

Dreamhouse Agent Use Cases

UC01 Properties

- **Property listings retrieval:**
 - Users want to view all listings or filter properties by criteria like location, number of bedrooms/bathrooms
- **Property details:**
 - Users request specific information about properties by name, address, or zip code
- **Price history tracking:**
 - Users want to see historical price changes for properties, either individual listings or filtered groups
- **Property status updates:**
 - Users need to modify property information including status changes, description updates, and price adjustments
- **Analytics:**
 - Users request aggregated information like property counts by city or status

UC02 OpenHouses

- **Open house scheduling:**
 - Users want to create new open house events, specifying property addresses, dates, times, and broker assignments
- **Open house retrieval**
 - Users request information about upcoming open houses, either for specific properties or within timeframes like "this weekend" or "next week"
- **Open house details:**
 - Users inquire about specific details of scheduled open houses, such as timing and broker information
- **Open house modification:**
 - Users need to update existing open house information, particularly rescheduling events to different times
- **Open house filtering:**
 - Users want to view open houses based on location ("in my area") or time period criteria

UC03 Lifestyle

- **Neighborhood characteristics:**
 - Users request information about the general qualities and attributes of neighborhoods surrounding specific properties
- **Safety information:**
 - Users inquire about crime rates and safety statistics for specific areas
- **Educational resources:**
 - Users ask about school quality and educational options in proximity to properties
- **Community amenities:**
 - Users want to know about local facilities, services, and attractions such as parks, healthcare, restaurants, and shopping
- **Neighborhood comparison:**
 - Users seek to compare different neighborhoods across various metrics including safety, child-friendliness, amenities, and cost of living
- **Lifestyle factors:**
 - Users ask about quality of life aspects including walkability, commute times, demographics, and future development plans
- **Local economy:**
 - Users inquire about cost of living, local businesses, and housing market trends

UC04 Guidelines (RAG)

- **Listing requirements:**
 - Users seek information about specific requirements for different property types (luxury, rental, commercial, rural)
- **Documentation guidelines:**
 - Users request access to specific sections of listing documentation or guidelines on various topics
- **Content standards:**
 - Users inquire about rules for property descriptions, photos, virtual tours, and other listing content elements
- **Disclosure policies:**
 - Users ask about legal requirements for disclosures, property history, and other mandatory information
- **Property feature documentation:**
 - Users need guidelines on how to properly list specific property features (square footage, boundaries, accessibility features, renovations)
- **Listing process clarification:**
 - Users seek clarification on specific terminology, requirements, or sections of the listing guidelines

- **Property type-specific guidance:**
 - Users request specialized information for different categories of properties (waterfront, foreclosed, commercial)
- **Advertising regulations:**
 - Users inquire about restrictions or requirements for promoting listings and open houses

UC05 Digital Experience

- Same as the internal employees use cases (except for **UC04-Guidelines**) but for Digital Experience users (guests and logged in)