

CLARK RYAN

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Energetic Waiter with 2+ years of experience in a high-volume chain restaurant. Provide courteous, attentive service while driving sales of daily specials, appetizers, and desserts, Fast learner who adapts readily to new work challenges and conditions,

EDUCATION

CANDIDATE; BACHELOR OF ARTS
(BA) IN ENGLISH
Temple University, Philadelphia, PA |
expected May 2023

KEY SKILLS

- ◆ Customer Service & Satisfaction
- ◆ Efficiency Improvement
- Food & Beverage Service
- ◆ High-Volume Restaurant Operations
- Lightspeed POS
- ◆ Menu & Order Memorization
- Payment Processing
- Task Prioritization
- Team Collaboration
- Time Management

CERTIFICATIONS

- ◆ ServSafe Food Handler, National Restaurant Association

WORK EXPERIENCE

WAITER
Applebee's, Philadelphia, PA
October 2020 to Present

- ◆ Quickly and courteously serve food and beverage orders to -30 customers per shift
- ◆ Use Lightspeed POS system to process cash, credit, debit, and gift card payments
- Support other servers and kitchen staff by completing side work such as cleaning, restocking, and food running

Highlight:

- Used cross-selling methods to increase personal appetizer and dessert sales by 25%

RECEPTIONIST
LMN Incorporated, Philadelphia, PA
September 2019 to September 2020

- Consistently praised for strong efficiency and customer relations in a fast-paced environment