

# John Bergsen

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Dependable Busser with four years of experience including three years in an upscale country club setting, Committed to helping provide a clean, prompt, and pleasant dining experience for customers. Skilled at balancing and prioritizing tasks in a fast-paced work environment.

## Key Skills

- ◆ Customer Service & Satisfaction
- ◆ Dining Area Preparation & Cleanup
- ◆ Efficiency Improvement
- ◆ Food Safety & Sanitization
- ◆ Table Setting
- ◆ Task Prioritization
- ◆ Team Collaboration
- ◆ Time Management

## Work Experience

### Dining Room Attendant

AUW Country Club, Detroit, MI | August 2019 to Present

- Help ensure utmost customer satisfaction at this upscale dining facility
- Clear remaining place settings, and clean booths, tables, and floors after each group's departure
- Uphold strict standards of food safety and sanitization
- Earned "Employee of the Month" award three times for outstanding efficiency and service

### Busser

AJV Cafe, Detroit, MI | June 2018 to July 2019

- Collaborated on a high-performing, 10-person team of bussers, waitstaff, and kitchen staff

## Career Note

Prior experience as a Carhop for KRA Drive-in Theater. Recognized for high efficiency in delivering customer food and beverage orders.