Elson Pulickeel **Ealias**

Cloud Engineer | DevOps Engineer | SRE



- elsonpulikkan@gmail.com
- +91 9562385469
- Pulickeel House, Pazhoor P.O, Piravom, Kerala India. Pin:686664
- * 01/05/1996
- India
- S5005809
- ർ) Single
- https://reborncloud.online/
- github.com/elsonpulikkan96
- in linkedin.com/in/elsondevops
- https://medium.com/@elsonpulik

CloudOps and DevOps Engineer with 5+ years of experience managing highavailability cloud infrastructure on AWS, Kubernetes and Linux + Cloud-Native systems, Delivering Scalable and Reliable solutions through CI/CD Automation, Robust Monitoring and Adherence to SLI/SLO/SLA targets; Certified in CKA and AWS SAA with a proven track record of 24/7*365 Production Support and Enterprisegrade service delivery.

EDUCATION

Bachelors in Computer Application (BCA) **Rabindranath Tagore** University (AISECT)

06/2021 – 06/2024 | MP, India

PROFESSIONAL EXPERIENCE

Cloud Operation Engineer - 2 EPI-USE India Pvt Ltd - Kochi

10/2024 - Present | Kochi, India

Key Responsibilities:

- Managed Uptime, High Availability of SAP S/4 HANA infrastructure on AWS for large-scale enterprise clients.
- Automated recurring cloud operations using AWS Lambda, Ansible and GitHub workflows as AWS Partner-Led Support.
- Provide end-to-end Incident management and **RCA** for SAP environments on AWS
- Created AWS cost optimization reports using SMC Pricing Calculator.
- Collaborated with SAP Basis and AWS Billing teams to streamline deployment pipelines and maintenance workflows.

Key Projects:

- City of Palo Alto (COPA): Migrated SAP S/4HANA workloads from **on-premise to AWS**.
- Automated monthly patching tasks across Dev, OA and prod environments.
- Prepared cost optimization and estimation reports using the AWS Pricing Calculator
- Collaborated with AWS Partner-Led Support to Reduce downtime and improve reliability.

System Engineer - Contract Tata Consultancy Services (TCS) □

04/2024 – 06/2024 | Kochi, India

Key Responsibilities:

- Designed cloud infrastructure environments with OU-Based, AWS Landing Zone method and AWS Well-Architected framewrok.
- Extensive hands-on experience in automating processes through AWS Lambda, Bash scripts.
- Infrastructure as Code (IaC) and CI/CD pipelines, leveraging DevOps tools

Key Projects:

- Contributed to the design and migration of AWS cloud infrastructure for LGC Life Sciences, UK.
- Facilitated application depolyment on Apache Tomcat and Node.JS

Site Reliability Engineer - Cloud **Network Redux LLC**

06/2022 – 02/2024 | Kochi, India

Key Responsibilities:

- Managed Cloud infrastructure for global tier clients on AWS and Azure, Handling daily operations in 24/7*365 Rotational shifts.
- Set-up monitoring and maintained DR for Linux and Windows servers.

Kerala State SSLC and HSE -Computer Science M.K.M H.S.S Piravom

2011 – 2013 | Ernakulam, India



Linux and DevOps

- AWS, Azure, DigitalOcean & Cloud Hosting
- Kubernetes, Docker, CI/CD (GitHub Actions, Jenkins)
- Linux Systems & Networking Fundamentals
- Automation (Python, Ansible, Bash)
- Terraform, Infrastructure as Code (IaC)
- Monitoring, Incident Management & Alerting
- Web Hosting (DNS, cPanel, Plesk), Database & API Mgmt
- Strong Communication, Teamwork and Leadership

CERTIFICATES

- Certified Kubernetes Administrator (CKA) 2025 ☑
- AWS Certified SolutionsArchitectAssociate 2023 – SAA-C03
- RedHat based Linux server Administration training by Clado Solutions, Kochi
- Aptis English Assessment by British Council (Level 2)



English

Malayalam



Reading Fiction Novels, Traveling, Badminton and EDM Music

- Worked extensively with AWS services including EC2, RDS, VPC, ELB, Cloudfront, Auto Scaling, S3, Lambda, IAM and CloudWatch, CloudTrial.
- Automated tasks using **Bash scripts** and configuration tools like **Ansible**.

Key Projects:

- Supported cloud operations for Phobs Inc and Intervision a leading European hotel booking platform.
- Helped design scalable cloud architecture for Central-Data, a U.S.-based e-commerce company.

Hosting Product Specialist – Linux and Windows.

Endurance International (Newfold Inc) ☐ 07/2021 – 05/2022 | Bengaluru, India

Key Responsibilities:

- Provided advanced support for reseller and retail hosting platforms (cPanel, Plesk, WHM).
- Tuned Apache2, Nginx, PHP-FPM and MySQL for optimized performance on shared, VPS and Dedicated servers.
- Troubleshot enterprise-level email hosting, storage, DNS, and SSL configurations.

Projects:

- Wholesale website hosting for ResellerClub, Hostgator.
- Retail website and email hosting support for **Hostinger.**

Jr. System Engineer Admod Solutions ☑

09/2020 – 05/2021 | Kochi, India

Key Responsibilities:

- Montoring, Ensured 99.9% uptime, Delivered Technical support for web-hosting clients, Resolving website issues promptly via cPanel, DirectAdmin and Plesk. Prompt escalations to L2 Engineers.
- Handled DNS transfers, vulnerability mitigation, and routine backup operations. Quota management via WHMCS.

Projects:

- Supported web hosting operations for DynoHosting and Orange Enterprise, ensuring platform stability and performance.
- Web-hosting support for Orange Enterprise.

DECLARATION

I hereby declare that the above information is true and correct to the best of my knowledge.