LS Lisa-Marie Sawyer

Seasoned network engineer with over IQ years of experience and 4+years in a senior role. Outstanding knowledge of network security protocolsand talented at analyzing and assessing networks to ensure data security. Strong team player with a proven track record for training junior staff and performance management.

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Professional Experience

Senior Network Engineer

Kforce Technology Staffing, Austin,TX September 2016- Present

- Lead and work collaboratively with team members to design and implement upgrades and improvements, increasing performance by 65% in 2020
- Train up to 25 interns and new hires per year to boost their technical and industry knowledge
- Aetas an escalation point for the most complex network errors, troubleshooting 95% of problems within 3 hours in 2020
- Closely monitor network performance and generate solutions to recurring issues

Network Engineer

Insight Networking, Austin, TX July 2010 - September 2016

- Diagnosed and resolved LAN and WAN connection problems for multiple clients
- Maintained up-to-date and error-free recordsand documentation for clients' networks, achieving 99.9% accuracy during spot checks
- Made recommendations for system upgrades to improve connection security, reliability, and speed
- Provided informal mentorship and support to colleagues to help them solve straightforward IT and networking issues

Education

Bachelor of Science in Computer Science
Texas State University, Round Rock, TX
September 2004 - June 2008

Master of Computer Science
University Of Texas, Austin, TX
September 2008 - June 2010

Key Skills

- Customer service
- Leadership and training
- Firewalls and security
- DNS
- MPLS
- Troubleshooting and maintenance