>: Delivery V1.1 or Great British Insulation Scheme Delivery Guidance V0.1 (ofgem.gov.uk) for more information.



iii. Data Use Declaration (to be completed by all relevant document signatories)				
I hereby declare that all the information given above is true and accurate to the best of my knowledge.				
By signing this declaration, I confirm that I have received and read a privacy notice ²⁴ to explain how my data will be used, and that this has been shared with all members in the household who may be included or named in documents or information provided in the installation of this energy efficiency measure. I hereby declare that all the information provided in this form is true and accurate to the best of my knowledge, I confirm this by signing below.				
Owner / landlord / social landlord officer full name:				
Owner / landlord / social landlord officer signature:	Date:			

 $^{{}^{24}}https://www.ofgem.gov.uk/publications/great-british-insulation-scheme-forms-and-tables\\$



D. Child Benefit Self-Declaration

ii Occupier declaration

Please see Child Benefit definitions below.

iii. Occupici de	ciaration			
I, the occupier of the premises detailed above, declare that I am in receipt of Child Benefit, and that for the corresponding number of qualifying children or young persons within this benefit, the threshold for single or combined annual gross income (from all sources) detailed in the table overleaf is not breached. I confirm that the information provided in this declaration is true and accurate. ²⁵				
Name (please print)	Child Benefit Number ²⁶			
Signature		Date		
If no CHB, please	provide National Insurance number:			
I, the relevant third party²⁷, declare that, to the best of my knowledge, the person living at this premises detailed above is in receipt of Child Benefit; and is not in receipt of any of the other qualifying benefits listed in schedule 2 of the Electricity and Gas (Energy Company Obligation) Order 2022.				
Name (please print)				
Organisation				
Signature				

 $^{^{25}}$ It is a criminal offence to knowingly make a false declaration and that the offence is punishable by a fine, imprisonment or both.

 $^{^{26}}$ Your Child Benefit number starts with 'CHB' and is made up of 8 numbers and 2 letters. For example, CHB12345678 AB. This number can be found on your Child Benefit award notice or on any correspondence from the Child Benefit Office. You can also contact the Child Benefit Office to get your number.

 $^{^{27}}$ See part 5 of the **Definitions** listed overleaf for more information.



Definitions

- 1. "Single claimant" means a person who is not a member of a Couple.
- 2. "Couple" means:
 - two people who are married to, or civil partners of, each other and are members of the same household; or
 - two people who are not married to, or civil partners of, each other but are living together as a married couple.
- "Child" and "qualifying young persons" means a person under the age of 16 (or under 20 if they are in approved education or training). A person shall be treated as responsible for a child or qualifying young person who is normally living with them or paying at least the same amount as Child Benefit (or the equivalent in kind) towards looking after them. More detail can be found on the government website for child benefit²⁸
 "Income" means annual gross income from all sources, including housing-related benefits,
- "Income" means annual gross income from all sources, including housing-related benefits, before tax. This should be determined based on the most recently completed annual tax year which runs from 6th April to 5th April of the following year.
 "Relevant third party" means the person in the supply chain who has engaged with the
- 5. "Relevant third party" means the person in the supply chain who has engaged with the consumer regarding the installation of the ECO measure. This could include, but is not limited to: the installer, operative, assessor or managing agent.
- 6. The other qualifying benefits, as listed in schedule 2 of the Electricity and Gas (Energy Company Obligation) Order 2022.

Type of claimant ²⁹	Number of children or qualifying young persons			
Type of Claimant-	1	2	3	4+
Single claimant annual income	≤ £19,900	≤ £24,800	≤ £29,600	≤ £34,500
Member of a couple combined annual income	≤ £27,500	≤ £32,300	≤ £37,200	≤ £42,000

The use of occupier self-declarations to prove receipt of Child Benefit is not sufficient by itself so alternative evidence, such as council tax letters to show the number of adults residing at the address, and the Child Benefit letter showing how many children within the household are supported by the payment, will also be required.³⁰

²⁹ Note that you do not need to circle / mark the combination that matches your circumstances, the only confirmation required is to sign the declaration.

²⁸https://www.gov.uk/child-benefit/eligibility

 $^{^{30}}$ For more information see paragraphs 3.139 – 3.143 of the <u>ECO4 Delivery Guidance</u> or <u>The Great British Insulation</u> Scheme Delivery Guidance.

PIPS



ECO4 & Great British Insulation Scheme Pre-Installation Project/ Measure Survey

Introduction

The purpose of this form is to collect project/retrofit-level information before the installation of measure(s) takes place. The form may be completed offsite when installation is complete and can be used for both ECO4 and Great British Insulation Schemes.

The information and details recorded here must be true and accurate. If issues arise that raise doubts around the accuracy of the evidence and information provided, measures will be investigated and may be rejected. Any fraudulent activity, including misrepresenting details of the property, may also be reported to law enforcement agencies.

Any evidence of electronically duplicated or forged signatures will be investigated. Any measures where suspected fraudulent activity is detected will be rejected.

Ofgem also recommends that any additional evidence collected as part of these forms be handled as the final step in the process to adhere to Data Protection Act 2018 requirements¹.

All photographic evidence in relation to a measure must be appropriate and in line with UK GDPR² and Data Protection Act 2018 requirements³.

For a better understanding of how the data in this form will be used under the Great British Insulation Scheme or ECO4, please visit our website⁴.

Please be aware that some sections are scheme specific – and have been labelled as so. If a section or question is not relevant to your scheme, please leave section blank.

Additional pages should be appended if there is not enough space in the fields provided.

¹ Data Protection Act 2018 (legislation.gov.uk)

² Please note you may be required to provide photographic evidence alongside this document. Photographic evidence in relation to a measure must be appropriate and in line with UK GDPR and Data Protection Act 2018 requirements.

³ Guide to the UK General Data Protection Regulation (UK GDPR) | ICO

 $^{{\}color{red}^4\underline{https://www.ofgem.gov.uk/environmental-and-social-schemes/great-british-insulation-scheme,}}\\$



Completing the pre-installation project/retrofit survey form.

	Form Information
	Collects details of the premises where the project is being carried out,
Section A	such as address, floor area segment and starting SAP band, and the
	measures that will be included in the project.
Section B	Collects information on wall insulation measures. Only required for
	projects which include wall insulation.
Section C	Collects information on heating controls and electric storage heaters.
	This section must be completed for any project which includes the
	installation of a heating measure.
Section D	Collects information on sketch plan of the premises. Its mandatory for
	all projects and can be completed by retrofit designer/assessor or
	retrofit coordinator.
Section E	Declaration for completion by the Retrofit Coordinator or if a project
	consists solely of a connection to a district heating system (DHC) or a
	DHC and data light measures (DLMs) only, the DHC installer



A. Customer, Retrofit Coordinator and Premises Details

For PAS and GB insulation scheme measures, fields 1-2 and 6-10 are optional. Field 3 is optional for social housing.

For Non-PAS measures, all fields are required.

Field		Resp	onse	
1. Date of pre project RdSAP / SAP survey:				
2. Retrofit Coordinator:	Name: Company name: Tel:			
	Email:			
3. Name of occupier:				
4. Address of installation and postcode:				
5. Property type ⁵ :	House	Flat/Mais	sonette	Park hom e
6. Tenure type:	Owner occupier	Privat	e tenant	Social housing
7. Floor area segment ⁶ (m ²)	0-72 m ²	73-97m²	Total floor are	a (m²):
	98-199 m²	$200 + m^2$		

⁵ This information is required when measures in the project may be used to support In-fill measures in nearby homes. For the purposes of ECO4 In-fill, 'house' includes bungalows, and 'flat' includes maisonettes.

⁶ Floor area segment must be based on the internal total floor area output by the RdSAP/SAP assessment. Whilst RdSAP permits external dimension to be input, these will be converted to internal dimensions by the software.



Field				Respor	nse
	High B	Hi	gh C	High D	High E
8. Starting SAP Band ⁷	High F	Hi	gh G	Low B	Low C
	Low D	Lo	w E	Low F	Low G
9. Starting SAP rating:					
10. Pre assessment	RdSAP Wher		Where relevant, pre retrofit EPC reference number:8		
Methodology:	SAP				
11. Is the property in a rural area?9	Yes (Enter area code) N/A			ode)	Output Area Code:
12. Has the sketch plan/floor plan of the premises been provided alongside pictorial evidence?				Yes (See section D)	
13. Has smart meter advice been issued?				Yes No	

-

⁷ Standard Assessment Procedure - GOV.UK (www.gov.uk)

⁸ An EPC is required for projects that only include DHC and DLM measures and for in-fill DHC measures, except where the DHC measure is the installation of a shared ground loop GSHP. For projects within the score of PAS the assessment will be lodged with Trustmark and no reference number is needed. Mix of a pre-EPC and post EPR would not be accepted. The pre-retrofit and post-retrofit assessment must use the same methodology. Where the pre-retrofit is a full SAP lodged as an EPC, the post-retrofit must be the same. This is stated in the <u>supplier data dictionary</u>, in the description for the field 'Post_Assessment_Methodology'.

⁹ <u>Rural/urban classifications - Office for National Statistics - Applies to England, Wales and Scotland. Premises in rural area in England aren't eligible for the rural off gas uplift.</u>



What measure/s will be carried out following the pre installation RdSAP /SAP project survey? (Please tick below the relevant boxes)				
Ins	sulation Measures	Heating Measures		
Wall Measures:	Cavity Wall Insulation External Wall Insulation Internal Wall Insulation Hybrid Wall Insulation	Boiler Measures: (ECO4 only)	☐ Repair ☐ Broken Replacement Upgrade First time central heating	
Floor Measures:	☐ Underfloor insulation☐ Solid floor insulation	Electric storage heaters Measures: (ECO4 only)	☐ Repair ☐ Broken Replacement Upgrade	
Roof Measures:	Loft insulation Pitched roof insulation Flat roof insulation Room in Roof insulation	Heating controls measures:	Programmer & room thermostat Smart thermostat TRVs Time & Temperature Zone control Weather/load Compensation	
Park Home insulation:	☐ Floor ☐ Wall ☐ Roof	Other measures:	Solar PV District Heating Connection or repair Standard Alternative Methodology (AM) Data Light Measure	
Other insulation measures:	□ Draught proofing □ Window glazing □ Single to double □ Improved double □ Higher performance external doors			



B. Information on Wall Insulation Measures

This section is required for measures or projects which include wall insulation.

All wall insulation measures	S			
Approximate construction year or age band, plus reasoning				
2. Predominate wall construction type eg solid brick, timber frame or system build ¹⁰				
3. Percentage of total wall area this wall type:	%			
Cavity wall insulation measures				
4. Are you claiming on ECO for extracted failed cavity wall?	☐ Yes ¹¹ ☐ No ☐ N/A			
5. Are the walls already partially insulated? ¹²	☐ Yes ☐ No ☐ N/A			

property should therefore be assessed prior to insulating the property

11 A report from a chartered surveyor will be required to validate the failed cavity wall material and evidence provided that no existing guarantee is in place

¹⁰ Although most system build properties meet the definition of solid wall, some have external walls of a standard cavity construction and require a cavity wall insulation measure. The construction type of the external walls of a system build property should therefore be assessed prior to insulating the property

 $^{^{12}}$ If the U value of the wall already meets relevant standards, any additional insulation will not be an eligible CWI measure.



C. Information for Heating Measures

This section is required for projects or retrofits which include the installation of a heating measure. Question 3 is for ECO4 only.

1. Is there a full set of functioning pre-existing heating			Yes	□No		
controls? 2. What working heating controls currently exist?		Room Thermostat Boiler Programmer Smart Thermostat TRV (if TRV please go to 2a)				
2a) TRV	The exThe exrails:The ex	The existing number of radiators with TRVs: The existing number of heated towel rails:				
3. Pre-existing ESH (ECO4 only)	☐ Yes	Type: 1				



D. Sketch Plan and Instructions for all measure types

Basic sketch plan instructions for all measure types

Room Key^{13} : BR# = Bedrooms; LR = Living Room; K = Kitchen; D = Dining Room; BTH = Bathroom.

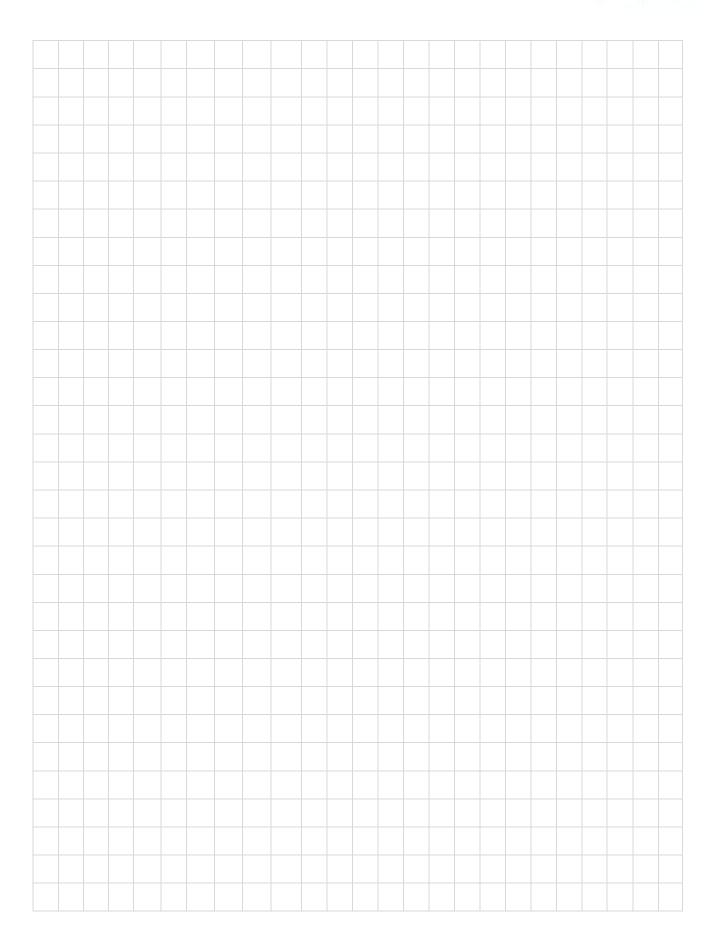
Wall Type key: Cavity/non cavity; Adjacent to unheated space/corridor.

Doors should only be included where the measure being scored is a high-performance external door, and windows should only be included where the measure is window glazing.

Sketch plan instruction by measure type			
Heating Measures	Roof, wall and floor measures		
HS# = heating system/boiler (HS1 = main	The location of pre-main heat source(s)		
heating source)	should be clearly recorded on the sketch		
RAD = Radiator with no existing TRV	using the key in the 'heating measures'		
RADT = Radiator with existing TRV	column.		
RS = Room stat			
ST = Smart thermostat	PR = Pitched roof		
TW = Tower rail	FR = Flat roof		
TWTRV = Towel rails with TRVs	RIR = Room in roof		
RH = Room heater	RES = RIRI Residual Loft Area		
ESH = Storage heater	UFI = Under floor insulation (specify solid or		
UFH = Under floor heating	suspended)		

¹³ For multi storey premises, please record floor position, ie basement, ground floor, room-in-roof adjacent to the relevant sketch.







E. Retrofit Coordinator or DHC Installer Declaration

Question 1 is optional for PAS and GB insulation scheme retrofits only.

Details and declaration			
1. Retrofit Coordinator		Trustmark License Number	
or DHC Installer ¹⁴ :		(TMLN): ¹⁵	
name, company, and			
address:			
2. I confirm that all the	☐ Yes		
information on this	No (If no, enter what has not been		
form has been	declared and what's the reason for not		
accurately presented:	declaring it)		
3. I confirm that the building was pre-existing before 1 April		☐ Yes ☐ No	
2022			
4. Retrofit Coordinator			
or DHC Installer		Date:	
Signature and date:			

¹⁴ A DHC installer may sign this declaration only in the case of projects consisting solely of a connection to a district heating system (DHC) or a DHC and data light measures (DLMs) only. ¹⁵Not mandatory for DHC/ DLM measures.

PICI



ECO4 & Great British Insulation Scheme Post-Installation Declaration

Introduction

The purpose of this form is to capture the details of the completed project and the measure/s within it. The form may be completed offsite when work has completed, and a copy must be retained with the occupier.

Any fraudulent activity including falsifying statements, falsifying signatures, and copying- pasting may be reported to the Police/Action Fraud or a similar organisation. This may affect the validity of any measure installed and the measure may be rejected.

Any evidence of electronically duplicated or forged signatures will be investigated. Any measures where suspected fraudulent activity or scheme abuse is detected will be rejected.

Ofgem also recommends that any additional evidence collected as part of these forms be handled as the final step in the process to adhere to Data Protection Act 2018 requirements².

For better understanding on how your data will be used under The Great British Insulation Scheme or ECO4 please visit our website³.

Please be aware some sections are scheme specific – and have been labelled as so. If a section or question is not relevant to your scheme, please leave section blank. Otherwise, please fill out all questions.

¹ Please see chapter 8 in the ECO4 Delivery Guidance for further information.

² https://ico.org.uk/for-organisations/uk-gdpr-guidance-and-resources

³ https://www.ofgem.gov.uk/environmental-and-social-schemes/great-british-insulation-scheme, https://www.ofgem.gov.uk/publications/eco-privacy-notice



Completing the post installation declaration form

Form Information				
Section A	This section is designed to capture the details of the occupier or landlord. It			
	must be signed by the occupier or landlord, unless the property is social			
	housing.			
Section B	This section is designed to capture the details of the completed project. It must			
	be completed by the Retrofit Coordinator or by the relevant operatives, where			
	the project consists only of DHC and/or DLMs.			
Section C	This section is designed to capture the details of the measures carried out. This			
	must be completed by the Retrofit Coordinator. once the project/measure is			
	completed.			
Section D	This section is designed to capture the details of district heating connection			
	(DHC) measures that have been carried out as part of a project. It must be			
	completed by the installer once the project/ measure is completed.			
Section E	This section contains declarations of compliance with PAS, MCS and			
	building/other regulations. It must be completed by all operatives carrying out			
	measures within the project.			
Section F	This section is developed to be signed from the Retrofit Coordinator or relevant			
	operatives upon the completion of the ECO4 project. The section is designed to			
	capture multiple operatives.			
Section G	This section is designed to capture the POPT calculation for partial project			
	scores. To be completed by the qualified operative who completed the			
	installation in accordance with PAS, or other relevant standard where PAS is not			
	applicable. May be completed offsite when work has been subcontracted.			



Occupier/Landlord Details and Declaration

	Occupier or	Landlord confirms all information is true by signing section A			
•	The installation date recorded next to the measure(s) described on the following page or on				
	the attached spreadsheet is/are correct.				
•	The retrofit coor	dinator has demonstrated and explained the use and maintenance of (or			
	relating to) any n	neasure and has provided operating instructions and system documentation			
	for the installed r	measure(s) described on the following page. The Installer has also made me			
	aware of the nee	d to continue to maintain the fabric (walls, floors, and roof).			
•	I confirm that the	e premises was occupied before the date of completed installation4.			
•	For Internal Wall	Insulation measures, where any rooms have been left uninsulated, I confirm			
	that the installer	has made me aware of the importance of continuous ventilation, and heating			
	those rooms to a	t least 18°C.			
	cupier/Landlord tails:	☐ Private Tenant ☐ Owner occupier ☐ Landlord ⁵ / Managing Agent ⁶			
Ос	cupier/Landlord				
	nt name ⁷ and full	Full name:			
•	dress including	Address:			
	stcode ⁸ :	Addi ess.			
'					
Co	ntact phone No	Contact number:			
	ntact phone No				
an	d email address:	Email address ⁹ :			

⁴ Applicable only for those premises built from 1st April 2022 and to be signed by the landlord or non-resident owner, excluding the repair of broken heating measures.

⁵ Including social housing providers

⁶Landlord's authorised property management agent.

⁷Occupier is the applicant/individual receiving the ECO4 measure. If you are signing on behalf of the occupier, the occupier name should still be printed here.

⁸Address of property where retrofit has occurred.

⁹ If email address is not available enter N/A



Print na		ame:		Occupier relationship:				
Signature	e or							
signing o	n behalf of							
occupier1	0:	Signatu	ıre:		Date:			
B. Retro	fit Details	(To be	e completed by Ret	trofit C	Coordi	nator) ¹¹		
	Г							
			Yes (Enter Project	Numbe	r belov	v)		
	1.Are all		Project Number:					
	measures	Ü	□No					
	with Trust	mark?	$\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $					
	2.Type of		Regular ECO4	Regular ECO4 Data Light Standard AM ¹³				
	Measure(s)	Great British Insulation Scheme					
			Great British misulation Scheme					
ECO4	3. Building	-						
Only	Repair Cos	st						
ECO4								
only	4.Installat	ion Stan	dards ¹⁴	N	ЛCS	PAS 2030:19 Non- PAS		
						Measure 1:		
	5. Have any other carried out outside			📙 `	Yes			
			e scheme eligible					
	measures?	715			Vo	Measure 2:		

¹⁰ If you are signing on behalf of the occupier, you must not be the installer, energy supplier or any other party in the supply chain responsible for this measure. By signing this, you do not sacrifice any rights to remedy.

¹¹ Or by the relevant operatives, where the project consists only of DHC and/or DLMs

Not all measures eligible for ECO4 are required to be lodged with Trustmark eg. DHC.
 Standard Alternative Methodology measure

¹⁴ In cases where multiple installation standards followed relevant boxes.

¹⁵ If a measure is installed outside of either scheme's eligible measures, then a full project score cannot be awarded.



	6. Have innovation measures been installed?	Yes (If yes, confirm evidence held to demonstrate correct product/ system followed)	installed
ECO4 only	7.Has hydraulic ba carried out? ¹⁷	lancing been	Yes No N/A
ECO4 Only	8.What is the post	fuel type? ¹⁸	

¹⁶ For innovation measures, suppliers must hold evidence that the approved product was installed and/ or process followed. Evidence required for each innovation measure is listed on the ECO4 approved innovation measure list. Where more than one innovation measure, list evidence held for each separately.

^{17 &}lt;u>ECO4: 2022 -2026: government response (publishing.service.gov.uk)</u> 18 Enter fuel type also for district heating connections.



C. Measure(s)	Details				
	ulation sures¹⁹	Product Details ²⁰	ls POPT≥ 67%? (Y/N)	Date Measure Installed (DD/MM/ YYYY)	Date of Handover (DD/MM/ YYYY)
Cavity Insula	/ Wall ation (B1)				
0.02	27				
0.03					
0.04					
Cavity Partia	ation of a / with				
Party Wall I (B1)	Cavity nsulation				
Exterr	nal Wall				
Insula	ation (B4)				
☐ Cav	rity				
Soli	d				
Thicknes Installed	ss d:mm				
Interr	nal Wall				
Insula	ation (B8)				
☐ Cav	ity				
Soli	d				
Thicknes Installed	ss d:mm				
Exterr	nal Hybrid				
Wall I	nsulation				
(B7)					
☐ Cav	rity				
Soli	d				
Thicknes Installed					

 ¹⁹ Thickness installed is the thickness of the insulation material alone and does not include any boarding, rendering etc.
 20 Enter the following details: manufacture, product name, serial number (Eg. Insulation Inc ECO Therm, 12/3456)
 21 If answer is no then actual POPT should be entered.



		ls	Date	Date of
Insulation	D	POPT≥	Measure Installed	Handover
Measures ¹⁹	Product Details ²⁰	67%?	(DD/MM/	(DD/MM/Y
		$(Y/N)^{21}$	YYYY)	YYY)
Internal Hybrid				
Wall Insulation				
(B7)				
☐ Cavity				
Solid				
Thickness				
Installed:mm				
Loft Insulation				
(B9)				
<=100				
<u></u> >100				
Start (mana)				
Depth(mm): Finish				
Depth(mm):				
Roof Insulation				
Pitched (B10)				
☐ Flat (B5)				
Room in Roof				
Insulation				
(B12)				
Yes-Residual loft insulated by				
installer				
☐ No-Residual				
loft not insulated				
by installer				
☐ N/A-No residual loft area				
present				
Underfloor				
Insulation(B6)				
Solid				
Suspended				



	Insulation Measures ¹⁹	Product Details ²⁰	Is POPT≥ 67%? (Y/N) ²¹	Date Measure Installed (DD/MM/ YYYY)	Date of Handover (DD/MM/ YYYY)
	Park Home				
	Insulation				
	(B13)				
	Floor				
	☐ Wall				
	Roof				
	Other				
	Insulation				
	☐ Draught Proofing (B2)				
ECO4 only	Window glazing (B3)				
	Single to double				
	☐ Improved double				
ECO4 Only	Higher performance external doors (B3)				



	Heating Measures	Product Details ²²	POI 67	s PT≥ %? /N)	Date Measure Installed (DD/MM/ YYYY)	Date of Handover (DD/MM/YYYY)
ECO4 only	Boiler Measures PAS annex's Broken Repair Upgrade					
ECO4 only	First Time Central Heating PAS annex					
	Heating Controls (C5) Programmer and room thermostat TRVs Smart Thermostats Weather Compensation Load Compensation TTZC					
	Please record the nu Programmers and RT: Smart Thermostat: TRVs:	Т	Room Therr	mosta ber o	oost install: at: f zones): tors:	
	Weather Compensation	n: L	oad Comp	ensat	ion:	

²² Enter brand, model and serial number for all new heating measures installed at the product details. (Including Boiler, ESH, DHC and renewable installed as FTCH)



			Sola	ar PV meası	ures (only			
	Product Detail	KWp	OI Factor	Inclination	Orier	ntation		Indi ¹	vidual Array T
ECO 4									
only									
				Date installed (DD/MM/ YYYY)		dover Da /MM/YY\		Tota POP	ıl Measure T
	Ot	her mea	sures (Incl	uding data ligh	nt and	alternativ	ve metho	dolog	y)
	Type of measure ²⁴ :	Produ	ct detail	Is POPT≥ 67%? (Y/N) ²⁵		Date insta DD/MM/Y\			of handover //MM/YYY)
	Heating Mea	sures	Produ	uct Details ²²		Is POPT≥ 67%? (Y/N)	Dat meas Instal (DD/M YYY	ure led 1M/	Date of Handover (DD/MM/YYYY)
ECO4 only	Electric Stora Heater (D1) ² Broken Repair Upgrade	age 3							
ECO4 only	District Heati Connection New Repair	ng							



D. Projects including a District Heating Connection Measure or Repair Projects

This section is for ECO4 only.

1. Installer in	ıformat	ion			
Name of insta company, and address					
Installer qualification: NVQ Level 2 or 3 in gas, plumbing, or mechanical engineering TrustMark registered installer Appropriate skills and experience State other appropriate qualification e.g. certification schemes, gas safe etc. 26					on
2. Information	n on the	e district heating system			
 ☐ Heat wholly or mainly from electric ☐ Heat wholly or partly from biofuel, oil, or liquified petroleum gas ☐ Heat wholly or mainly from a renewable energy system ☐ Installation of GSHP that draws heat from a SGL²⁷ ☐ Other, please provide details: 					
Was a wet cer	ntral he	eating system installed alongside the DF	HC? ²⁸	Yes	□No
3. Consumer	protect	ion			
Registration with Heat Trust Scheme or equivalent:	Reg	A - connection to a DHS that uses a sha gistered with Heat Trust ²⁹ her equivalent arrangements - enter det	,	pelow:	

 $^{^{\}rm 26}$ On date relevant qualification and pictorial evidence must be provided

A ground loop supplying multiple premises.
 Picture evidence should be held.

²⁹ We will use a Data Sharing Agreement with Heat Trust to check DHCs are registered with the Heat Trust Scheme.



4. Information for in-fill DHC meas	ures			
If the project is a house in-fill, has a relevant person confirmed in writing that, to the best of that person's knowledge and belief, no changes were made to the premises after the pre-installation EPC was issued and before the measure was completed which would increase the energy performance rating of the premises to band A, B or C?				
DHC measure installer signature and date:	Date	,		
Compliance Declaration				
E. Compliance Declaration				
1.For measures in compliance with PAS, complete the declaration below The installation of the energy efficiency measures listed below at the address provided in section A and handed over on the date listed in section C has been undertaken on the basis of a retrofit design claimed to comply with PAS 2035, using a process complying with PAS 2030, including Annexes indicated in section C.				
Measures	Retrofit Installer	Certification Body: 30		
1:				

 $^{^{30}}$ Required only where PAS compliance is confirmed by independent third-party certification or other party certification. For Certification body enter the installing company's certification body and for Retrofit installer enter the name of the installer/operative who carried out the installation.



3.For measures not	installed to PAS or MCS, complete the declaration below This section is for ECO4 only
I confirm the installation	process used to carry out the energy efficiency measure listed below,
at the address provided in	n section A, and handed over on the date listed in section C, complies
with building regulation a	nd any other regulation that relates to the installation of the
measure.	
Measures	Installer/Operative:
1:	
2:	
3:	
_	
2 For mossures in	compliance with MCS, complete the declaration below
2.FOI IIIeasules III	This section is for ECO4 only
The installation of the ene	ergy efficiency measure(s) listed below, at the address provided in
section A, and handed ov	er on the date listed in section C, has been undertaken using an
installation process comp	lying with [*tick as appropriate*] 🗌 MIS 3002: 2020 (Solar PV) 📗
MIS 3004: 2015 (Biomass) MIS 3005: 2017 (Heat Pump) MIS 3007: 2018 (MicroCHP)
Measures	Retrofit Installer ³¹
1:	
2:	

 $^{^{\}rm 31}$ Record both individual names and company names



F. Retrofit Coordinator/Installer(s) Declaration

Please confirm the following statements are true by signing below: 32

- I confirm that the installation details recorded for the measure(s) described on the previous pages or on the attached spreadsheet are true and correct. Any fraudulent activity including falsifying statements, falsifying signatures, and copying - pasting may be reported to the Police/Action Fraud or a similar organisation. This may affect the validity of any measure installed and the measure may be rejected.
- The handover included copies of all relevant warranties and manuals, and verbal instructions were given on how to use and maintain the measure.
- For loft insulation measures with ≤ 100mm pre-existing insulation only: I confirm that a loft declaration is secured in the loft, near the hatch.
- For premises unoccupied after 1 April 2022 only: I confirm that to the best of my knowledge, the property was built before 1 April 2022.
- I confirm that I have followed (tick appropriate) ECO4 / Great British Insulation Scheme relevant requirements to carry out the installation(s) of measures following the pre RdSAP/SAP assessment³³.
- > Questions F1, F2 and F3 are mandatory for all measures regardless of falling into PAS compliance or non-PAS compliance.
- > For measures inside the scope of PAS 2030, completing questions F4-F8 is optional. For measures outside of PAS 2030, completing questions F4-F8 is mandatory.
- > For measures within the scope of PAS 2030, questions F9 to F13 are mandatory if work is subcontracted.

Ret	rofit Coordinator / Operativ	e Declaration ³⁴
1.Name of Retrofit Coordinator or DHC		Certificate No(s):
2. Address details:		

³² Each operative is responsible and accountable for the measure they installed. In signing this section, operatives confirm the below statements only in respect of the measures they have installed themselves.

³³ It must be completed by the Retrofit Coordinator only.

³⁴ For non-PAS measures enter the operative certificate number issued by the relevant accreditation body. For PAS measures enter the Trustmark Licence Number known as TMLN and is associated with the scheme.



3.Retrofit Coordinator or DHC Operative signature:	Date of project completed installation ³⁵ :
4.Name of Operative 1	Certificate No(s):
i. Company	Signature
ii. Address details:	
5.Name of Operative 2	Certificate No(s):
i. Company	Signature
ii. Address details:	
6.Name of Operative 3	Certificate No(s):
i. Company	Signature
ii. Address details:	
7.Name of Operative 4	Certificate No(s):
i. Company	Signature
ii. Address details:	
8.Name of Operative 5	Certificate No(s):
i. Company	Signature
ii. Address details:	

 $^{^{\}rm 35}$ To be filled by Retrofit Coordinator or DHC operative.



Subcontracted c	perative signature (only to be completed when work is subcontracted)
9.Name of Operative 1	Certificate No(s):
i. Company	Signature
ii. Address details:	
10.Name of Operative 2	Certificate No(s):
i. Company	Signature
ii. Address details:	
11.Name of Operative 3	Certificate No(s):
i. Company	Signature
ii. Address details:	
12.Name of Operative 4	Certificate No(s):
i. Company	Signature
ii. Address details:	
13.Name of Operative 5	Certificate No(s):
i. Company	Signature
ii. Address details:	



G. POPT Calculation for ECO4 or Great British Insulation Scheme Scores

Relevant tables are required to be completed according to insulation measure(s) installed.

Roof insulation measures only

Enter areas with a different roof type (or where a different roof insulation measure/depth is being installed) as extensions. For RIRI, the total residual loft area should be included in the RIR area recorded below. For further information on RIRI measure please see RIRI section in ECO4 Delivery Guidance.

Property section (main loft, extensio etc)	riat /	Roof area (M²)	m² ar	nd typ	pe of insu	ılatio	n to k	pe inst	alled ³⁶	,
			≤ 100mm		>100m m		FRI		RIRI	
			≤ 100mm		>100m m		FRI		RIRI	
			≤ 100mm		>100m m		FRI		RIRI	
			≤ 100mm		>100m m		FRI		RIRI	
			≤ 100mm		>100m m		FRI		RIRI	
Total ro	of area ³⁷	А	≤ 100mm	В	>100m m	С	FRI	D	RIRI	Е
≤ 100mm POPT	B/A= %	FR	I POPT				•	D/A=	C	%
> 100mm POPT	C/A= %		rcentage stalled ³⁸	of RI	RI meası	ure			F	%
		RI	RI POPT					(ExF)/A=	%

³⁶ For RIRI, 'E' refers to the floor area of the RIR + the residual area, not the amount of insulation installed.

³⁷ For RIRI measures, the total roof area is the footprint area and not all the elements of the RIRI measure.

³⁸ Previous versions of the POPT calculation referred to 'percentage of measure installed'. We no longer use this terminology, but the calculation gives the same result.



Unde	r Floor insulat	ion measures only	′	
Property section (main	Floor con	struction e.g.	Area	M ² of insulation
property, extension etc)	suspen	ided timber	M^2	to be installed
Underfloor Insulation POPT	B/A= %	Total floor area	А	В

		IWI / EWI / CWI	measures o	nly				
Enter each differer	nt type o	f wall area as an exte	nsion. Wall are	ea must i	inclu	de all <u>heat</u>	<u>loss</u>	
wall areas (including	ng areas	already insulated and	d areas that ca	nnot be	insul	ated).		
Property section (eg, main property, extension,	E.g. Ca	all construction avity / cob / solid e / solid brick / m / timber / park	Wall area m ² (excl windows and doors)	M ²		nsulation t nstalled	o be	
front walls etc)		home	,					
				CWI		IWI/EW	1	
				CWI		IWI/EW	Ί	
				CWI		IWI/EW	'I	
				CWI		IWI/EW	'I	
				CWI		IWI/EW	'I	
		Total wall area	А	CWI		B IWI/EW	Ί.	С
			Total	wall are	ea	IWI/EWI (type 2)		D
				IWI/E\	ΝI			
CWI POPT				POPT		D/A=		
		B/A=	%	(type 2	2)	%		
IWI/EWI POPT		C/A=	%					



	Solid Floo	r ins	sulation measures	only	
Property section (main property, extension etc)	Floor co		uction e.g. solid	Area (m²)	m ² of insulation to be installed
Solid Floor Insulation POPT	B/A=	%	Total floor area	А	В

PIHC



Energy Company Obligation (ECO4) Pre-Installation Heating Checklist

Introduction

The purpose of this form is to provide assurance that heating measures installed meet ECO4 requirements. It assesses **a home's pre**-main heat source and status with regard to insulation pre-conditions. It provides partial guidance on the heating measures that may be eligible in different circumstances but must be read in conjunction with the ECO4 Delivery Guidance.

Suppliers should ensure operatives complete this checklist and retain the completed checklist on their systems for all heating measures in ECO4. This checklist should also be used when assessing a non-boiler central heating system and/or installing a new one (such as air to air heat pumps). This checklist also covers projects where a district heating connection (DHC) is to be installed or repaired. Suppliers must be able to provide a copy of a completed checklist to us on request.

This checklist does not provide any detailed information on the requirements of ECO. Further information can be found in our guidance document, Energy Company Obligation (ECO4) Guidance: Delivery, available on our website¹

Accuracy of the checklist

It is important to note that your decision to repair or replace a heat source on the basis that you consider it to be inefficient or broken down and unable to be economically repaired, does not necessarily mean that we will the same conclusion, particularly if we consider that an assessment has been incorrectly carried out. For this reason, suppliers should ensure that the checklist is completed accurately by the relevant operative(s).

When filling in the Pre-Installation Heating Checklist assessment details should not be copied from other Pre-Installation Heating Checklist, i.e. photocopying or copying and pasting should not be used to complete any part of this form.

If the information on this checklist is found to be false, Ofgem will investigate the case and may reject the associated measures.

¹ Energy Company Obligation (ECO4) Guidance: Delivery | Ofgem



Operative competency

Measures referenced in PAS 2030: 2019 or MCS must be installed by, or under the responsibility of, a person who is registered with TrustMark for the purposes of that measure. These requirements are evidenced to Ofgem by a Certificate of Lodgement (CoL) awarded by TrustMark for measures.

Data Light Measures (DLMs) and Innovation Measures (IMs) which are not referenced in PAS 2030:2019 and do not fall under MCS, must be certified by a person accredited to ISO / IEC 17065:2012.

For DHC measures, except for DHCs which are the installation in the home of a GSHP connected to a shared ground loop, suitable qualifications for installers may be a Level 2 or 3 NVQ in gas, plumbing or mechanical engineering. We recommend CIBSE Heat Networks: Code of practice for the UK is followed during all phases of the DHC project where relevant. DHCs which are the installation of a shared ground loop GSHP should be installed by, or under the responsibility of, a person who is registered with TrustMark for the purposes of that measure.

For boilers not referred to in PAS, and for all boiler repairs, the assessment and repair/replacement must be carried out by operatives who meet industry competency standards for that particular fuel type.

A pre-assessment may be carried out by an assessor who may also fill out sections of the checklist. However, this assessment must be checked, and its accuracy confirmed by the operative prior to carrying out the heating measure.

Format of the checklist

Suppliers may adapt the format of the checklist to match their own systems, as long as the content is not changed. Suppliers should submit adapted checklists to us before use for confirmation that the content is acceptable.

Any evidence of electronically duplicated or forged signatures will be investigated. Any measures where suspected fraudulent activity is detected will be rejected.

Ofgem also recommends that any additional evidence collected as part of these forms be handled as the final step in the process to adhere to Data Protection Act 2018 requirements.



Completing the checklist

	Guidance
Section A	Operative and assessment details. This section captures the details of the operative
	carrying out the pre-heating assessment, core details of the premises, and the details
	of the assessor carrying out the pre-assessment of the heating source (if different to
	the operative). It may be completed by the operative or assessor. All questions are
	mandatory and must be filled for all heating measures. Questions A8,A9 and A11 must
	be completed by the operative who carried out the post heating system installation.
Section B	Central heating systems (incl district heating connections). The section must be
	completed if the home contains a pre-existing central heating system. The section may
	be completed by the operative or assessor who has inspected the heating system on-
	site.
Section C	Electric storage heaters. This section must be completed if the home contains pre-
	existing electric storage heaters. The section may be completed by the operative or
	assessor who has inspected the heating system on-site.
Section D	Room heaters or no fixed heating. This section must be completed if the home
	contains pre-existing room heaters or has no fixed heating. The section may be
	completed by the operative or assessor who has inspected the heating system on-site.
Section E	Air source and ground source heat pump. This section must be completed if the
	home contains pre-existing heat pump. The section may be completed by the operative
	or assessor who has inspected the heating system on-site.
Section F	District heating connections and repairs. This section is to be completed by the
	operative who has inspected the heating system on-site.
Section G	Insulation pre-conditions and off-gas hierarchy. This section collects information
	to show how insulation pre-conditions are met and, for off-gas premises, how the
	heating hierarchy has been applied. The section is mandatory and must be completed
	for all heating sources assessed. The section contains a declaration which must be
	signed by the Retrofit Coordinator. ²
Section H	Repair/replacement tables. May be completed by a person who has not inspected
	the heating source, but the operative who has completed the assessment must sign
	this form to confirm that Section G has been completed accurately. If agreed with the
	supplier, the quote may be provided in a different format. Please attached all relevant
	documentation to this form. This section may be completed by a different operative at
	survey or post-installation stage.
Section I	Repair cost threshold table and average repair table. This section is designed to
	identify when a boiler, electric storage heater or air source heat pump cannot be
	economically repaired. The tables show information such as maximum repair cost for
	boilers and electric storage heaters.

 $^{^{\}rm 2}$ If non-PAS measure the relevant DHC operative must complete this section.



A. Operative And Assessment Details

Α.	Operative and assessment de	tails
1	Full Property Address:	
	(Building number/name, Street name, Town, City, County and postcode)	
2	Company name of operative carrying out installation	
3	Operative name (as on the accreditation record)	
4	Operative's accreditation	ECS card Gas safe MCS Certified
		Other
		Accreditation number:
6	Did premises have a gas meter on 1 April 2022?	Yes: premises is on-gas
		No: heating measures are subject to the off-gas hierarchy (complete G2)
7	Is the assessment of repair/replacement completed by the same operative?	Yes \[\] No (Go to 7a and enter details)
а	Name, accreditation and signature (Complete this section only if assessment and the subsequent heating	Assessor/Operative Full name:
	measure installation or repair isn't carried out by the same operative)	Assessor/Operative Accreditation and number:
		Assessor/Operative signature:



Α.	Operative and assessment deta	ils	
8	of this form is true and accurate	contained in sections A, B, C, D, E, F and H e. I acknowledge and understand that it is make a false declaration and that the imprisonment or both.	Yes
9	any point prior to the installation heating system, district heating	confirm that there is no evidence that at on of the boiler the premises had a central system, or renewable system nor, ation, did the premises have a working, (s).	Yes
10	Date of assessment:	//	
11	Operative signature:		



B. Central Heating Systems³

В	Initial Details of assessmen	t
A bo	iler must meet certain criteria to de	etermine whether it is broken down and can be replaced,
repa	ired, or upgraded. The first step is t	to assess whether a boiler is 'non-condensing' or 'broken down'.
Plea	se complete below.	
1	Brand and model	
2	Model qualifier	
3	Fuel type	
4	Is the boiler non-condensing,	Yes (can be replaced as an upgrade - complete B4a
	or does it have an efficiency	and B4b, then the remaining questions in section B
	no better than a non-	are not required.)
	condensing boiler?	No
4a	List the steps to reach the	
	conclusion the boiler is non-	
	condensing or has an	
	efficiency no better than a	
	non-condensing boiler.	
4b	SAP winter seasonal	
	efficiency (%)?	
5	Is the boiler broken down?4	Yes
		No (can only be replaced by DHC or upgraded to renewables. Remaining questions in section B are not required.)
6	Age of boiler / Year of	
	original commissioning (if	
	available) ⁵	

³ For renewable heating system repairs and replacements, operatives can use the below form to help determine whether or not the system is economically repairable. The funder must be satisfied that enough evidence has been presented to support the determination being made

⁴ A boiler is considered broken down if, when connected to electrical and fuel supplies, it does not respond appropriately to any demand for heat as required by the central heating system or domestic boiler system.

⁵ When assessing the boiler age, the estimate d age should be rounded down e.g. a boiler that is 4.7 years old should be assessed as a 4-year-old boiler. Its required only for boiler replacements and repairs.



7 How did you establish the original age of boiler / year of commissioning? (Tick relevant boxes and provide pictorial evidence) ⁶ Boiler name plate Installation Certificate Warranty documentation PCDB final year of manufacture Other
commissioning? (Tick
relevant boxes and provide
pictorial evidence) ⁶
Other
_
8 Serial number of boiler
9 Are all parts required for the
repair available? (eg if parts
are available at a reasonable No, please enter reasons
cost and within a reasonable
timeframe or if the repair
does not require any parts
tick 'Yes)
10 Is the actual cost of repair Yes - boiler may be replaced.
more than the actual cost of No
a replacement boiler? Cost of repair: (Exc. VAT) £
Complete cost table in
section H to determine. Cost of replacement: (Exc. VAT) £
11 Is the actual cost of repair Yes The boiler should be repaired. Please use Section
less than the maximum cost H to provide details of repair undertaken.
of repair as identified in the
'Economic Repair Cost No The boiler should be replaced
Comparison Tables'? ⁷
12 Is it a combination boiler?
13 Are there any other boilers in
the property? (Please provide
details including location,
make, model &serial
numbers etc)

⁶ The boiler age can be determined by assessing the following information: the boiler name plate, the installation certificates and warranty documentation and PCDB Final year of manufacture. **Customers' declaration about boiler age** are not acceptable/valid. Its required only for boiler replacements and repairs.

 $^{^{7}}$ See Boiler repair cost comparison table in section I.



14. Broken boiler only:	
Once you have identified whether the boiler is 'broken down', you must identify all the possible faults that have caused the boiler to be broken down.	
Boiler Fault List	
Select the appropriate fault(s) that resulted in the boiler being broken down or not functional efficiently and complete all sections of this question. (Note: this list is not exhaust Record any other faults not included in this list under 'Other').	_
Corrosion or fouling of the boiler heat exchanger	
No boiler ignition	
Unstable firing	
Any other mechanical or electrical fault	
Results of the flue gas analyzer combustion outside boiler manufacturer tolerance	
Boiler and system sludge (Sludge alone may not be sufficient grounds to be considered broken in the ECO4 scheme)	
Poor flue condition	
Primary flow rate unsatisfactory or outside boiler manufacturer tolerance	
Primary flow temperature unsatisfactory or outside boiler manufacturer tolerance	
For combination boilers only: Unsatisfactory hot water flow rate or temperature which are outside of the manufacturer's specification/tolerance	
Boiler external corrosion	
Boiler installation is Immediately Dangerous (ID) or At Risk (AR) (Gas Safe definition)	
Other: (Provide a detailed description)	
Please write how you identified the failure and any associated symptoms. This include any tests or checks carried out on the boiler to identify the symptoms.	J
(This information will be used during audit to determine whether the boiler was correctly assessed. Therefore, provide as much information as possible.)	as



C. Electric Storage Heaters

C.	Details of assessment ((Use for	m as ma	any t	imes as r	necessary for the number of
	ESH in the property)					
1	Total number of ESH/s	1	2	2	4	Other
	in the premises	1	2	3	4	Other
2	Enter the relevant					
	number of ESH been		ESH			ESH
	assessed eg ESH _1_					
3	Brand and Model					
4	ESH serial number (or					
	any other unique					
	identification detail of					
	the ESH)					
5	ESH Responsiveness					
	·					inefficient and can only be
u	upgraded ⁸ or, if home meets FTCH criteria, replaced with FTCH. Remaining questions in				ğ .	
		C can be	skipped	for a	an inefficie	nt ESH.
6	Is the ESH broken	Yes				Yes
	down?	□ No -	can only	y be ι	upgraded	☐ No - can only be upgraded
		by renewables or DHC. Remaining questions in				by renewables or DHC.
			aming qu on C can			Remaining questions in section C can be skipped.
Once	e you have identified if the	ESH is `t	roken de	own',	you must	identify all the faults that have
	Ca	aused the	e ESH to	be bi	roken dow	n.
7	ESH Fault List - tick if	ESH	ESH	Prov	ide details	of how you identified the
	fault is applicable (Note:			faul	ts (This inf	formation will be used during
	this list is not			aud	it to deterr	mine whether the ESH has
	exhaustive, please			beer	n correctly	assessed. Therefore, please
	detail any additional			prov	vide as mu	ch information as possible.)
	faults in 'Other')					

⁸ Subject to off-gas hierarchy in relevant homes (chapter 5 of the ECO4 Delivery Guidance)



C. Electric Storage Heaters

C.	Details of assessment (ESH in the property)	(Use for	m as m	any times as r	necessary for the number of
1	Total number of ESH/s in the premises	<u> </u>	2	3	Other
2	Enter the relevant number of ESH been assessed eg ESH _1_		ESH	_	ESH
3	Brand and Model				
4	ESH serial number (or any other unique identification detail of the ESH)				
5	ESH Responsiveness				
	upgraded ⁸ or, if home meet	s FTCH o	criteria, r		inefficient and can only be TCH. Remaining questions in Int ESH.
6	Is the ESH broken down?	☐ Yes ☐ No - can only be upgraded by renewables or DHC. Remaining questions in section C can be skipped. ☐ Yes ☐ No - can only be upgra by renewables or DHC. Remaining questions in section C can be skipped.			
Once					identify all the faults that have
		ı	ı	be broken dow	
7	ESH Fault List - tick if fault is applicable (Note: this list is not exhaustive, please detail any additional faults in 'Other')	ESH —	ESH —	faults (This infaudit to deterr	of how you identified the formation will be used during mine whether the ESH has assessed. Therefore, please ch information as possible.)

⁸ Subject to off-gas hierarchy in relevant homes (chapter 5 of the ECO4 Delivery Guidance)



C. Electric Storage Heaters

C.	Details of assessment (ESH in the property)	(Use for	m as m	any times as r	necessary for the number of
1	Total number of ESH/s in the premises	<u> </u>	2	3	Other
2	Enter the relevant number of ESH been assessed eg ESH _1_		ESH	_	ESH
3	Brand and Model				
4	ESH serial number (or any other unique identification detail of the ESH)				
5	ESH Responsiveness				
	upgraded ⁸ or, if home meet	s FTCH o	criteria, r		inefficient and can only be TCH. Remaining questions in Int ESH.
6	Is the ESH broken down?	☐ Yes ☐ No - can only be upgraded by renewables or DHC. Remaining questions in section C can be skipped. ☐ Yes ☐ No - can only be upgra by renewables or DHC. Remaining questions in section C can be skipped.			
Once					identify all the faults that have
		ı	ı	be broken dow	
7	ESH Fault List - tick if fault is applicable (Note: this list is not exhaustive, please detail any additional faults in 'Other')	ESH —	ESH —	faults (This infaudit to deterr	of how you identified the formation will be used during mine whether the ESH has assessed. Therefore, please ch information as possible.)

⁸ Subject to off-gas hierarchy in relevant homes (chapter 5 of the ECO4 Delivery Guidance)



C.	Details of assessment (ESH in the property)	(Use for	m as ma	any times as necessary for the number of
	Example: Tick if fault	✓		Write a detailed explanation
	applicable			
	ESH Fault List - tick if			
	fault is applicable			
	(Note: this list is not			
	exhaustive, please			
	detail any additional			
	faults in 'Other')			
	Damaged thermal fuse			
	or input cut out			
	Failure of storage			
	Failure of storage element(s)			
	elefflefft(5)			
	Faulty charge control			
	Faulty output control			



C.	Details of assessment ((Use for	m as m	any times	as n	ecessary	for ·	the nu	mber	of
	ESH in the property)									
	Faulty electronic									
	controller									
	Faulty or broken fan									
	Other (Please provide									
	detailed description)									
Con	nplete to determine whe	ether the	e broker	n down ES	SH ca	ın be eco	nomi	ically r	epair	ed
			ESH _				ESH	l		
8	Age of ESH in years?									
9	State how you have									
	established the age of									
	the ESH?									



C.	Details of assessment	(Use form as many times as r	necessary for the number of
	ESH in the property)		
10	Does the ESH contain asbestos? (A broken down ESH with asbestos 'cannot be economically repaired')	Yes (If yes ESH can't be economically repaired) No	Yes (If yes ESH can't be economically repaired) No
11	Are all parts required for the repair available? (if parts are available at a reasonable cost and within a reasonable timeframe9 or the repair does not require any parts tick Yes)	☐ Yes ☐ No - ESH can be replaced. Enter details of unavailable parts: ————————————————————————————————————	No - ESH can be replaced. Enter details of unavailable parts:
12	Is the actual cost of repair more than the actual cost of a replacement ESH? Fill in cost tables in section H.	Cost of repair: (Exc. VAT) £ Cost of replacement: (Exc. VAT) £ Yes - ESH can be replaced by HHR ESH, a DHC, upgraded to renewables or, where the home meets the FTCH criteria, FTCH.	Cost of repair: (Exc. VAT) £ Cost of replacement: (Exc. VAT) £ Yes - ESH can be replaced by HHR ESH, a DHC, upgraded to renewables or, where the home meets the FTCH criteria, FTCH.
13	Is the actual cost of repair less than the maximum cost of repair as identified in the 'Economic Repair Cost Comparison Table'? ¹⁰	Maximum cost of repair as identified in the 'Economic Repair Cost Comparison Table': (Exc. VAT) f Yes - ESH can be repaired, replaced by DHC or upgraded to renewables. No - ESH can be replaced by HR ESH, a DHC, upgraded to renewables or, where the home meets the FTCH criteria, FTCH.	Maximum cost of repair as identified in the 'Economic Repair Cost Comparison Table': (Exc. VAT) f Yes - ESH can be repaired, replaced by DHC or upgraded to renewables. No - ESH can be replaced by HHR ESH, a DHC, upgraded to renewables or, where the home meets the FTCH criteria, FTCH.

 $^{^{9}}$ A screenshot should be retained to confirm parts were not available within a reasonable timeframe.

 $^{^{\}rm 10}$ See Electric Storage repair cost comparison table in section I.



D.	Room	Heaters	and	No	Heating

D.	Existing heating source d	etails
1	Existing pre main heating source	 □ Bottled LPG Room Heaters □ Solid Fossil Room Heaters □ Gas Fire with Back Boiler¹¹ □ Gas Room Heaters □ Electric Room Heaters including direct acting room heaters □ No heating present □ Other
	does not have, and has not at no point since 1 April 2	asure may be installed if a property of previously had, a wet central heating system, and 022 contained an efficient ESH (SAP responsiveness rating not broken down or if it is broken down can be economically
	repaired	

¹¹ Where the premises contains a back boiler, FTCH may only be installed if the back boiler does not supply a central heating system.



E. Air Source Heat Pump (ASHP)

Ε.	Existing heating source details	
1	Heat pump details	Brand and model: Model qualifier: Serial number:
2	Age of heat pump / year of original commissioning (Tick relevant boxes and provide pictorial evidence)	☐ ASHP name plate ☐ Installation Certificate ☐ Warranty documentation ☐ PCDB final year of manufacture ☐ Other (state below)
3	Is the heat pump broken down?	Yes (can only be replaced or upgraded to renewables) No (Can be repaired if parts are available)
4	Are all parts required for the repair available? (e.g. if parts are available at a reasonable cost and within a reasonable timeframe or if the repair does not require any parts tick 'Yes)	Yes No, please enter reasons
5	Is the actual cost of repair more than the actual cost of a replacement heat pump? Complete cost table in section H to determine.	☐ Yes - heat pump may be replaced. ☐ No Cost of repair: (Exc. VAT) £ Cost of replacement: (Exc. VAT) £
6	Is the actual cost of repair less than the maximum cost of repair as identified in the "Economic Repair Cost Comparison Tables"	Yes, the ASHP should be repaired. Please use Section H to provide details of repair undertaken No, the ASHP should be replaced



E. Existing heating source details
7 ASHP Heat Pump Fault ¹²
Corrosion or fouling of the boiler heat exchange
Compressor failure
Expansion valve failure
☐ Fan motor failure
Circulator/Pump failure
☐ Damaged evaporator that affects performance of ASHP
Loss of refrigerant pressure
Controller/PCB fault
External casing damage that affects performance of ASHP
Any other mechanical or electrical fault (please describe below)
ASHP and system sludge (Sludge alone may not be sufficient grounds to be considered broke in the ECO4 scheme)
Primary flow rate unsatisfactory or outside ASHP manufacture tolerance
Primary flow temperature unsatisfactory or outside ASHP manufacturer tolerance
Other (please describe below)
Other: (Provide a detailed description)
Discountification of the failure and any consists decrease. This was
Please write how you identified the failure and any associated symptoms. This may
include any tests or checks carried out on the ASHP to identify the symptoms.
(This information will be used during audit to determine whether the ASHP was
correctly assessed. Therefore, provide as much information as possible.)

¹² Select the appropriate fault(s) that resulted in the heat pump being broken down or not functioning efficiently and complete all sections of this question. (Note: this list is not exhaustive. Record any other faults not included in this list under 'Other').



F. [. District Heating Connection (DHC) Measures				
F.	Existing heating source de	etails where existing heat s	ource is a DHS		
1	If the pre-main heat source is a DHS, is the existing DHC connected to:	☐ An efficient DHS ¹³ (Please detail) ☐ An inefficient DHS ¹⁴ (Please detail) ☐ N/A	Detail:		
2	If the pre-main heat source is a DHS, is the DHC:	☐ Broken, and economically repairable (Please detail) ☐ Broken, and not economically repairable (Please detail) ☐ Working ☐ N/A	Detail:		
F.	Details for DHC repairs (o	nly complete for repairs)			
ΑD	A DHC must meet certain criteria to determine whether it is broken down and can be repaired.				
3	Has the off-gas heating hierarchy been followed?	☐ Yes [□ No □ N/A		
4	To evidence that the DHC is broken, identify all faults. Please write how you identified the failure and any associated symptoms. This may include any tests or checks carried of to identify the symptoms. (The information will be used during audit to determine whether the DHC was correctly assessed. Therefore, provide as much information as possible.)	d ut			

¹³ If yes, and working or economically repairable, a new DHC would not be eligible under ECO4.

 $^{^{\}rm 14}$ If yes, and if the premises is on-gas, then a DHC repair would not be eligible.



G. Insulation Pre-Conditions and Off-Gas Hierarchy

1	Insulation	Pre-cor	iditions ¹⁵	i de
	IIISalation		Iditions	

Under ECO4, all heating measures including heating controls and solar PV are subject to insulation pre-conditions. Band E, F and G homes, and band D homes receiving DHC or FTCH: pre-conditions are met if either:

- for any single relevant construction element, b) applies, or
- for all relevant construction elements, a), c) or d) applies

Band D homes except those receiving DHC or FTCH: pre-conditions are met if, for all relevant construction elements, a), b), c), or d) applies.

Construction	SAP bands relevant to:	
Exterior Cavity Wall:	 □ a) Pre-existing insulation meets prescribed standards¹⁶ □ b) Installed as part of project □ c) Could not be installed due to exemptions □ d) Construction element not present □ e) N/A 	AII
Room In Roof:	 □ a) Pre-existing insulation meets prescribed standards ¹⁶ □ b) Installed as part of project □ c) Could not be installed due to exemptions □ d) Construction element not present □ e) N/A 	AII
Flat Roof:	 □ a) Pre-existing insulation meets prescribed standards ¹⁶ □ b) Installed as part of project □ c) Could not be installed due to exemptions □ d) Construction element not present □ e) N/A 	AII

¹⁵ N/A should be entered where the measure is not a measure type to which the minimum insulation requirements apply.

¹⁶ Please refer to ECO4 Guidance: Delivery v1.1 (5.60)



Pitched Roof:	a) Pre-existing insulation meets prescribed standards ¹⁶	All
	☐ b) Installed as part of project	
	c) Could not be installed due to exemptions	
	d) Construction element not present	
	□ e) N/A	
Loft:	a) Pre-existing insulation meets prescribed standards ¹⁶	Band G, F and E. Band
	☐ b) Installed as part of project	D if installing DHC or FTCH
	c) Could not be installed due to exemptions	
	d) Construction element not present	
	□ e) N/A	
External Solid	a) Pre-existing insulation meets prescribed	Band D except DHC
Wall:	standards ¹⁶ b) Installed as part of project	and FTCH
	c) Could not be installed due to exemptions	
	d) Construction element not present	
	□ e) N/A	
Lloot Loop Floor		Dond D
Heat Loss Floor:	a) Pre-existing insulation meets prescribed standards ¹⁶	Band D except DHC and FTCH
	☐ b) Installed as part of project	and Fich
	c) Could not be installed due to exemptions	
	d) Construction element not present	
	☐ e) N/A	
Party Cavity	a) Pre-existing insulation meets prescribed	Band D except DHC
Wall:	standards ¹⁶	and FTCH
	c) Could not be installed due to exemptions	
	d) Construction element not present	
	e) N/A	



			SAP bands relevant to:
Mobile home: wall, roof and	☐ a) Insulation equivalent to BS 3632:2015 before project started ☐ b) Installed as part of project		All
floor	c) Could not be installed due t	o exemptions	
	e) N/A		
2 Off-Gas Heatir	ng Hierarchy ¹⁷ (This section r	must be filled in for hom	es which did
	s meter on 1 April 2022 – que		
Are any heating mea	asures in the off-gas heating	Yes (Tick relevant boxe	es below)
hierarchy above the	heating measure being	No, the measure being	installed is
	e to install or does an	from the first level of t	he off-gas
exemption apply?		hierarchy	
increase of costs	practicable (shown to be not tech	nically feasible and may re	sult in
Please explain reason for exemption.			
Exemption applie	S		_
			_
In relation to the installation of equipment for the generation of heat			
wholly or partly fron	n biomass, the premises are not	in a rural area	
One or more improvement options evaluation reports in relation to the premises are held on the TrustMark Data Warehouse, and the measure is not amongst the measures recommended in the most recent improvement options evaluation report.			
No improvement options evaluation report in relation to the premises is held on the TrustMark Data Warehouse; one or more EPC recommendation reports have been issued for the premises; and the measure is not amongst the measures recommended in the most recent EPC recommendation report.			

¹⁷ Please see chapter 5 of the ECO4 Delivery Guidance for information on the off-gas heating hierarchy.



	Pre-Insulation and Off-Gas Hierarchy Dec	aration	
	I hereby declare that to the best of my knowledge and belief that the Yes		
into	information provided above is true and accurate.		
Retrofit Coordinator or DHC Operative name			
Ret	Retrofit Coordinator or DHC Operative signature		
and	date:		



H. Repair/Replacement Tables

Repair Quote	
Item	Cost
Warranty cost	
Labour estimated for hours at £ per hour	
Total excluding VAT	
VAT 20%	
Total	



Replacement Quote	
Item	Cost
Warranty cost	
Labour estimated for hours at £ per hour	
Total excluding VAT	
VAT 20%	
Total	



I. Repair Cost Threshold Table and Average Repair Table

Repair Cost Tables 18

These tables provide guidance in determining when a mains gas or oil boiler cannot be economically repaired. Tables 1.1-3.2 show what the maximum repair costs are for boilers and ESH – the tables show the maximum repair costs for boilers and ESHs different types and ages. If the actual cost of repair is higher than the relevant maximum cost, it is considered more economical to replace rather than repair the heating system and as such it is judged that it cannot be economically repaired.

The maximum costs are derived from the type of heating, the estimated average installation cost of replacing the heating system, and its age. These costs have been developed in tandem with industry.

Table 4 shows representative repair costs for important boiler components to help installers come to an estimate of how much a given repair should cost – installers should keep in mind contingent factors in costs such as regional variations. These are intended as a guide to help installers come to a conclusion of how much they should be charging for a repair of common boiler parts.

There are examples of how to use these tables in this document. For broken LPG boilers, operatives should use the relevant mains gas table. For broken DHCs and renewable heating systems, operatives should use the oil combination boiler table. Note that the below tables take into consideration both the costs of the parts themselves and labour. Whilst we are unable to provide separate estimates of labour costs, most boiler repairs for relatively simple issues take 1-2 hours.

¹⁸ Note that all costs shown are exclusive of VAT.



i. Boiler Tables

Table 1.1 Maximum repair cost for <u>mains</u> gas combination boiler	
Age of	Cost
boiler	
1	£3,492
2	£3,201.60
3	£2,910
4	£2,619.60
5	£2,328
6	£2,037.60
7	£1,746
8	£1,455.60
9	£1,164
10	£873.60
11	£582
12	£291.60

Table 1.2 Maximum repair cost for mains gas regular boiler		
Age of boiler	Cost	
1	£1,992	
2	£1,826.40	
3	£1,660	
4	£1,494	
5	£1,328	
6	£1,161.60	
7	£996	
8	£830.40	
9	£664	
10	£498	
11	£332	
12	£165.60	
13+	£ nil	

Table 2.1 Maximum repair cost for oil
combination boiler

£ nil

Age of boiler	Cost
Age of boller	- 6031
1	£5,304
2	£4,862.40
3	£4,421
4	£3,979.20
5	£3,538
6	£3,096
7	£2,654
8	£2,212.80
9	£1,771
10	£1,329.60
11	£888
12	£446.40
13+	£ nil

Table 2.2 Maximum repair cost for <u>oil</u> regular boiler

Age of boiler	Cost
1	£2,304
2	£2,112
3	£1,920
4	£1,728
5	£1,536
6	£1,344
7	£1,152
8	£960
9	£768
10	£576
11	£384
12	£192
13+	fnil



Example of how to use these tables:

Boiler type: Mains gas,

Regular Age: 4 years

If boiler repair work costs over £1,494, this boiler can be replaced. If the boiler repair work costs less than £1,494, boiler repair should be carried out.

Age of	
boiler	
1	£1,992
2	£1,826.40
3	£1,660
4	£1,494
5	£1,328
6	£1,161.60
7	€996
8	£830.40
9	£664
10	£498
11	£332
12	£165.60
13+	£ nil

Average repair cost of boiler components				
Boiler part	Average cost	Boiler part	Average	
			cost	
Air pressure switch	£160	Diverter valve	£240	
Ignition	£140	Heat exchanger	£330	
Timer	£70	Pump	£200	
Thermocouple	£80	Pressure relief valve	£95	
Overheat thermostat	£95	Gas valve	£210	
Burner	£100	Printed circuit board	£240	
Automatic air vent	£90	Fan	£235	
Flue	f125	Expansion vessel	f230	



ii. Electric Storage Heater Tables

Example of how to use this table:

ESH type: Fan storage heater

Age: 6 years

If ESH repair work costs over £715, this ESH can be replaced. If the ESH repair work costs less than £715, ESH repair should be carried out.

Go through this process for each ESH being assessed in a given property.

Table 3.2 Maximum repair cost for fan
storage/high heat retention storage
heater

Age of	Cost
boiler	Cost
1-4	£858
5	£787.20
6	£715
7	£643.20
8	£572
9	£500.40
10	£430
11	£357.60
12	£286
13	£214.80



iii. Heat Pump Tables

Table 4.1 Maximum repair cost for air source heat pump

Age of	
boiler	Cost
1	£10,233.3
2	£9,551.1
3	£8,868.9
4	£8,186.6
5	£7,504.4
6	£6,822.2
7	£6,140.0
8	£5,457.8
9	£4,775.5
10	£4,093.3
11	£3,411.1
12	£2,728.9
13	£2,046.7
14	£1,364.4
15	£682.2
16+	£NiI

Example of how to use this table:
Heat pump type: Air source heat pump

Age: 10 years

If ASHP repair work costs over £4,093.30, this ASHP can be replaced. If the ASHP repair work costs less than £4,093.30, then ASHP repair work should be carried out unless the actual cost of repair is greater than the actual quoted cost of replacing the ASHP.

Table 4.1 Maximum repair cost for air source heat pump		
Age of boiler	Cost	
1	£10,233.3	
2	£9,551.1	
3	£8,868.9	
4	£8,186.6	
5	£7,504.4	
6	£6,822.2	
7	£6,140.0	
8	£5,457.8	
9	£4,775.5	
10	£4,093.3	
11	£3,411.1	
12	£2,728.9	
13	£2,046.7	
14	£1,364.4	
15	£682.2	
16+	£Nil	

RIRI CHECKLIST

ECO4 Room-in-Roof (RIR) Checklist
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Measure address

				<u> </u>	erative i fine ivanie .	
			Post code:	Sig	nature:	Date: / /
This checklist is a guide only and does not exempt the installer from their responsibility to ensure the correct requirements are followed. For ECO purposes this checklist requires both pre and post						
installation details to be recorded. For further guidance on Ofgem's requirements for room-in-roof insulation (RIRI), please see ECO4 Guidance: Delivery.						
• Please complete the table below to enter the data for each element in the room-in-roof and also the percentage that has been insulated. All elements must be insulated to 100% unless there are						
•						rcentage of the measure installed must be
entered for the		_	, , , , , , , , , , , , , , , , , , , ,		γ	
	-		om-in-roof (e.g. the gable or party wal	II), the percentage of meas	sure installed (POMI) and the percenta	age of property treated (POPT) must be
reduced to refle		To proceed the part of the root	on the control of the	,, and percentage or mean	(
Elements of	Total	Pre-Installation;	Post-installation; product used	Total area insulated	If total area not insulated state the	reason for this, this should include where
Room-in-Roof	Area	Is this element already	(Cert No and description) &	(m²) (excluding any		d-terrace properties, hipped roof etc)
(PAS Annex B12)	(m²)	fully insulated ² ? Yes/No	thickness installed (mm) ³	pre-existing insulation)	(photographs/customer declaration	n required)
Flat Ceilings						
Stud walls ⁴						
Sloping ceiling						
Gable walls						
Party walls						
Dormer windows						
Grand Total						
Grand Total						
Residual areas ⁵		☐ Yes ☐ No [□ N/A Post-installation; product			Percentage of RIRI
insulated by installe	er		description) & thickness in	nstalled (mm) ³		measure installed
Total roof area of		otal RIR + residual area	A = Total RIR + residual area $(m^2) \div to$		age of RIRI measure installed (from	Percentage of property treated = A x B
property ⁶ (m ²)	(m²)	area of property (m ²)	above table)	

Operative Print Name¹

¹ I confirm that, to the best of my knowledge, the information below is accurate and the works covered by this declaration do not form part of a loft conversion or a wider refurbishment to the property. I have discussed the installation with the customer and explored the use of all appropriate technologies to provide 100% insulation of the room-in-roof.

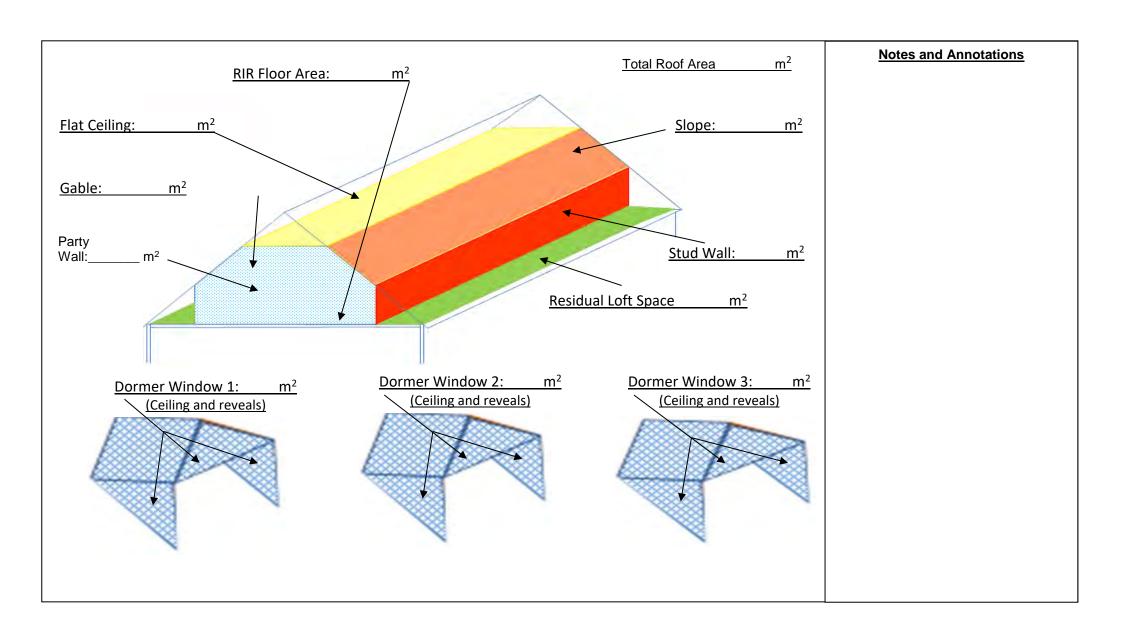
² Fully insulated means no insulation needs to be added to bring up to relevant standards.

³ Photographic evidence of each element pre and post installation should be retained. Thickness entered must be the actual thickness installed.

⁴ Any hatches or doors on stud walls must also be 100% insulated.

⁵ The residual area is the area of continuous loft air space immediately connected to the room-in-roof; N/A = no residual area associated with the room-in-roof.

⁶ Total floor plan area of all roof space (include any pitched roof, flat roof or pitched roof containing a RIRI)



IWI PIBI

Internal Wall Insulation Pre-Installation Building Inspection Form Annex B8

Customer Information					
Contact Name:					
Address:					
Telephone:					
Email:					
	Project Details				
Specifiers Contact Details:	Energy Saving Group Ltd Mclaren, 46 The Priory Queensway, Birmingham, B4 7LR	E - info@energysavinggroup.net T - 02037976332			
Product Type:	Internal Wall Insulation				

Is there any pre-existing damage to the areas that will be accessed by the installation operatives?	No
What is the extent of the area and elements to be insulated?	
Have the relevant checks been undertaken to determine if asbestos-containing materials are present?	Yes
Is the condition of the wall suitable for the works to commence in relation to:	
The existence of appropriate ventilation arrangements?	Yes
Free from rodents/pests and protected species, e.g. bats?	Yes
The timbers being free from rot and/or infestation?	Yes
The condition of the floor?	Yes
Metal structural being free from visible signs of corrosion?	Yes

Energy Saving Group Ltd Page 1 of 5

Internal Wall Insulation Pre-Installation Building Inspection Form Annex B8

Yes		
Yes		
Yes		
No		
Will the site layout or conditions impair the execution of the works in relation to:		
No		
No		

Internal Wall Insulation Pre-Installation Building Inspection Form Annex B8

Wall Plan

Internal Wall Insulation Pre-Installation Building Inspection Form Annex B8

General		
Is there any potential for moisture build up as a result of the installation?	No	
Will the functionality and/or safety of installed services (gas, electricity, water, telecommunications etc.) be affected in any way as a result of the installation?	No	
Is there any potential risk in relation to the ongoing performance of installed services? (If YES liaison with measure specifiers and/or service providers will need to take place).	No	
This Building Inspection must be carried out in conjunction with the full Design Specification and the prepared Method Statement.		
From the findings of this building inspection, is the installation able to be carried out in line with the full Design Specification?	Yes	
From the findings of this building inspection, is the Method Statement suitable and complete?	Yes	
Is there any evidence that any form of protected species would be disturbed by the installation process?	No	
NOTE: Any changes needing to be made or problems encountered as a result of this building inspection are required to be discussed with the specifier and/or customer as appropriate and agreement reached on how to proceed before work commences.		
Carbon Monoxide and other Safety Alarms		
Where carbon monoxide (CO) or other safety alarms have already been installed at the designated location,		

Carbon Monoxide and other Safety Alarms			
Where carbon monoxide (CO) or other safety alarms have already been installed at the designated location, the building inspector should enquire of the customer whether or not they have been tested in accordance with the alarm system design specification and/or the manufacturer's instructions.			
Location:	Type of Alarm:	Test Result:	

Internal Wall Insulation Pre-Installation Building Inspection Form Annex B8

Building Inspection Form Annex B8		
Customer Understanding of the Extent of the Works		
Does the customer understand the nature and extent of the work?	Yes	
Have they been made aware of any disruption that may be caused (for example rubbish disposal and the siting of skips)	Yes	
Does the customer have any particular requests or requirements?	No	
Are the arrangements for site access and the storage of installation materials adequate and appropriate?		
Is there any other information which would help ensure the smooth running of the installation process?		
This building inspection and its findings, including those relating to the suitability and completeness of the installation method statement, the EEM specification and any customer-related issues, shall be made by the building inspector and retained by the installer, with a copy being made available to the EEM specifier.		
Customer Sign Off		
By signing the below, you agree to the following statements:		
 We have explained and you are aware of the nature and extent of the installation and this meets your expectations The Arrangements we have made for site access and installation materials storage are adequate and appropriate for the installation to be undertaken. 		
Signature		
Date		

Signed:

Date:

EWI PIBI

External Wall Insulation Pre-Installation Building Inspection Form Annex B4

Customer Information			
Contact Name:			
Address:			
Telephone:			
Email:			
	Project Details		
Specifiers Contact Details:	Energy Saving Group Ltd Mclaren, 46 The Priory Queensway, Birmingham, B4 7LR	E - info@e T - 020379	nergysavinggroup.net 76332
Product Type:	Internal Wall Insulation		
Is there any pre-existing damage to the areas that will be accessed by the installation operatives?			No
What is the extent of the area and elements to be insulated?			
Have the relevant checks been undertaken to determine if asbestos-containing materials are present?		Yes	
Is the condition of the wall suitable for the works to commence in relation to:			
The existence of appropriate ventilation arrangements?		Yes	
Free from rodents/pests and p	rotected species, e.g. bats?		Yes
The timbers being free from ro	et and/or infestation?		Yes
The condition of the floor?			Yes
Metal structural being free fro	m visible signs of corrosion?		Yes

Energy Saving Group Ltd Page 1 of 5

External Wall Insulation Pre-Installation Building Inspection Form Annex B4

Electrical wiring being free from visible defects? (e.g. Damaged cables, trailing cables, exposed conductors)	Yes	
No visible signs of water penetration	Yes	
No visible signs of leakage from water system components, e.g. pipework, cisterns, tanks, etc.	Yes	
Following investigation, will the proposed installation		
Be non-compliant with any requirements stated by the designer/specifier?	No	
Compromise the functionality of existing air supply/extract ventilation ducts/systems?	No	
Result in unsafe operation of a combustion appliance?	No	
Result in non-compliance with the building regulations, e.g. in relation to workmanship; materials; fire safety; resistance to moisture?	No	
Will the site layout or conditions impair the execution of the works in relation to:		
Appropriate access to the property and to the Loft space?	No	
The space free from stored items, boarding etc.	No	

External Wall Insulation Pre-Installation Building Inspection Form Annex B4

Wall Plan

External Wall Insulation Pre-Installation Building Inspection Form Annex B4

General		
Is there any potential for moisture build up as a result of the installation?	No	
Will the functionality and/or safety of installed services (gas, electricity, water, telecommunications etc.) be affected in any way as a result of the installation?	No	
Is there any potential risk in relation to the ongoing performance of installed services? (If YES liaison with measure specifiers and/or service providers will need to take place).	No	
This Building Inspection must be carried out in conjunction with the full Design Specification and the prepared Method Statement.		
From the findings of this building inspection, is the installation able to be carried out in line with the full Design Specification?	Yes	
From the findings of this building inspection, is the Method Statement suitable and complete?	Yes	
Is there any evidence that any form of protected species would be disturbed by the installation process?	No	
NOTE: Any changes needing to be made or problems encountered as a result of this building inspection are required to be discussed with the specifier and/or customer as appropriate and agreement reached on how to proceed before work commences.		
Carbon Monoxide and other Safety Alarms		
Where carbon monoxide (CO) or other safety alarms have already been installed at the designated location, the		

Carbon Monoxide and other Safety Alarms Where carbon monoxide (CO) or other safety alarms have already been installed at the designated location, the building inspector should enquire of the customer whether or not they have been tested in accordance with the alarm system design specification and/or the manufacturer's instructions. Location: Type of Alarm: Test Result:

External Wall Insulation Pre-Installation Building Inspection Form Annex B4

Building Inspection Form A	ATITIEX 64
Customer Understanding of the Extent of th	e Works
Does the customer understand the nature and extent of the work?	Yes
Have they been made aware of any disruption that may be caused (for example rubbish disposal and the siting of skips)	Yes
Does the customer have any particular requests or requirements?	No
Are the arrangements for site access and the storage of installation materials adequate and appropriate?	Yes
Is there any other information which would help ensure the smooth running of the installation process?	
This building inspection and its findings, including those relating to the installation method statement, the EEM specification and any custon the building inspector and retained by the installer, with a copy being	ner-related issues, shall be made by
Customer Sign Off	
 We have explained and you are aware of the nature and extent expectations The Arrangements we have made for site access and installatio appropriate for the installation to be undertaken. 	•
Signature	

Building inspection carried out by:	
Signed:	
Date:	

CWI PIBI

Cavity Wall Insulation Pre-Installation Building Inspection Form Annex B1

Customer Information			
Contact Name:			
Address:			
Telephone:			
Email:			
	Project Details		
Specifiers Contact Details:	Energy Saving Group Ltd Mclaren, 46 The Priory Queensway, Birmingham, B4 7LR	E - info@e T - 020379	nergysavinggroup.net 76332
Product Type:	Cavity Wall Insulation		
Is there any pre-existing dama operatives?	ge to the areas that will be accessed by the	installation	No
What is the extent of the area	and elements to be insulated?		
Have the relevant checks been undertaken to determine if asbestos-containing materials are present?		Yes	
Is the condition of the wall suitable for the works to commence in relation to:			
The existence of appropriate ventilation arrangements?		Yes	
Free from rodents/pests and p	rotected species, e.g. bats?		Yes
The timbers being free from ro	ot and/or infestation?		Yes
The condition of the floor?			Yes
Metal structural being free fro	m visible signs of corrosion?		Vec

Cavity Wall Insulation Pre-Installation Building Inspection Form Annex B1

Electrical wiring being free from visible defects? (e.g. Damaged cables, trailing cables, exposed conductors)	Yes	
No visible signs of water penetration	Yes	
No visible signs of leakage from water system components, e.g. pipework, cisterns, tanks, etc.	Yes	
Following investigation, will the proposed installation		
Be non-compliant with any requirements stated by the designer/specifier?	No	
Compromise the functionality of existing air supply/extract ventilation ducts/systems?	No	
Result in unsafe operation of a combustion appliance?	No	
Result in non-compliance with the building regulations, e.g. in relation to workmanship; materials; fire safety; resistance to moisture?	No	
Will the site layout or conditions impair the execution of the works in relation to:		
Appropriate access to the property and to the Loft space?	No	
The space free from stored items, boarding etc.	No	

Cavity Wall Insulation Pre-Installation Building Inspection Form Annex B1

Wall Plan

Cavity Wall Insulation Pre-Installation Building Inspection Form Annex B1

General		
Is there any potential for moisture build up as a result of the installation?	No	
Will the functionality and/or safety of installed services (gas, electricity, water, telecommunications etc.) be affected in any way as a result of the installation?	No	
Is there any potential risk in relation to the ongoing performance of installed services? (If YES liaison with measure specifiers and/or service providers will need to take place).	No	
This Building Inspection must be carried out in conjunction with the full Design Specification and the prepared Method Statement.		
From the findings of this building inspection, is the installation able to be carried out in line with the full Design Specification?	Yes	
From the findings of this building inspection, is the Method Statement suitable and complete?	Yes	
Is there any evidence that any form of protected species would be disturbed by the installation process?	No	
NOTE: Any changes needing to be made or problems encountered as a result of this buildin required to be discussed with the specifier and/or customer as appropriate and agreement reproceed before work commences.	~ ·	

Carbon Monoxide and other Safety Alarms Where carbon monoxide (CO) or other safety alarms have already been installed at the designated location, the building inspector should enquire of the customer whether or not they have been tested in accordance with the alarm system design specification and/or the manufacturer's instructions. Location: Type of Alarm: Test Result:

Cavity Wall Insulation Pre-Installation Building Inspection Form Annex B1

inspection rotti Affilex B1				
Customer Understanding of the Extent of the Works				
Does the customer understand the nature and extent of the work?	Yes			
Have they been made aware of any disruption that may be caused (for example rubbish disposal and the siting of skips)	Yes			
Does the customer have any particular requests or requirements?	No			
Are the arrangements for site access and the storage of installation materials adequate and appropriate?	Yes			
Is there any other information which would help ensure the smooth running of the installation process?				
This building inspection and its findings, including those relating to the suitability and completeness of the installation method statement, the EEM specification and any customer-related issues, shall be made by the building inspector and retained by the installer, with a copy being made available to the EEM specifier.				
Customer Sign Off				
By signing the below, you agree to the following statements:				
 We have explained and you are aware of the nature and extent of the installation and this meets your expectations The Arrangements we have made for site access and installation materials storage are adequate and appropriate for the installation to be undertaken. 				
Signature				
Date				

Building inspection carried out by:	Building	inspection	carried	out	by:
--	----------	------------	---------	-----	-----

Signed:

Date:

LI PIBI

Loft Insulation Pre-Installation Building Inspection Form Annex B9

Customer Information				
Contact Name:				
Address:				
Telephone:				
Email:				
	Project Details			
Specifiers Contact Details:	Energy Saving Group Ltd Mclaren, 46 The Priory Queensway, Birmingham, B4 7LR	E - info@e T - 020379	nergysavinggroup.net 76332	
Product Type:	Loft Insulation			
Is there any pre-existing damage to the areas that will be accessed by the installation operatives?		No		
What is the extent of the area and elements to be insulated?				
Have the relevant checks been are present?	undertaken to determine if asbestos-containing	materials	Yes	
Is the condition of the Loft space suitable for the works to commence in relation to:				
The existence of appropriate L	oft space ventilation arrangements?		Yes	
The Loft space being free from rodents/pests and protected species, e.g. bats?		Yes		
The timbers being free from ro	t and/or infestation?		Yes	
The condition of the floor?			Yes	
Metal structural Loft members	being free from visible signs of corrosion?		Yes	

Loft Insulation Pre-Installation Building Inspection Form Annex B9

Electrical wiring being free from visible defects? (e.g. Damaged cables, trailing cables, exposed conductors)	Yes	
No visible signs of water penetration	Yes	
No visible signs of leakage from water system components, e.g. pipework, cisterns, tanks, etc.	Yes	
Following investigation, will the proposed installation		
Be non-compliant with any requirements stated by the designer/specifier?	No	
Compromise the functionality of existing air supply/extract ventilation ducts/systems?	No	
Result in unsafe operation of a combustion appliance?	No	
Result in non-compliance with the building regulations, e.g. in relation to workmanship; materials; fire safety; resistance to moisture?	No	
Will the site layout or conditions impair the execution of the works in relation to:		
Appropriate access to the property and to the Loft space?	No	
The Loft space being free from stored items, boarding etc.	No	

Loft Insulation Pre-Installation Building Inspection Form Annex B9

General		
No		
No		
No		
This Building Inspection must be carried out in conjunction with the full Design Specification and the prepared Method Statement.		
Yes		
Yes		
No		
ction are on how to		

Carbon Monoxide and other Safety Alarms		
Where carbon monoxide (CO) or other safety alarms have already been installed at the designated location, the building inspector should enquire of the customer whether or not they have been tested in accordance with the alarm system design specification and/or the manufacturer's instructions.		

Loft Insulation Pre-Installation Building Inspection Form Annex 89

B9		
Customer Understanding of the Extent of the Works		
Does the customer understand the nature and extent of the w	ork?	Yes
Have they been made aware of any disruption that may be ca (for example rubbish disposal and the siting of skips)	used	Yes
Does the customer have any particular requests or requireme	nts?	No
Are the arrangements for site access and the storage of installation materials adequate and appropriate?		Yes
Is there any other information which would help ensure the smooth running of the installation process?		
This building inspection and its findings, including those relating to the suitability and completeness of the installation method statement, the EEM specification and any customer-related issues, shall be made by the building inspector and retained by the installer, with a copy being made available to the EEM specifier.		
Customer Sign Off		
 We have explained and you are aware of the nature and extent of the installation and this meets your expectations The Arrangements we have made for site access and installation materials storage are adequate and appropriate for the installation to be undertaken. 		
Signature		
Date		
Building inspection carried out by:		

Building inspection carried out by:	
Signed:	
Date:	

RIRI PIBI

Room in Roof Insulation Pre-Installation Building Inspection Form Annex B12

Customer Information					
Contact Name:					
Address:	Address:				
Telephone:					
Email:					
	Project Details				
Specifiers Contact Details:	Energy Saving Group Ltd Mclaren, 46 The Priory Queensway, Birmingham, B4 7LR				
Product Type:	ROOM IN ROOF INSULATION				
General					
Is there any potential for moisture build up as a result of the installation?					
Will the functionality and/or safety of installed services (gas, electricity, water, telecommunications etc.) be affected in any way as a result of the installation?					
Is there any potential risk in relation to the ongoing performance of installed services? (If YES liaison with measure specifiers and/or service providers will need to take place).					
This Building Inspection must be carried out in conjunction with the full Design Specification and the prepared Method Statement.					
From the findings of this building inspection, is the installation able to be carried out in line with the full Design Specification?					
From the findings of this building inspection, is the Method Statement suitable and complete?					
Is there any evidence that any form of protected species would be disturbed by the installation process?					
NOTE: Any changes needing to be made or problems encountered as a result of this building inspection are required to be discussed with the specifier and/or customer as appropriate and agreement reached on how to proceed before work commences.					

Room in Roof Insulation Pre-Installation Building Inspection Form Annex B12

7 timex B12				
Carbon Monoxide and other Safety Alarms				
Where carbon monoxide (CO) or other sa building inspector should enquire of the alarm system design specification and/or	customer v	whether or not they have I		_
Location:		Type of Alarm:		Test Result:
Customer	Understan	ding of the Extent of the W	/orks	
Does the customer understand the natur	re and exte	ent of the work?	YES	
Have they been made aware of any disruption that may be caused (for example rubbish disposal and the siting of skips) YES				
Does the customer have any particular requests or requirements?			NO	
Are the arrangements for site access and the storage of installation materials adequate and appropriate?			YES	
Is there any other information which would help ensure the smooth running of the installation process?			NO	
This building inspection and its findings, including those relating to the suitability and completeness of the installation method statement, the EEM specification and any customer-related issues, shall be made by the building inspector and retained by the installer, with a copy being made available to the EEM specifier.				
Customer Sign Off				
 We have explained and you are aware of the nature and extent of the installation and this meets your expectations The Arrangements we have made for site access and installation materials storage are adequate and appropriate for the installation to be undertaken. 				
Signature				
Date				
Building inspection carried out by:				

Energy Saving Group Ltd Page 2 of 2

Signed:

Date:

FRI PIBI

Flat Roof Insulation Pre-Installation Building Inspection Form Annex B9

Customer Information			
Contact Name:			
Address:			
Telephone:			
Email:			
	Project Details		
Specifiers Contact Details:	Energy Saving Group Ltd Mclaren, 46 The Priory Queensway, Birmingham, B4 7LR	E - info@e T - 020379	nergysavinggroup.net 76332
Product Type:	Loft Insulation		
Is there any pre-existing damage to the areas that will be accessed by the installation operatives?			
What is the extent of the area and elements to be insulated?			
Have the relevant checks been undertaken to determine if asbestos-containing materials are present?			Yes
Is the condition of the Flat Roof space suitable for the works to commence in relation to:			
The existence of appropriate Flat Roof space ventilation arrangements?			Yes
The Flat Roof space being free from rodents/pests and protected species, e.g. bats?			Yes
The timbers being free from rot and/or infestation?			Yes
The condition of the floor?			Yes
Metal structural Flat Roof members being free from visible signs of corrosion?			Yes

Flat Roof Insulation Pre-Installation Building Inspection Form Annex B9

Yes
Yes
Yes
No
No
No
No
tion to:
No
No

Flat Roof Insulation Pre-Installation Building Inspection Form Annex B9

Aillex ba		
General		
Is there any potential for moisture build up as a result of the installation?	No	
Will the functionality and/or safety of installed services (gas, electricity, water, telecommunications etc.) be affected in any way as a result of the installation?	No	
Is there any potential risk in relation to the ongoing performance of installed services? (If YES liaison with measure specifiers and/or service providers will need to take place).	No	
This Building Inspection must be carried out in conjunction with the full Design Specification Method Statement.	on and the prepared	
From the findings of this building inspection, is the installation able to be carried out in line with the full Design Specification?	Yes	
From the findings of this building inspection, is the Method Statement suitable and complete?	Yes	
Is there any evidence that any form of protected species would be disturbed by the installation process?	No	
NOTE: Any changes needing to be made or problems encountered as a result of this buildin required to be discussed with the specifier and/or customer as appropriate and agreement is proceed before work commences.	<u> </u>	

Carbon Monoxide and other Safety Alarms

Where carbon monoxide (CO) or other safety alarms have already been installed at the designated location, the building inspector should enquire of the customer whether or not they have been tested in accordance with the alarm system design specification and/or the manufacturer's instructions. Location: Type of Alarm: **Test Result:**

20cation.	Type of Alaini.	rest nesalt.

Flat Roof Insulation Pre-Installation Building Inspection Form

Annex B9		
Customer Understanding of the Extent of the Works		
Does the customer understand the nature and extent of the	ne work?	Yes
Have they been made aware of any disruption that may be (for example rubbish disposal and the siting of skips)	e caused	Yes
Does the customer have any particular requests or require	ements?	No
Are the arrangements for site access and the storage of installation materials adequate and appropriate?		Yes
Is there any other information which would help ensure the smooth running of the installation process?		
This building inspection and its findings, including those relating to the suitability and completeness of the installation method statement, the EEM specification and any customer-related issues, shall be made by the building inspector and retained by the installer, with a copy being made available to the EEM specifier.		
Customer Sign Off		
 We have explained and you are aware of the nature and extent of the installation and this meets your expectations The Arrangements we have made for site access and installation materials storage are adequate and appropriate for the installation to be undertaken. 		
Signature		
Date		
Building inspection carried out by:		

 expectations The Arrangements we have made for site access and installation materials storage are adequate an appropriate for the installation to be undertaken. 		
Signature		
Date		
Building inspection carried out by: Signed:		
Date:		

TTZC PIBI

Time and Temperature Zone Control Pre-Installation Building Inspection Form Annex C5

Customer Information

Contact Name:	
Address:	
Telephone:	
Email:	

Project Details

	Energy Saving Group Ltd Mclaren, 46 The Priory Queensway, Birmingham, B4 7LR	E - info@energysavinggroup.net T - 02037976332
Product Type:	Time and Temperature Zone Control	

Is the condition of the building fabric satisfactory in relation to the proposed work?	Yes
Is the condition of the existing electrical installation satisfactory in relation to the proposed work?	Yes
Will the installation work result in non-compliance with the Building Regulations in relation to workmanship, materials, structural stability, fire safety, resistance to moisture, heat-producing appliances, electrical safety or conservation of fuel and power?	No
Will the proposed installation result in non-compliance with relevant gas safety regulations?	No
Will the proposed installation be compliant with any requirements stated by the boiler manufacturer?	Yes
Will or may the proposed installation result in a plume nuisance situation?	No
Will any special condensate disposal arrangements be required?	No
Is the building located in a hard water area (above 200 ppm)?	No
Will water conditioning arrangements be required in relation to the water hardness?	No
Have the relevant checks been undertaken to determine if asbestos containing materials are present?	Yes

Time and Temperature Zone Control Pre-Installation Building Inspection Form Annex C5

General

Is there any potential for moisture build up as a result of the installation?	No
Will the functionality and/or safety of installed services (gas, electricity, water, telecommunications etc.) be affected in any way as a result of the installation?	No
Can the installation be carried out in line with the full design specification?	Yes
Is there any evidence that any form of protected species would be disturbed by the installation process?	No
From the findings of this building inspection, does the Method Statement need correction or further development?	No

Carbon Monoxide and other Safety Alarms

Where carbon monoxide (CO) or other safety alarms have already been installed at the designated location, the building inspector should enquire of the customer whether or not they have been tested in accordance with the alarm system design specification and/or the manufacturer's instructions.

Location:	Type of Alarm:	Test Result:

Time and Temperature Zone Control Pre-Installation Building Inspection Form Annex C5

Customer Understanding of the Extent of the Works		
Does the customer understand the nature and extent of the work?	Yes	
Have they been made aware of any disruption that may be caused (for example rubbish disposal and the siting of skips)	Yes	
Does the customer have any particular requests or requirements?	No	
Are the arrangements for site access and the storage of installation materials adequate and appropriate?	Yes	
Is there any other information which would help ensure the smooth running of the installation process?	No	
This building inspection and its findings, including those relating to the suitability and completeness of the installation method statement, the EEM specification and any customer-related issues, shall be made by the building inspector and retained by the installer, with a copy being made available to the EEM specifier.		
Customer Sign Off		
 By signing the below, you agree to the following statements: We have explained and you are aware of the nature and extent of the installation and this meets your expectations The Arrangements we have made for site access and installation materials storage are adequate and appropriate for the installation to be undertaken. 		
Signature		
Date		
Building Inspection Carried Out By: Signed:		
Date:		

FTCH PIBI

First Time Central Heating Pre-Installation Building Inspection Form Annex C1, C4, C5

Customer Information

Contact Name:	
Address:	
Telephone:	
Email:	

Project Details

	Energy Saving Group Ltd Mclaren, 46 The Priory Queensway, Birmingham, B4 7LR	E - info@energysavinggroup.net T - 02037976332
Product Type:	First Time Central Heating	

Is the condition of the building fabric satisfactory in relation to the proposed work?	Yes
Is the condition of the existing electrical installation satisfactory in relation to the proposed work?	Yes
Will the installation work result in non-compliance with the Building Regulations in relation to workmanship, materials, structural stability, fire safety, resistance to moisture, heat-producing appliances, electrical safety or conservation of fuel and power?	No
Will the proposed installation result in non-compliance with relevant gas safety regulations?	No
Will the proposed installation be compliant with any requirements stated by the manufacturer?	Yes
Will or may the proposed installation result in a plume nuisance situation?	No
Will any special condensate disposal arrangements be required?	No
Is the building located in a hard water area (above 200 ppm)?	No
Will water conditioning arrangements be required in relation to the water hardness?	No
Have the relevant checks been undertaken to determine if asbestos containing materials are present?	Yes

First Time Central Heating Pre-Installation Building Inspection Form Annex C1, C4, C5

General

Is there any potential for moisture build up as a result of the installation?	No
Will the functionality and/or safety of installed services (gas, electricity, water, telecommunications etc.) be affected in any way as a result of the installation?	No
Can the installation be carried out in line with the full design specification?	Yes
Is there any evidence that any form of protected species would be disturbed by the installation process?	No
From the findings of this building inspection, does the Method Statement need correction or further development?	No

Carbon Monoxide and other Safety Alarms

Where carbon monoxide (CO) or other safety alarms have already been installed at the designated location, the building inspector should enquire of the customer whether or not they have been tested in accordance with the alarm system design specification and/or the manufacturer's instructions.

Type of Alarm:	Test Result:
	Type of Alarm:

First Time Central Heating Pre-Installation Building Inspection Form Annex C1, C4, C5

Customer Understanding of the Extent of the Works		
Does the customer understand the nature and extent of the work	? Yes	
Have they been made aware of any disruption that may be caused (for example rubbish disposal and the siting of skips)	d Yes	
Does the customer have any particular requests or requirements?	No	
Are the arrangements for site access and the storage of installatio materials adequate and appropriate?	n Yes	
Is there any other information which would help ensure the smoornunning of the installation process?	No	
This building inspection and its findings, including those relating to the suitability and completeness of the installation method statement, the EEM specification and any customer-related issues, shall be made by the building inspector and retained by the installer, with a copy being made available to the EEM specifier.		
Customer Sign Off		
 By signing the below, you agree to the following statements: We have explained and you are aware of the nature and extent of the installation and this meets your expectations The Arrangements we have made for site access and installation materials storage are adequate and appropriate for the installation to be undertaken. 		
Signature		
Date		
Building Inspection Carried Out By: Signed: Date:		

HC PIBI

Heating Controls Pre-Installation Building Inspection Form Annex C5

Customer Information

Contact Name:	
Address:	
Telephone:	
Email:	

Project Details

Specifier Contact Details:	Energy Saving Group Ltd Mclaren, 46 The Priory Queensway, Birmingham, B4 7LR	E - info@energysavinggroup.net T - 02037976332
Product Type:	Heating Controls	

Is the condition of the building fabric satisfactory in relation to the proposed work?	Yes
Is the condition of the existing electrical installation satisfactory in relation to the proposed work?	Yes
Will the installation work result in non-compliance with the Building Regulations in relation to workmanship, materials, structural stability, fire safety, resistance to moisture, heat-producing appliances, electrical safety or conservation of fuel and power?	No
Will the proposed installation result in non-compliance with relevant gas safety regulations?	No
Will the proposed installation be compliant with any requirements stated by the boiler manufacturer?	Yes
Will or may the proposed installation result in a plume nuisance situation?	No
Will any special condensate disposal arrangements be required?	No
Is the building located in a hard water area (above 200 ppm)?	No
Will water conditioning arrangements be required in relation to the water hardness?	No
Have the relevant checks been undertaken to determine if asbestos containing materials are present?	Yes

Heating Controls Pre-Installation Building Inspection Form Annex C5

General

Is there any potential for moisture build up as a result of the installation?	No
Will the functionality and/or safety of installed services (gas, electricity, water, telecommunications etc.) be affected in any way as a result of the installation?	No
Can the installation be carried out in line with the full design specification?	Yes
Is there any evidence that any form of protected species would be disturbed by the installation process?	No
From the findings of this building inspection, does the Method Statement need correction or further development?	No

Carbon Monoxide and other Safety Alarms

Where carbon monoxide (CO) or other safety alarms have already been installed at the designated location, the building inspector should enquire of the customer whether or not they have been tested in accordance with the alarm system design specification and/or the manufacturer's instructions.

Location:	Type of Alarm:	Test Result:

Heating Controls Pre-Installation Building Inspection Form Annex C5

Customer Understanding of the Extent of the Works		
Does the customer understand the nature and extent of the work?	Yes	
Have they been made aware of any disruption that may be caused (for example rubbish disposal and the siting of skips)	Yes	
Does the customer have any particular requests or requirements?	No	
Are the arrangements for site access and the storage of installation materials adequate and appropriate?	Yes	
Is there any other information which would help ensure the smooth running of the installation process?	No	
This building inspection and its findings, including those relating to the sinstallation method statement, the EEM specification and any customer-rebuilding inspector and retained by the installer, with a copy being made a	lated issues, shall be made by the	
Customer Sign Off		
By signing the below, you agree to the following statements:		
 We have explained and you are aware of the nature and extent of t expectations The Arrangements we have made for site access and installation mappropriate for the installation to be undertaken. 	·	
Signature		
Date		
Building Inspection Carried Out By:		
Signed:		

Date:

GB PIBI

Natural Gas and LPG Condensing Boilers Pre-Installation Building Inspection Form Annex C1

Customer Information

Contact Name:	
Address:	
Telephone:	
Email:	

Project Details

Specifier Contact Details:	Energy Saving Group Ltd Mclaren, 46 The Priory Queensway, Birmingham, B4 7LR	E - info@energysavinggroup.net T - 02037976332
Product Type:	Natural Gas Boiler	

Is the condition of the building fabric satisfactory in relation to the proposed work?	Yes
Is the condition of the existing electrical installation satisfactory in relation to the proposed work?	Yes
Will the installation work result in non-compliance with the Building Regulations in relation to workmanship, materials, structural stability, fire safety, resistance to moisture, heat-producing appliances, electrical safety or conservation of fuel and power?	No
Will the proposed installation result in non-compliance with relevant gas safety regulations?	No
Will the proposed installation be compliant with any requirements stated by the boiler manufacturer?	Yes
Will or may the proposed installation result in a plume nuisance situation?	No
Will any special condensate disposal arrangements be required?	No
Is the building located in a hard water area (above 200 ppm)?	No
Will water conditioning arrangements be required in relation to the water hardness?	No
Have the relevant checks been undertaken to determine if asbestos containing materials are present?	Yes

Natural Gas and LPG Condensing Boilers Pre-Installation Building Inspection Form Annex C1

General

Is there any potential for moisture build up as a result of the installation?	No
Will the functionality and/or safety of installed services (gas, electricity, water, telecommunications etc.) be affected in any way as a result of the installation?	No
Can the installation be carried out in line with the full design specification?	Yes
Is there any evidence that any form of protected species would be disturbed by the installation process?	No
From the findings of this building inspection, does the Method Statement need correction or further development?	No

Carbon Monoxide and other Safety Alarms

Where carbon monoxide (CO) or other safety alarms have already been installed at the designated location, the building inspector should enquire of the customer whether or not they have been tested in accordance with the alarm system design specification and/or the manufacturer's instructions.

Type of Alarm:	Test Result:
	Type of Alarm:

Natural Gas and LPG Condensing Boilers Pre-Installation Building Inspection Form Annex C1

Customer Understanding of the Extent of th	e Works
Does the customer understand the nature and extent of the work?	Yes
Have they been made aware of any disruption that may be caused (for example rubbish disposal and the siting of skips)	Yes
Does the customer have any particular requests or requirements?	No
Are the arrangements for site access and the storage of installation materials adequate and appropriate?	Yes
Is there any other information which would help ensure the smooth running of the installation process?	No
This building inspection and its findings, including those relating to the installation method statement, the EEM specification and any customer building inspector and retained by the installer, with a copy being made	-related issues, shall be made by the
Customer Sign Off	
 We have explained and you are aware of the nature and extent expectations The Arrangements we have made for site access and installation appropriate for the installation to be undertaken. 	
Signature	
Date	
Building Inspection Carried Out By:	
Signed:	
Date:	

ESH PIBI

Electric Storage Heater Pre-Installation Building Inspection Form Annex D1

Customer Information

Contact Name:	
Address:	
Telephone:	
Email:	

Project Details

Specifier Contact Details:	Energy Saving Group Ltd Mclaren, 46 The Priory Queensway, Birmingham, B4 7LR	E - info@energysavinggroup.net T - 02037976332
Product Type:	Natural Gas Boiler	

Is the condition of the building fabric satisfactory in relation to the proposed work?	Yes
Is the condition of the existing electrical installation satisfactory in relation to the proposed work?	Yes
Will the installation work result in non-compliance with the Building Regulations in relation to workmanship, materials, structural stability, fire safety, resistance to moisture, heat-producing appliances, electrical safety or conservation of fuel and power?	No
Will the proposed installation result in non-compliance with relevant gas safety regulations?	No
Will the proposed installation be compliant with any requirements stated by the boiler manufacturer?	Yes
Will or may the proposed installation result in a plume nuisance situation?	No
Will any special condensate disposal arrangements be required?	No
Is the building located in a hard water area (above 200 ppm)?	No
Will water conditioning arrangements be required in relation to the water hardness?	No
Have the relevant checks been undertaken to determine if asbestos containing materials are present?	Yes

Electric Storage Heater Pre-Installation Building Inspection Form Annex D1

General

Is there any potential for moisture build up as a result of the installation?	No
Will the functionality and/or safety of installed services (gas, electricity, water, telecommunications etc.) be affected in any way as a result of the installation?	No
Can the installation be carried out in line with the full design specification?	Yes
Is there any evidence that any form of protected species would be disturbed by the installation process?	No
From the findings of this building inspection, does the Method Statement need correction or further development?	No

Carbon Monoxide and other Safety Alarms

Where carbon monoxide (CO) or other safety alarms have already been installed at the designated location, the building inspector should enquire of the customer whether or not they have been tested in accordance with the alarm system design specification and/or the manufacturer's instructions.

Location:	Type of Alarm:	Test Result:	

Electric Storage Heater Pre-Installation Building Inspection Form Annex D1

Customer Understanding of the Extent of the Works				
Does the customer understand the nature and extent of the work?		Yes		
Have they been made aware of any disruption tha (for example rubbish disposal and the siting of skip		Yes		
Does the customer have any particular requests or	requirements?	No		
Are the arrangements for site access and the stora materials adequate and appropriate?	ge of installation	Yes		
Is there any other information which would help e running of the installation process?	nsure the smooth	No		
This building inspection and its findings, includin installation method statement, the EEM specific the building inspector and retained by the instal	cation and any customer	-related issues, shall be made by		
Customer Sign Off				
By signing the below, you agree to the following st	atements:			
 We have explained and you are aware of the nature and extent of the installation and this meets your expectations The Arrangements we have made for site access and installation materials storage are adequate and appropriate for the installation to be undertaken. 				
Signature				
Date				
Building Inspection Carried Out By: Signed:				
Date:				

ASHP PIBI

Air Source Heat Pump Pre-Installation Building Inspection Form

Customer Information				
Contact Name:				
Address:				
Telephone:				
Email:				
	Project Details			
Specifiers Contact Details:	Energy Saving Group Ltd Mclaren, 46 The Priory Queensway, Birmingham, B4 7LR			
Product Type:	Air Source Heat Pump			
	General			
Is there any potential for mois	ture build up as a result of the installation?	NO		
	Will the functionality and/or safety of installed services (gas, electricity, water, telecommunications etc.) be affected in any way as a result of the installation?			
Is there any potential risk in relation to the ongoing performance of installed services? (If YES liaison with measure specifiers and/or service providers will need to take place).				
This Building Inspection must be carried out in conjunction with the full Design Specification and the prepared Method Statement.				
From the findings of this building inspection, is the installation able to be carried out in line with the full Design Specification?				
From the findings of this building inspection, is the Method Statement suitable and complete?				
Is there any evidence that any form of protected species would be disturbed by the installation process?				
NOTE: Any changes needing to be made or problems encountered as a result of this building inspection are required to be discussed with the specifier and/or customer as appropriate and agreement reached on how to proceed before work commences.				

Air Source Heat Pump Pre-Installation Building Inspection Form

	on Monoxide and other Safety A			
Where carbon monoxide (CO) or other sabuilding inspector should enquire of the alarm system design specification and/or	customer whether or not they h	ave been test	_	
Location:	Type of Alarm:	Test Result:		
Customer I	Understanding of the Extent of t	he Works		
Does the customer understand the nature and extent of the work?		YES		
Have they been made aware of any disruption that may be caused (for example rubbish disposal and the siting of skips)		YES		
Does the customer have any particular requests or requirements?		NO		
Are the arrangements for site access and the storage of installation materials adequate and appropriate?		YES	YES	
Is there any other information which would help ensure the smooth running of the installation process?		NO		
This building inspection and its findings installation method statement, the EEM building inspector and retained by the ins	specification and any customer-	related issues	, shall be made by the	
Customer Sign Off			· · · · · · · · · · · · · · · · · · ·	
By signing the below, you agree to the fo	llowing statements:			
 We have explained and you are expectations The Arrangements we have ma appropriate for the installation 	de for site access and installation		•	
Signature				
Date				

Energy Saving Group Ltd Page 2 of 2

Date:

SPV PIBI

Solar Photo Voltaic Panels Pre-Installation Building Inspection Form

Customer Information				
Contact Name:				
Address:				
Telephone:				
Email:				
	Project Details			
Specifiers Contact Details: Energy Saving Group Ltd Mclaren, 46 The Priory Queensway, Birmingham, B4 7LR				
Product Type:	Solar Photo Voltaic Panels			
	General			
Is there any potential for moist	ture build up as a result of the installation?	NO		
	Will the functionality and/or safety of installed services (gas, electricity, water, telecommunications etc.) be affected in any way as a result of the installation?			
Is there any potential risk in relation to the ongoing performance of installed services? (If YES liaison with measure specifiers and/or service providers will need to take place).				
This Building Inspection must be carried out in conjunction with the full Design Specification and the prepared Method Statement.				
From the findings of this buildi line with the full Design Specifi	YES			
From the findings of this building inspection, is the Method Statement suitable and complete?				
Is there any evidence that any form of protected species would be disturbed by the installation process?				
NOTE: Any changes needing to be made or problems encountered as a result of this building inspection are required to be discussed with the specifier and/or customer as appropriate and agreement reached on how to proceed before work commences.				

Solar Photo Voltaic Panels Pre-Installation Building Inspection Form

Carbon Monoxide and other Safety Alarms					
Where carbon monoxide (CO) or other safety alarms have already been installed at the designated location, the building inspector should enquire of the customer whether or not they have been tested in accordance with the alarm system design specification and/or the manufacturer's instructions.					
Location:	Type of Alarm: Test Result:				
Customer	Understanding of the	Extent of the W	orks		
Does the customer understand the natur	e and extent of the	work?	YES		
Have they been made aware of any disru (for example rubbish disposal and the sit		aused	YES		
Does the customer have any particular re	equests or requirem	ents?	NO		
Are the arrangements for site access and the storage of installation materials adequate and appropriate?			YES		
Is there any other information which would help ensure the smooth running of the installation process?		smooth	NO		
This building inspection and its findings, including those relating to the suitability and completeness of the installation method statement, the EEM specification and any customer-related issues, shall be made by the building inspector and retained by the installer, with a copy being made available to the EEM specifier.					
Customer Sign Off					
By signing the below, you agree to the fo	llowing statements:				
 We have explained and you are expectations The Arrangements we have ma appropriate for the installation 	de for site access aı			-	
Signature					
Date					
Building inspection carried out by:					

Energy Saving Group Ltd Page 2 of 2

Signed:

Date:

CUSTOMER FEDBACK FORM



Energy Saving Group Ltd aims to ensure customer satisfaction by producing work to the highest standard and ensuring the highest level of service and assistance. To aid in the continual improvement of our services we encourage our customers to a few moments to fill out this customer feedback form. All feedback is appreciated, and any concerns or suggestions are taken seriously to ensure we continue to improve on and exceed customer expectations.

Once complete please hand this form back to the lead installer. If received online via email, please email the filled-out form back to jaderetrofit@gmail.com.

Customer Name:						
Customer Address:						
Customer Telephone:						
Customer Email Address:						
How would you rate the following: (Please circle your answers)						
1. Initial Enquiry	Excellent)	Good		Moderate	Poor
Comments						
2. Assessment Comments	Excellent		Good)	Moderate	Poor
3. Handling of your Personal Data Comments	Excellent)	Good		Moderate	Poor
4. Site Survey Comments	Excellent)	Good		Moderate	Poor
5. Installation Comments	Excellent		Good)	Moderate	Poor

	6. Standa r	d of the	e work		Exce	llent	Good	\mathcal{I}	Mode	erate	Poor	
	Comment	s										
	7. Afterca				Exce	llent	Good	\supset	Mode	erate	Poor	
	8. Health a	and Saf	ety		Exce	ellent	Good		Mode	erate	Poor	
	Comment	s										
	9. Our Cor				Exce	llent	Good		Mode	erate	Poor	
	On a scale						_			ıld you ı	ate overall	the
	1	2	3	4	5	6	7	8	9	10		
11. \	Would you	ı be hap	py to b	e used a	ıs a testi	imonial	for other រុ	otenti	al custon	ners?		
	1	2	3	4	5	(₆)	7	8	9	10		
	ou have a uding any i						ct of the w	ork or s	service w	ve have p	provided to	you
Sign	ed by the	Custom	er:									
Sign	ed by the	Retrofit	: Coordi	nator								
Date	e:											

Energy Saving Group Ltd

(Company Registration Number: 11514788)

Registered Office Address:

McLaren 46 The Priory Birmingham B4 7LR

Email:

RISK ASSESMENT



RISK ASSESSMENT REPORT GDPF42

Risk assessment table for determining PAS 2035 Path

This form is to be used in connection with our GDPP072a -Risk Assessment Procedure.

The retrofit risk assessment shall use data from a "triage" process (which does not require nor preclude a visit to the dwelling) and apply the criteria set out in Annex B of PAS2035:2019.

This consists of the assessment of risk grades for each of five criteria and their aggregation into an overall risk grade that is used to determine the relevant compliance path.

Customer	Property Details
Retrofit Assessor	Details
	The Retrofit Assessor for this project is qualified after completing their Retrofit Assessor training with Elmhurst Energy.
Assessment Path	Outcome of the retrofit risk assessment based on aggregate risk grade
В	As the risk path has been assessed at B, the path B requirements apply
Data obtained from a "triage" process	How was data obtained?
	Visit to site and telephone enquiries with the Customer. Existing EPC Google Earth Measures Interaction Matrix Retrofit Installer
Confirmation	The Retrofit Coordinator shall request confirmation from the Retrofit Designer that the information included in the Risk Assessment Report is sufficient for the preparation of a retrofit design in accordance with Clause 9 of PAS2035:2019 and that there is no missing information. (NB: If any missing information is identified then the Retrofit Coordinator shall arrange for the Retrofit Assessor to collate and include in an updated assessment report.
	The assessment report is sufficient. No circumstances have changed during the retrofit project in a way that would affect the outcome of the risk assessment and so no repeat of the risk assessment is required. — Retrofit Coordinator and Retrofit Designer Date:

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RISK ASSESSMENT REPORT GDPF42

Criterion 1: Number of dwellings in the project

The number of dwellings to be improved	Risk grade	Assessed grade	
1-10	А	А	
11-30	В		
More than 30	С		

Criterion 2: Number of measures per dwelling A)

The average number of improvement measures per dwelling	Risk grade	Assessed grade	
1-2	А		
3-5	В		
More than 5	С		

Criterion 3: Measures proposed

The inherent technical risk (IHT) of the highest risk measure (from Table B.2) of PAS2035	Risk grade	Assessed grade	
1	А		
2	В	В	В
3	В		

Criterion 4: Combination of measures

The highest risk combination of measures (from the Measures Interaction Matrix, Figure D.1)	Risk grade	
GREEN	А	
YELLOW	В	

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RISK ASSESSMENT REPORT GDPF42

ORANGE	В					
Criterion 5: Construction and Built Form						
Construction and built form of buildings	Risk grade	Assessed grade				
Conventional B), not high-rise, not protected C)	А					
Traditional D), not protected C)	В					
System-built E), not high-rise, not protected C)	В					
High rise F), any construction	С					
Protected C), any construction or built form	С					
Overall Risk Grade						
Highest assessed grade (from Criteria 1 to 5 above)	PAS 2035 Path	Assessed grade				
Α	А					
В	В	В	В			
С	С					

- A) For this risk assessment, the number of measures excluding any ventilation upgrade required by Annex C.
- B) Conventional means masonry cavity wall construction (brick and/or block) with or without render, tile hanging or other external cladding.
- C) For the purpose of this PAS, protected buildings include Listed Buildings and buildings in Conservation Areas or World Heritage Sites.
- D) Traditional means constructed with solid brick or stone walls, or timber-framed walls with any infill.
- E) System-built means frame (timber, steel or concrete) and pre-fabricated panel (concrete or timber, or a combination) construction, or timber-framed construction with brick or stone external cladding.
- F) High-rise means over 12 metres or over four storeys in height above the ground.

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ENERGY SAVING GROUP

RISK ASSESSMENT REPORT GDPF42

- B.2 Note: Where the intended Retrofit Installer operates under an industry quality assurance scheme that has the features listed in B.6, the inherent technical risk scores for the measure(s) covered by that scheme in Table B.2 may be reduced by one.
- B.3 Where a measure complies with the MCS standards, (N&), (N8) and is installed by an MCS certified installer the inherent technical risk score for that measure in Table B.2 may be reduced by one.
- B.4 For the installation of external solid wall insulation (EWI), if the construction details in the NIA/INCA/SWIGA guide "External wall insulation specification for weathering and thermal bridge control" (11) are not used, or the details coded amber are used (rather than those coded green), the inherent technical risk score for the relevant measure in Table B.2 shall be increased by one.
- B.5 Any industry quality assurance scheme used to claim a reduction of inherent technical risk as referred to in B.2, shall apply only to measures that are proprietary systems (not individual materials and components) and shall have at least the characteristics set out in B.6.
- B.6 The industry quality assurance scheme shall:
- 1) be operated by a body independent of the system provider and the installer (referred to here as the scheme operator);
- 2) subject system providers to initial and regular assessments of their technical and financial resources and documented management systems;
- 3) include provision for the imposition of sanctions (including possible removal from the scheme) on members who do not comply with the scheme rules;
- 4) require maintenance by the scheme operator of expertise to investigate complaints and assist with their resolution;
- 5) require that:
- * systems and their components are subject o independent technical approval by aUKAS accredited body;
- * the UKAS accredited body carries out independent checks of manufacturing activity at least annually;
- * any equipment used to install a system is tested, calibrated and plated for the system;
- * procedures are in place to ensure that only installers approved by the system providers can purchase or install their systems;
- * materials and components for systems are appropriately sorted and handled, and traceable via an audit process;
- * systems' documentation includes generic method statements for their correct installation;



RISK ASSESSMENT REPORT GDPF42

- * systems are covered by independent guarantees of the materials and products used, and of any designs prepared by system providers; and
- * system providers hold appropriate professional indemnity assurance;
- 6) require independent checks of compliance with any requirements for independent surveillance of pre-installation inspections;
- 7) provide for random targeted quality inspections by the scheme operator of installations at a rate of not less than 1% of installations by each scheme member;
- 8) require system providers to:

Train installers of their systems;

Assess installers/ qualifications and competence;

Issue system-specific "competence cards" to qualified and competent operatives;

Provide qualified and competent operatives with CPD; and

Re-assess competence at least bi-annually, and maintain records of their training and CPD.

9) require system providers to make comprehensive good practice guidance available in relation to their systems, covering:

Assessment for suitability;

Installation;

Dealing with non-standard installations;

Guidance on handover to users;

Guidance for users;

Complaint handling; and

Remedial procedures

- 10) Require system providers to make available regularly updated technical notes to advise installers of trends, identified technical issues, system changes or changes to installation procedures or requirements for qualifications and competence;
- 11) Subject installers of systems to regular random quality inspections by the scheme operators, at a rate not less than 1% of all installations; these inspections shall be additional to any certification body surveillance and shall focus on system-specific performance and quality;
- 12) Require installers of systems to provide the scheme operator with evidence of compliance with the Building Regulations 2010 (22) through membership of a Competent Persons Scheme (where applicable), and of certification under PAS2030:2019.

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- 13) Require installers to provide independent guarantees of their work covering pre-installation inspections, any designs they prepare, and installation workmanship;
- 14) Require installers to operate complaints handling procedures and to provide customers with access to alternative dispute resolution; and
- 15) Require installers' complaint handling procedures to be audited annually by the scheme operator.

PAS 2035 Ventilation

"No Insulation without ventilation!"

Assessment

Existing ventilation is inadequate if

- Evidence of condensation or mould
- No working ventilation system present
- IEV or PSV present but incomplete (including air inlets)
- Good IEV or PSV but intended/potential Q50 <5m3/m2h

Upgrade

If existing ventilation is inadequate then

- If intended Q50 >5m3/m2h then install IEV or PSV
- If intended Q50 < 5m3/m2h then install MEV or MVHR
- System capacity must be based on full occupancy

INTENDED OUTCOMES FOR



This document is an agreement with the client/occupier for any remedial and retrofit works and sets out at the outset of the project the **Intended Outcomes** of the project taking into account the initial condition of the building(s). You should read this carefully, as well as any other documents that we have given you before signing and entering into a contract with us including the **Key Contract – Off Premises** and the **Customer Introduction Letter.**

We are: Energy Saving Group Ltd

You are:

Mclaren Building

46 The Priory Queensway

Birming ham

B4 7LR

Email: info@energysavinggroup.net.

Tel: +44 (0) 203 797 6332.

Registered in England and Wales with company number 11514788

Retrofit Coordinator:

Retrofit Installer:

TrustMark License Number: 1760647

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The	number	of	dwellings	to	be	improved
-----	--------	----	-----------	----	----	----------

One dwelling to be improved.

Initial Condition of the Building

Current use of the building

This property is a domestic property currently occupied by the typical number of people for this property, refer to Occupancy Assessment

Future use of the building

This property is a domestic property currently occupied by the typical number of people for this property, refer to Occupancy Assessment

Intended outcomes

You, the client, have highlighted the following as the intended outcomes of the retrofit project:

Reductions in energy use:	
Reductions in energy costs and/or alleviation of fuel poverty	
Reductions in emissions associated with energy use	
Improvement in internal comfort	
Improvement of Indoor Air Quality (IAQ)	
Elimination of condensation, damp and mould	

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Reducing the risk of overheating	
Improvement in energy rating (e.g. SAP);	
Meeting a performance standard (e.g. NZEB or Passive House EnerPHit)	
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Improving resistance to water penetration and resilience against flood risk	
Protection or enhancement or architectural heritage	
Integration of energy efficiency measures with other improvements, e.g.	
extension, loft conversion or general refurbishment	
Any other issues that might be considered relevant	

Your signature(s):	Our signature:
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Your name: Jade Lindo – Retrofit Coordinator

Date of signature: Date of signature:

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We are: Energy Saving Group Ltd

You are:

Mclaren Building

46 The Priory Queensway

Birming ham

B4 7LR

Email: info@energysavinggroup.net.

Tel: +44 (0) 203 797 6332.

Registered in England and Wales with company number 11514788

Retrofit Coordinator:

Retrofit Installer:

TrustMark License Number: 1760647

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The number	of	dwellings t	o be	improved
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One dwelling to be improved.

Initial Condition of the Building

Current use of the building

This property is a domestic property currently occupied by the typical number of people for this property, refer to Occupancy Assessment

Future use of the building

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Intended outcomes

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Reductions in energy use:	
Reductions in energy costs and/or alleviation of fuel poverty	
Reductions in emissions associated with energy use	
Improvement in internal comfort	
Improvement of Indoor Air Quality (IAQ)	
Elimination of condensation, damp and mould	

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MINOR ELECTRICAL INSTALLATION WORKS CERTIFICATE

Issued in accordance with BS 7671: 2018 – Requirements for Electrical Installations To be used only for minor work which does not include the provision of a new circuit

PART 1 : DETAILS OF THE CONTRACTOR, CLIENT AND INSTALLATION				
DETAILS OF THE CONTRACTOR Registration No:1142086 Trading Title: WAQAR SHAH Address:13 BEDFORD ROAD, WEST BROMWICH Postcode:B71.2RS	Name: Mclaren building energy	N): N/A saving group 46 The Priory	Address:	
Postcode: B71 2RS Tel No:07482394766 Postcode: B4 7LR Tel No:02037976332 Postcode:				
Description of Minor Works: System type and earthing arrangements: (e.g. TN-C-S/TN-S/TT) TN-S Presence of adequate main protective conductors: Earthing conductor () Protective bonding conductor(s) to: Water () Oil () Other (state) N/A Comments on existing installation (see Reg 644.1.2): Page No (N/A) Departures from BS 7671: 2018 (XXX)No) If 'yes' details on Page No (N/A)				
PART 3: CIRCUIT DETAILS				
Circuit: Description and Ref No		Rating	typetype 2.5	
PART 4: TEST RESULTS FOR THE CIRCUIT ALTERED OR EXTENDED	(where relevant and practicable)	PART 5 : DECLARATION		
Continuity Protective conductor $(R_1 + R_2)$: $(0.11 \dots) \Omega$ or R_2 (N/A) Ω Ring final circuit (loop values) L/L: $(N/A \dots) \Omega$ N/N: $(N/A \dots) \Omega$ cpc/cpc: $(N/A \dots) \Omega$ resulation Resistance* L/L: $(999 \dots) M\Omega$ L/E: $(999 \dots) M\Omega$ Test Voltage: $(500 \dots) DC$ Polarity Satisfactory: $(M/A \dots) \Omega$ Earth fault loop impedance Z_S $(N/A \dots) \Omega$			rdance with <i>BS 7671: 2018</i> , amended to (date)	
RCD operation	ed operating time: (N/A) ms AFDD: (N/A)	Position: QS		
Test Instrument (insert appropriate serial numbers) N/A Multifunction: Other (state):	N/A her (state):			Signature:

^{*}Where an agreed limitation is used provide details on a separate page and append to the certificate.

NOTES FOR RECIPIENT

THIS SAFETY CERTIFICATE IS AN IMPORTANT AND VALUABLE DOCUMENT WHICH SHOULD BE RETAINED FOR FUTURE REFERENCE

If you were the person ordering the work, but not the owner or user of the installation, you should pass this certificate, or a full copy of it, immediately to the owner or user of the installation.

This safety certificate has been issued to confirm that the minor electrical installation work to which it relates has been designed, constructed, inspected, tested and verified in accordance with the national standard for the safety of electrical installations, *BS 7671: 2018 - Requirements for Electrical Installations.*

Where the installation incorporates a residual current device (RCD) there should be a notice at or near the device stating that it should be tested every six months. For safety reasons it is important that this instruction is followed.

Also for safety reasons, the complete electrical installation including the minor electrical installation works which is the subject of this certificate will need to be inspected and tested at appropriate intervals by a skilled person or persons, competent in such work. NICEIC* recommends that you engage the services of an NICEIC Approved Contractor for this purpose. There should be a notice at or near the origin of the existing installation (such as at the consumer unit or main switchboard) indicating the date when the next inspection is due.

Only the NICEIC Domestic Installer (contractor) responsible for the work is authorised to issue this NICEIC certificate. The certificate has a printed serial number which is traceable to the contractor to which it was supplied.

The Minor Electrical Installation Works Certificate is intended to be used only for an addition or alteration to an existing circuit that does not extend to the provision of a new circuit. Examples include the addition of a socket-outlet or a lighting point to an existing circuit, or the replacement or relocation of a light switch. This certificate may also be used for the replacement of equipment such as accessories or luminaires, but not for the replacement of distribution boards, consumer units or similar items. This certificate would be considered by NICEIC to be invalid if you requested the contractor to undertake more extensive work, for which an Electrical Installation Certificate or Domestic Electrical Installation Certificate should have been issued. A separate certificate should have been received for each existing circuit on which minor works has been carried out.

You should have received the certificate marked 'Original' and the contractor should have retained the certificate marked 'Duplicate'.

The 'Original' certificate should be retained in a safe place and shown to any person inspecting, or undertaking further work on the electrical installation in the future. If you later vacate the property, this certificate will demonstrate to the new user that the minor electrical installation works complied with the requirements of *BS 7671* at the time the certificate was issued.

PART 4 of the certificate is intended to facilitate the recording of information associated with the testing of the modified circuit, and the related parts of the existing installation on which the modified circuit depends for its safety. Generally, each field should have been completed to confirm the results of a particular test by insertion of a measured value or a \checkmark . Where a particular test was not relevant this should have been indicated by 'N/A', meaning 'Not Applicable'.

If wiring additions or alterations are made to an installation such that wiring colours to older versions of *BS 7671* exist, a warning notice should have been affixed at or near the appropriate consumer unit/distribution board.

Should the person ordering the work (e.g. the client, as identified on this certificate), have reason to believe that any element of the work for which the contractor has accepted responsibility (as indicated by the signature on this certificate) does not comply with the requirements of *BS 7671*, the client should in the first instance raise the specific concerns in writing with the contractor. If the concerns remain unresolved, the client may make a formal complaint to NICEIC, for which purpose a standard complaint form is available on request.

The complaints procedure offered by NICEIC is subject to certain terms and conditions, full details of which are available upon application. NICEIC does not investigate complaints relating to the operational performance of electrical installations (such as lighting levels), or to contractual or commercial issues (such as time or cost).

For further information about electrical safety and how NICEIC can help you, visit www.niceic.com

^{*} NICEIC is operated by Certsure LLP, a partnership between the Electrical Contractors' Association and the charity, Electrical Safety First. NICEIC maintains and publishes registers of electrical contractors that it has assessed against particular scheme requirements (including the technical standard of electrical work).