



Roger Stevens, MBA

Strategic Business Analyst with 10+ years of experience honing operations and boosting company performance. Ready collaborator who builds productive relationships with diverse team members and stakeholders.

Professional Experience

Senior Business Analyst

Acme Sales Company, Los Angeles, CA | April 2015 to Present

- ◆ Evaluate company's operational and process requirements by interviewing stakeholders and analyzing documents and workflows
- Articulate business needs by building clear process models
- ◆ Conduct testing to ensure business needs are met

Highlight:

- Evaluated and addressed five urgent testing and training risks, saving the company more than \$3,000

Business Analyst

Delta Consulting, San Francisco, CA | January 2013 to March 2015

- Translated stakeholder requirements into concrete deliverables such as user cases, functional specifications, and process and data model diagrams
- Provided analytics and decision-support tools to advance clients' restructuring and consolidation strategies

Highlights:

- Completed in-depth analysis of client tools, programs, and processes, and made suggestions that increased revenue by 8%+ and efficiency by up to 55%
- Facilitated on-time, under-budget launch of new business software

Prior Experience

Gained strong sense of teamwork and efficiency as a waiter at three popular restaurants in the Bay Area.

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Education

Master of Business Administration

University of Washington, Seattle 12012

Bachelor of Business Administration

University of Southern California, Los Angeles | 2010

Key Skills

- Change Facilitation
- Cost Reduction & Elimination
- Cross-Functional Coordination
- Data Mining & Analytics
- Process Streamlining
- Requirements Gathering & Analysis
- Risk Management
- SQL Expert
- System Integration
- Team Collaboration
- User Acceptance Testing

Credential

- Certified Management Consultant, Institute of Management Consultants | 2018