

# Raymond Ortiz

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Efficient Food DeLivery Driver with 3\* years of experience. Skilled at coordinating orders with other drivers, cooks, and restaurant servers. Focused on helping restaurant managers find new ways to raise order efficiency and service quality.

## Education

### Bachelor’s Degree

University Of Syracuse,  
Syracuse, NY

## Key Skills

- Customer Service & Satisfaction
- Efficiency Improvement
- ♦ Food Order Preparation & Delivery
- Motor Vehicle Operation
- Process Streamlining
- Road Navigation
- Task Prioritization
- Team Collaboration
- Time Management

## Work Experience

### Delivery Driver

BCD Restaurant, New York, NY | June 2021 to Present

- Collaborate with team to maximize delivery efficiency in a fast-paced, high-volume work environment
- ♦ Selected to deliver large orders to major corporate functions and parties
- Helped franchise location rank in region's top 10% for customer satisfaction

### Delivery Driver

EFG Restaurant, New York, NY | June 2019 to June 2021

- Quickly and safely delivered various food orders for this popular Thai restaurant
- Facilitated food prep and dishwashing operations between deliveries
- Recommended several process improvements that helped raise average order efficiency by 6%