

# LUIS ROBERTSON

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A Community Service Worker with six years of experience, specializing in delivering clinical services to elderly and disabled populations. A strong history of collaborating with registered nurses and medical teams to deliver medical treatment and social services. Adept at aiding vulnerable citizens in obtaining resources to improve quality of life.

## EDUCATION

### BACHELOR OF SCIENCE IN PUBLIC HEALTH

Dallas University, Dallas, TX,  
September 2010 - May 2014

## KEY SKILLS

- Clinical Services
- Social Services
- Community Resources
- ♦ Program Development
- ♦ Case Management

## CERTIFICATIONS

- ♦ Community Health Worker Certification (CHW), 2016
- ♦ Certified Community Service Worker (CCSW), 2015

## PROFESSIONAL EXPERIENCE

### COMMUNITY SERVICE WORKER

Fair Acres Medical Center, Dallas, TX

June 2017 — Present

- ♦ Provide support, community resources, and social services to elderly populations and adults with cognitive, physical, and mental disabilities
- ♦ Identify counseling services and caretaker services for clients based on physical limitations, medical conditions, and mental health needs
- ♦ Collaborate with clinical staff and the program director to develop activity programs for residents, including supervised trips from the facility, musical entertainment, and daily learning activities to improve cognitive skills

### COMMUNITY SERVICE WORKER

ESL Literacy Council, Chicago, IL

May 2014 - June 2017

- ♦ Coordinated with registered nurses to provide treatment, administer medication, and patientcentered care to residents
- Conducted interviews with clients to evaluate living situations, ensure patient safety, and coordinate safe discharge into the care of families and guardians