

Jasmine Brown

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Branch Manager with 6+ years of advancement and experience. Combine strong service focus with deep knowledge of financial products and investment vehicles. Skilled at executing business strategies for consistent growth and long-term success of branch operations. Committed to professional integrity and excellence in all endeavors.

Education & Credentials

Bachelor of Arts (BA) Finance

University of Minnesota,
Minneapolis, MN, 2012 - 2016

Key Skills

- Branch Operations Management
- Client Relations
- ◆ Cross-Functional Collaboration
- ◆ Customer Service & Satisfaction
- ◆ Procedure Development
- Strategic Business Planning
- Team Leadership & Motivation
- Transaction Processing

Professional Experience

Branch Manager

LMN Bank, Minneapolis, MN | 2018 to Present

- Coordinate all daily bank activities and operations
- Oversee and motivate a team of 25+ bank tellers and other personnel
- Ensure strict adherence to all formal bank procedures and best practices
- ◆ Build and maintain productive relationships with diverse clients and team members

Bank Teller & Associate

OPQ Credit Union, Minneapolis, MN | 2016 to 2018

- Helped clients with deposits, withdrawals, and other common account transactions
- Provided courteous, helpful service to customers at all points