



Jason Roberts

Friendly and professional cashier with almost two years of experience working at busy retail outlet servicing over 200 customers a day. Strong customer service skills and the ability to work efficiently and accurately in a fast-paced environment. Able to resolve customer complaints with empathy when they arise.

Professional Experience

Grocery Store Cashier

Johnson's Groceries, Dallas, TX September 2019- Present

- ◆ Scan items and receive payment by cash, check, credit card or Apple/Google Pay with an average of \$7,300 daily transactions
- ◆ Successfully encourage customers to sign up for store loyalty cards at more than 15% above the average
- ◆ Balance cash register with accuracy and efficiency at the end of each shift
- ◆ Greet customers and assist them as needed
- ◆ Maintain top ratings from management

Part-time Grocery Store Clerk

Shop'n'Go Convenience, Dallas, TX April 2019 - September 2019

- ◆ Stocked shelves and created sales displays
- ◆ Greeted customers and offered assistance
- ◆ Performed carry-out service when requested
- ◆ Kept store clean and well maintained at all times

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Education

High School Diploma

Baxter High School, Dallas, TX
September 2015 ■ May 2019

Key Skills

- Excellent customer service and interpersonal skills
- Able to work calmly in demanding environments
- Accuracy of processing cash and credit transactions and balancing cash drawer
- Outstanding prioritizing skills
- Able to lift heavy objects and stand for long periods