

## Professional Experience

### Nurse Manager

St. Matthew Nursing Home, New York, NY | June 2014 to Present

- ◆ Multifaceted management role at this 200-bed nursing home providing long-term care, short-term rehab, and hospice care services
- ◆ Oversee and develop a cross-functional team of 30 healthcare professionals, including dietitians, social services workers, nurses, physical therapists, and medical assistants
- ◆ Develop clinical policies, standards, and initiatives to improve patient advocacy and health outcomes
- ◆ Educate patients and families on short- and long-term treatment plans, and develop customer service plans based on cultural, emotional, and spiritual needs

## Education

### Columbia University, New York, NY

- Master of Science (MS) - Nursing
- Bachelor of Science (BS) - Nursing

## Language

- ◆ Fluency in Spanish

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Forward-looking Nurse Manager with 8+ years of experience, Offer advanced expertise in patient care, healthcare administration, and policy development and interpretation. Strong background managing cross-functional teams and guiding delivery of complex patient care services. Adept at building a highly collaborative, accountable work culture, MS in Nursing from Columbia University. Bilingual: Fluent in English and Spanish.

## Key Skills

- Clinical Operations Management
- Cost Reduction & Elimination
- Cross-Functional Collaboration
- Patient-Centered Long-Term Care
- Policy Development & Enforcement
- Process Improvement
- Task Prioritization