# 18. Bureaucracy

Elliott Ash

Fiscal Policy and Inequality

#### Outline

#### Introduction

Performance Pay

Maskin and Tirole (AER 2004)

Alesina and Tabellini (AER 2007)

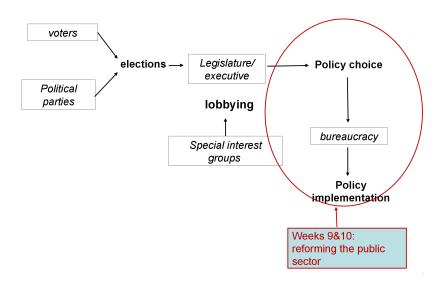
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#### How is economic policy made?



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  - Bureaucrats are lazy: need performance measurement and performance pay

# New Public Management Techniques

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- Performance measurement and competition between suppliers in education and health, local government.
- Outsourcing / contracting out of public services / privatization

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- Merit pay:
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  - In education, most PP schemes are merit pay.
- Team Performance Pay:
  - rewards teamwork/complementarities, but causes free rider problems.

#### Politician Pay in Singapore

#### **Principles for Determining Ministerial Salaries**

- 4 The current framework is built on three key salary principles:
  - (a) Salaries must be competitive so that people of the right calibre are not deterred from stepping forward to lead the country;
  - (b) The ethos of political service entails making sacrifices and hence there should be a discount in the pay formula; and
  - (c) There should be a "clean wage" with no hidden benefits.

The salaries should also be linked to the individual performance of political appointment holders, and the soci[b-economic progress of Singapore Citizens.

 $\frac{\text{https://www.gov.sg/~/sgpcmedia/media_release/pno-psd/press\_release/P-20180301-1/attachment/Annex%20B%202017%20Review%20Committee%20Report.pdf}$ 

## Politician Pay in Singapore

▶ Baseline salary indexed to 60% of median salary/wage income of top 1000 Singaporean citizens.

Variable Components				
Annual Variable Component (AVC)	Mid-year and year-end payments paid to civil servants based on Singapore's economic performance. As with current civil service practice, the AVC ranges from 0 to 1.5 months. A typical AVC is 1 month. In years of exceptional economic performance, a one-off Special Variable Payment can also be made.			
Performance Bonus	Varies with individual performance and is determined by PM. It ranges from 0 to 6 months and good performers will typically get 3 months.			
National Bonus	Based on four socio-economic indicators with equal weights. No bonus is paid if the minimum levels of achievement for the indicators are not met. A bonus of 3 months will be paid if the targets for the four indicators are met. A maximum bonus of 6 months will be paid if targets are far exceeded <sup>2</sup> .			

#### Singapore: National Bonus

The current National Bonus framework comprises four socio-economic indicators, namely Real Median Income Growth Rate for Singapore Citizens, Real Growth Rate of the Lowest 20<sup>th</sup> Percentile Income for Singapore Citizens, Unemployment Rate of Singapore Citizens and Real GDP Growth Rate.

Payout Level	Real Median Income Growth Rate for Singapore Citizens	Real Growth Rate of Lowest 20th Percentile Income for Singapore Citizens	Unemployment Rate of Singapore Citizens	Real GDP Growth Rate	
Targets					
0%	<0.5%	<0.5%	5% and above	<2%	
50%	0.5% - <2%	0.5% - <2%	4.5% - <5%	2% - <3%	
100%	2% - <3%	2% - <3%	4% - <4.5%	3% - <5%	
150%	3% - <4%	3% - <4%	3.5% - <4%	5% - <7%	
200%	4% and above	4% and above	<3.5%	7% and al ve	

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- In this setting, two main effects of PP (payment conditioned on output):
  - Motivation: an employee of a given ability will work harder
  - Sorting: jobs with PP will become relatively more attractive to higher-ability candidates

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    - Intrinsic motivation: people are motivated by goals other than money and putting a "price" on effort may actually degrade this motivation
  - ► Can be costly If PP is introduced without cutting baseline wages:
    - ▶ This is likely in the public sector, where unions are stronger
    - the cost of PRP may outweigh any productivity improvements

#### Intrinsic Motivation

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- Intrinsic motivation "rediscovered" by economists (see survey by Gneezy et. al. 2011):
  - Several careful lab and field experiments show that financial incentives can "crowd out" intrinsic motivation
  - financial incentives only work if they are large; but then may not be cost-effective

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  - individuals in the non-profit sector are significantly more likely to donate their labour, measured by unpaid overtime, than those in the for-profit sector
  - ▶ Also, some evidence that individuals differentially select into the non-profit and for-profit sectors according to whether they donate their labour.

# Performance Pay: Evidence

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  - ▶ In health, treatment targets in primary care and preventive services have shown the most improvement as a result of PP.

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  - ▶ In health, treatment targets in primary care and preventive services have shown the most improvement as a result of PP.
- ► Where positive effects have been found, effect sizes are often small and may be short-lived

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- This paper dissolves logic of political philosophy down to a couple of equations.

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- ▶ Under direct democracy, voters choose *a* in both periods.

- Under representative democracy or judicial power, an official chooses the action.
- We assume the official knows which action is correct (that is, preferred by society).
- lacktriangle He prefers the correct action with probability  $\pi>1/2$ 
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In the second period, he would always chooses his preferred action, so he gets R+G if retained for a second period, discounted by  $\beta<1$ .

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to the the payoff from choosing his preferred action now and being removed from office:

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► That is, pandering occurs when

$$R + \beta(R + G) > R + G$$
  
 $\beta(R + G) > G$ 

### Expected welfare by system with pandering

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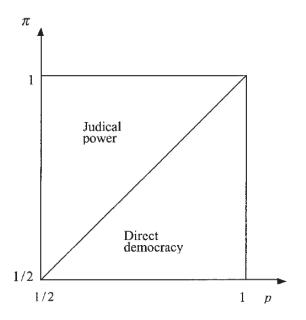
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▶ Under representative democracy (RD) with pandering  $(\beta(R+G)>G)$ , the official chooses the popular action in the first period and his preferred action in the second period. The expected welfare for voters is

$$W_{RD} = p + \pi$$

Note that RD is strictly dominated by either DD or JP, depending on whether p or  $\pi$  is higher.

# The choice between JP and DD under pandering



### Voter learning without pandering in RD

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- Without pandering  $(\beta(R+G) < G)$ , under RD the official chooses his preferred action in the first period.
- Posterior probability that politician has the same preferences as voters given observed choice a:

$$\frac{\rho\pi}{\rho\pi+(1-\rho)(1-\pi)}$$

Posterior probability that politican has the same preferences as voters given observed choice b:

$$\frac{(1-\rho)\pi}{\rho(1-\pi)+(1-\rho)\pi}$$

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ightarrow Official who chose a is more likely than a randomly chosen new candidate to have the same preferences as voters.

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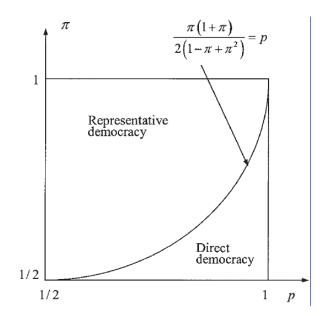
The expected utility from RD is

$$\pi + \rho \pi + [\rho(1-\pi) + (1-\rho)\pi]\pi$$

This is preferred to DD when

$$\pi + \rho \pi + [\rho(1-\pi) + (1-\rho)\pi]\pi > 2\rho$$
 $\rho < \frac{\pi(1+\pi)}{2(1-\pi+\pi^2)}$ 

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- ► Policymaker:
  - ▶ has ability  $\theta \sim N(\bar{\theta}, \sigma_{\theta}^2)$
  - chooses effort a
- ► Policy outcome:

$$y = \theta + a$$

ightharpoonup Citizen utility U(y) = y

# Policymaker Preferences

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## Policymaker Preferences

Policymaker utility is

$$R(a) - C(a)$$

- ightharpoonup cost C(a), strictly convex and increasing.
- ightharpoonup R(a) is reward, different for bureaucrat or politician.

# Timing

- 1. society chooses politician or bureaucrat
- 2. policymaker chooses a
- 3.  $\theta$  is realized
- 4. y is observed (not a or  $\theta$ )

#### Bureaucrat Problem

Bureaucrat cares about the public perception of his/her ability  $\theta$ :

$$R_B(a) = \mathbb{E}(\theta|y)$$
  
=  $\mathbb{E}(\theta + a - \hat{a})$   
=  $\bar{\theta} + \mathbb{E}(a - \hat{a})$ 

 $ightharpoonup \hat{a}$  is the expected (equilibrium) effort.

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- $\hat{a}$  is the expected (equilibrium) effort.
- ► FOCs for a means that bureaucrat effort a<sub>B</sub> solves

$$1 = C'(a_B)$$

#### Politician Problem

▶ Politician wants to be re-elected, meaning voter utility exceeds a threshold *W*.

$$R_P(a) = \Pr(y \ge W)$$
  
=  $[1 - \Pr(\theta \le \bar{\theta} + \hat{a} - a)]$ 

 $\hat{a}$  is the expected (equilibrium) effort. voters recognize that expected alternative to incumbent is an average politician, so  $W = \bar{\theta} + \hat{a}$ .

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$$\frac{1}{\sqrt{2\pi}\sigma_{\theta}} = C'(a_P)$$

### Bureaucrat or Politician?

► Preference between bureaucrat and politician depends on

$$1 \gtrless \frac{1}{\sqrt{2\pi}\sigma_\theta}$$

$$\sqrt{2\pi}\sigma_{ heta} \gtrless 1$$

- if ability is uncertain/variable (high  $\sigma_{\theta}$ ), bureaucrats are preferred.
  - for example, judges or central bankers.

# Imperfect monitoring

Now assume

$$y = \theta + \varepsilon + a$$

where  $\varepsilon \sim N(0, \sigma_{\varepsilon}^2)$ .

talent can no longer directly be inferred from outcome.

## Bureaucrat problem

$$egin{aligned} R_B(a) &= \mathbb{E}( heta|y) \ &= ar{ heta} + rac{\sigma_{ heta}^2}{\sigma_{ heta}^2 + \sigma_{arepsilon}^2} \mathbb{E}(a - \hat{a}) \end{aligned}$$

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- we have a well-known signal extraction result:
  - perception of talent is discounted by signal-to-noise ratio
- ► Bureaucrat effort satisfies

$$rac{\sigma_{ heta}^2}{\sigma_{ heta}^2 + \sigma_{arepsilon}^2} = \mathcal{C}'(\mathsf{a}_B)$$

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- Again: as ability becomes more uncertain/variable (high  $\sigma_{\theta}$ ), bureaucrats are preferred.
- As monitoring becomes more difficult ( $\sigma_{\varepsilon}$  increases), politican is more likely to be preferred.

# Splitting the cake

Now assume that the policymaker devotes effort

$$y = \theta + a$$

but then divvies up the output between three voters

$$y = c_1 + c_2 + c_3$$

 $ightharpoonup c_i$  is the payout to voter i.

### Bureaucrat Problem

Bureaucrat still wants to signal competence, so effort is same as first segment:

$$1 = C'(a_B)$$

in terms of setting  $c_i$ , could assume that bureaucrat would follow instructions and, for example, be "fair" and distribute equally:  $c_i = y/3$ .

Politician needs a majority (2 out of 3) to be re-elected, so gives y/2 to two voters and zero to other voter.

- Politician needs a majority (2 out of 3) to be re-elected, so gives y/2 to two voters and zero to other voter.
- Reward is

$$R_P(a) = \Pr(\frac{y}{2} \ge W)$$

If distribution implemented by challenger is unknown, then

$$W=\frac{\theta+\hat{a}}{3}$$

- Politician needs a majority (2 out of 3) to be re-elected, so gives y/2 to two voters and zero to other voter.
- Reward is

$$R_P(a) = \Pr(\frac{y}{2} \ge W)$$

If distribution implemented by challenger is unknown, then

$$W=\frac{\theta+\hat{a}}{3}$$

Politician effort a<sub>P</sub> solves

$$\frac{1}{\sqrt{2\pi}\sigma_{\theta}}\exp(-\frac{(\bar{\theta}+a_{p})^{2}}{18\sigma_{\theta}^{2}})=C'(a_{P})$$

#### Politician Effort lower with Redistribution

► Under "splitting the cake", politician effort is strictly less than the baseline:

$$\frac{1}{\sqrt{2\pi}\sigma_{\theta}}\underbrace{\exp(-\frac{(\bar{\theta}+a_{p})^{2}}{18\sigma_{\theta}^{2}})}_{<1}<\frac{1}{\sqrt{2\pi}\sigma_{\theta}}$$

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- this is due to an incumbency advantage.
- perhaps counterintuitively, provides an argument for assigning redistributive tasks to bureaucrats, rather than policitians.
- depends on whether bureaucrat can be instructed/trusted to be fair.

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# The role of judges in capitalist society

- Economic theory implicitly assumes a system of law and adjudication
  - And adjudication requires judges.

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- Economic theory implicitly assumes a system of law and adjudication
  - And adjudication requires judges.
- Judges are responsible for interpreting and enforcing "the rules of the game," so they are significant economic policymakers.
- ▶ In this section I will share results from two recent papers in this area, Ash and MacLeod (2015) and Ash and MacLeod (2016).

### Variations in Court Performance

► The quality of courts, and in particular, the speed of resoving disputes, varies considerably across countries (e.g. Djankov et al 2003).

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- Part of what makes for good courts is good judges.

# What makes for good judging?

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# What makes for good judging?

- ➤ The problem of selecting public officials and providing them good incentives is a difficult problem facing all modern economies.
- There is no simple solution to the problem because high-powered incentives can lead to unexpectedly disfunctional behavior.
- ▶ With judges, we have weak incentives because we don't want them to be biased.

## Pecuniary Incentives

- One thing that motivates judges is money.
  - Increasing salaries can persuade more skilled individuals to join the judiciary.
  - It can also make people work harder out of a reciprocity motivation.

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- One thing that motivates judges is money.
  - Increasing salaries can persuade more skilled individuals to join the judiciary.
  - It can also make people work harder out of a reciprocity motivation.
- Eighteenth-century reforms in England that increased judge compensation were associated with improved stock market performance (Klerman and Mahoney 2005).

# Political Pandering

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  - ► For example, elected judges impose harsher criminal sentences than tenured judges, because voters are impressed by these sentences (Gordon and Huber 2007).

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  - ► For example, elected judges impose harsher criminal sentences than tenured judges, because voters are impressed by these sentences (Gordon and Huber 2007).
  - ▶ Judges that have to be retained by a governor are known to favor the governor in related litigation (Shepherd 2009).

### Intrinsic Motivation

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- Tenure might remove extrinsic bias, but it allows for judges' own ideological biases to be followed without accountability.
- ► The eighteenth-century statutes in England that increased judge salaries also gave them more secure tenure – this improved stock market performance (Klerman and Mahoney 2005).

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- Which is a better system?

#### Tenure versus Elections

- Should judges be elected or tenured?
  - ► All federal judges in the United States have life tenure (this is the case in Europe as well)
  - But many judges in U.S. states, including state supreme court judges, are elected.
- ► Which is a better system?
- This is also relevant to tenure in other white-collar public-sector work, such as public school teachers, GPs, and college faculty.

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## State Supreme Courts



### The appellate process

- State supreme court judges rule on questions of state law (rather than federal law).
- At trial, facts are litigated and trial judge/jury gives a verdict, which the losing party can appeal.

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- ► The intermediate appeals court takes the case and may affirm, reverse, or modify the trial verdict.
- That ruling can be appealed to the state supreme court.
- Judges vote whether to affirm or reverse the lower decision
- One of the majority judges writes an opinion explaining the decision

# Measuring Judge Output and Quality

- Writing decisions is the main task for these judges.
  - Output: number of opinions and length of opinions
  - Quality: citations to those opinions from future judges

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### Econometric Approach

► The approach in Ash and MacLeod (2015, 2017) views the U.S. states as a set of laboratories for the exploration of the effect of law upon outcomes (see Bertrand, Duflo and Mulanathain, 2004).

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- ► The approach in Ash and MacLeod (2015, 2017) views the U.S. states as a set of laboratories for the exploration of the effect of law upon outcomes (see Bertrand, Duflo and Mulanathain, 2004).
- We hold fixed as many state- and judge-level characteristics as we can, with the hope of identifying the causal effect of a public-sector reform on judges.

▶ Judge i, state s, year t:

$$y_{ist} = \mathsf{TIME}_t + \mathsf{JUDGE}_i + \mathsf{STATE}_s \times t + Z'_{ist} \rho + \varepsilon_{ist}$$

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### Intermediate Appellate Court

- ► The first reform we look at is the establishment of an intermediate appellate court.
- ▶ Before, state supreme court judges reviewed a case directly from trial, with mandatory review.
- After, an intermediate court reviewed the case first, and the court exercised discretionary review.
- ▶ 26 states established IAC's between 1947 and 1994:
  - FL (1956), MI (1963), AZ (1964), NM (1965), MD (1966), NC (1967), OK (1967), AL (1969), OR (1969), WA (1969), CO (1970), MA (1972), KY (1975), IA (1976), KS (1976), WI (1977), AR (1978), HI (1979), AK (1980), ID (1981), CT (1982), MN (1983), VA (1984), ND (1987), UT (1987), NE (1990).

#### Incentive Effects of an IAC

- When an intermediate appellate court is operating, supreme court judges have a lot of help in reviewing cases, and have more discretion in whether to accept cases for review:
  - ► We expect that the introduction of an intermediate appellate court will increase the time and discretion available to judges
  - They should devote more time to what they care about which might include judging.

#### IAC Results

- Establishment of an IAC increased length of opinions, caselaw research, and citations
  - with more time, they spend more time on each opinion

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## State Supreme Court Election Systems

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  - In partisan elections, incumbent judges face a challenger, with party affiliations on the ballot.
  - In nonpartisan elections, incumbent judges face a challenger, but party affiliations are not on the ballot.
  - Merit selection with tenure: judges are selected by a technocratic commission and then do not have to face reelection

- Six states moved from contested nonpartisan elections to mreit system:
  - AZ (1974), WY (1972), FL (1976), MD (1976), SD (1980), UT (1985)
- Nine states moved from contested partisan elections to system system:
  - KA (1958), IA (1962), NE (1962), IL (1964), IN (1970), CO (1966), OK (1967), TN (1971), NM (1988)

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- By measuring performance before and after these changes in tenure status, we can:
  - assess whether expert commissions select better candidates than voters
  - assess whether competitive elections incentivize higher judging effort, or whether they instead divert effort away from judging.

## Electoral Rule Change Results

- Selection effects:
  - compared to elections, merit commissions select higher-quality judges, that do the same amount of work but get cited more often by future judges

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  - These judges are basically politicians and don't seem to care as much about their work.

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- Incentive effects:
  - Increasing tenure increases performance for the non-partisan judges but not for the partisan judges
  - These judges are basically politicians and don't seem to care as much about their work.
- This is supportive evidence for policies seeking to improve judge tenure.