

Supplier Benchmarking Program FAQ | PV MODULE

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	Authors		
	George Touloupas, Director of Technology and Quality		
	Connor Mitchell, Business Analyst		

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1. Getting Started

How do I log in?

Navigate to powerbi.com and enter the login credentials provided in your welcome email. Your username is your CEA (@cea3.com) email address.

Who do I contact if I experience difficulties getting started?

For technical and other usage related questions, please direct them to sbp@cea3.com. For commercial and billing-related questions, you can contact your account manager via email or phone.

2. Managing Your Subscription

How long does my subscription to the Supplier Benchmarking Program (SBP) and Supplier Market Intelligence Program (SMIP) last?

Your standard, one-year subscription begins the moment you successfully login to view the Power BI SBP Partners application. As the conclusion of this time-period nears, you will be given ample opportunity to extend your subscription.

How do I extend my subscription?

You have two options: 1) Reach out to your account manager by phone or email and request an extension. 2) Send an email request to sbp@cea3.com.

3. Navigating Your Subscription

How do I navigate from Dashboards to the more Granular report pages in the app?

There are two ways:

- i. Click the navigation button in the upper right-hand corner of the application window, below your user profile button on Power BI's black navigational tool bar.
- ii. Click the title of a dashboard tile to "drill-down" to the report level from which that tile was pinned.

4. Understanding Your Data

4.1 General

How often are the data updated in the SBP Partners Application?

The underlying dataset is refreshed on a weekly basis, every Monday morning at 06:00 Pacific Time (PST/PDT).

4.2 Scoring

Some supplier and factory scores aren't showing up. What does this mean?

This means that the supplier or factory achieved a perfect score of 0 over the time period you are examining. Since CEA has no findings to report for that supplier or factory location, it receives an "A+" grade for quality.

What does Supplier Latest Average Score mean?

This is the average of the most recent scores from all of the supplier's factories for a specific service type.

4.3 Grading

How does the grading system work?

Each of the 5 grades (A+, A, B, C, and D) are assigned to score values based on a percentile system that differs between service types. Scores are given the grade of an A+ if they fall at or below the 10th percentile of factory scores for their respective service types. An A is given for scores between the 10th and 20th percentiles, B for between the 20th and 50th percentiles, C for between the 50th and 80th percentiles, and D for scores above the 80th percentile.

Why are there no “A+” suppliers for the Inline Production Monitoring (IPM) service type?

Under the IPM scoring method, it is not uncommon for factories to achieve a perfect score of zero, meaning no major or minor findings were recorded over the course of the evaluation. This means that the 10th percentile score is much closer to zero than for the other service types. And since the supplier grading thresholds are equivalent to the factory grading thresholds, it is much harder for suppliers to achieve an average score below the 10th percentile factory score.

Is the grading system fixed or dynamic?

Fixed for scores from a single year. The percentile score thresholds used for the 2018 grading system are calculated based on scores from before January 1, 2018. Since 2018 is the first year CEA is using a percentile grading system, the same thresholds have been applied to determining grades for prior year's data points. However, 2019 scores will be graded based on recalculated 2019 score thresholds that include 2018 scores.

5. Sharing Your Insights

5.1 Internal

Can I share SBP Power BI Reports or Dashboards with others INSIDE my company?

Yes, so long as the recipients are bound by the same confidentiality provisions in place with CEA as you are. While you are unable to give them direct access to the live-data SBP Partners application other than through sharing account login credentials, you can print dashboards and report pages on an individual basis for internal distribution.

5.2 External

Can I share SBP Power BI Reports or Dashboards with others OUTSIDE my company?

This is NOT permitted; however, CEA would be happy to arrange a product demo with interested parties. Please direct all inquiries to your account manager or our team via email at sbp@cea3.com.

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