# Elsa Luis

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## Profile

A dedicated and driven Computer Science graduate with a First Class Honours degree, starting a Master’s in Artificial Intelligence in October. Proven experience in developing innovative applications and a strong background in customer service and healthcare assistance. Adept at working under pressure, exuding positivity, and committed to utilizing technical skills to further the mission of forward-thinking companies.

## Education

Bachelor of Science in Computer Science  
De Montfort University, Leicester  
September 2019 – June 2023  
First Class Honours

Master of Science in Artificial Intelligence  
De Montfort University, Leicester  
Starting October 2024

## Projects and Achievements

Fitness App for People with Eating Disorders  
Developed a user-friendly application to support individuals in managing and overcoming eating disorders through personalized fitness plans and tracking features.

Cards Memory Game  
Created an engaging memory game that challenges users' cognitive abilities and enhances memory retention through progressively challenging levels.

Coffee Application  
Designed a comprehensive app that assists users in discovering and brewing various types of coffee, incorporating detailed guides and personalized recommendations.

## Professional Experience

Health Care Assistant  
PrimeLife, Leicester  
October 2019 – April 2023  
• Provided exceptional care and support to patients, ensuring their comfort and well-being.  
• Assisted with daily activities and monitored vital signs.  
• Maintained accurate patient records and collaborated with healthcare professionals for personalized care.

Crew Member  
McDonald's, Funchal  
September 2018 – August 2019  
• Delivered excellent customer service, taking orders, handling payments, and ensuring a clean work environment.  
• Addressed customer inquiries and concerns, contributing to a positive atmosphere.

Customer Assistant  
Fantasy Accessories, Funchal  
January 2018 – December 2018  
• Assisted customers in finding the perfect accessories, provided tailored guidance, and maintained an appealing store environment.  
• Handled cash transactions and supported inventory management.

## Skills

• Teamwork  
• Resilience  
• Analytical Skills  
• IT Skills  
• Commercial Awareness  
• Communication  
• Problem Solving

## Languages

• Portuguese  
• Spanish  
• English  
• French  
• German

## Extra-Curricular Activities

Football Player  
De Montfort University, Leicester  
September 2022 – Present