

# RICK HOLDEN

QA analyst specializing in frontend development. 7+ years of experience in application testing, UX optimization, and technical writing. Demonstrated attention to detail as well as strong communication, organizational, and time management skills.

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## PROFESSIONAL EXPERIENCE

### QA ANALYST

Caterpillar, Tucson, AZ  
January 2019- Present

- ◆ Develop test plans, cases, and reports for upcoming product releases
- ◆ Validate that user experience goals are met during testing
- ◆ Ensure that QA testing is thoroughly and accurately documented
- ◆ Support frontend development using JavaScript, HTML, and CSS

### QA ANALYST

PowerSchool, Sacramento, CA  
March 2013 - December 2018

- Conducted exploratory testing to find and fix bugs before new product and feature releases
- Wrote documentation for manual testing procedures
- Led project to develop and implement a Selenium Test Automation Framework
- Created over 1,000 regression tests using Selenium/WebDriver framework

## EDUCATION

### Bachelor's Degree in Computer Science

University of California, Davis Davis, CA  
September 2008 - June 2012

## KEY SKILLS

- Selenium
- JavaScript
- HTML
- CSS
- Exploratory testing
- Documentation

## CERTIFICATIONS

- Certified Software Quality Analyst,  
International Software Certification  
Board, 2015