

## Summary

**Invoice Number:** AT-81849669

Date issued: Aug 9, 2019

**a.samir@iwassa.com**

المنطقة الأولى، مدينة نصر، 4 Rafah,

nasr city cairo 11759

Egypt

**Billing Contact:**

Ahmed Samir

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**Technical Contact:**

Ahmed Samir

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**Total Paid: USD 101.00****Date Paid: Aug 9, 2019****OFFICIAL RECEIPT**

Invoice Total: USD 101.00

Payment Received: -USD 101.00

**Amount Now Due: USD 0.00**

Credit Card Number: xxxxxxxxxxxx4646

Cardholder's Name: AHMED SAMIR HUSSEIN

Thank you for your payment!

For information on our refund policy and other purchasing FAQs, see  
<https://www.atlassian.com/licensing/purchase-licensing>

## Details

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Qty	Product	Unit Price	Adjustment	Total
1	<b>Confluence (Cloud) Standard 10 Users (Monthly Payments) Renewal</b> <ul style="list-style-type: none"><li>Site Address: iwassa.atlassian.net</li><li>Support Entitlement Number: SEN-14072577</li><li>Licensed To: a.samir@iwassa.com</li><li>Billing Period: Aug 9, 2019 - Sep 9, 2019</li></ul>	USD 10.00	USD 0.00	USD 10.00
1	<b>Jira Software (Cloud) Standard 13 Users (Monthly Payments) Renewal</b> <ul style="list-style-type: none"><li>Site Address: iwassa.atlassian.net</li><li>Support Entitlement Number: SEN-14072577</li><li>Licensed To: a.samir@iwassa.com</li><li>Billing Period: Aug 9, 2019 - Sep 9, 2019</li></ul>	USD 91.00	USD 0.00	USD 91.00
Total Amount Paid				USD 101.00

## Additional Notes

- No tax has been charged.

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## Licensing & Support

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Support Requests related to licensing or Atlassian software can be initiated at <https://www.atlassian.com/resources/support>.

For support requests related to third party software please contact the third party vendor.

Usage of Atlassian products and services are subject to the Atlassian [Cloud Terms of Service](#), and [Privacy Policy](#).

Usage of third party add-ons purchased through the Atlassian Marketplace is subject to the Atlassian Marketplace [Terms of Use](#).

Specific details on Atlassian's support policy are available at <https://confluence.atlassian.com/support/atlassian-support-offerings-193299636.html>.

Next steps for JIRA, Confluence, and Marketplace add-on legacy license holders are available in the [Atlassian licensing FAQ](#).

Software maintenance covers access to any support\* and software product updates for your software license.

After your software maintenance period expires, you will no longer be able to access support or software updates, including security patches. Renewing your software maintenance is done purely at your discretion, and can be renewed in advance of your maintenance period expiration to ensure uninterrupted access to the support services and software and security updates.

You can continue to use your software after the active maintenance period expires. However, do keep in mind that software maintenance renewals commence from the expiration of the last active software maintenance period.

\* Support covers technical service requests for implementation and configuration assistance, upgrade assistance, post-implementation product issues.

A technical service request is defined as assistance with one issue, problem, or question relating to the use or installation of a Atlassian product, regardless of the number of communications required.

Support does not cover the following:

- Development requests, including custom code development or support for third party plugins
- Database integrity or database performance issues, including tuning and optimisation of the database
- Network topology or environment issues
- Application server issues not directly related to the Atlassian product implementation, configuration or operation
- Service requests or issues referred via Atlassian forums