ADAM LEWENBERG

Seasoned health navigation specialist with fl years of experience supporting vulnerable clients to access equal healthcare and work opportunities. Superb analytical skills with a strong track record for identifying and mitigating specific risk factors. Dedicated team player able to coordinate complex care plans involving multiple external agencies.

234 Main Avenue,
San Diego. CA 83485
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(785)456-7654

PROFESSIONAL EXPERIENCE

HEALTH NAVIGATION SPECIALIST

211 San Diego. San Diego, CA
September 2016 - Present

- Gather a personal and medical history for each client and analyze information to determine risk factors and inform next steps
- Work collaboratively with external healthcare providers to determine appropriate treatment plans, reducing client wait times by 34% in 2020
- Follow up regularly with each patient and facilitate links to ongoing support agencies, receiving 99.5% positive feedback over 3 years
- Maintain updated knowledge of eligibility criteria and delivery pathways to generate appropriate solutions to problems, receiving a workplace commendation in 2019 for sound judgment

WELFARE TO WORK CASE MANAGER

Public Consulting Group,
San Diego, CA
July 2D13 - September 2017

- Conducted goal-setting meetings with service users and remained in regular contact to ensure accountability, securing employment for 87% of rostered clients in 2016
- Leveraged active listening skills to gain insights into clients' educational, social, and financial barriers to work and suggested practical solutions
- Counseled and mentored clients to build the vital organizational and interpersonal skills required for joining the workforce
- Completed mandatory county paperwork with 100% accuracy throughout employment

EDUCATION

BACHELOR OF SCIENCE IN PSYCHOLOGY

UC SAN DIEGO, San Diego, CA,
September 2009 - June 2013

KEY SKILLS

- Record keeping and report preparation
- Risk management
- Detailed health system knowledge
- Multi-agency coordination
- Collaboration
- Time management