

Loretta McMillan

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PROFILE

Knowledgeable and professional practitioner with 11+ years' experience as a mobile phlebotomist Efficient and diligent with an excellent track record for collecting samples at fast-paced community health care events without compromising the quality of care. Kind and empathetic interpersonal style with a talent for calming young children and people with needle phobias.

PROFESSIONAL EXPERIENCE

Mobile Phlebotomist

American Biometric Health, San Francisco, CA | June 2016 - Present

- Complete up to 40 phlebotomy medical screenings, biometric tests, and sample collections per day
- Maintain patient records and complete and process invoices and insurance documentation, achieving a 99.9% accuracy rate over four years
- Reassure and calm anxious patients, including young children, ensuring 98% patient satisfaction in 2020
- Closely follow infection control procedures and maintain a scrupulously hygienic working area

Mobile Phlebotomist

Premise Health, San Francisco, CA | July 2009 - June 2016

- Carried out venipuncture blood draws under significant time pressure and provided demonstrations and mentoring in the correct technique for four new hires in 2015
- Transported supplies to community health screening events and assisted with setting up and taking down phlebotomy stations
- Prepared blood samples for processing according to clinic guidelines
- Measured and recorded key patient data, including BMI, blood pressure, and body fat percentage

EDUCATION

Associate of Science in Medical Assisting

City College Of San Francisco, San Francisco, CA
September 2007 - June 2009

KEY SKILLS

- Venipuncture and finger-prick blood draws
- Biometrics testing
- Record keeping
- Infection control
- Invoicing
- Calm and reassuring bedside manner
- Training and mentorship

CERTIFICATIONS

- California Phlebotomy Certification, August 2009