

# Harold Burmont

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A UX Designer with three years of experience specializing in usability design, user-centered design, prototyping, and design thinking. A proven track record of coordinating with cross-functional teams to create holistic user experiences.

## Education

### Bachelor of Science (B.S.) Human-Centered Interaction

Columbia University, New York, NY  
September 2014 - May 2018

## Key Skills

- User Experience (UX) Design
- InVision
- ♦ Web Development
- ♦ Usability Design
- ♦ User-Centered Design
- Prototyping

## Certifications

- ♦ Google UX Design  
Professional Certificate, 2019

## Professional Experience

### UX Designer

ArkTech Ecommerce, New York, NY | May 2019 - Present

- Create a unified user experience for an e-commerce website and application, which includes leading wireframing activities and identifying new web features
- Coordinate with web developers, graphic designers, and engineers to improve website interactions, which resulted in a 30% increase in user satisfaction
- Perform testing and research on user journeys, develop storyboards and web copy, and deliver presentations to the UX team on design enhancements

### UX Designer

SaaS Solution Website, New York, NY | May 2018 - May 2019

- Defined UX strategy for the website of a technology company delivering SaaS solutions to small and medium-sized businesses, which included partnering with a team of graphic designers to enhance visual storytelling
- Analyzed feedback from customers and identified design solutions to improve web functionality and interactions