

Jennifer Langston

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A results-driven CIO with 10+ years of professional experience, specializing in business transformation, change management, executive leadership, and IT strategy. A strong history of leading technology transformations for enterprise organizations. Adept at establishing collaboration and inclusive work cultures to drive success and achieve business objectives.

Education

Master of Business
Administration (M.B.A.)
University of Seattle, Seattle, WA
May 2009 - May 2011

Bachelor of Science (BA)
Information Technology
University of Seattle, Seattle, WA
September 2005 - May 2009

Key Skills

- ◆ IT Infrastructure
- ◆ Microsoft Azure
- ◆ Technical Project Management
- ◆ Executive Leadership
- ◆ Business Transformation

Professional Experience

Chief Information Officer (CIO)

Stalwart Insurance Partners, Seattle, WA | June 2016 - Present

- Oversee IT operations for a leading insurance company with over \$400M in assets, including IT infrastructure, enterprise resource planning (ERP), and cybersecurity
- Develop technology plans for the development of a new insurance platform to reduce call center volumes by 30% and improve the customer experience
- Coordinate with the Vice President of IT, the Chief Operating Officer, and the CEO to plan and execute a company-wide technology transformation to automate business processes, resulting in a \$600K reduction in operating costs over two years

IT Manager

Superior IT Services Inc., Seattle, WA | May 2011 - June 2016

- ◆ Managed the planning and delivery of IT services to enterprise customers valued at up to \$8M, including data management, user services, network administration, and change management initiatives to improve organizational effectiveness
- ◆ Led the deployment of Microsoft Azure for customer businesses, which included Leading cross-functional teams to execute muLti-million-dollar enterprise projects