



Elnaz Doostdar

Sr. UX/UI Designer

✉ elnazd@gmail.com

💼 iamux.ninja

☎ 949-607-6136

📍 San Mateo, CA

Experience

Sr. UX/UI Designer - Quest Software

Jan 2016 - Present | CA

- Designed project planning and reporting features for an internal product which saved around 15% of the project manager's time on planning, improved visibility on SLAs, and reduced project delays.
- Researched and redesigned Quest e-commerce website including product listing, checkout flow, and payment to align branding and enhance the user experience which reduced sales calls significantly.
- Redefined the flow of customer contact support which increased deflection by 10% shortly after launch.
- Built and maintained a scalable UI pattern design library based on Atomic design and WCAG accessibility guidelines using Sketch and Frontify to maintain consistency and accessibility on different domains including Quest marketing, community, e-commerce, partner portal, and support websites.
- Quantitative testing through A/B, split, and conversion tracking campaigns using Visual Web Optimizer to validate the design with users.
- Improved design processes by introducing new tools to facilitate hand-off procedures which increased work efficiency significantly for designers and developers.

UI Developer - Dell Software

Mar 2014 - Jan 2016 | CA

- Delivered a video gallery site using complex Ajax technology.
- Developed responsive, cross-browser web pages using the Bootstrap framework, and several 3rd-party plugins.

UX Designer | UI Developer - QuickStart Intelligence

May 2013 - Mar 2014 | CA

- Redesigned company website to be responsive.
- Hand-coded interactive responsive components which increased mobile traffic by 50%.

Education

Certificate of Emotional Design - How to Make Products People Will Love

Interaction Design Foundation, Online

Certificate of User Experience and Customer-Centered Design

California State University Fullerton, CA

Master of Information Technology - Web Development

Swinburne University of Technology, Melbourne (Australia)

Bachelor of Computer Hardware Engineering

Azad University, Tehran (Iran)

Skills

User Research

Survey / Interview
Competitive Analysis
Literature Review
User Flow / IA
Affinity Diagram
Persona
Journey Map
Usability Testing









Design

Hand Sketches
Wireframes
Mockups / Comps
Prototypes

Development

HTML5
CSS3
jQuery / JavaScript
Bootstrap

Tools

Sketch 
Photoshop 
Illustrator 
InVision 
Balsamiq 
Frontify 
Keynote 
Axure 
VWO 