

## **Case Study**

**Date: 9-10-2023**

### **Digital Transformation of Inventory Management at Metro Superstore**

Metro Superstore is a top-tier retail entity offering various products, from electronics and furniture to everyday groceries. As part of our vision to stay ahead in the retail industry and to streamline our operations, we're keen on adopting a digital approach to manage our inventory. This transition is where we need your expertise. Envision a foundational blueprint, a universal template, that carries essential details of every product we have, such as name, price, stock quantity, and taxation specifics. This template would serve as the base. On top of this, each category, be it electronics, furniture, or groceries, would have its own unique set of attributes. For instance, electronic items might include details about power consumption and warranty, furniture might have information about material and dimensions, and groceries might include details like expiration dates and nutritional values. While each product type should be recognized with its distinct features in our system, they all must stem from a shared foundational framework.

Our envisioned software should simplify the process of product additions. When added, each item must be comprehensively cataloged, capturing basic details like its name, price, and stock quantity and diving deep into category-specific attributes. For instance, an electronic item might have sub-categories like smartphones, laptops, and audio devices. A smartphone's specific attributes could include its operating system, storage capacity, and camera resolution, while a laptop might list its processor type, RAM size, and screen dimensions. Similarly, furniture could branch into sub-categories like seating (with attributes like material, dimensions, and load capacity) and tables (with attributes like shape, material, and dimensions). Regardless of its category or sub-category, every product should be assigned a unique identifier, streamlining the referencing process. Recognizing the dynamic nature of our inventory, the software needs to enable swift and seamless updates to any product detail, whether that's a minor price change, a stock update, or modifications to these intricate attributes. The system should also boast an intuitive search mechanism, permitting users to locate products using their unique ID or name effortlessly. Moreover, when a product is discontinued or out of stock, it should be easily removable from the system, ensuring all its associated information is simultaneously deleted.

Viewing our inventory is equally crucial. Users should be able to search and retrieve product details based on various criteria, such as product name, category, or unique identifier. When a product is selected from search results, a detailed view should present all its attributes. Importantly, we anticipate the introduction of new product categories in the future, so the software must be designed with adaptability in mind. There should be a provision to integrate new product categories easily and define their specific attributes without significant system modifications.

The software should support inventory reporting capabilities. We want to generate reports of stock levels, specifically highlighting products that might be running low or are out of stock. Additionally, insights into sales trends or frequently purchased items over specific timeframes, like weekly or monthly, would be invaluable. The end goal is to have a software tool that's efficient, user-friendly, and scalable, anticipating the ever-evolving demands of our inventory management.

## Instructions for Analyzing the Case Study and Creating a UML Class Diagram:

### Step 1: Understanding the Case Study

Begin by reading the case study thoroughly to gain a clear understanding of Metro Superstore's requirements for their digital inventory management system. Pay attention to the different aspects mentioned, including the need for a foundational blueprint, category-specific attributes, product addition and update processes, search mechanisms, adaptability, and reporting capabilities.

### Step 2: Identify Classes, Attributes, and Methods

As you read through the case study, identify potential classes, attributes, and methods that will be required to implement the inventory management system. Classes represent the different entities or objects within the system, attributes represent the properties or characteristics of these entities, and methods represent the actions or behaviors they can perform.

### Step 3: Create a List

Create a list of classes, along with their attributes and methods, based on your analysis of the case study. Be sure to consider the shared foundational framework and category-specific attributes for products.

### Step 4: Design the UML Class Diagram

Using your list of classes, attributes, and methods, design a UML (Unified Modeling Language) class diagram that visually represents the relationships between these elements. Use appropriate UML notations, such as rectangles for classes, lines for associations, and arrows for inheritance.

### Step 5: Include Categories and Subcategories

Consider how categories and subcategories of products can be represented in your class diagram. Think about how attributes specific to each category can be incorporated.

### Step 6: Define Relationships

Identify any associations or relationships between classes in your diagram. Determine which classes inherit from others and which classes are associated with each other. Clearly label these relationships.

### Step 7: Suggest a Driver Class and Methods

Think about how the software system will be used. Suggest a driver class (e.g., Main) that will serve as the entry point for the program. Also, suggest methods that should be implemented within the classes to perform the required actions, such as adding products, updating details, searching, and generating reports.

### Step 8: Review and Refine

Review your UML class diagram and ensure it accurately reflects the system's requirements as outlined in the case study. Make any necessary refinements or adjustments.

#### Step 9: Present Your UML Class Diagram

Once your UML class diagram is complete and refined, present it in a clear and organized manner. Use appropriate software or drawing tools to create a professional-looking diagram.

#### Step 10: Prepare Documentation

Prepare a brief document that explains the purpose of each class, its attributes, and its methods in your UML class diagram. This documentation should serve as a key reference for your software development.