**Conclusions**

As we live in the modern age, community is now bombarding our city health office. As of now, the lobby currently still has its manual process to the clients which is no longer effective. With our system, the city health office should reconsider on having our prototype in order to solve their problem in regarding about their process. A service queuing management system will help improve and organize the queuing process with greater efficiency. Reduction of manual work related to the queuing process. Accelerating customer/client service in attending their needs. The prototype offers a convenient process in queuing, organizing and recording of data. With this, the office will be able to provide a more organized service to the clients with less hassle.

**Recommendations**

The team wants to recommend this prototype would be used in the near future. Also, this can be used as a guide as reference for the future researchers. In terms of queuing system researches, this research could also be reference featuring iconic studies that could be helpful for others.