MARTINE CHUNG

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EDUCATION

Associate of Arts — Criminal Justice

College of Southern Idaho, Twin Falls, ID | 2022

Select Coursework:

- Criminal Evidence Law
- Introduction to Policing
- Law & Justice
- Law of Arrest, Search & Seizure

KEY SKILLS

- ◆ Conflict Management & Resolution
- Crime Prevention
- Cross-Team Collaboration
- Emergency Management
- Evidence Gathering & Analysis
- Reporting & Documentation
- Security Operations

CERTIFICATIONS

◆ First Aid and CPR, American Red Cross | 2022 Dedicated criminal justice graduate with experience as a security specialist preventing and recovering store losses. Recognized for working with team members to build and maintain a safe, secure environment. Skilled at using video surveillance footage to help gather and evaluate evidence. Thrive in fast-paced and challenging work settings,

PROFESSIONAL EXPERIENCE

Security Specialist

Target, Twin Falls, ID | June 2020 to Present

- Use surveillance and intelligence strategies to detect thefts and recover goods fora 130K-square-foot facility
- Help law enforcement officers apprehend suspects, closely following health and safety best practices
- Provide courteous, prompt customer assistance upholding the organization's values
- Help sales personnel resolve escalated customer disputes or conflicts

Retail Clerk

Albertsons, Twin Falls, ID | January 2017 to June 2020

- Demonstrated strong teamwork and service mindset in a fast-paced environment
- Remained alert to security and safety concerns and assisted security team as needed