

# ALIYA JACKSON

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A Patient Care Assistant with two years of experience, specializing in patient communication, HIPAA regulations, patient assessment, and ADLs. A strong history of collaborating with multidisciplinary teams to provide quality patient-centered care.

## PROFESSIONAL EXPERIENCE

### PATIENT CARE ASSISTANT

St Mark's Hospital, Miami, FL | September 2021 - Present

- ◆ Provide support to patients for activities of daily Living (ADLs), including basic hygiene, food intake, comfort, catheter installation, wound care and dressing
- ◆ Communicate with empathy and compassion, resolve high-stress situations using crisis management skills, and ensure the safety of combative patients during transport
- Monitor patient symptoms, procure patient samples for testing, organize and transport laboratory specimens, and ensure safe handling of hazardous materials

### PATIENT CARE ASSISTANT

South Beach Medical Center, Miami, FL | August 2020 - September 2021

- ◆ Provided personal health care and support to patients, which included delivering aid for ADLs and ensuring optimal positioning for a range of motion and comfort
- ◆ Conducted patient assessments to gather records and medical data, evaluated pain levels, monitored symptoms, and created reports for medical teams in compliance with HIPAA

## EDUCATION

### HIGH SCHOOL DIPLOMA

Miami Northwestern High, Miami, FL | September 2016-June 2020

## KEY SKILLS

- ◆ Patient Care
- ◆ Activities of Daily Living (ADLs)
- ◆ Communication
- ◆ HIPAA
- ◆ Team Collaboration

## CERTIFICATIONS

- Certified Nursing Assistant, Florida Department of Public Health, August 2020
- Basic Life Support (BLS), 2020