

TERRY PEREZ

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Energetic and inspiring scrum master with more than one year of experience leading and supporting Agile teams. Adept at scheduling and directing daily scrums to ensure their effectiveness, Strong problem-solving aptitude with a proven ability to identify barriers to progress and generate innovative solutions to keep teams on track.

PROFESSIONAL EXPERIENCE

SCRUM MASTER

CTG, Honolulu, HI | May 2019 - Present

- ◆ Collaborate with the product owner to determine the goals for each project
- ◆ Create and monitor daily targets for each team member, increasing overall productivity by 34% in 2020
- ◆ Act as an advocate for the scrum values and motivate and encourage team members, improving staff retention by 43%
- Provide ongoing professional development on organizational skills and Agile working practices, reducing the time from inception to delivery by an average of two weeks

INFORMATION TECHNOLOGY MANAGER

Keaki Technologies, Honolulu, HI | July 2015 - May 2019

- ◆ Leveraged Agile working practices to ensure maximum collaboration and fast delivery times, exceeding 76% of deadlines in 2018
- ◆ Monitored, diagnosed and updated the VPN service
- ◆ Led teams of up to 15 technicians and performed training and performance monitoring activities
- Maintained up-to-date knowledge of emerging technologies and threat types and generated ideas for service improvement

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

Kapiolani Community College, Honolulu - September 2011 - June 2015

KEY SKILLS

- Written and verbal communication
- Inspiring Leadership
- Coaching
- Strategic thinking
- Agile working practices
- Organization and efficiency

CERTIFICATIONS

- PMI Agile Certified Practitioner, 2016
- Certified Scrum Master, 2019