## Al Chatbot Workshop

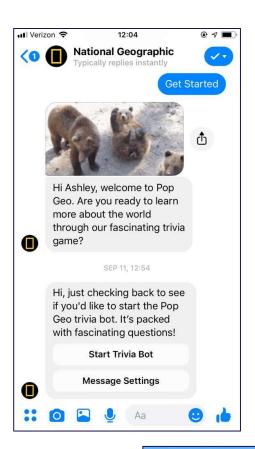
By GS APWE

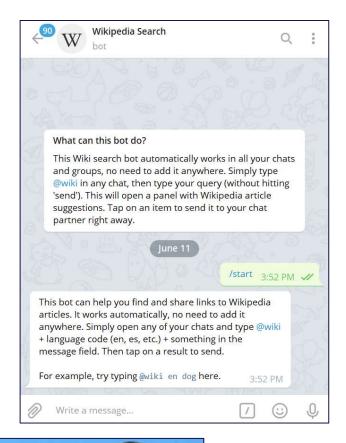




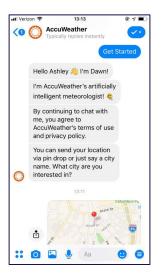
#### **About chatbot**

A script that keeps running and processes inputs from users to return outputs







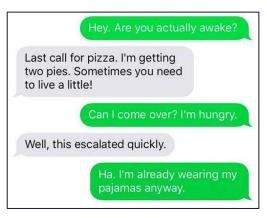


#### Command

Have a list of commands that the bot can understand (OCBC, DBS, IRAS, etc)

**Natural Language** 

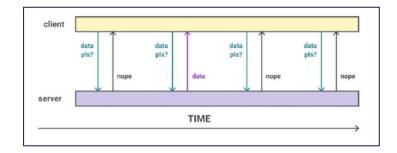
User can type in any texts

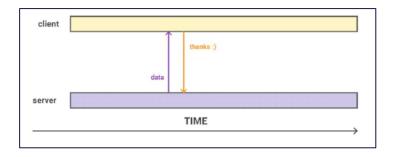


http://insomnobot3000.com/ by Casper

# Types of chatbot

### How can your bot receive messages?





#### **Polling**

Repeatedly send requests to the server to get new data. If there's new data, it's sent back; otherwise, nothing is returned

#### Webhook (not covered)

Server sends data to the bot as soon as it receives new data, and the bot must have a *listener* to listen to new data from the server

### Telegram API (Application Pro

(Application Programming Interface)

Simplest way to interact with the bot is through web browser. By visiting different URLs like below, we send different commands to the bot. There are two main commands that a bot needs:

#### **Get messages sent to your bot**

https://api.telegram.org/bot<your-telegram-token>/getUpdates

Indicate that we want to interact with Telegram API

Specify the bot that we want to send the command to

Specify the command we want to send

#### Send a reply to the user from your bot

https://api.telegram.org/bot<your-telegram-token>/sendMessage?chat\_id=<chat-id>&text=helloWorld

## Telegram API

get\_updates(offset=None, limit=100, timeout=0, read\_latency=2.0, allowed\_updates=None, \*\*kwargs)

Use this method to receive incoming updates using long polling.

https://python-telegram-bot.readthedocs.io/en/stable/telegram.bot.html#telegram.Bot.get\_updates

send\_message(chat\_id, text, parse\_mode=None, disable\_web\_page\_preview=None,
disable\_notification=False, reply\_to\_message\_id=None, reply\_markup=None, timeout=None, \*\*kwargs)

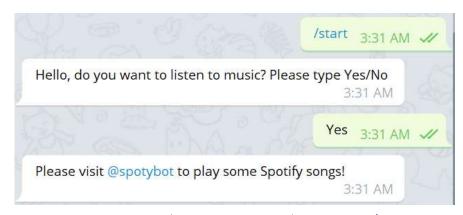
Use this method to send text messages.

 $\underline{https://python\text{-}telegram\text{-}bot.readthedocs.io/en/stable/telegram\text{-}bot.html\#telegram\text{-}Bot.send\_message}$ 

## Improve @apwe\_bot



Currently, the bot just echoes your message. Let's make it friendlier!



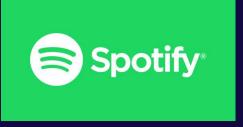
Recommend @movieS4Bot when you reply "No" or recommend @spotybot when "Yes"



## Time for hands-on practice!



https://skyscanner.github.io/slate/#api-documentation



https://developer.spotify.com/documentation/web-api/quick-start/





https://data.gov.sg/developer



https://developers.facebook.com/docs/instagram-api/



https://developer.accuweather.com/apis



https://developers.google.com/apis-explorer

## Try out some bots in Telegram

@gamebot - play games with friends

@spotybot - play Spotify music

@AlertBot - reminder bot

@movieS4Bot - find movie recommendations

@KelJourneyBot - estimate waiting time at bus station