



# Jonathan Rollins

A Quality Control Specialist with five years of experience within the food science industry, specializing in quality audits, food safety, and R&D. A proven track record of leading process improvement initiatives to refine production procedures and increase product quality.

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## Professional Experience

### Quality Control Specialist

Learning Solutions Inc., Atlanta, GA August 2016- Present

- ◆ Coordinate with the product management and development team to create quality control procedures for education products generating over \$3.5M in annual revenue
- ◆ Collaborate with customer success team to evaluate quality metrics, review customer response, perform quality audits and root cause analysis, and establish new QA protocols to prevent recurrence, resulting in a 15% increase in customer satisfaction
- ◆ Perform inspections on products to ensure consistency with quality standards, including packaging, labeling, and product functionality

### Quality Control Specialist

Lenovo Technology, Atlanta, GA May 2011 - August 2016

- ◆ Supported the development of standardized quality control processes across three manufacturing sites for the production of laptops and desktop computers
- ◆ Analyzed production issues and quality defects and coordinated with manufacturing teams to identify corrective actions and long-term solutions

## Education

### Bachelor of Science (B.S.) Quality Control

University of Atlanta, Atlanta, GA  
September 2007 - May 2011

## Key Skills

- ◆ Quality Control
  - Continuous Improvement
  - Product Development
- ◆ Quality Assurance
  - Manufacturing