

Kellen Clarke

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Enthusiastic recent college graduate with experience across numerous customer service positions as well as cash management roles. Looking for a customer-focused position with a socially conscious company in the food and beverage industry.

Education

Bachelor of Arts, Economics

North Carolina State University
Raleigh, NC, 2017 -2021

GPA: 3.6/4.0

Noteworthy Coursework and
Extracurriculars:

- ◆ Communication Theory
- ◆ Social Change
- Food Policy and Public Finance
- President of the Emerging Economics Leaders Society

Key Skills

- Cash handling
- Attention to detail
- Customer service
- Teamwork
- Sales

Professional Experience

Sandwich Specialist

North Carolina State University's Fountain Dining Hall, Raleigh, NC I September 2017- May 2021

- Greeted diners in a friendly and professional manner at the sandwich station
- Maintained updated knowledge of ingredients and allergens for a wide array of sandwiches and made recommendations for diners following specific medical, socially conscious, or cultural diets
- Earned two Service Star awards for reaching a 90% or higher guest satisfaction rating on surveys

Cashier

Wegmans, Raleigh, NC I June 2015 - August 2017

- Assisted customers in a courteous and pleasant fashion during the checkout process
- Processed customer payments, including credit cards, debit cards, EBT, cash, and Apple Pay
- Maintained a balanced drawer throughout shifts to ensure no Loss of income for the grocery store