

Professional Experience

Auto Insurance Claims Adjuster

Liberty Mutual, San Diego, CA | November 2016 - Present

- ◆ Serve as the subject matter expert for commercial auto and liability claims, conduct physical and remote inspections on vehicles, perform damage assessments, and interpret insurance policies to ensure ideal business outcomes for the company and customer
- ◆ Coordinate with cross-functional teams to perform investigations, determine policy applicability, and evaluate appropriate compensation and adjustments
- * Ensure compliance with state regulations, quality standards, and insurance policies throughout the claims process and settlement

Auto Insurance Claims Adjuster

AAA, San Diego, CA | May 2011 - November 2016

- ◆ Performed inspections and investigations to support auto insurance claims for customers, assessed vehicle damage, determined the property value, and interpreted policies for settlements ranging from \$30K-\$100K
- ◆ Conducted analysis on claims exposure, performed loss valuations, and identified ideal course of action to ensure timely settlement of claims

Education

Associate of Science (A.S.) Auto Repair Technology

San Diego Community College, San Diego, CA | September 2009 - May 2011

Certifications

- ◆ Insurance Claims Adjuster License, State of California. License #12345678

Kevin
Morrison

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An Auto Insurance Claims Adjuster with 10+ years of experience specializing in auto repair, insurance claims analysis, policy interpretation, and damage assessment. A proven track record of serving as an SME for auto insurance claims, liability, and property valuations.

Key Skills

- Auto Insurance
- Insurance Claims Analysis
- Customer Service
- Auto Repair Technology
- Regulatory Compliance