# TRACYE DUNCAN

Meticulous. BLS-certified Phlebotomist with over a year of experience performing various blood drawing procedures. Adept at calming nervous patientsand drawing blood samples safely. Skilled in specimen labeling and tracking, data entry, and report generation. Highly familiar with lab testing terminology and proceduresand infection control protocols.

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### PROFESSIONAL EXPERIENCE

## **PHLEBOTOMIST**

Proctor Hospital, Peoria, IL January 2020- Present

- Collecting quality blood specimens in a timely manner with 0% rejections to date
- Instructing patients and administering glucose solution to glucose tolerance testing
- Following age-specific guidelines for phlebotomy procedures, decreasing reported patient anxiety levels by 50%
- Following MMCI safely policies
- Performed CPR on three heart attack victims, saving their lives

### PHLEBOTOMIST INTERN

Veteran's Administration Clinic, Peoria, IL

November 2019

- Properly identified patients and chose the best method fordrawing blood
- Selected gauge needles, prepared veins, and drew blood from patients through venipuncture and micro-collection
- Collected blood samples, labeled vials, and prepared specimens for transportation
- Maintained records of patient namesand reported diagnostic findings to physicians and other practitioners
- Kept phlebotomy station organized and sanitized per OSHA guidelines

## **EDUCATION**

### Phlebotomist Certificate

Illinois Central College - East Peoria Campus, Peoria, IL Septem be r 2019 - N ove m ber 2019

### High School Diploma

Richwoods High School, Peoria, IL May2019

## **KEY SKILLS**

- Venipunctures micro-collection
- Quality assurance
- Equipment calibration
- Interpersonal skills
- MS Office Suite

## **CERTIFICATIONS**

- Basic Life Support American Red Cross. December 2019
- National Phlebotomy Association, December 2019