# RAYMOND ORTIZ

A Network Security Analyst with over eight years of experience identifying threats and identifying innovative solutions. A proven track record of mitigating cybersecurity threats and providing technical support to military personnel and civilians.

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#### PROFESSIONAL EXPERIENCE

### **CYBER SECURITY OFFICER**

United States Army, Fort Gordon, GA October 2017 - Present

## INFORMATION TECHNOLOGY SPECIALIST

United States Army, Fort Gordon, GA September 2015 - October 2017

- ◆ Triage phones, password resets, and VPN and internet connectivity, identify cyber security threats, and oversee access management to ensure data integrity
- · Configure, install, and maintain edge routers, firewalls, Laptops, and LAN switches
- Manage a team of 25 civilian and military employeesand coordinate the delivery of tactical and technical support to subordinatesand superior officers
- · Installed, operated, and maintained computer systems and local area networks
- Troubleshot computer systems and hardware to support military operations, which included debugging and testing new software
- Provided technical support to military personnel for a wide range of IT-related issues

### **EDUCATION**

Bachelor of Science (B.S,) Computer Science University of Georgia, Athens, GA

September 2011 - June 2015

### **KEY SKILLS**

- System Administration
- Information Technology
- LAN and WAN
- Networ k Ad m i n istrat ion
- Cyber Security

### **CERTIFICATIONS**

- Certified Information Systems Security Professional (CISSP), Coursera, 2017
- ♦ CCNA Security, Cisco, 2016
- ♦ CompTIA Security\*, CompTIA, 2015