Alesya Karpenko

London • +44 7827 470271 • alesja.karpenko@gmail.com •
linkedin.com/in/alesya-karpenko-b9152814b

Project manager

Results-driven Project Manager with 6+ years in IT, including System and Business Analysis. Proven ability to lead cross-functional teams, launch successful SaaS products, and optimize internal tools. Strong communicator and problem-solver, experienced in Agile environments. Seeking a project manager role to drive impactful projects.

SKILLS

Project Skills: Agile, Planning Management, Backlog Management, Risk Management, Team Management, Stakeholder Management

Tech & Tools: Jira, Confluence, Miro, Trello, MS Office, SQL, Gantt Chart, AI Tools

Soft Skills: Communication, Problem-Solving, Cross-Functional Collaboration

Languages: English - Fluent, Russian - Native

WORK EXPERIENCE

Project Manager
Currently on maternity leave (since Dec 2023), officially employed and occasionally supporting the team on strategic matters.
Kontur • Remote • 02/2021 – Present

- Launched a B2B sales platform integrating 20+ products, driving £20M+ annual revenue
- Built and delivered MVP of personal account system within 3 months, reducing support load by 30%
- Led a cross-team migration across 10+ teams, decommissioning a legacy platform and ensuring legal compliance for digital signature certificates
- Scaled team from 3 to 10 within 12 months, enhancing online sales integration for 20+ products, by introducing new roles and mentoring team members

System and Business Analyst
Kontur • Yekaterinburg, Russia • 09/2018 – 02/2021

- Conducted analysis and launched a service for self-renewal of digital signatures certificates from the ground up, generating £25K+ in annual revenue for the company.
- Developed a SQL-based reporting system for marketers, covering over 20 products.
- Led roadmap development and in-depth analysis for the closure of the electronic signature renewal service, resulting in successful project completion within 6 months.

Business Analyst
Naumen · Yekaterinburg, Russia · 03/2016 – 09/2018

- Maintained SLA (3h response) for Service Desk with 100% compliance, avoiding all penalties
- Designed and implemented access control system using Groovy, bringing £10K+ revenue

EDUCATION

Master's degree in Computer Science

Ural State University named after A.M.Gorky · GPA: 4 · 09/2012 – 02/2018

CERTIFICATIONS

Project Management Professional

Currently preparing for Project Management Professional (PMP) certification.