

Customer-focused Product Marketing Manager with 5+ years of experience at small companies and startups. Committed to continually gaining and applying new expertise and product knowledge. Experienced and confident public speaker.

Professional Experience

Product Marketing Manager

RKF Inc., Seattle. WA| October 2017 to Present

- ♦ Coordinate marketing and promotions of various company products and services
- Focus on finding new ways to boost customer engagement and satisfaction with co m pany's p rod u cts
- Perform regular assessments of new customer needs
- Draw on advanced product expertise to continually test and improve ad copy messaging
- Set and executed strategy for digital and social media communications targeting a new customer segment

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Education

Bachelor of Arts (BA) - Marketing (minor in Consumer Psychology) University of Washington, Seattle, WA

Key Skills

- Competitor & Market Analysis
- Consumer Analytics
- Content Writing & Editing
- Cross-Functional Collaboration
- Cu sto mer N eed s Assess men t
- Customer Satisfaction
- Digital & Social Media Marketing
- Integrated Marketing Communications
- Market Share Growth
- New Product Launch
- Pricing Strategy
- · Product Branding & Positioning
- Prod uct Dema n d Forecast i ng
- Public Speaking & Presentations
- Sales Team Training & Support
- St rategic Bra nd M a na gemen t
- · Time & Resource Management