Multiple task management systems

Task management Systems in use

- Sharepoint
- Microsoft team foundation server
- In-house request queue

Old Journey

Multiple task management systems (project managers)

Happy R.A.V.I.N.G. C

arol Buehrens

Barriers

- Waste of time attending unnecessary meetings
- Waste of effort creating requests in multiple environments
- Miscommunication as a result of uncoordinated pieces of data
- Inaccurate project estimates and reports
- **Above all, bad user experience**

$425,880 per year

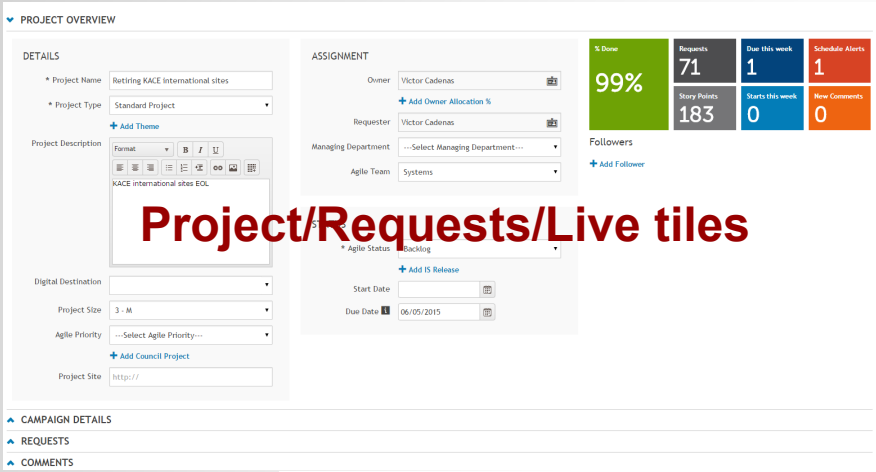
	3.5	*hours*
x	$117	*full-burden per hour*
x	***$409.5***	
	20	*team members*
x	***$8,190***	*per week*
	52	*weeks per year*
	$425,880	

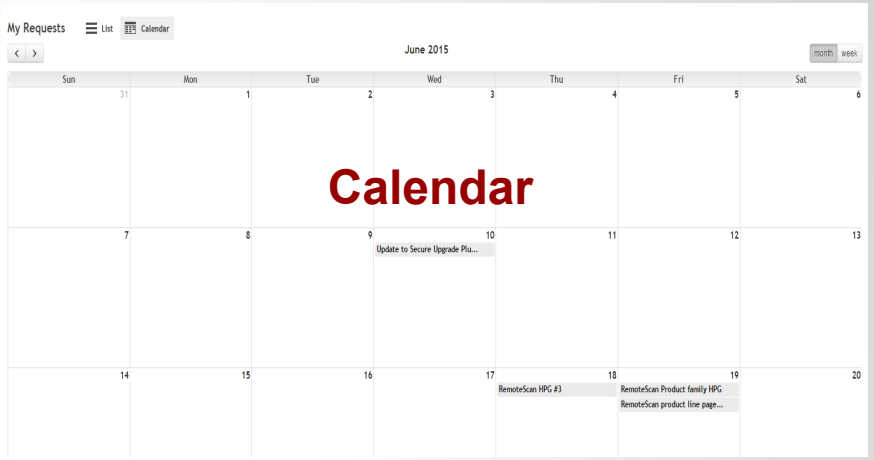
Goals for improvement

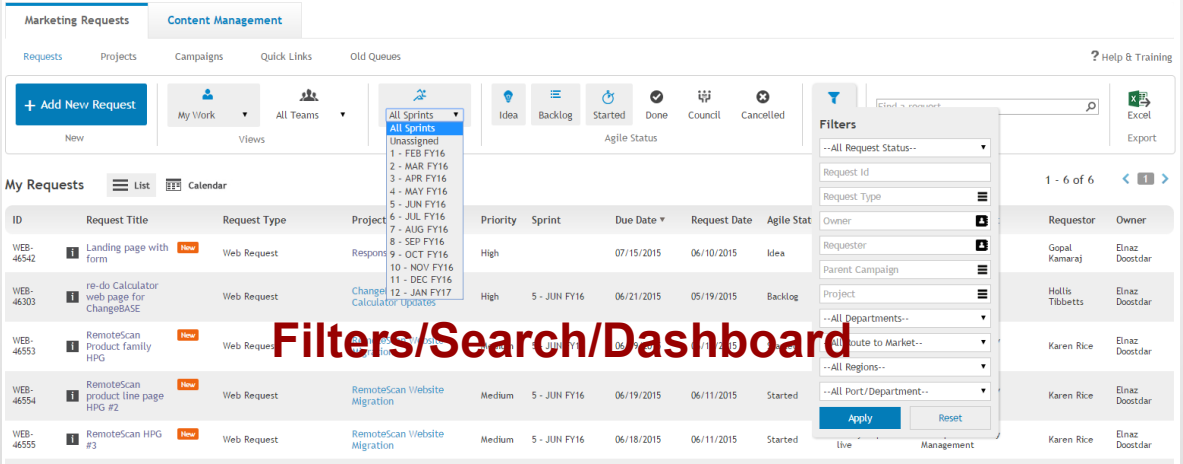
- Create centralized system
- Streamline requests and projects
- Clear type operation groupings
- Facilitate reporting
- Real time project progress
- Save time, effort, and money

Single task management system (project managers)

How did we do it?







Internal support

Talking to users

Recorded training session

User manual

$182,520 per year

1.5	*hours*
x $117	*full-burden per hour*
x ***$175.5***	
20	*team members*
x ***$3,510***	*per week*
52	*weeks per year*
$182,520	

$avings

- ***50%*** saving in manager's time
- ***25%*** saving in team's time
- Major user experience improvement

$425,880 per year

\- **$182,520 per year**

$243,360 per year