

SARAH JOHNSON

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A Nurse Training Manager with 10+ years of experience within the healthcare industry, specializing in the development and training of diverse nursing teams. A strong history of creating dynamic programs to enhance the delivery of healthcare services.

EDUCATION

BACHELOR OF SCIENCE (B.S.)
NURSING
Temple University, Philadelphia, PA
September 2007 ■ May 2011

KEY SKILLS

- Nurse Management
- Learning and Development
- Training Programs
- Curriculum Development
- Continuous Improvement

CERTIFICATIONS

- Certified Professional in Training Management (CPTM), 2013
- Registered Nurse, State of Pennsylvania, License #12345678, 2011

PROFESSIONAL EXPERIENCE

NURSE TRAINING MANAGER
Temple Hospital, Philadelphia, PA
November 2016 — Present

- Manage the training and development of over 150+ LPNs and RNs for a hospital with a 1:5 patient ratio and teach courses on patient-centered care and hospital protocols
- Communicate with multidisciplinary teams to identify areas of need, evaluate performance data, and deliver remedial training, resulting in a 92% patient satisfaction rating
- Provide coaching and mentorships to nursing professionals and provide access to resources for mental health and emotional counseling

TRAINING MANAGER

Penn Medicine Hospital,
Philadelphia, PA
August 2011 - November 2016

- ♦ Delivered training to 80+ registered nurses, nursing assistants, and students on healthcare operations, patient-care delivery, and hospital quality standards
- ♦ Evaluated student progress, identified strengths and weaknesses, and provided coaching to nursing professionals to drive professional growth and development