



NARENDRA JOSHI

 <https://www.linkedin.com/in/narendraj9/>
 <http://github.com/narendraj9>

✉ narendraj9@gmail.com
☎ +919882262637

SKILLS

Languages *Fluent in:* Clojure, Emacs Lisp, Elixir, Python
 Used in the Past: C, Haskell, Ruby, bash, Java, C++, Lua, R, Octave, L^AT_EX

Tools and Technology Linux, Git, Emacs, Kafka, Redis, Zookeeper, Elasticsearch, MongoDB, Flink, Gerrit

EXPERIENCE

Helpshift Software Engineer II (Aug 2016 - Present)
Working as Backend Developer in Clojure/Java.
- Wrote a highly available ticket routing engine that fairly routes all issues created by end-users to agents that can work on them for our flagship mobile SaaS CRM product.
- Implemented (as part of a team of three) backend services for SLA management with SLAs having granularity from seconds to days. The service is highly available, provides soft real-time guarantees and is horizontally scalable.
- Improved Elasticsearch indexing performance of a batch job by 300%.
- Helped build awareness of features in our main development environment in the company, i.e. Emacs.

SAP Labs Associate Developer (Aug 2015 - Aug 2016)
Worked on one of Hybris implementations- an e-commerce suite that uses Spring as its foundation. I was also responsible for fixing issues and providing enhancements to SAP's Policy Management solution written in ABAP.

EDUCATION

National Institute of Technology, Hamirpur: B.Tech E&CE	CGPA: 8.45
Bal Bharati Public School, Noida: CBSE XII	82% marks
Karl Huber School, Gaziabad: CBSE X	94% marks

PERSONAL PROJECTS

I have some of my projects on github:
<http://github.com/narendraj9>.

MISCELLANY

Interests I find it interesting to learn new languages that teach me new paradigms of thinking about programming. Recently, I have been trying Elixir and find it very interesting. The rest of my time is spent configuring my Emacs setup.