SH Sarah Hastings

Scrum Master with 8 years of experience and a proven track record of delivering high-quality and complex software to a range of clients. Highly productive team player who is dedicated to providing timely results that remain on budget. Possess a Bachelor of Arts computer science degree from Case Western Reserve University and a master's degree in Business Administration from Cleveland State University.

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Professional Experience

Scrum Master

CTG Group,Cleveland, OH March 2017 - May 2021

♦ Delivered more than 75 projects with budgets ranging between $40,000 and $80,000 on time and within budget for clients, such as the Bank of Cleveland

• Administered Scrum processes, such assprint planning, sprint reviewsand daily scrums

• Led a team of 12 through continual training and productivity improvement

Lead Developer

JP Morgan Chase, Cleveland, OH November 2013 - February 2017

• Saved the bank $200,000 in costs through the implementation of a stop-gap system while waiting fora stalled SAP software

• Gathered data on integration issues and issued improvement recommendations to improve productivity

• Implemented scalable applications to improve retrieval and indexing processes

Education

Master of Business Administration

CLEVELAND STATE UNIVERSITY,
Cleveland, OH
September 2011 - July 2012

Bachelor of Arts in Computer Science

CASE WESTERN RESERVE UNIVERSITY,
Cleveland, OH
September 2009- July 2011

Key Skills

• Waterfall

• PMI

• Scrum

• Java

• Agile development

• MS 0 ffice, i ncl u di ng Excel and Powerpoint

• Team leadership

• Report writing

• Excellent written and verbal communication skills

Certifications

♦ Scrum.org Certified Professional Scrum Master