

ELTON HSU

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Quick thinker, great team collaborator, and motivated problem solver.

Full Stack Developer.

PROFESSIONAL EXPERIENCE

Bazic Products, | El Monte, CA

Customer Service Manager/Project Manager:

April 2016 – May 2017

- Managed a staff of 9 Customer Service Representatives.
- Completed SOP/Reference Guide for entire department.
- Trained all new Customer Service & Sales Reps. on SAP Business One.

Halloway Group, (Subsidiary of Bacera Group) | Shanghai, China; Sydney, Australia

Corporate Director and Chief Executive Officer:

April 2012 – December 2014

- Managed a staff of 41 employees.
- Developed a client base of 800+ and \$1 million+ USD within 4 months of operation.
- Maintained a staff of 50+ local Chinese service agents in Shanghai to assist our Chinese clients.

Bacera Group | Alhambra, California

Chief Operating Officer:

December 2005 – October 2012

- Core team that lead to all-time highs in company revenue and company profits.
- Planned the strategic management and operational oversight of the company's Global Business Development and Operations.

Executive Vice President of Information Technology

May 2006 – January 2008

- Interim COO for approximately 12 months during a period of rapid growth.
- Supervised Compliance Department for proper procedures.
- Updated and modernized company websites and online assets.

Executive Assistant to the C.E.O.

December 2005 – May 2006

- Passed SERIES 3 Examination
- Responsible for the maintenance of company's web site.

EDUCATION

University of California Los Angeles | Los Angeles, CA

B.A. Psychology

- Relevant Coursework: Human Motivation, Accounting, Statistics, Economics

University of California Los Angeles Extensions | Woodland Hills, CA

Full Stack Coding Boot Camp

- MERN Full-Stack Developer Program

SKILLS

- Computer Science: Full Stack (MERN) Developer, MySQL, JavaScript
- Software: MetaTrader, Microsoft Office, SAP Business One
- Languages: Fluent in Mandarin and English