

# ELTON HSU

909-263-2288 | [elthsu@gmail.com](mailto:elthsu@gmail.com) | [www.linkedin.com/in/elthsu](http://www.linkedin.com/in/elthsu) | [elthsu.github.io](http://elthsu.github.io)

Quick thinker, great team collaborator, and motivated problem solver.

Full Stack Developer.

## PROFESSIONAL EXPERIENCE

---

**Bazic Products**, | El Monte, CA

**Customer Service Manager/Project Manager:**

**April 2016 – May 2017**

- Managed a staff of 9 Customer Service Representatives.
- Completed SOP/Reference Guide for entire department.
- Trained all new Customer Service & Sales Reps. on SAP Business One.

**Halloway Group**, (Subsidiary of Bacera Group) | Shanghai, China; Sydney, Australia

**Corporate Director and Chief Executive Officer:**

**April 2012 – December 2014**

- Managed a staff of 41 employees.
- Developed a client base of 800+ and \$1 million+ USD within 4 months of operation.
- Maintained a staff of 50+ local Chinese service agents in Shanghai to assist our Chinese clients.

**Bacera Group** | Alhambra, California

**Chief Operating Officer:**

**December 2005 – October 2012**

- Core team that lead to all-time highs in company revenue and company profits.
- Planned the strategic management and operational oversight of the company's Global Business Development and Operations.

**Executive Vice President of Information Technology**

**May 2006 – January 2008**

- Interim COO for approximately 12 months during a period of rapid growth.
- Supervised Compliance Department for proper procedures.
- Updated and modernized company websites and online assets.

**Executive Assistant to the C.E.O.**

**December 2005 – May 2006**

- Passed SERIES 3 Examination
- Responsible for the maintenance of company's web site.

## EDUCATION

---

**University of California Los Angeles** | Los Angeles, CA

**B.A. Psychology**

- Relevant Coursework: Human Motivation, Accounting, Statistics, Economics

**University of California Los Angeles Extensions** | Woodland Hills, CA

**Full Stack Coding Boot Camp**

- MERN Full-Stack Developer Program

## SKILLS

---

- Computer Science: Full Stack (MERN) Developer, MySQL, JavaScript
- Software: MetaTrader, Microsoft Office, SAP Business One
- Languages: Fluent in Mandarin and English