STEVEN ELLIOTT  
Phone: (415) 933-0272 | Email: steven.elliott@live.com | Philadelphia PA, 19148  
[LinkedIn](https://www.linkedin.com/in/stevenelliott3/): stevenelliott3 | [GitHub](https://github.com/elliott-steven): elliott-steven  | [Portfolio](https://elliott-steven.github.io/git-profile/)

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| Earned a certificate in Full Stack Web Development from the University of Pennsylvania LPS Coding Bootcamp. Interested in advancing my knowledge in front end development using HTML/CSS and React.js. I have a background in customer service and technical support which gives me a unique perspective of the customer experience and user perspective. |

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| TECHNICAL SKILLS |
| Languages: Javascript, HTML, CSS3  Applications: GitHub, MongoDB, MySql  Tools: React.js, Express.js, Node.js, Handlebars, jQuery, Bootstrap |

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| PROJECTS |
| Video Game Search | Tools: HTML/CSS, Bootstrap, API |
| * Github: <https://github.com/elliott-steven/project1-videogamesearch> * Deployed: <https://elliott-steven.github.io/project1-videogamesearch> |
| Employee Directory | Tools: HTML/CSS, React.js, Axios |
| * Github: [https://github.com/elliott-steven/React-Employee-Directory](https://elliott-steven.github.io/project1-videogamesearch) * Deployed: [https://elliott-steven.github.io/React-Employee-Directory](https://elliott-steven.github.io/project1-videogamesearch) |
| Google Book Search | Tools: HTML/CSS, React.js, Axios, MongoDB, Node.js |
| * Github: [https://github.com/elliott-steven/react-google-book-search](https://elliott-steven.github.io/project1-videogamesearch) * Deployed: [https://googlebooks-bootcamp.herokuapp.com](https://elliott-steven.github.io/project1-videogamesearch) |

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| EXPERIENCE | |
| Customer Service Utility Rep  Philadelphia Gas Works | 2019 – Present Philadelphia, PA |
| * Responsible for billing inquiries, initiating transfers, cancelling service and creating new accounts * Processing emergency service orders for gas leaks, service outages and appliance repairs | |
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| Brand Care Specialist  Global Response | 2016 – 2018  Fort Lauderdale, FL |
| * Respond to customers through live chat, email and by phone * As a team lead, assisted supervisors with paperwork and peer coaching * Use multiple systems to resolve customer concerns with purchases, refunds, replacement and complaints | |
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| EDUCATION | |
| University of Pennsylvania | Philadelphia, PA |
| Full Stack Web Development Bootcamp Certificate | |
| Broward College | Fort Lauderdale, FL |
| Coursework in computer science | |
| Pickering High School | Leesville, LA |
| Diploma – Graduated 1998 | |