

ALIYA JACKSON

A Salon Manager with five years of professional experience specializing in cosmetology, hairstyling, client relations, and operations management. A proven track record of building and leading high-performance teams to provide beauty and haircutting services to customers.

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PROFESSIONAL EXPERIENCE

SALON MANAGER

Selena's Hairstyling, Seattle, WA
May 2019-Present

- ◆ Manage daily operations for a hairstyling and beauty salon, coordinate daily scheduling and client appointments, and identify opportunities to enhance the customer experience
- ◆ Lead a team of 12 hairstylists and beauty specialists, deliver beauty services to high-end clientele, educate customers on hairstyling trends, and provide recommendations
- ◆ Coordinate with vendors to order products and beauty supplies, including nail polish, hair coloring materials, shampoo, makeup, and grooming equipment

HAIRSTYLIST

Wacoma Beauty Salon, Seattle, WA
May 2017-May 2019

- Delivered beauty services to a diverse client base, upsold hairstyling services, and products, provided recommendations on hairstyles, coloring, and maintenance, and conducted facials, nail treatments, and haircutting for 300+ clients
- Provided training to new hires on daily operations and brand quality standards and achieved customer satisfaction ratings of 95% YOY

EDUCATION

Associate of Science (A.S.) Cosmetology

Seattle Central College, Seattle, WA
September 2015- May 2017

KEY SKILLS

- ◆ Cosmetology
- ◆ Beauty Services
- ◆ HairCare
- ◆ Operations Management
- ◆ Upselling

CERTIFICATIONS

- ◆ Licensed Hairstylist, NIC, State of Washington, 2017