

Meera Patel

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Branch Manager with 3+ years of experience. Drive consistent bank success by actively developing teams, engaging customers, and maintaining strict legal and corporate compliance. Committed to continually developing and honing professional skills.

Key Skills

- Branch Operations Management
- Team Development
- Customer Engagement
- Organizational Development
- Process Redesign & Improvement
- Regulatory Compliance
- Staff Training
- Employee Morale & Retention
- Community Outreach

Professional Experience

Bank Branch Manager

GHI Credit Union, Detroit, Mi j 2019 to Present

- ♦ Introduced new teller training and coaching program that raised morale and engagement, contributing to 12% higher staff retention in 2021
- ♦ Increased bank's outreach to local businesses and college communities
- Ensured utmost legal and corporate compliance at all points

Education & Credential

Bachelor of Arts (BA) Business

University of Michigan, Ann Arbor, MI, 2015 - 2019

Series 6 License