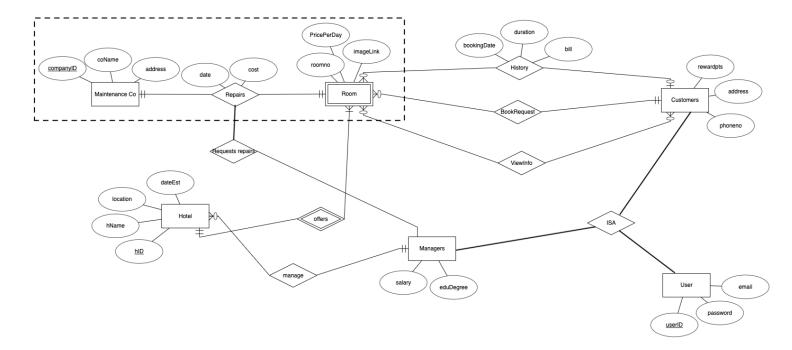
Names: Paulian Le, Ellen Yim

Group 8

Phase 1: ER Diagram



## **Constraints:**

- (1 to 1) A hotel is managed by one manager.
- (1 to many) A manager can manage multiple hotels.
- (1 to 1) A room must be reserved by 1 customer.
- (1 to many) A customer can book multiple rooms.
- (many to many) Managers can place more than one maintenance request for the rooms in which they are managing.
- (1 to 1) A maintenance company is assigned one room maintenance request.
- (1 to 1) A room is repaired by at most 1 maintenance company.
- (1 to many) A hotel can offer multiple rooms.
- (many to many) Customers can view the information of many rooms.
- (1 to many) A customer can view the history of the rooms they booked.

## **Assumptions:**

- A manager can manage more than one hotel.
- A customer can book more than one room.
- A maintenance company can handle multiple maintenance requests.

- A room maintenance request can be placed by more than one manager.
- A customer can view the booking history of any amount of rooms they have booked, but a room's booking history can only be viewed by one customer (as a room can only be reserved by at most one customer).
- A room must only be reserved by one customer.