

SARAH JOHNSON

A results-driven Operations Supervisor with 10+ years of experience overseeing daily warehouse operations for large packaging companies. A strong history of managing, training, and developing teams with over 50+ personnel. A proven track record of identifying opportunities to optimize workflows and enhance product distribution.

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PROFESSIONAL EXPERIENCE

OPERATIONS SUPERVISOR

Arlington Packing Co., Nashville, TN
November 2016 - Present

- ◆ Manage a team of 55 warehouse staff for a multi-million-dollar packaging company, identify opportunities to optimize workflows, eliminate process gaps, and implement new SOPs, resulting in a 25% reduction in production distribution time
- ◆ Deliver training to over 100+ personnel on OSHA standards and create a safety culture centered on accountability, resulting in a 50% reduction in workplace accidents
- ◆ Conduct workforce planning, forecasting, and resource allocation to ensure optimal staffing levels and successfully reduce annual labor costs by \$80K

OPERATIONS SUPERVISOR

Cromwell Packaging Solutions,
Nashville, TN
June 2013 - November 2016

- Led the implementation of lean manufacturing and new SOPs to reduce quality deviations and enhance work-site productivity, performed root cause analysis to address performance variances, and generated an 8% reduction in packaging time
- Managed a team of 40+ warehouse personnel, provided training on job functions, OSHA safety, and operational workflows, and established a forward-thinking work culture

EDUCATION

BACHELOR OF BUSINESS ADMINISTRATION (B.BA)

University of Tennessee, Knoxville, TN
September 2009 - June 2013

KEY SKILLS

- ◆ Operations Management
- Lean Manufacturing
- Workflow Optimization
- OSHA Safety
- Root Cause Analysis

CERTIFICATIONS

- Six Sigma Green Belt, IASSC, 2016