

```
import pandas as pd
import numpy as np

# Load the datasets
transaction_data = pd.read_excel('/content/QVI_transaction_data.xlsx')
purchase_behaviour = pd.read_csv('/content/QVI_purchase_behaviour.csv')

print("Transaction Data Head:")
transaction_data.head()
print("\nPurchase Behaviour Head:")
purchase_behaviour.head()
```

Transaction Data Head:

Purchase Behaviour Head:

	LYLTY_CARD_NBR	LIFESTAGE	PREMIUM_CUSTOMER	
0	1000	YOUNG SINGLES/COUPLES	Premium	
1	1002	YOUNG SINGLES/COUPLES	Mainstream	
2	1003	YOUNG FAMILIES	Budget	
3	1004	OLDER SINGLES/COUPLES	Mainstream	
4	1005	MIDAGE SINGLES/COUPLES	Mainstream	

Next steps: [Generate code with purchase\\_behaviour](#)

[New interactive sheet](#)

transaction\_data.head()

	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QTY	TOT_SALES	
0	43390	1	1000	1	5	Natural Chip Comnpy SeaSalt175g	2	6.0	
1	43599	1	1307	348	66	CCs Nacho Cheese 175g	3	6.3	
2	43605	1	1343	383	61	Smiths Crinkle Cut Chips Chicken 170g	2	2.9	
3	43329	2	2373	974	69	Smiths Chip Thinly S/Cream&Onion 175g	5	15.0	
4	43330	2	2426	1038	108	Kettle Tortilla ChpsHny&Jlpmo Chili 150g	3	13.8	

transaction\_data.info()

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 264836 entries, 0 to 264835
Data columns (total 8 columns):
 #   Column           Non-Null Count  Dtype  
--- 
 0   DATE             264836 non-null   int64  
 1   STORE_NBR        264836 non-null   int64  
 2   LYLTY_CARD_NBR   264836 non-null   int64  
 3   TXN_ID           264836 non-null   int64  
 4   PROD_NBR         264836 non-null   int64  
 5   PROD_NAME        264836 non-null   object 
 6   PROD_QTY         264836 non-null   int64  
 7   TOT_SALES        264836 non-null   float64
```

```
dtypes: float64(1), int64(6), object(1)
memory usage: 16.2+ MB
```

```
purchase_behaviour.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 72637 entries, 0 to 72636
Data columns (total 3 columns):
 #   Column           Non-Null Count  Dtype  
--- 
 0   LYLTY_CARD_NBR    72637 non-null   int64  
 1   LIFESTAGE         72637 non-null   object  
 2   PREMIUM_CUSTOMER  72637 non-null   object  
dtypes: int64(1), object(2)
memory usage: 1.7+ MB
```

```
transaction_data_df = transaction_data.to_csv('transaction_data.csv')
```

```
transaction_data = pd.read_csv('/content/transaction_data.csv')
```

```
transaction_data.head()
```

	Unnamed: 0	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QTY	TOT_SALES	
0	0	43390	1	1000	1	5	Natural Chip Comnpy SeaSalt175g	2	6.0	
1	1	43599	1	1307	348	66	CCs Nacho Cheese 175g	3	6.3	
2	2	43605	1	1343	383	61	Smiths Crinkle Cut Chips Chicken 170g	2	2.9	
3	3	43329	2	2373	974	69	Smiths Chip Thinly S/Cream&Onion 175g	5	15.0	
4	4	43330	2	2426	1038	108	Kettle Tortilla ChpsHny&Jlpo Chili 150g	3	13.8	

```
transaction_data.isnull().sum()
```

	0
Unnamed: 0	0
DATE	0
STORE_NBR	0
LYLTY_CARD_NBR	0
TXN_ID	0
PROD_NBR	0
PROD_NAME	0
PROD_QTY	0
TOT_SALES	0

```
dtype: int64
```

```
import seaborn as sns
import matplotlib.pyplot as plt
for i in transaction_data.columns:
    sns.boxplot(transaction_data[i])
    plt.show()
```

Show hidden output

```
for i in transaction_data.select_dtypes(include=np.number).columns:
    q3 = transaction_data[i].quantile(0.75)
    q1 = transaction_data[i].quantile(0.25)
    iqr = q3 - q1
    upper_bound = q3 + 1.5 * iqr
    lower_bound = q1 - 1.5 * iqr

    # Cap values above the upper bound with the upper bound
    #transaction_data[col] = np.where(transaction_data[col] > upper_bound, upper_bound, transaction_data[col])
    # Cap values below the lower bound with the lower bound
    #transaction_data[col] = np.where(transaction_data[col] < lower_bound, lower_bound, transaction_data[col])

    # Cap the values in the current column 'i'
    transaction_data[i] = transaction_data[i].clip(lower=lower_bound, upper=upper_bound)
```

```
transaction_data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 264836 entries, 0 to 264835
Data columns (total 9 columns):
 #   Column      Non-Null Count  Dtype  
 --- 
 0   Unnamed: 0   264836 non-null   int64  
 1   DATE        264836 non-null   datetime64[ns]
 2   STORE_NBR   264836 non-null   int64  
 3   LYLTY_CARD_NBR  264836 non-null   float64 
 4   TXN_ID      264836 non-null   float64 
 5   PROD_NBR    264836 non-null   int64  
 6   PROD_NAME   264836 non-null   object  
 7   PROD_QTY    264836 non-null   int64  
 8   TOT_SALES   264836 non-null   float64 
dtypes: datetime64[ns](1), float64(3), int64(4), object(1)
memory usage: 18.2+ MB
```

```
transaction_data['DATE'] = pd.to_datetime(transaction_data['DATE'])
```

```
for i in transaction_data.columns:
    sns.boxplot(transaction_data[i])
    plt.show()
```

Show hidden output

```
# Extract pack size by finding the number before 'g'
transaction_data['PACK_SIZE'] = transaction_data['PROD_NAME'].str.extract('(\d+)(?:g|G)')
transaction_data['PACK_SIZE'] = pd.to_numeric(transaction_data['PACK_SIZE'])

# Check unique pack sizes
print("\nUnique Pack Sizes:")
transaction_data['PACK_SIZE'].unique()

<>:2: SyntaxWarning: invalid escape sequence '\d'
<>:2: SyntaxWarning: invalid escape sequence '\d'
/tmp/ipython-input-2574257086.py:2: SyntaxWarning: invalid escape sequence '\d'
    transaction_data['PACK_SIZE'] = transaction_data['PROD_NAME'].str.extract('(\d+)(?:g|G)')

Unique Pack Sizes:
array([175, 170, 150, 300, 330, 210, 270, 220, 125, 110, 134, 380, 180,
       165, 135, 250, 200, 160, 190,  90,   70])
```

```
transaction_data.head()
```

	Unnamed: 0	DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QTY	TOT_SALES	PACK_SIZE	CMPY_NAME
0	0	1970-01-01 00:00:00.000043390	1	1000.0	1.0	5	Natural Chip Company SeaSalt175g	2	6.0	175	Natural Chip Company SeaSalt
1	1	1970-01-01 00:00:00.000043599	1	1307.0	348.0	66	CCs Nacho Cheese 175g	2	6.3	175	CCs Nacho Cheese
2	2	1970-01-01 00:00:00.000043605	1	1343.0	383.0	61	Smiths Crinkle Cut Chips Chicken 170g	2	2.9	170	Smiths Crinkle Cut Chips Chicken

```
transaction_data['CMPY_NAME'] = transaction_data['PROD_NAME'].str.replace(r'\s*\d+[gG]\s*', '', regex=True).str.strip()
```

```
# Extract brand name (first word of PROD_NAME)
transaction_data['BRAND_NAME'] = transaction_data['PROD_NAME'].str.split().str[0]

# Standardize common brand names (e.g., 'RRD' is likely 'Red Rock Deli')
def clean_brand_name(brand):
    if brand in ['RRD', 'Red']: return 'Red Rock Deli'
    if brand in ['Doritos', 'Dorito']: return 'Doritos'
    if brand in ['Kettle', 'KT']: return 'Kettle'
    if brand in ['Infuzions', 'Infzns']: return 'Infuzions'
    if brand in ['Snbts']: return 'Sunbites'
    if brand in ['Tostitos']: return 'Tostitos'
    if brand in ['Woolworths']: return 'Woolworths'
    return brand

transaction_data['BRAND_NAME'] = transaction_data['BRAND_NAME'].apply(clean_brand_name)

print("\nTop 10 Brand Names (after cleaning):")
transaction_data['BRAND_NAME'].value_counts().head(10)
```

Top 10 Brand Names (after cleaning):

	count
BRAND_NAME	
Kettle	41288
Smiths	28860
Doritos	28147
Pringles	25102
Red Rock Deli	17779
Infuzions	14201
Thins	14075
WW	10320
Cobs	9693
Tostitos	9471

dtype: int64

```
# Merge the two DataFrames
merged_data = pd.merge(transaction_data, purchase_behaviour, on='LYLTY_CARD_NBR', how='left')

print("\nMerged Data Info:")
merged_data.info()
```

```
Merged Data Info:
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 264836 entries, 0 to 264835
Data columns (total 14 columns):
 #   Column           Non-Null Count  Dtype  
 ---  -- 
 0   Unnamed: 0        264836 non-null   int64  
 1   DATE              264836 non-null   datetime64[ns]
 2   STORE_NBR         264836 non-null   int64  
 3   LYLTY_CARD_NBR    264836 non-null   float64
 4   TXN_ID            264836 non-null   float64
 5   PROD_NBR          264836 non-null   int64  
 6   PROD_NAME         264836 non-null   object 
 7   PROD_QTY          264836 non-null   int64  
 8   TOT_SALES         264836 non-null   float64
 9   PACK_SIZE         264836 non-null   int64  
 10  CMPY_NAME         264836 non-null   object 
 11  BRAND_NAME        264836 non-null   object 
 12  LIFESTAGE         264792 non-null   object 
 13  PREMIUM_CUSTOMER  264792 non-null   object 

dtypes: datetime64[ns](1), float64(3), int64(5), object(5)
memory usage: 28.3+ MB
/tmp/ipython-input-1948651068.py:2: UserWarning: You are merging on int and float columns where the float values are not equal to their int representation.
merged_data = pd.merge(transaction_data, purchase_behaviour, on='LYLTY_CARD_NBR', how='left')
```

merged\_data.head()

		DATE	STORE_NBR	LYLTY_CARD_NBR	TXN_ID	PROD_NBR	PROD_NAME	PROD_QTY	TOT_SALES	PACK_SIZE	CMPY_NAME	BRAND_NAME	LIFESTAGE	PREMIU
0	0	1970-01-01 00:00:00.0000043390	1	1000.0	1.0	5	Natural Chip Compy SeaSalt175g	2	6.0	175	Natural Chip Compy SeaSalt	Natural	YOUNG SINGLES/COUPLES	
1	1	1970-01-01 00:00:00.0000043599	1	1307.0	348.0	66	CCs Nacho Cheese 175g	2	6.3	175	CCs Nacho Cheese	CCs	MIDAGE SINGLES/COUPLES	
2	2	1970-01-01 00:00:00.0000043605	1	1343.0	383.0	61	Smiths Crinkle Cut Chips Chicken 170g	2	2.9	170	Smiths Crinkle Cut Chips Chicken	Smiths	MIDAGE SINGLES/COUPLES	
3	3	1970-01-01 00:00:00.0000043329	2	2373.0	974.0	69	Smiths Chip Thinly S/Cream&Onion 175g	2	14.9	175	Smiths Chip Thinly S/Cream&Onion	Smiths	MIDAGE SINGLES/COUPLES	
4	4	1970-01-01 00:00:00.0000043330	2	2426.0	1038.0	108	Kettle Tortilla ChpsHny&Jlpno Chili 150g	2	13.8	150	Kettle Tortilla ChpsHny&Jlpno Chili	Kettle	MIDAGE SINGLES/COUPLES	

```
merged_data['AVG_PRICE_PER_UNIT'] = merged_data['TOT_SALES'] / merged_data['PROD_QTY']
```

```
merged_data.info()
```

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 264836 entries, 0 to 264835
Data columns (total 15 columns):
 #   Column           Non-Null Count  Dtype  
 ---  -- 
 0    Unnamed: 0       264836 non-null   int64  
 1    DATE             264836 non-null   datetime64[ns]
 2    STORE_NBR        264836 non-null   int64  
 3    LYLTY_CARD_NBR   264836 non-null   float64 
 4    TXN_ID           264836 non-null   float64 
 5    PROD_NBR         264836 non-null   int64  
 6    PROD_NAME        264836 non-null   object  
 7    PROD_QTY         264836 non-null   int64  
 8    TOT_SALES        264836 non-null   float64 
 9    PACK_SIZE        264836 non-null   int64  
 10   CMPY_NAME        264836 non-null   object  
 11   BRAND_NAME       264836 non-null   object  
 12   LIFESTAGE        264792 non-null   object  
 13   PREMIUM_CUSTOMER 264792 non-null   object  
 14   AVG_PRICE_PER_UNIT 264836 non-null   float64 
dtypes: datetime64[ns](1), float64(4), int64(5), object(5)
memory usage: 30.3+ MB
```

```
group_cols = ['LIFESTAGE', 'PREMIUM_CUSTOMER']

# Aggregate metrics by customer segment
customer_metrics = merged_data.groupby(group_cols).agg(
    Total_Sales=('TOT_SALES', 'sum'),
    Total_Transactions=('TXN_ID', 'count'),
    Number_of_Customers=('LYLTY_CARD_NBR', 'nunique'),
    Avg_Price_per_Unit=('AVG_PRICE_PER_UNIT', 'mean')
).reset_index()
```

## customer\_metrics

	LIFESTAGE	PREMIUM_CUSTOMER	Total_Sales	Total_Transactions	Number_of_Customers	Avg_Price_per_Unit	
0	MIDAGE SINGLES/COUPLES	Budget	35470.80	5019	1503	3.533652	
1	MIDAGE SINGLES/COUPLES	Mainstream	90627.10	11873	3339	3.816521	
2	MIDAGE SINGLES/COUPLES	Premium	58338.25	8214	2430	3.551147	
3	NEW FAMILIES	Budget	21906.95	3005	1112	3.645083	
4	NEW FAMILIES	Mainstream	16999.95	2325	849	3.655903	
5	NEW FAMILIES	Premium	11480.30	1589	588	3.612429	
6	OLDER FAMILIES	Budget	167991.15	23153	4671	3.627848	
7	OLDER FAMILIES	Mainstream	103264.80	14244	2831	3.624853	
8	OLDER FAMILIES	Premium	80569.10	11192	2274	3.599406	
9	OLDER SINGLES/COUPLES	Budget	136513.00	18402	4925	3.709189	
10	OLDER SINGLES/COUPLES	Mainstream	133145.60	18311	4927	3.635673	
11	OLDER SINGLES/COUPLES	Premium	132011.25	17751	4747	3.718417	
12	RETIREEES	Budget	112939.80	15197	4450	3.715858	
13	RETIREEES	Mainstream	155510.35	21464	6477	3.622585	
14	RETIREEES	Premium	97484.40	13095	3871	3.722199	
15	YOUNG FAMILIES	Budget	139109.20	19119	4015	3.637983	
16	YOUNG FAMILIES	Mainstream	92644.95	12905	2726	3.589498	
17	YOUNG FAMILIES	Premium	83902.30	11562	2432	3.628364	
18	YOUNG SINGLES/COUPLES	Budget	61097.10	9241	3778	3.305762	
19	YOUNG SINGLES/COUPLES	Mainstream	157410.20	20850	8084	3.774825	
20	YOUNG SINGLES/COUPLES	Premium	41624.70	6281	2574	3.313541	

Next steps: [Generate code with customer\\_metrics](#)[New interactive sheet](#)

```
# Calculate derived metrics
customer_metrics['Purchase_Frequency'] = customer_metrics['Total_Transactions'] / customer_metrics['Number_of_Customers']
customer_metrics['Avg_Spend_Per_Customer'] = customer_metrics['Total_Sales'] / customer_metrics['Number_of_Customers']

# Prepare final metrics table and save to CSV
final_metrics = customer_metrics[[
    'LIFESTAGE',
    'PREMIUM_CUSTOMER',
    'Number_of_Customers',
    'Total_Sales',
    'Avg_Spend_Per_Customer',
    'Purchase_Frequency',
    'Avg_Price_per_Unit'
]].sort_values(by='Total_Sales', ascending=False)
```

final\_metrics

	LIFESTAGE	PREMIUM_CUSTOMER	Number_of_Customers	Total_Sales	Avg_Spend_Per_Customer	Purchase_Frequency	Avg_Price_per_Unit	
6	OLDER FAMILIES	Budget	4671	167991.15	35.964708	4.956754	3.627848	
19	YOUNG SINGLES/COPLES	Mainstream	8084	157410.20	19.471821	2.579169	3.774825	
13	RETIREEES	Mainstream	6477	155510.35	24.009626	3.313880	3.622585	
15	YOUNG FAMILIES	Budget	4015	139109.20	34.647372	4.761893	3.637983	
9	OLDER SINGLES/COPLES	Budget	4925	136513.00	27.718376	3.736447	3.709189	
10	OLDER SINGLES/COPLES	Mainstream	4927	133145.60	27.023666	3.716460	3.635673	
11	OLDER SINGLES/COPLES	Premium	4747	132011.25	27.809406	3.739414	3.718417	
12	RETIREEES	Budget	4450	112939.80	25.379730	3.415056	3.715858	
7	OLDER FAMILIES	Mainstream	2831	103264.80	36.476439	5.031438	3.624853	
14	RETIREEES	Premium	3871	97484.40	25.183260	3.382847	3.722199	
16	YOUNG FAMILIES	Mainstream	2726	92644.95	33.985675	4.734043	3.589498	
1	MIDAGE SINGLES/COPLES	Mainstream	3339	90627.10	27.141989	3.555855	3.816521	
17	YOUNG FAMILIES	Premium	2432	83902.30	34.499301	4.754112	3.628364	
8	OLDER FAMILIES	Premium	2274	80569.10	35.430563	4.921724	3.599406	
18	YOUNG SINGLES/COPLES	Budget	3778	61097.10	16.171810	2.446003	3.305762	
2	MIDAGE SINGLES/COPLES	Premium	2430	58338.25	24.007510	3.380247	3.551147	
20	YOUNG SINGLES/COPLES	Premium	2574	41624.70	16.171212	2.440171	3.313541	
0	MIDAGE SINGLES/COPLES	Budget	1503	35470.80	23.600000	3.339321	3.533652	
3	NEW FAMILIES	Budget	1112	21906.95	19.700495	2.702338	3.645083	
4	NEW FAMILIES	Mainstream	849	16999.95	20.023498	2.738516	3.655903	
5	NEW FAMILIES	Premium	588	11480.30	19.524320	2.702381	3.612429	

Next steps: [Generate code with final\\_metrics](#) [New interactive sheet](#)

```
# Format for cleaner output
final_metrics_formatted = final_metrics.round({
    'Total_Sales': 2,
    'Avg_Spend_Per_Customer': 2,
    'Purchase_Frequency': 2,
    'Avg_Price_per_Unit': 2
})

# Save the final metrics table
final_metrics_formatted.to_csv('customer_segment_metrics.csv', index=False)
print("Metrics table saved as customer_segment_metrics.csv")

Metrics table saved as customer_segment_metrics.csv

# Create a combined segment label for plotting
metrics_df = final_metrics_formatted.copy()
metrics_df['Segment'] = metrics_df['LIFESTAGE'] + ' - ' + metrics_df['PREMIUM_CUSTOMER']
metrics_df_sorted = metrics_df.sort_values(by='Total_Sales', ascending=False)

# Visualization 1: Total Sales by Segment
plt.figure(figsize=(14, 8))
sns.barplot(x='Total_Sales', y='Segment', data=metrics_df_sorted, palette='viridis')
plt.title('Total Chip Sales by Customer Segment (Overall Value)', fontsize=16)
plt.xlabel('Total Sales ($)', fontsize=12)
plt.ylabel('Customer Segment', fontsize=12)
plt.grid(axis='x', linestyle='--', alpha=0.6)
plt.tight_layout()
plt.show()
plt.savefig('total_sales_by_segment.png')
plt.close()

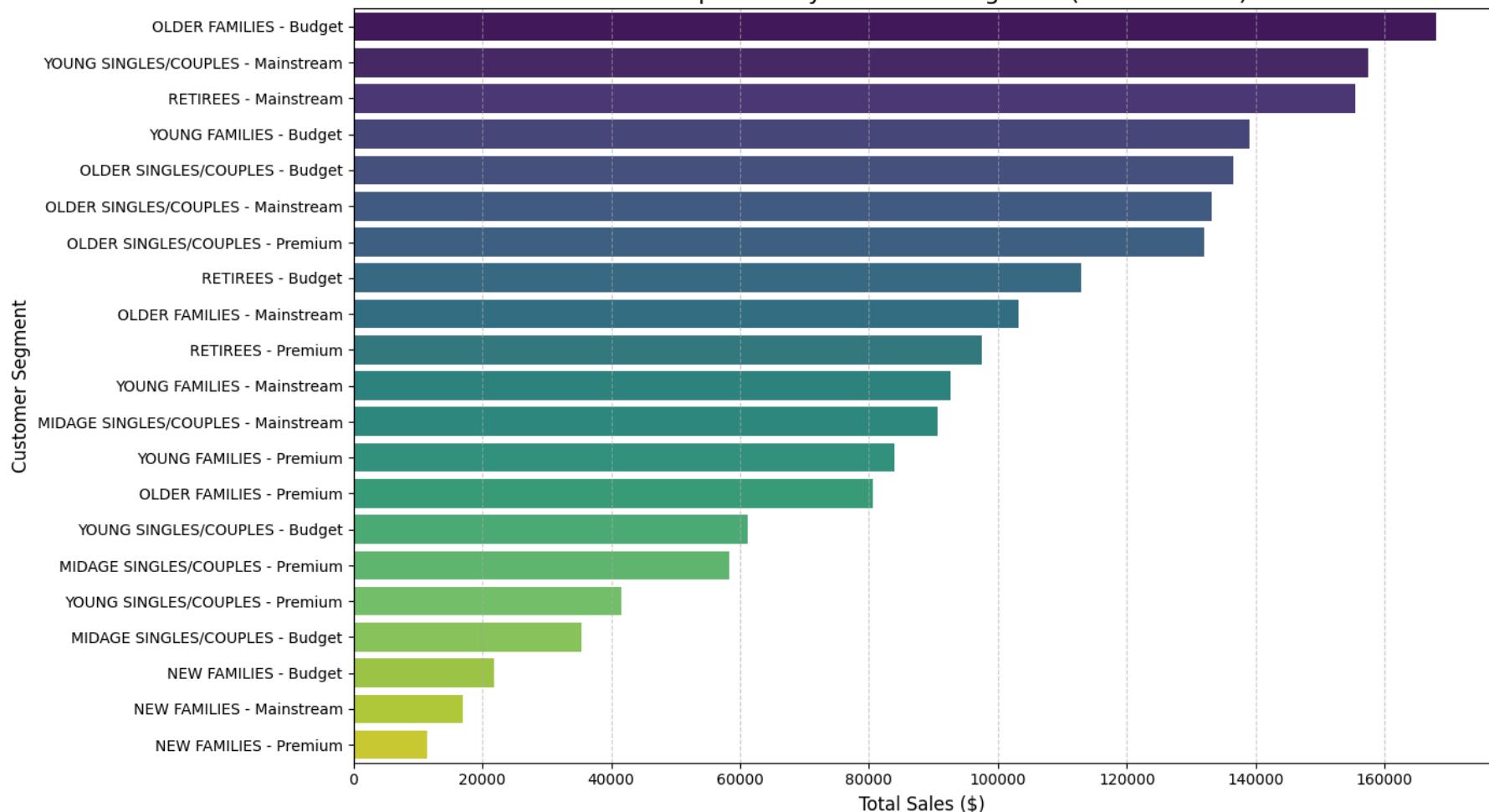
print("Visualization 1 saved as total_sales_by_segment.png")
```

```
/tmp/ipython-input-3757450403.py:3: FutureWarning:
```

```
Passing `palette` without assigning `hue` is deprecated and will be removed in v0.14.0. Assign the `y` variable to `hue` and set `legend=False` for the same effect.
```

```
sns.barplot(x='Total_Sales', y='Segment', data=metrics_df_sorted, palette='viridis')
```

Total Chip Sales by Customer Segment (Overall Value)



Visualization 1 saved as total\_sales\_by\_segment.png

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Start coding or [generate](#) with AI.

Start coding or generate with AI.

Start coding or generate with AI.

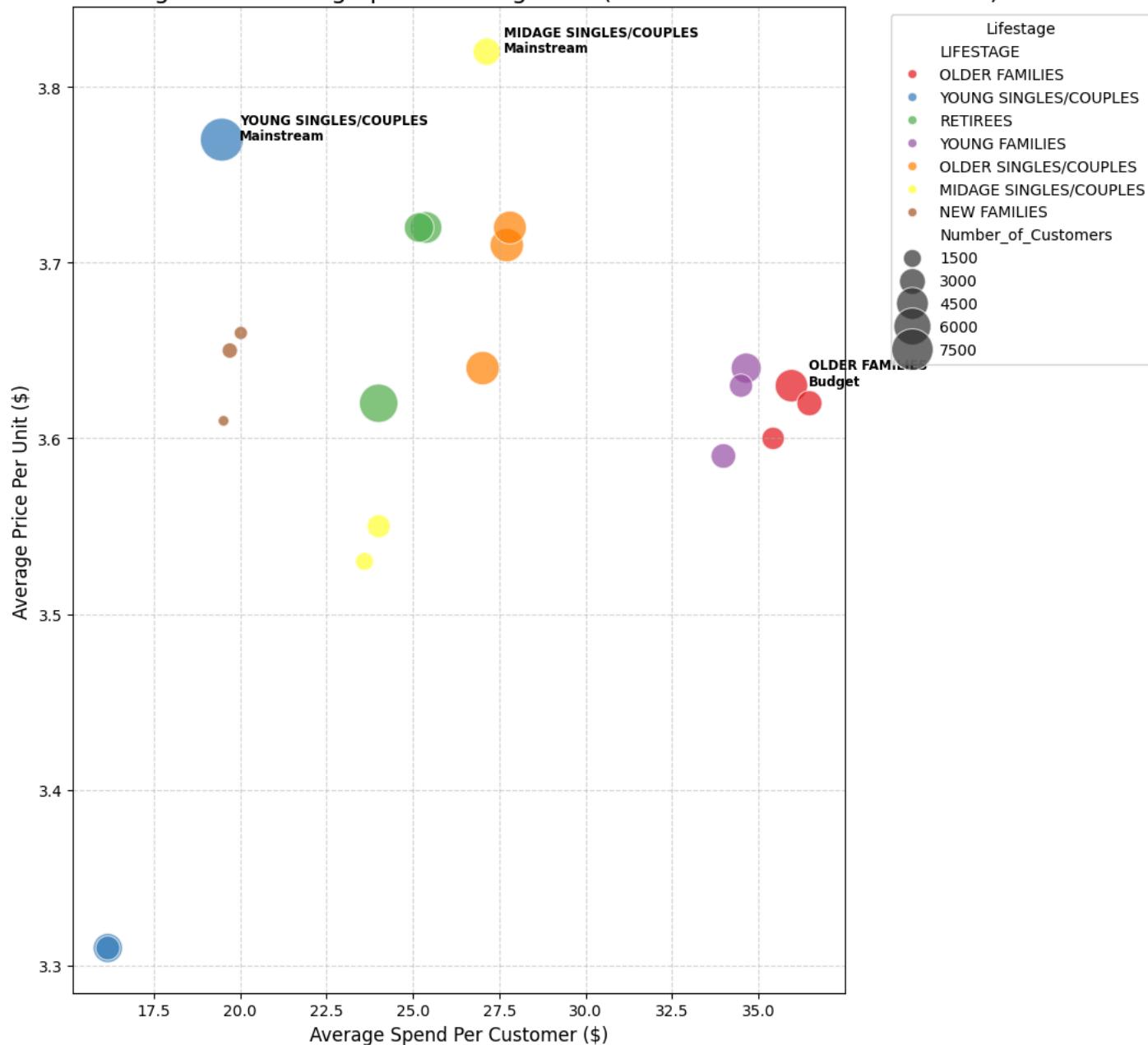
```
# Visualization 2: Avg Spend per Customer vs. Avg Price per Unit
plt.figure(figsize=(12, 10))
scatterplot = sns.scatterplot(
    x='Avg_Spend_Per_Customer',
    y='Avg_Price_per_Unit',
    hue='LIFESTAGE',
    size='Number_of_Customers',
    data=metrics_df,
    sizes=(50, 800),
    palette='Set1',
    alpha=0.7
)

# Label the points for key insights (top revenue drivers)
for line in range(0, metrics_df.shape[0]):
    if metrics_df.iloc[line]['Total_Sales'] >= metrics_df_sorted['Total_Sales'].iloc[1] or \
       metrics_df.iloc[line]['Avg_Price_per_Unit'] > 3.75:
        plt.text(
            metrics_df.iloc[line]['Avg_Spend_Per_Customer'] + 0.5,
            metrics_df.iloc[line]['Avg_Price_per_Unit'],
            metrics_df.iloc[line]['Segment'].replace(' - ', '\n'),
            horizontalalignment='left',
            size='small',
            color='black',
            weight='semibold'
        )

plt.title('Segment Purchasing Behavior: Avg Spend vs. Avg Price (Bubble Size = Customer Count)', fontsize=16)
plt.xlabel('Average Spend Per Customer ($)', fontsize=12)
plt.ylabel('Average Price Per Unit ($)', fontsize=12)
plt.legend(title='Lifestage', bbox_to_anchor=(1.05, 1), loc='upper left')
plt.grid(True, linestyle='--', alpha=0.5)
plt.tight_layout(rect=[0, 0, 0.9, 1])
plt.show()
plt.savefig('avg_spend_vs_avg_price.png')
plt.close()
print("Visualization 2 saved as avg_spend_vs_avg_price.png")

print("\nAnalysis complete. Check your directory for the generated CSV and PNG files.")
```

### Segment Purchasing Behavior: Avg Spend vs. Avg Price (Bubble Size = Customer Count)



Visualization 2 saved as avg\_spend\_vs\_avg\_price.png

Analysis complete. Check your directory for the generated CSV and PNG files.

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## ✓ Insight

The customer segmentation analysis reveals several key insights into purchasing behaviors across different lifestage and premium customer groups:

**Top Performing Segments (by Total Sales):** The highest revenue-generating segments are:

- **Older Families - Budget:** This group leads in total sales (\$167,991.15), demonstrating strong purchasing power and frequency. \*  
\*\*Young Singles/Couples - Mainstream\*\*: A significant contributor to overall sales (\$157,410.20), indicating a large customer base with regular purchases.
- **Retirees - Mainstream:** Another high-volume segment (\$155,510.35), highlighting the importance of retired customers to the business.

**High-Value Customer Behavior:**

- **Older Families (Mainstream and Budget)** consistently show both high average spend per customer (\$36.48 and \$35.96 respectively) and high purchase frequency (5.03 and 4.96 respectively). These customers are highly engaged and loyal, making them critical for sustained revenue.
- **Young Families (Budget and Premium)** also exhibit strong average spend (\$34.65 and \$34.50 respectively) and purchase frequency (4.76 and 4.75 respectively), suggesting they are valuable segments to nurture.

**Price Sensitivity and Premium Preferences:**

- **Midage Singles/Couples - Mainstream** and **Young Singles/Couples - Mainstream** show a higher average price per unit (\$3.82 and \$3.77 respectively), indicating a preference for more premium or larger-pack products within their respective categories. This contrasts with "Young Singles/Couples - Budget" and "Premium" who have the lowest average prices per unit (\$3.31 and \$3.31 respectively). This suggests that the 'Mainstream' segment within Young Singles/Couples might be more willing to spend on higher-value chip products.
- While "Young Singles/Couples - Mainstream" has high total sales and a good average price per unit, "Young Singles/Couples - Budget" and "Premium" have significantly lower average prices, indicating a possible opportunity to upsell or understand differing product preferences within this lifestage.

**Underperforming Segments & Opportunities:**

- **New Families** across all premium customer types (Budget, Mainstream, Premium) represent the lowest-performing segments in terms of total sales, average spend per customer, and purchase frequency. This group could be a focus for targeted marketing campaigns to increase engagement and basket size, possibly with family-sized products or introductory offers.

**Strategic Recommendations:**

- **Focus on Retention and Loyalty Programs** for "Older Families" and "Retirees" to maintain their high engagement and spend.
- **Investigate and Promote Higher-Value Products** to "Mainstream Midage Singles/Couples" and "Mainstream Young Singles/Couples" to capitalize on their willingness to purchase higher-priced items.
- **Develop Tailored Campaigns** for "New Families" to address their lower engagement and encourage increased purchasing. This could involve understanding their specific needs and offering relevant promotions or product bundles.

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	LIFESTAGE	PREMIUM_CUSTOMER	Number_of_Customers	Total_Sales	Avg_Spend_Per_Customer	Purchase_Frequency	Avg_Price_per_Unit	Actions
6	OLDER FAMILIES	Budget	4671	167991.15	35.96	4.96	3.63	
19	YOUNG SINGLES/COPLES	Mainstream	8084	157410.20	19.47	2.58	3.77	
13	RETIREEES	Mainstream	6477	155510.35	24.01	3.31	3.62	
15	YOUNG FAMILIES	Budget	4015	139109.20	34.65	4.76	3.64	
9	OLDER SINGLES/COPLES	Budget	4925	136513.00	27.72	3.74	3.71	
10	OLDER SINGLES/COPLES	Mainstream	4927	133145.60	27.02	3.72	3.64	
11	OLDER SINGLES/COPLES	Premium	4747	132011.25	27.81	3.74	3.72	
12	RETIREEES	Budget	4450	112939.80	25.38	3.42	3.72	
7	OLDER FAMILIES	Mainstream	2831	103264.80	36.48	5.03	3.62	
14	RETIREEES	Premium	3871	97484.40	25.18	3.38	3.72	
16	YOUNG FAMILIES	Mainstream	2726	92644.95	33.99	4.73	3.59	
1	MIDAGE SINGLES/COPLES	Mainstream	3339	90627.10	27.14	3.56	3.82	
17	YOUNG FAMILIES	Premium	2432	83902.30	34.50	4.75	3.63	
8	OLDER FAMILIES	Premium	2274	80569.10	35.43	4.92	3.60	
18	YOUNG SINGLES/COPLES	Budget	3778	61097.10	16.17	2.45	3.31	
2	MIDAGE SINGLES/COPLES	Premium	2430	58338.25	24.01	3.38	3.55	
20	YOUNG SINGLES/COPLES	Premium	2574	41624.70	16.17	2.44	3.31	
0	MIDAGE SINGLES/COPLES	Budget	1503	35470.80	23.60	3.34	3.53	
3	NEW FAMILIES	Budget	1112	21906.95	19.70	2.70	3.65	
4	NEW FAMILIES	Mainstream	849	16999.95	20.02	2.74	3.66	
5	NEW FAMILIES	Premium	588	11480.30	19.52	2.70	3.61	

Next steps: [Generate code with final\\_metrics\\_formatted](#)

[New interactive sheet](#)

## Customer Segmentation Analysis: Key Insights

The customer segmentation analysis reveals several key insights into purchasing behaviors across different lifestage and premium customer groups:

### Top Performing Segments (by Total Sales):

The highest revenue-generating segments are:

- **Older Families - Budget:** This group leads in total sales (\$167,991.15), demonstrating strong purchasing power and frequency. \*
- \*\*Young Singles/Couples - Mainstream\*\*: A significant contributor to overall sales (\$\$167,991.15), demonstrating strong purchasing power and frequency.
- \*\*Young Singles/Couples - Mainstream\*\*: A significant contributor to overall sales (\$157,410.20), indicating a large customer base with regular purchases.

- **Retirees - Mainstream:** Another high-volume segment (\$155,510.35), highlighting the importance of retired customers to the business.

#### High-Value Customer Behavior:

- **Older Families (Mainstream and Budget)** consistently show both high average spend per customer (\$36.48 and \$\$36.48 and \$35.96 respectively) and high purchase frequency (5.03 and 4.96 respectively). These customers are highly engaged and loyal, making them critical for sustained revenue.
- **Young Families (Budget and Premium)** also exhibit strong average spend (\$34.65 and \$\$34.65 and \$34.50 respectively) and purchase frequency (4.76 and 4.75 respectively), suggesting they are valuable segments to nurture.

#### Price Sensitivity and Premium Preferences:

- **Midage Singles/Couples - Mainstream** and **Young Singles/Couples - Mainstream** show a higher average price per unit (\$3.82 and \$\$3.82 and \$3.77 respectively), indicating a preference for more premium or larger-pack products within their respective categories. This contrasts with "Young Singles/Couples - Budget" and "Premium" who have the lowest average prices per unit (\$3.31 and \$\$3.31 and \$3.31 respectively). This suggests that the 'Mainstream' segment within Young Singles/Couples might be more willing to spend on higher-value chip products.
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#### Underperforming Segments & Opportunities:

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#### Strategic Recommendations: