



# Xavier McNichols

Highly skilled QA analyst with management experience. Background includes 10+ years of working with popular testing and collaboration tools including Cypress, Postman, Lighthouse, Jira, and Asana. Proven track record of helping organizations maintain high levels of customer satisfaction during product launches and updates.

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## Professional Experience

### QA Team Lead

TerraEchos, Missoula, MT April 2017- Present

- Manage remote team of 5+ QA analysts using Jira
- Collaborate with other departments and management to meet organizational goals
- Ensure that Standard Operating Procedures are followed by team members and regularly updated
- Map processes for the designing of test cases and procedures

### QA Analyst

Workiva, Billings, MT September 2008-April 2017

- Assisted QA manager with daily test monitoring and status reporting
- Flagged bugs and relayed technical issues to IT operations engineers
- Developed test cases for API testing
- Designed and implemented automated testing systems, resulting in a 30% reduction in QA turnaround time

## Education

### Bachelor's Degree in Computer Science

University Of Montana, Missoula, MT,  
September 2004 - June 2008

## Key Skills

- Cypress
- Postman
- Lighthouse
- Jira
- Asana
- API testing
- Automation
- Project management

## Certifications

- ◆ Certified Advanced Level Test Manager, International Software Testing Qualification Board, 2019