

MINA SAYED

A Mall Security Guard with five years of experience specializing in threat prevention, security, communication, and conflict resolution. A proven track record of identifying opportunities to improve security protocols and ensure safety of customers during high-pressure situations.

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PROFESSIONAL EXPERIENCE

MALL SECURITY GUARD

King of Prussia Mall,
King of Prussia, PA
June 2019- Present

- ◆ Provide security services for one of the largest malls in the United States with over 700+ daily customers per day, which included monitoring the premises for suspicious behavior and coordinating with a team of security guards to report incidents and irregularities
- ◆ Coordinate with fire departments and law enforcement agencies in response to emergency situations and security threats
- ◆ Identify conflict resolutions using de-escalation techniques to prevent violence and ensure the safety of customers

MALL SECURITY GUARD

Granite Run Mall, Lima, PA
September 2017 - June 2019

- ◆ Conducted patrols to detect security irregularities, breaches, and unusual behaviors to prevent theft and security breaches for retail stores in a mall with over 300+ patrons
- ◆ Responded to security alarms, detained individuals performing unlawful acts, and coordinated with police officers to report statements on security incidents during arrests

EDUCATION

High School Diploma

Benjamin Franklin High School,
Philadelphia, PA
September 2013- June 2017

KEY SKILLS

- ◆ Security
- ◆ Threat Prevention
- ◆ Conflict Resolution
- ◆ Communication
- ◆ Safety Protocols

CERTIFICATIONS

- Guard Card License #12345, State of Pennsylvania, 2017
- ◆ CPR Certified, Red Cross, 2017