



Your booking confirmation XNCJJO

From British Airways <BritishAirways@crm.ba.com>

Date Sun 30 Nov 2025 12:20 PM

To alan.cherian@hotmail.com <alan.cherian@hotmail.com>

If you are unable to see the message below, click [here](#) to view.



Your booking confirmation XNCJJO

Dear Mr Cherian,

Thank you for booking with British Airways.

This is your e-ticket receipt, you won't receive a paper ticket for your booking.

Booking reference:

XNCJJO

Flights

London - Zurich

BA8765 London to Zurich

Departs: Wednesday, 04 February 2026

City Airport 11:40
LCY

Arrives: Wednesday, 04 February 2026

Zurich 14:10
ZRH

Cabin:	Duration:	Fare:
Euro Traveller	1 hour 30 minutes	Economy Basic
Operated by:	Operating airline flight number:	
BA Cityflyer	BA8765	

Zurich - London

BA723 Zurich to London

Departs: Thursday, 05 February 2026

Zurich 21:10
ZRH

Arrives: Thursday, 05 February 2026

Heathrow 21:55
LHR - Terminal 5

Cabin:	Duration:	Fare:
Euro Traveller	1 hour 45 minutes	Economy Basic
Operated by:	Operating airline flight number:	
British Airways	BA723	

Please check all details are correct. If you've made a mistake, you may cancel your flight booking and claim a refund without penalty up to 24 hours from when you made the booking. You can do this on [Manage My Booking](#) or by calling our [contact centres](#). This does not affect any right to a refund you may have during a "cooling-off" period where applicable under local law.

Passengers

London - Zurich

Flight	Passenger Name	Seat
London to Zurich	Alan Achenkunju Cherian	Select seat

Zurich - London

Flight	Passenger Name	Seat
Zurich to London	Alan Achenkunju Cherian	Select seat

Bag allowance

There are [restrictions on what you may pack](#). Charges apply for extra or overweight checked bags. At many airports, including London Heathrow, Gatwick and North America, you can only pay using a credit or debit card. Cash is not accepted.

[British Airways hand baggage sizes and weight limitations](#) apply.

ⓘ Baggage allowance per passenger (ticketed and Frequent Flyer programme benefit)

Flights	 Hand baggage	 Checked baggage
London to Zurich	1 cabin bag 1 small handbag	
Zurich to London	1 cabin bag 1 small handbag	

Useful information

⚑ Disability and mobility assistance

Please [contact us](#) if you have a disability so that we can give you the help you need. You can reserve your seat for free and book a wheelchair or mobility assistance at the airport.

☕ Food and drink

- For flights operated by another carrier, please check their website for details.
- Special meals are available for customers with certain allergies or dietary conditions. If you would like more information, please visit ba.com.
- Please note that whilst we will do our best to accommodate your request, there may be flights where we cannot supply your chosen meal.
- If you have any dietary requirements or allergies, you must inform your cabin crew of your food allergy upon boarding your flight.

Manage my booking

The links below will take you to your booking. Please only forward this email if you want the recipient to access your booking and the related services.



Advanced Passenger Information (API)

[Provide your Advanced Passenger Information \(API\)](#) and ensure it's up to date.



Seats and bags

[Edit or add seats and bags.](#)



Check in online

[Check in online](#) 24 hours before departure.

[Manage my booking](#)

Payment information

Ticket number(s)	125-2223558738
Valid until	Monday, 30 November 2026
Card type	Mastercard
Card holder	Alan Achenkunju Cherian
Card number	XXXX XXXX XXXX 1891
Billing address	8 Exbury lane Milton Keynes MK44FE
Payment date	Sunday, 30 November 2025
Flight tickets issued by	BA Plc, United Kingdom
IATA number	91498363
Endorsements	Nonref/hbo -z0r
Fare details	GBP 20.00
Baggage charges	GBP 0.00
Seat charges	GBP 0.00

Total (incl. taxes, fees and charges) GBP 90.47

Taxes, fees and charges

Government, authority and airport charges	Per adult
Air passenger duty (APD)	GBP 13.00
Passenger service charge departures	GBP 11.57
Airport passenger security and noise charge	GBP 32.90
Total government, authority and airport charges	GBP 57.47

British Airways fees and surcharges	Per adult
Carrier Imposed Charge	GBP 13.00
Total British Airways fees and charges	GBP 13.00

Total taxes, fees and surcharges per adult **GBP 70.47**

*Government and/or airport taxes are refundable, however some countries will apply a Value Added Tax, Sales Tax or equivalent, which will only be refunded on fully flexible tickets. Air travel is not subject to VAT in the UK, therefore we do not issue VAT receipts.

**A refund of the carrier imposed charge or fuel surcharge where applicable may be made on unused flights in your itinerary if permitted by the fare rules and conditions applicable to your booking.

Warm regards,
British Airways



Terms and conditions

The price of your ticket includes a carrier-imposed charge or fuel surcharge, where applicable, per sector levied by the carrier. Unless stated otherwise, all taxes, fees and charges are to be paid by the customer (not British Airways).

Your key rights under the Package Travel and Linked Travel Arrangements Regulations 2018

If you book additional travel services for your trip or holiday via this link, or if, after selecting and paying for one travel service, you book additional travel services for your trip or holiday via British Airways Holidays Ltd. or Avios Group Ltd., you will NOT benefit from rights applying to packages under the Package Travel and Linked Travel Arrangements Regulations 2018. Therefore, British Airways will not be responsible for the proper performance of those additional travel services. In case of problems, please contact the relevant service provider. However, if you book additional travel services via this link, not later than 24 hours after receiving the confirmation of the booking from British Airways, those travel services will become part of a linked travel arrangement. In that case British Airways has, as required by the Regulations, protection in place to refund your payments to British Airways for services not fully performed because of British Airways' insolvency, and, where necessary, for your repatriation. Please note that this does not provide a refund in the event of the insolvency of the relevant service provider. View [Package Travel and Linked Travel Arrangements Regulations 2018](#) for more information on your key rights.

Data Protection Notice

Your personal data will be processed in accordance with the applicable marketing and operating carrier's privacy policy and, where your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at [iatatravelcentre.com](#) or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed, and transferred.

Baggage Allowance

Baggage allowance indicated is the total at the time of booking. Baggage allowance includes ticketed allowance, any purchased baggage and loyalty allowance (including The British Airways Club Tier allowance) at the time of booking. Baggage allowance is subject to change in the event of a cabin change, purchased bag refund or change of loyalty Tier before departure.

Purchasing additional baggage

You will have to pay for baggage which is over your allowance. You can not pay to take extra bags for an infant, or extra hand baggage. The cost of additional baggage varies by item number and time to departure. The maximum amount you will be charged is £165/\$210/€190 per item. You can calculate the specific amount you will be charged via our [baggage calculator on ba.com](#).

Dangerous articles in baggage

For safety reasons, dangerous articles such as those listed below, must not be carried in passengers checked or hand/cabin baggage:



Acids



Poisons



Flammable liquids



Explosives



Matches / Lighters



Bleach



Incapacitating sprays



Ignitable gas devices



Compressed gas

- More information on dangerous articles in baggage is [available here](#).
- More information on security prohibited items is [available here](#).

Conditions of Carriage

It is important that you read this section carefully as it contains important information about the terms on which carriage and other services are provided to you. Carriage and other services provided by the carrier are subject to Conditions of Carriage, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier. Copies of the British Airways' General Conditions of Carriage are available on request, or can be obtained at the airport, or [ba.com](#).

Convention Notice

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable, and these Conventions govern and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage. Many air carriers have waived the Warsaw Convention limits for death or bodily injury. Further information may be obtained from the carrier. For more information, please visit [Notice of Liability Limitations](#).

Passenger Service Charge and Carrier-Imposed Charge or Fuel Surcharge

The price of your ticket includes a carrier-imposed charge or fuel surcharge, where applicable. They are shown in the "TAX/FEE/CHARGE" area of your ticket. These sums are levied by British Airways and are not a tax, fee or charge imposed by a Government Authority or by a third party. UB is the Passenger Service Charge which carriers pay to UK airport operators for each passenger's use of airport facilities.

Notice of Government and Airport-Imposed Taxes, Fees and Charges

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by Government Authorities and Airports. They may represent a significant portion of the cost of air travel and are either included in the fare or shown separately in the taxes fees and charges section. You may also be required to pay taxes, fees and charges not already collected.

Overbooking

For a copy of British Airways' overbooking policy, please visit [Overbooking Policy](#).

Travel Aware

It is your responsibility to check and observe all the health and entry requirements applicable to your journey. We recommend that all British travellers check the Foreign, Commonwealth and Development Office website for essential travel advice to make informed decisions about travelling abroad. For the latest information relating to specific countries check [gov.uk/travelaware](#) where you can sign up for email alerts, guidance and tips. For nationals of other countries, please check your own government's travel advice.

Important notes

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