**Important information**

Please note that children from 5 to 17 years old can be accommodated in an extra bed, at cost of EUR 35 per bed, per night.

Please note that for Non-Refundable reservations, guests are required to present the credit card used in the reservation, while checking in.

Please note that payment is due upon check-in.

Please note that for using the pool, it's necessary to schedule a time from 10h30 am to 19h30 pm, and It's allowed to stay 1h per day and limited to 5 persons at time.

The car park cannot be reserved. It is subject to availability upon arrival at the hotel. The daily rate for medium vehicles is €15. For large vehicles (vans) the daily rate is €18. Electric charging is subject to availability and upon prior request. Add €10 to the daily rate.

The gym is available on the -1 floor of the hotel. It is free to use, however you need to make an appointment at the hotel reception in advance. Check available times. There are some usage rules that must be respected by the user, namely: eating is not permitted on the premises; it is mandatory for each person to use a towel; Children (up to 15 years old) are not allowed in the gym.

Due to Coronavirus (COVID-19), this property adheres to strict physical distancing measures.

Guests are required to show a photo identification and credit card upon check-in. Please note that all Special Requests are subject to availability and additional charges may apply.


Please inform Hotel 3K Madrid in advance of your expected arrival time. You can use the Special Requests box when booking, or contact the property directly with the contact details provided in your confirmation.

Swimming pool #1 is closed from Tue 15 Oct 2024 until Sat 31 May 2025

Swimming pool #1 is closed from Wed 15 Oct 2025 until Thu 30 Apr 2026

License number: **906**

A damage deposit of EUR 50 is required on arrival. That's about GBP 43. This will be collected by credit card. You should be reimbursed on check-out. Your deposit will be refunded in full via credit card, subject to an inspection of the property.

**Hotel Policies**

Guest parking

- Private parking is possible on site (reservation is not needed) and costs € 15 per day.
- WiFi is available in all areas and is free of charge.



Special Requests

"Approximate time of arrival: between 13:00 and 14:00"



Need help?

You can always view, change or cancel your booking online at:
your.booking.com

For any questions related to the property, you can contact Hotel 3K Madrid directly on: +351 21 319 1760

Or contact us by phone - we're available 24 hours a day:

Local number: 0203 564 6725

When abroad or from Portugal: +44 20 3320 2609


Travel with peace of mind

Find more information about travelling safely in our

[Safety resource centre](#)

[Your safety is our top concern.](#) In case of an emergency while on holiday, dial 112 to reach police, the fire brigade, or emergency medical services. This number works in most European countries and is free of charge.

Find more [local emergency phone numbers](#) to help give you complete peace of mind during your stay in Portugal.

 This print version of your confirmation contains the most important information about your booking. It can be used to check in when you arrive at Hotel 3K Madrid. For further details please refer to your confirmation email sent to 2@visad.co.uk.