

# Skyler Thompson

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## PROFILE

A Customer Service Associate with four years of experience specializing in client relations, retail sales, communication, and operations management. A strong history of providing outstanding customer service and supporting all aspects of daily operations.

## PROFESSIONAL EXPERIENCE

### Gas Station Cashier

Speedway LLC, Nashville, TN | April 2019 - Present

- Conduct sales transactions for gas and retail products, dispense fuel according to vehicle type and customer specification, and assist customers with adjoining car wash service
- Perform cash handling and register balancing duties on a daily basis, ensure accuracy of sales transactions, and perform daily counts for product inventory and sales reports
- Communicate issues related to fuel pump malfunctions and car wash operations to the store manager and provide support for timely resolutions

### Gas Station Cashier

Chevron, Nashville, TN | June 2018 - April 2019

- Provided operational support for the opening and closing of the store, conducted sales transactions quickly and accurately, and tracked product inventory counts
- Performed stocking and Gleaning activities to ensure a pleasant shopping experience and maintained strict adherence to quality standards and safety protocols

## EDUCATION

### High School Diploma

Maplewood High School,  
Nashville, TN  
September 2014 - June 2018

## KEY SKILLS

- Customer Service
- Operations Management
- Inventory Management
- Communication
- Retail Sales