

ALEX Malfara

A Community Service Worker with 10+- years of experience, specializing in providing community resources to vulnerable populations and managing crisis situations. A strong history of building relationships with the local community to drive initiatives to provide medical care and education. Adept at managing cases and interfacing with social workers to ensure child welfare.

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Nashville, TN 12345
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PROFESSIONAL EXPERIENCE

COMMUNITY SERVICE WORKER

Nashville Crisis Center, Nashville, TN
July 2016 - Present

- Deliver critical social and mental health services to the local population and provide resources and support to resolve crisis situations, including domestic abuse, child abandonment, and mental health crisis
- Partner with local businesses, nonprofit organizations, and community leaders to execute a variety of community initiatives, including food drives, public health education classes, GED tutoring services, and job fairs
- Coordinate with social workers to gather information and data to build cases, obtain information on client situations, and identify appropriate resources

COMMUNITY SERVICE WORKER

Hope is Here Nonprofit, Nashville, TN
May 2011-July 2016

- Supported families in obtaining resources for mental health, including group therapy, couples counseling, and family therapy sessions
- Coordinated with social workers to evaluate living situations, ensure child safety, and provide support for obtaining employment and government assistance

EDUCATION

Bachelor of Science in Social Work

University of Nashville, Nashville, TN
September 2007 - May 2011

KEY SKILLS

- ♦ Mental Health Services
- ♦ Social Services
- ♦ Group Therapy
- ♦ Family Dynamics
- ♦ Child Welfare
- ♦ Case Management

CERTIFICATIONS

- ♦ Certified Social Worker (CSW), 2016
- ♦ Certified Community Service Worker (CCSW), 2013