

WELCOME TO ELECTRONIC HELP

USER MANUAL

1.LOGIN

- 1.1 Make sure you have pesa bank account ,
- 1.1.2 Login with the user name u provided during registration
- 1.1.3 Use password you provides during registration

2.HOME PAGE

if your account remains open for more than thirty minutes without any operation you will be logged ,this is for the security purposes

2.1MYTRANSACTIONS

- 2.1.1 click on my transaction button to view all your transactions in details

2.2 TRANSACTION

- 2.2.1 To view your beneficiaries click mytransactions button on the sidebar ,
- 2.2.2 Send money to a beneficiary to add him/her to your beneficiary list
- 2.2.3 delete a beneficiary to remove him or her from your beneficiary list

2.3 PESA MPESA

- 2.3.1 Click on pesa mpesa button to deposit amount from mpesa to pesa bank and withdraw money from pesa bank to mpesa
- 2.3.2 Select debit to withdraw money from pesa bank to mpesa ,provide a valid pin and click submit.the amount will be sent to your Mpesa account
- 2.3.3