



# John Bergsen

A Senior Ultrasound Technician with 10+ years of experience specializing in radiology, diagnostic imaging, patient-centered care, and quality control. A strong history of building and leading high-performance teams to enhance the delivery and quality of ultrasound exams.

## Professional Experience

### Ultrasound Technician

Temple Hospital, Philadelphia, PA July 2016 - Present

- ◆ Manage and build a team of 10+ ultrasound technicians in a high-volume hospital with a 1:5 patient ratio, provide training on clinical workflows and imaging procedures, and deliver coaching and mentorship to drive professional growth
- Ensure compliance with Covid-19 protocols, including mandatory rapid testing, social distancing, exam room sanitation, and KN95 mask usage
- Identify opportunities to improve clinical operations for ultrasound exams and enhance the delivery of patient care, resulting in a 15% increase in TTEs completed per day

### Ultrasound Technician

Ridgely Hospital, Media, PA May 2012 - July 2016

- Performed obstetric and endoscopic ultrasound exams, conducted QA reviews to ensure high-quality images, and presented images to physicians and radiology teams
- Executed abdominal and vascular ultrasound scans, analyzed echocardiographic images,
- And provided education to patients throughout procedures

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## Education

### Diagnostic Medical Sonography Program

Temple University, Philadelphia, PA  
September 2008 - May 2012

## Key Skills

- ◆ Obstetric (OB) Ultrasound Exams
- ◆ Endoscopic Ultrasound Exams
- ◆ Patient Education
- ◆ Team Leadership
- ◆ Quality Assurance

## Certifications

- ◆ Registered Diagnostic Medical Sonographer (RDMS), ARDMS, 2012