

Enthusiastic Bartender/Server with 5 years of experience. Continually streamline processes to help improve service efficiency and quality. Committed toongoing education about customer service principles and hospitality trends.

123 Santa Maria. San Francisco, CA12345 yo u remai I @exa m p I e.com (123) 456-7390

# Work Experience

### Bartender/Server

MNK Bar, San Francisco, CA | August 2017 to Present

- · Serve various food and beverage orders to customers
- Distribute food and drink menus to customers and answer any questions about order opti ons o r daily s peci a I s
- · Maintain a clean and orderly work area at all times
- Closely follow all food safety and sanitation guidelines

#### Hostess

TRE Restaurant, San Francisco, CA | June 2016 to July 2017

 Gained strong foundation in customer service, welcoming and seating guests at this upscale restaurant

#### Education

Associate Degree - Hospitality
City College of San Francisco,
San Francisco, CA

## **Key Skills**

- Customer Service & Satisfaction
- Food & Bevera ge Service
- Food Sa fety & Sanita li on
- Process improvement
- Time Management
- Work Area Maintenance