

Professional Experience

Gas Station Cashier

Sunoco, Philadelphia, PA | April 2020 - Present

- Perform sales transactions for gas, store products, and food items, deliver exceptional customer service, and achieved 120% of monthly sales quotas for membership accounts by educating customers on discounts and benefits
- Manage store cash register, ensure the accuracy of daily counts, and resolve issues related to transactions using the internal POS system
- Execute stocking activities for store products, receive shipments from vendors, and interface with the general manager to open and close the store

Gas Station Cashier

Wawa, Philadelphia, PA | June 2019 - April 2020

- Provided high-quality customer service to store patrons in a high-volume retail environment, assisted customers with operation of gas pumps, and resolved issues related to refunds and overcharges for transactions
- ♦ Maintained the cleanliness of the sales floor, restocked items based on sales forecasts, and organized inventory to enhance the efficiency of daily operations

Education

High School Diploma

Benjamin Franklin High School | September 2015 - June 2019

Anthony
Gentile

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A Customer Service Associate with three years of experience specializing in retail sales, upselling, gas pump operation, and client relations. A proven track record of identifying opportunities to enhance store operations and improve the quality of service.

Key Skills

- Customer Service
- Retail Sales
- Upselling
- Communication
- POS Systems