

# Jasmine Brown

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A Pizza Delivery Driver with two years of experience specializing in customer service, product delivery, traffic laws, and driving safety, Adept at planning optimal routes to ensure on-time delivery for food products and increase customer satisfaction.

## Key Skills

- ◆ Product Delivery
- ◆ Traffic Laws
- ◆ Customer Service
- ◆ Vehicle Maintenance
- ◆ Route Planning

## Professional Experience

### Pizza Delivery Driver

*Little Anthony's, Boston, MA | May 2021 - Present*

- ◆ Manage 20-35 delivery orders per day for a prominent pizzeria, interface with customers to resolve product issues and find difficult locations, and achieve a 92% satisfaction rating
- ◆ Optimize route planning during high-volume business days to reduce delays and achieve on-time delivery rates of 91 %
- ◆ Perform cash handling procedures, precess refunds, and review orders for accuracy prior to delivery to reduce delivery errors

### Pizza Delivery Driver

*Pizza Hut, Boston, MA j June 2020 - May 2021*

- ◆ Delivered food and beverage orders to residential customers for a chain restaurant, ensured proper packaging and accuracy of orders, and communicated with customers to resolve delivery issues and ensure satisfaction
- ◆ Maintained cleanliness of company vehicles, alerted management to potential issues, and ensured compliance with traffic regulations at all times

## Education

### High School Diploma

Belmont High, Boston, MA September 2016 - June 2020