## THE DATA QUALITY ASSESSMENT (DQA) TOOL

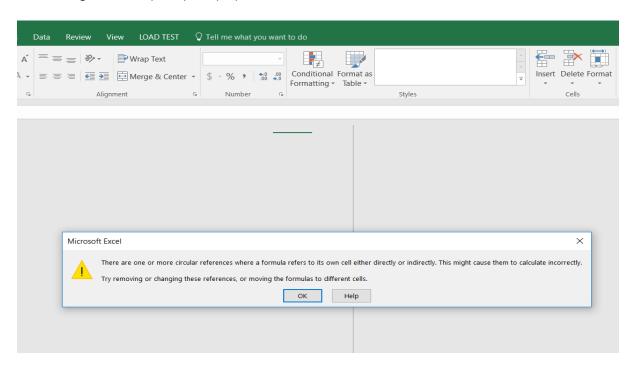
## Structure of the Tool

The tool is structured in five sections based on five dimensions. A brief description of each is provided below:

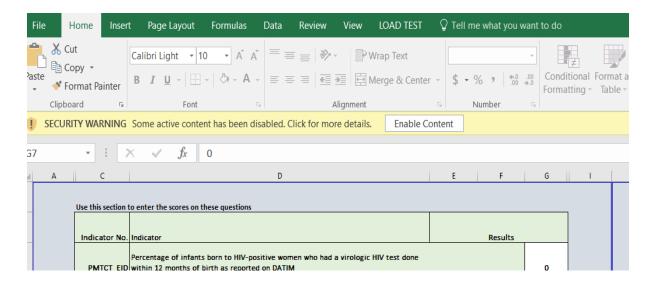
- Completeness this is the most fundamental data quality issue, and refers primarily to gaps in data. If fields are missing or records cannot be located, then it is difficult to ascertain whether required services have or have not been delivered, Gaps in data limit the ability to conduct analysis, can result in patient mis-management and under-reporting of results.
- Consistency this deals with a higher level of error the transference of data from one record or data collection tool to another. In all patient care-related activities, there is a flow of patient data between service points and data collection tools, either for aggregation or patient management purposes. This requires careful attention on behalf of health care providers or medical records staff in the transcription of data from one form to another. Failing to demonstrate adequate care can also result in patient mis-management, incorrect aggregations and misalignment of data between different tools.
- **Precision** means that the data have sufficient detail that is required for reporting. For example, an indicator requires the number of individuals who received HIV counseling & testing and received their test results by sex of the individual, an information system lacks precision if it is not designed to record the sex of the individual who received counseling and testing. Relevant data should be collected by the designated disaggregation characteristics such as sex age and geographical location.
- Integrity looks at the legitimacy of data across the relationships and ensures that all data in a database can be traced and connected to other data source. As patient moves across services and data sources, ensuing that the follow a sequential manner that reduce the chance of error that may be introduced when one data source is missed
- Validity this context deals with simple calculation errors, or failing to correctly sum data from registers and lower-level data entry tools into monthly summary reports. The monthly summary reports are the main source of data used to assess progress in service provision, and feed into government and donor reports. It is not feasible to assess all possible errors, so this tool is focusing on verifying a selection of the most important variables.

## Instruction on how to use DQA tool

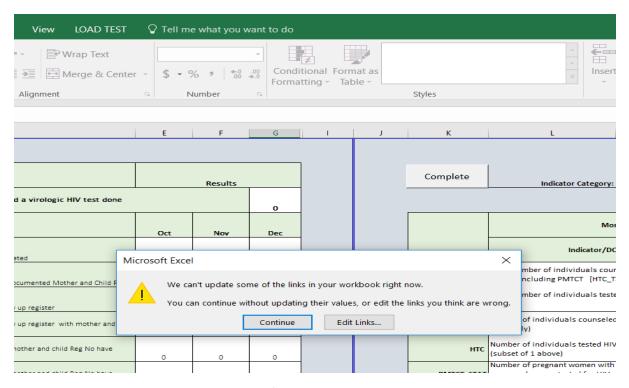
- Download the Microsoft Excel File tool with file "<u>Data Quality Assessment Tool.Q1R</u>" from http://portal.shieldnigeriaproject.com/DQA
   after login into the platform
- 2. Open the downloaded file using Microsoft Excel 2008 or Higher. Excel would usually show a message with the prompt displayed below, click on "OK"



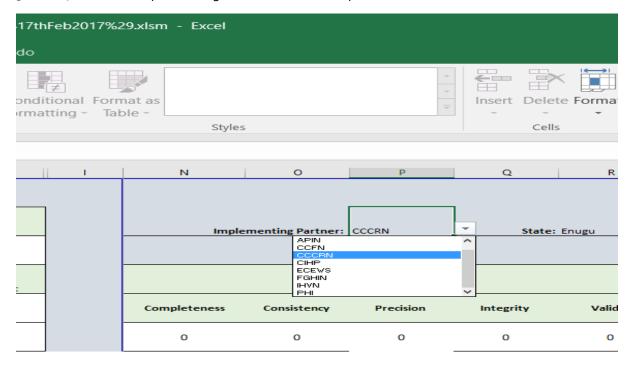
3. On the orange bar a security warning would appear asking you to click to "Enable Content", please click to enable the formulas on the workbook



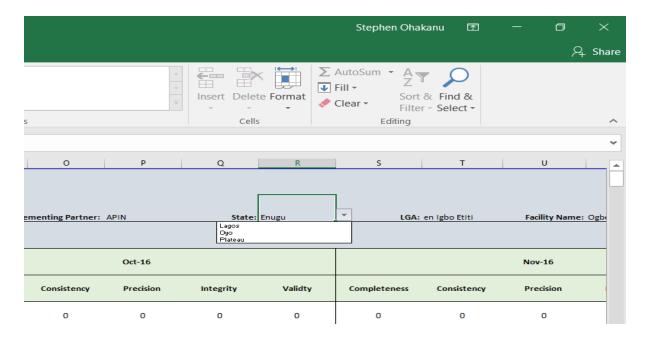
4. Excel would usually show a second  $(2^{nd})$  message with the prompt displayed below, click on "Continue"



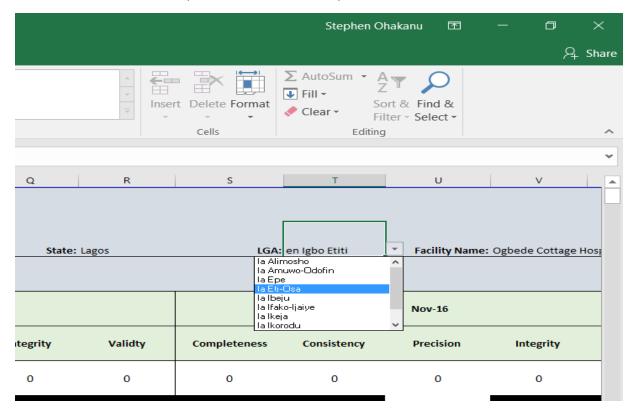
5. First, select the Implementing Partner from the drop down in cell "P2"



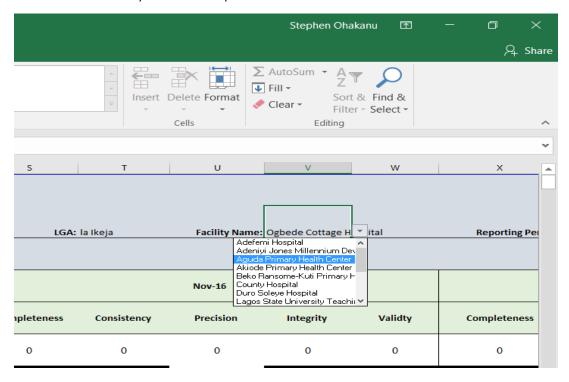
6. Select the state from the drop down that matches the state of the facility for the intended DQA in cell "R2"



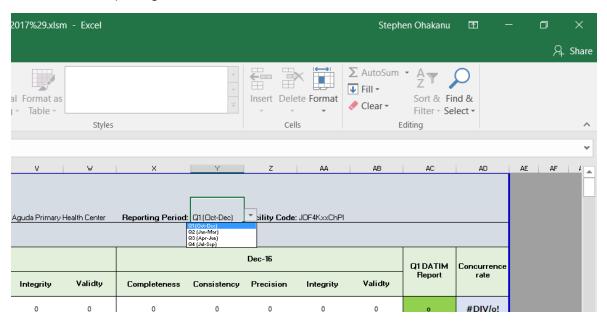
7. Select the LGA for facility of the intended DQA report from cell "T2"



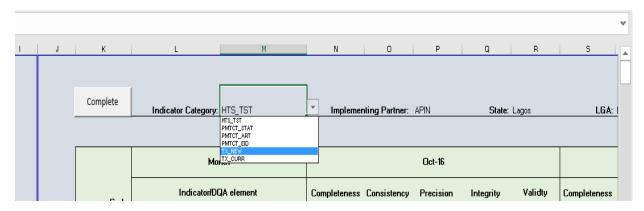
8. Select the Facility from the drop down in cell "V2"



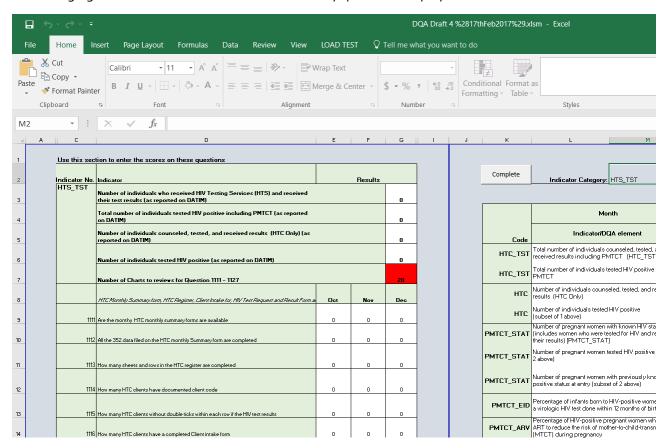
9. Select the Reporting Period from the cell "Y2"



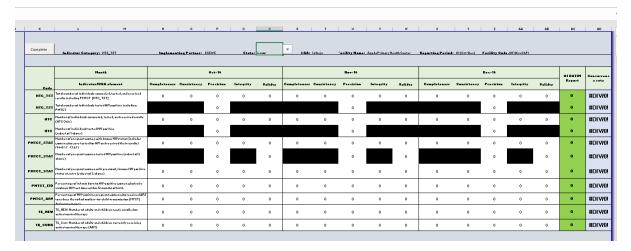
10. Select the thematic area from the drop down in cell "M2"



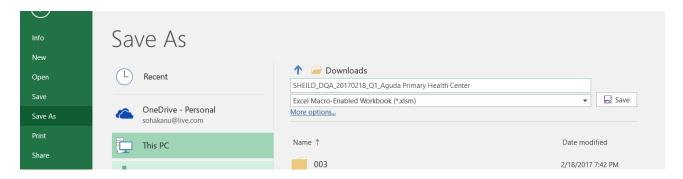
11. Changing thematic area would load the data entry questions displayed in column C to G.



12. After completing the all the thematic area click on the "Complete" button to lock the form and display the result in the excel form



13. Save the report using the following format **DQA.Q1R\_IP\_FacilityName example** DQA.Q1R\_CCCRN\_General Hospital Aboh Mbaise



14. Transcribe the results from the Summary sheet to the hard copy signed by the facility M & E officer