

# JOHN BERGSEN

123 Bridge Street,  
Boston, MA 12345  
johnbergsen@example.com  
(123) 456-7890

## EDUCATION

### Master of Science (M.S.) Physician Assistant Studies

Harvard University,  
Cambridge, MA  
May 2009 - May 2011

### Bachelor of Science (B.S.) Health Sciences

Harvard University,  
Cambridge, MA  
September 2005 - May 2009

## KEY SKILLS

- Patient-Centered Care
- Team Leadership
- Operations Management
- Clinical Workflows
- Medical Triage

## CERTIFICATIONS

- Certified Physician Assistant (PA-C) State of Massachusetts, License #123456, 2011
- Basic Life Support (BLS), American Heart Association (AHA), 2011

A licensed Physician Assistant with 10+ years of healthcare work experience specializing in patient-centered care, team leadership, and clinical operations. A strong history of identifying opportunities to enhance clinical workflows and drive positive medical outcomes for patients.

## PROFESSIONAL EXPERIENCE

### Lead Physician Assistant

St. Mark's Hospital, Boston, MA | May 2016 - Present

- Oversee a team of 20+ nursing assistants and medical assistants in coordination with physicians for a 300-bed hospital with a 1:6 patient ratio and ensure compliance with quality care standards, HIPAA regulations, and hospital protocols
- Identify opportunities to enhance medical operations, streamline intake processes, and reduce patient wait times by 15%, resulting in a 93% patient satisfaction rating
- Conduct patient assessments and physical examinations to identify evidence-based treatment plans and administer medication as needed

### Physician Assistant

Boston Medical Center, Boston, MA | May 2011 - May 2016

- Coordinated with multidisciplinary teams to analyze patient symptoms and implement treatment plans based on age-related, emotional, and cultural needs
- Ensured the delivery of patient-centered care across all levels of a 150-bed medical center with a 1:5 patient ratio, which included serving as a patient advocate