



Blake Flores

Dedicated home health aide with 2 years of experience supporting palliative patients to live independently. Detailed understanding of safe lifting practices and qualified to use ambulatory and transfer equipment. Caring and comforting service style with an exceptional aptitude for building and maintaining trusting patient relationships.

Professional Experience

Home Health Aide

Commonwealth Senior Living, Virginia Beach, VA May 2019 - Present

- ♦ Support clients with their toileting and bathing needs and apply skin care creams and treatments
- Communicate clearly and sensitively with clients and provide regular updates to their families while respecting the patient's confidentiality preferences
- Manage time effectively to complete up to 6 sessions per day, achieving a 97% punctuality record in 2020
- Monitor patients' vital signs and general wellbeing and refer any concerns to their general practitioner or case manager

Retail Associate

GameStop, Virginia Beach, VA July 2018-May 2019

- Solved customer's problems quickly and effectively by suggesting suitable products and troubleshooting complaints
- Established a quick rapport with store guests and projected a professional brand image, scoring 99.8% for customer satisfaction
- Maintained a safe store environment and promptly addressed potential hazards, escalating to management when necessary
- Kept up-to-date and accurate stock inventories and placed orders for missing items

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Education

High School Diploma

Landstown High School, Virginia Beach, VA
June 2018

Key Skills

- Palliative care
- Medication administration
- Relationship management
- Written and verbal communication
- Record keeping

Certifications

- ♦ Virginia Home Health Aide Certification, May 2019