Eleanor Thell

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Fullstack developer with a background in logistics and history - bringing a deep understanding of the research process and presenting data to coding. Earned a certificate in Fullstack Web Development from edX in partnership with the University of Minnesota. Skilled in front end development but growing in server-side knowledge and seeking a position that will utilize and develop this experience.

SKILLS

Customer service, teamwork, coaching, data entry, organization, attention to detail

JavaScript ES6+, CSS3, HTML5, SQL, GitHub, MongoDB, MySQL, Express, React, Node, Handlebars, jQuery, Bootstrap, MERN, GraphQL

PROJECTS

Portfolio, <u>Code</u> ⋅ <u>Live</u> — *Sole Author*

HTML • CSS • React • Bootstrap • Font Awesome

This app is a portfolio using React, which not only shows my work as a developer but demonstrates my proficiency with the latest technologies

DAD-ICATED, <u>Code</u> · <u>Live</u> — Server developer

Handlebars.js • Bootstrap • Node.js • SQL • MySQL

This app is a dad joke ranking application that allows users to see dad jokes, vote on them, and submit their own. It was developed in a group setting utilizing a kanban board and Scrum development techniques.

Live Chat, Code · Live — *GraphQL + Frontend developer*

MERN • GraphQL • Apollo • Socket.io

This app allows users to create a profile and chat with other users in real time. It was developed in a group setting utilizing a kanban board and Agile development techniques.

EDUCATION

edX / University of Minnesota — Full Stack Web Development Certificate

JUNE 2023 - NOV 2023

University of Minnesota, Morris, Morris, MN — *History B.A.*

AUG 2018 - AUG 2020

EXPERIENCE

CH Robinson, Eden Prairie, MN— Operations Coordinator

MAY 2023 - PRESENT

- Proficient in scheduling appointments online, over email, and on the phone for all team tasks, including assisting on 4 other teams
- Balanced scheduling tasks with training teammates, checking their work, and answering general questions both in team chats and private messages
- $\cdot \ Established \ rapport \ with \ Robinson \ teams \ outside \ of \ scheduling \ for \ efficient \ problem \ solving \ and \ error \ prevention$

CH Robinson, Eden Prairie, MN— Associate Ops Coordinator

SEPT 2020 - MAY 2023

- · Scheduled shipments across the US with an ever-growing number of portals and processes
- Reached over 100% efficiency and accuracy rates while scheduling
- · Adapted to the needs of a remote team located across the continental US with weekly stand-up meetings, training calls, and 1x1 check-ins both over text and call
- Participated in numerous projects to add institutional knowledge to the team's SOP, including independent projects that added over 5 pages worth of tutorials and reference material