

# JESSICA DIAZ

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A Database Developer with entry-level experience specializing in SQL Server, ETL, continuous improvement, and database management, Adept at coordinating with diverse technical teams to architect database solutions and enhance system performance.

## EDUCATION

BACHELOR OF SCIENCE (B.S.)  
COMPUTER SCIENCE  
University of Syracuse, Syracuse, NY  
September 2017 - May 2021

## KEY SKILLS

- Oracle Database
- Microsoft SQL Server
- ◆ Database Administration
- ETL
- Solution Design

## CERTIFICATIONS

- ◆ Oracle Certified Associate -  
Oracle?! Database Administrator  
(OCA), 2021

## PROFESSIONAL EXPERIENCE

JUNIOR DATABASE DEVELOPER  
PeopleSoft, New York, NY  
May 2021 - Present

- ◆ Coordinate with senior database developers to create stored procedures, manage data feeds processed through the ETL pipeline, and maintain the SQL server platform
- ◆ Support the delivery of data in real-time For sales conversions, customer inquiries, trouble tickets, and system health
- ◆ Troubleshoot issues across the data stack and identify opportunities to enhance server performance and maintain 99.99% uptime
- ◆ Attend meetings with database and application development teams to identify solutions to recurring issues and expand the knowledge base for bug fixes

DATABASE DEVELOPER  
INTERNSHIP  
Software Pros., Syracuse, NY  
January 2021 — April 2021

- ◆ Interfaced with experienced database developers to develop knowledge of cutting edge features for PostgreSQL database
- ◆ Provided support to the development team for the creation of SQL queries and received ongoing coaching and mentorship on database design