

From: Peta
To: Alex
Subject: Tablet rollout expansion

Hi Alex,

Thank you for your input during our meeting earlier about Omar's request to widen the scope of our project by rolling out tablets for the whole restaurant instead of just the bar. I wanted to discuss more about your thoughts on this matter as I heard you agree to keeping tablets just at the bars.

As we discussed further into this proposition you agreed with Seydou that there were many variables that could go wrong if we didn't implement the tablet incrementally. There were a couple of reasons why we agreed with keeping the rollouts just to the bar. The first being as the general manager at the downtown location, you weren't comfortable taking that big of a risk if you were to implement the entire restaurant. The second being concerned with the kitchen staff and maintaining quality of customer service.

I know you have many years of experience in the restaurant business and have meaningful insights that I would love for you to share. I think your concerns about rolling out tablets could negatively impact the tablet rollout. I would love to know if you felt comfortable communicating these insightful concerns to Deanna and Omar as they too want to hear feedback from you about the rollout to the entire restaurant.

Looking forward to hearing your response.

Best,

Peta Tsosie
Project Lead