

JEREMY ALVAREZ

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A Community Service Worker with three years of experience, specializing in mental health services, group therapy, family dynamics, and child welfare. A proven track record of partnering with nonprofit agencies to provide care and resources to impoverished areas. Adept at collaborating with diverse teams and interfacing with client populations.

PROFESSIONAL EXPERIENCE

COMMUNITY SERVICE WORKER

Hispanic Resource Center, Chicago, IL | April 2019 - Present

- ◆ Provide social services to adults, children, and families within the Local Spanish speaking community, which includes facilitating intercultural communication
- ◆ Partner with clinical teams to manage and build cases, develop relationships with clients, evaluate financial circumstances and living arrangements, and identify appropriate resources based on client needs
- Schedule individual, group, and family therapy sessions for clients to resolve conflicts and foster positive relationship building to improve family dynamics

COMMUNITY SERVICE WORKER

ESL Literacy Council, Chicago, IL | May 2018 - June 2019

- ◆ Delivered social services to families and children with limited English Language proficiency, including support for obtaining medical insurance, employment, and housing
- ◆ Interfaced with diverse immigrant populations from Korea, Vietnam, and Mexico and coordinated with social workers to aid clients in obtaining child care during work hours

EDUCATION

BACHELOR OF ARTS IN SOCIOLOGY

University of Chicago, Chicago, IL | September 2014 - May 2018

KEY SKILLS

- ◆ Social Services
 - Spanish (Fluent)
 - Diversity, Equity, and Inclusion (DEI)
 - Family Dynamics
 - Mental Health Services
- Child Welfare

CERTIFICATIONS

- Certified Community Service Worker (CCSW), 2019