

Alesya Karpenko

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Project manager

Results-driven Project Manager with 6+ years in IT, including System and Business Analysis. Proven ability to lead cross-functional teams, launch successful SaaS products, and optimize internal tools. Strong communicator and problem-solver, experienced in Agile environments. Seeking a project manager role to drive impactful projects.

SKILLS

Product Skills: Agile, Planning Management, Backlog Management, Risk Management, Team Management, Stakeholder Management, Waterfall, Hybrid

Tech & Tools: Jira, Confluence, Miro, Trello, MS Office, SQL, Gantt Chart, AI Tools, API Design, Git, UI/UX

Soft Skills: Communication, Problem-Solving, Cross-Functional Collaboration

Languages: English - Fluent, Russian - Native

WORK EXPERIENCE

Kontur • Remote

SaaS provider for businesses

Project Manager • 02/2021 - Present

Currently on maternity leave (since Dec 2023), officially employed and occasionally supporting the team on strategic matters.

- Launched a B2B sales platform integrating 20+ products, driving £20M+ annual revenue
- Built and delivered MVP of personal account system within 3 months, reducing support load by 30%
- Led a cross-team migration across 10+ teams, decommissioning a legacy platform and ensuring legal compliance for digital signature certificates within six months
- Scaled team from 3 to 10 within 12 months, enhancing online sales integration for 20+ products, by introducing new roles and mentoring team members

System Analyst • 09/2018 - 02/2021

- Conducted analysis and launched a service for self-renewal of digital signatures certificates from the ground up, generating £25K+ in annual revenue for the company.
- Developed a SQL-based reporting system for marketers, covering over 20 products.

Naumen • Yekaterinburg, Russia

ITSM and contact center solutions

Business Analyst • 03/2016 – 09/2018

- Maintained SLA (3h response) for Service Desk with 100% compliance, avoiding all penalties
- Designed and implemented access control system using Groovy, bringing £10K+ revenue

EDUCATION**Master's degree in Computer Science**

Ural State University named after A.M.Gorky • GPA: 4 • 09/2012 – 02/2018

CERTIFICATIONS**Project Management Professional**

Currently preparing for Project Management Professional (PMP) certification.