

Allison Rosenberg

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Bartender/Server with 7 years of experience. Recent demonstrated success in a training and coaching role. Skilled in helping managers set strategies for improved profit, efficiency, and service quality. Promote a safe, secure, and pleasant environment for both coworkers and customers.

Education

Bachelor's Degree - Hospitality

University of California,
San Diego, CA

Key Skills

- Customer Service & Satisfaction
- Efficiency Improvement
- Food & Beverage Service
- Mixology
- ◆ Personnel Training
- ◆ Task Prioritization
- ◆ Team Collaboration

Work Experience

Bartender/Server

KNT Restaurant, San Diego, CA I August 2015 to Present

- Collaborate on a 12-person team to provide top-quality food and beverage service at this upscale bar-restaurant
- Recently moved into a Leadership role training and coaching new hires
- ◆ Open, calculate, and close bar tabs as needed
- Identified new standard procedures that raised payment processing efficiency by 9%
- Provided top-quality service at all points, helping restaurant earn 20% higher average online ratings in 4 months

Bartender/Server

DWX Restaurant, San Diego, CA I June 2014 to July 2015

- Prepared and served beer, wine, and cocktails along with various small food orders to patrons
- Collaborated on a team comprising various kitchen staff, barbacks, bussers, waiters and waitresses, and hosts and hostesses
- ◆ Introduced three popular new cocktail options, contributing to an 8% increase in overall mixed drink revenue