

# Professional Experience

## Veterinary Technician

Animal Hospital of North Chicago, Chicago, IL | May 2018 - Present

- Provide support to veterinary teams for the delivery of high-quality **patient** care, identify opportunities to improve hospital operations and **patient** flow, resulting **in** a 15% increase in operational efficiency for a 24/7 emergency animal hospital with 50+ patients
- Educate clients on patient treatments, medical conditions, and healthcare risks and provide emotional and medical support
- Assist veterinarians during surgical procedures, including neutering, wound care, anesthesia administration, and post-surgical monitoring

## Veterinary Technician

Center City Animal Hospital, Chicago, IL | May 2016-May 2018

- Administered vaccines and medications to patients in accordance with veterinarian treatment plans and created documentation on reactions and symptoms
- Gathered urine, stool, and **specimens**, performed laboratory **testing** on samples, and delivered findings to the veterinarian to support treatment identification
- Maintained medical and laboratory equipment, sanitized and organized operating rooms, and ensured compliance with OSHA safety regulations

# Education

## Bachelor of Science (B.S.) Veterinary Technology

University of Chicago, Chicago, IL | September 2012 - May 2016

# Certifications

- ♦ Licensed Veterinary Technician, State of Illinois, 2016

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A veterinary technician with five years of professional experience specializing **in** animal welfare, patient care, treatment planning, and medical triage. A strong history of managing and optimizing hospital operations to enhance patient outcomes and treatment. Adept at communicating with owners and providing support **during** critical medical situations,

## Key Skills

- Veterinary Care
- Process Improvement
- Surgical Support
- Patient Triage
- ♦ Treatment **Plans**