

ANTHONY GENTILE

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EDUCATION

Bachelor of Science (B.S.) Business Administration

Boston College, Boston, MA
September 2013 - May 2017

KEY SKILLS

- Curriculum Development
- Professional Development
- Training Programs
- Management Training
- Employee Engagement

CERTIFICATIONS

- Certified Professional in
Training Management
(CPTM), 2017

A Trainer with five years of experience specializing in learning and development (L&D), program management, staff development, and training curriculum. A proven track record of developing and implementing engaging training programs to improve team performance and facilitate professional growth.

PROFESSIONAL EXPERIENCE

Regional Trainer

BestBuy, Boston, MA | October 2019- Present

- Develop, manage, and implement a regional training program for 25 stores across the region and train over 50+ managers and assistant managers on employee engagement and management techniques, resulting in a 20% reduction in employee turnover
- Coordinate with a team of corporate trainers to develop curriculum for new hire onboarding and training on topics such as cultural sensitivity and sexual harassment
- Perform assessments of regional performance data to identify underperforming stores and implement remedial training sessions

Trainer

GameStop, Boston, MA | May 2017 - October 2019

- Designed and implemented training curriculum for store managers and sales associates across 12 retail locations in the New England region
- Delivered training to managers on sales best practices for rewards memberships, resulting in a 15% increase in enrollments in 2019