

Title: iReport: A Cross-Platform Student Personnel Services (SPS) Feedback form for the University of Mindanao Using Statistical Analysis (SA)

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EXECUTIVE SUMMARY

iReport: A Cross-Platform Student Personnel Services Feedback form for the University of Mindanao Using Statistical Analysis. The study focused on the feedback form. The admin has authorized to use the web server. With the help of the proposed system, the admin will easily generate Daily, monthly also Yearly, a bar graph with the total average, provide each department a PDF report and overall reports. The researchers use Statistical Analysis for the formula and calculation of the data. The application will be the one to give data to server.

Keywords: Online, Feedback Management, Responsiveness, Customer Satisfaction, Android Application, MySQL Real-time Database, Cloud Messaging Service, Statistic Analysis