# **Elliott Paredes**

Dallas, TX ElliottParedes@yahoo.com (214) 5547824

Authorized to work in the US for any employer

## Work Experience

### **Middle School Math Teacher**

Uplift Education - Fort Worth, TX August 2021 to Present

#### **Math Teacher Assistant**

Uplift Education - Fort Worth, TX August 2019 to August 2021

#### **Loan Officer**

City Credit Union - Dallas, TX February 2018 to July 2019

Interviewed applicants and input borrower information in a fast paced call center environment while providing excellent customer service. Evaluated, authorized, and recommended approval of consumer loans and credit cards. Advised borrowers on financial status and methods of payments.

#### Sale Agent

GEICO Local Office - Plano, TX February 2017 to February 2018

Specialized in auto insurance sales, produced 65+ policies per month. Called and interviewed potential clients to gather data and assess the clients financial risk. Recommended and customized insurance policies in accordance with client's needs.

#### **Community Involvement**

Americorps CityYear - Dallas, TX August 2016 to February 2017

Volunteered as a full time Teachers Assistant with AmeriCorps teaching 9th grade math. Improved the school and community by organizing and leading celebrations and projects to improve class attendance and scores.

## **Sales Agent**

State Farm Insurance and State Farm Bank - Plano, TX July 2015 to June 2016

Marketed and sold insurance and financial products. Advised policy holders of risk and gaps in coverage. Recommended financial products and services as they became relevant to the customer.

#### **Customer Service Representative**

State Farm Insurance - Richardson, TX

### February 2015 to July 2015

Promptly and efficiently handled customer requests and inquiries in a call center environment.. Deescalated dissatisfied customers and resolved customer issues to retain business. Recorded and submitted claim initial loss reports. Provided information on claims process and procedures.

#### Education

Science and Engineering Highschool

### Skills

- Auto Insurance
- Call Center
- Customer Service
- Consumer Loan Origination (1 year)
- Outlook
- Sales
- Data Entry
- Teaching
- Financial services
- Insurance sales
- Banking

# Certifications and Licenses

## **Property and Casualty License**

Present

### **Life and Health Insurance**

Present

# **Notary Public**

Present