

Chapter 3: Descriptive Statistics and Analytics: Numerical Methods

STAT 2601 – Business Statistics

Esam Mahdi

School of Mathematics and Statistics
Carleton University

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Chapter 3 Outline

- Measures of Central Tendency: Mean, Median, Mode
- Measures of Variation: Range, Variance, Standard Deviation, CV
- z-scores, Empirical Rule, Outlier Detection
- Percentiles and Quartiles using Linear Interpolation
- Box-and-Whisker Plots

Measures of Central Tendency: Mean (Arithmetic Average)

$$\bar{x} = \frac{\sum_{i=1}^n x_i}{n}$$

Example

Data: 5, 7, 9, 12, 15

$$\bar{x} = \frac{5 + 7 + 9 + 12 + 15}{5} = \frac{48}{5} = 9.6$$

Advantages:

- Uses all data points
- Algebraically tractable

Disadvantages:

- Sensitive to outliers

Example: (Calculate the Mean when Data has Outliers)

Data: 5, 7, 9, 12, 15, 1000

$$\bar{x} = \frac{5 + 7 + 9 + 12 + 15 + 1000}{6} = \frac{1048}{6} \approx 174.67$$

Measures of Central Tendency: Median

Median: Middle value after sorting the data (from smallest to largest), denoted by M_d .

Step 1: Sort the Data

Arrange all values in **ascending order** (smallest to largest).

Step 2: Find the Median Position

Calculate the median's **position** in the sorted list:

$$\text{Median Position} = \frac{n + 1}{2}$$

where n = number of observations.

Step 3: Determine the Median Value

- **If n is odd:** Median is the value at position $\frac{n+1}{2}$.
- **If n is even:** Median is the average of the two middle values at positions $\frac{n}{2}$ and $\frac{n}{2} + 1$.

Examples: Location and Calculation Steps

Example 1: Odd Number of Values ($n = 5$)

Data: 5, 12, 15, 7, 9

- ① Sorted: 5, 7, 9, 12, 15 ($n = 5$)
- ② Position: $\frac{n+1}{2} = \frac{5+1}{2} = \frac{6}{2} = 3$
- ③ Median = M_d = 3rd value = 9

Example 2: Even Number of Values ($n = 4$)

Data: 5, 7, 9, 12

- ① Sorted: 5, 7, 9, 12 ($n = 4$)
- ② Position: $\frac{n+1}{2} = \frac{4+1}{2} = \frac{5}{2} = 2.5$ (between positions 2 and 3)
- ③ Median = M_d = average of 2nd and 3rd values = $\frac{7+9}{2} =$ 8

Example: (Odd Number of Observations: $n = 13$)

A retail store tracks daily sales revenue (in hundreds of dollars) over 13 days:

6, 9, 8, 11, 10, 7, 12, 9, 8, 10, 13, 11, 9

Step 1: Sort the data in ascending order

6, 7, 8, 8, 9, 9, 9, 10, 10, 11, 11, 12, 13

Step 2: Identify the middle observation

Since $n = 13$ is odd, the median is the $(n + 1)/2 = 7$ th observation.

$$\text{Median} = 9$$

Answer: The median daily sales revenue is 9 (hundreds of dollars).

Example: (Even Number of Observations: $n = 12$)

A company records the number of minutes customers wait for service on a given day. The waiting times (in minutes) are:

8, 12, 15, 10, 18, 14, 20, 9, 16, 11, 13, 17

Step 1: Sort the data in ascending order:

8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 20

Step 2: Identify the location of the median

Location = $\frac{n+1}{2} = \frac{12+1}{2} = \frac{13}{2} = 6.7$, i.e., the median is the average of the 6th and 7th observations.

$$\text{Median} = \frac{13 + 14}{2} = 13.5$$

Answer: The median waiting time is 13.5 minutes.

Advantages and Disadvantages of Median

Advantages:

- Can be used with ordinal data
- Resistant to outliers and extreme values

Example

Consider the following dataset (already sorted):

1, 2, 3, 4, 5, 6, 100

The dataset contains an outlier at 100.

Since there are $n = 7$ observations and n is odd, the median is the middle value:

$$\text{Median} = x_{\frac{n+1}{2}} = x_{\frac{7+1}{2}} = x_4$$

Thus,

$$M_d = 4$$

Notice that the outlier 100 does not affect the median, which remains close to the center of the main data values.

Disadvantages:

- Does not use all data values
- Less suitable, compared to the mean, for algebraic manipulation

Measures of Central Tendency: Mode

- The **mode** is the value that occurs **most frequently** in a dataset, denoted by M_o .
- A dataset may have:
 - ▶ one mode (unimodal),
 - ▶ two modes (bimodal),
 - ▶ or more than two modes (multimodal).
- The mode is especially useful for **categorical or discrete data**.

Advantages:

- Easy to understand and simple to compute.
- Can be used with **categorical, ordinal, or numerical** data.
- Not affected by extreme values or outliers.

Disadvantages:

- May not be unique (can have multiple modes).
- Not based on all data values.
- Not suitable for algebraic or mathematical analysis.

Unimodal Distribution

2, 3, 3, 4, 5, 6

- The value 3 appears most frequently.
- **Mode = 3**
- This dataset has **one mode**, so it is **unimodal**.

Bimodal Distribution

1, 2, 2, 3, 4, 4, 5

- The values 2 and 4 both occur most frequently.
- **Modes = 2 and 4**
- This dataset is **bimodal**.

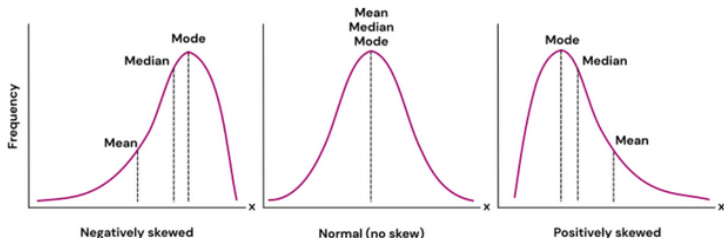
Multimodal Distribution

1, 1, 2, 2, 3, 3, 4

- The values 1, 2, and 3 all occur with the same highest frequency.
- **Modes = 1, 2, and 3**
- This dataset is **multimodal**.

Mean, Median, and Mode: Their Relationship to the Shape of a Distribution

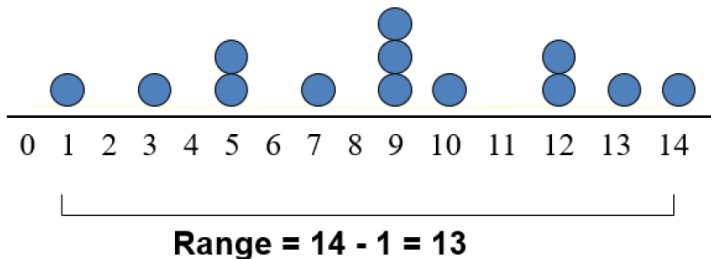
Distribution Type	Visual Shape	Mathematical Relationship
Symmetric	Bell-shaped; mirror image sides.	$\text{Mean}(\bar{x}) \approx \text{Median}(M_d) \approx \text{Mode}(M_o)$
Right-Skewed	Long tail stretches to the right.	$\text{Mean}(\bar{x}) > \text{Median}(M_d) > \text{Mode}(M_o)$
Left-Skewed	Long tail stretches to the left.	$\text{Mean}(\bar{x}) < \text{Median}(M_d) < \text{Mode}(M_o)$



Measures of Variation: Range

Range:: Difference between the largest and the smallest observations:

$$R = X_{\text{Max}} - X_{\text{Min}}$$



Range: Simple but sensitive to outliers

Measures of Variation: Variance and Standard Deviation (Population)

- **Population Variance (Parameter):**

- Definitional Formula: $\sigma^2 = \frac{\sum_{i=1}^N (x_i - \mu)^2}{N}$

- Working Formula (**recommended**): $\sigma^2 = \frac{\sum x^2 - \frac{(\sum x)^2}{N}}{N}$

- Has the square unit of the original data (cm^2 , kg^2 , $\2).

- **Population Standard Deviation (Parameter):**

- $\sigma = \sqrt{\sigma^2} = \sqrt{\frac{\sum x^2 - \frac{(\sum x)^2}{N}}{N}}$

- Has the same unit as the original data (cm , kg , $\$$).

Measures of Variation: Variance and Standard Deviation (Sample)

- **Sample Variance (Statistic):**

- Definitional Formula: $s^2 = \frac{\sum_{i=1}^n (x_i - \bar{x})^2}{n - 1}$.

- Working Formula (**recommended**): $s^2 = \frac{\sum x^2 - \frac{(\sum x)^2}{n}}{n - 1}$.

- **Has the square unit of the original data ($cm^2, kg^2, \2).**

- **Sample Standard Deviation (Statistic):**

- $s = \sqrt{s^2} = \sqrt{\frac{\sum x^2 - \frac{(\sum x)^2}{n}}{n - 1}}$.

- **Has the same unit as the original data ($cm, kg, \$$).**

Note: The sum of deviations of data points from their arithmetic mean is always zero:

$$\sum_{i=1}^n (x_i - \bar{x}) = 0$$

Example (Definitional Formula): Sample Variance and Standard Deviation

Calculate the variance and standard deviation for the data: 5, 12, 6, 8, , 14

Solution: Using the definitional formula:

$$s^2 = \frac{\sum_{i=1}^n (x_i - \bar{x})^2}{n - 1} \text{ and } s = \sqrt{s^2}, \text{ where } \bar{x} = \frac{\sum x}{n} = \frac{45}{5} = 9$$

	x_i	$x_i - \bar{x}$	$(x_i - \bar{x})^2$
	5	-4	16
	12	3	9
	6	-3	9
	8	-1	1
	14	5	25
Sum	45	0	60

$$s^2 = \frac{\sum (x_i - \bar{x})^2}{n - 1} = \frac{60}{4} = 15$$

$$s = \sqrt{s^2} = \sqrt{15} = 3.87$$

Example (Recommended Formula): Sample Variance and Standard Deviation

Solution: Using the recommended formula:

$$s^2 = \frac{\sum x^2 - \frac{(\sum x)^2}{n}}{n - 1}$$

	x_i	x_i^2
	5	25
	12	144
	6	36
	8	64
	14	196
Sum	45	465

$$s^2 = \frac{\sum x_i^2 - \frac{(\sum x_i)^2}{n}}{n - 1} = \frac{465 - \frac{45^2}{5}}{4} = 15$$

$$s = \sqrt{s^2} = \sqrt{15} = 3.87$$

Measures of Variation: Variance and Standard Deviation (Sample)

Some Notes

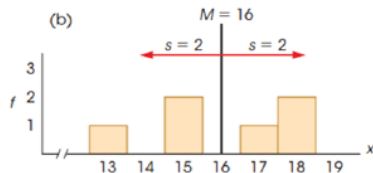
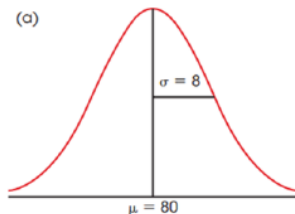
- The value of s^2 or s is ALWAYS positive.
- The larger the value of s^2 or s , the larger the variability of the data set.

Why dividing by $n - 1$?

- The sample standard deviation s is often used to estimate the population standard deviation σ .
- Dividing by $n - 1$ gives us a better estimate of σ .
- **Degrees of freedom:** Number of scores ($n - 1$) in sample that are independent and free to vary.

Measures of Variation

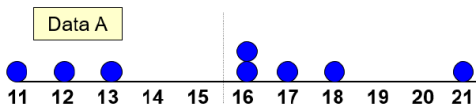
- Means and standard deviations are particularly useful in clarifying graphs of distributions.
- Means and standard deviations together provide extremely useful descriptive statistics for characterizing distributions.
- For both populations and samples, it is easy to represent mean and standard deviation.
 - ▶ Vertical line in the “center” denotes location of mean.
 - ▶ Horizontal line to right, left (or both) denotes the distance of one standard deviation.



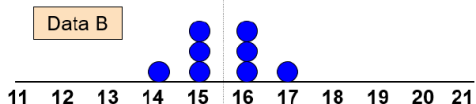
Measures of Relative Variation: Coefficient of Variation

Relative Measures of Variability:

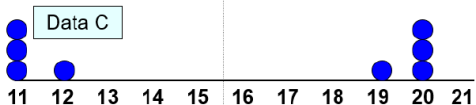
- Same mean but different standard deviations.
- Although the centre is the same, the way the data are distributed is different.



Mean = 15.5
 $s = 3.338$



Mean = 15.5
 $s = 0.9258$



Mean = 15.5
 $s = 4.57$

Measures of Relative Variation: Coefficient of Variation

Coefficient of Variation (CV): The ratio of the standard deviation to the mean expressed as a percentage. **Lower the CV, the more stable or consistent the data set is.**

$$\text{Population CV} : \frac{\sigma}{\mu} \times 100\%$$

$$\text{Sample CV} : \frac{s}{\bar{x}} \times 100\%$$

Example

■ Stock A:

- ▶ Average price last year = \$50
- ▶ Standard deviation = \$5
- ▶ $CV_A = \frac{s}{\bar{x}} \times 100\% = \frac{\$5}{\$50} \times 100\% = 10\%$

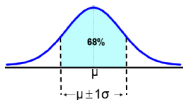
■ Stock B:

- ▶ Average price last year = \$100
- ▶ Standard deviation = \$5
- ▶ $CV_B = \frac{s}{\bar{x}} \times 100\% = \frac{\$5}{\$100} \times 100\% = 5\%$

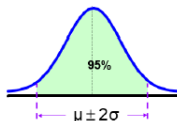
- Both stocks have the same standard deviation, but stock B is less variable (or more stable) relative to its price.

Empirical Rule (68%, 95%, 99.7%)

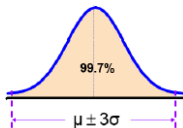
- If the data distribution is bell-shaped or symmetric, the tolerance interval $\mu \pm 1\sigma$ contains about 68% of the values in the population or the sample.



- If the data distribution is bell-shaped or symmetric, the tolerance interval $\mu \pm 2\sigma$ contains about 95% of the values in the population or the sample.



- If the data distribution is bell-shaped or symmetric, the tolerance interval $\mu \pm 3\sigma$ contains about 99.7% of the values in the population or the sample.



Example (Empirical Rule)

The length of time for a worker to complete a specified operation averages 12.8 minutes with a standard deviation of 1.7 minutes. If the distribution of times is approximately mound-shaped, what proportion of workers will take longer than 16.2 minutes to complete the task?

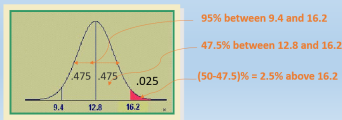
Solution:

Let X be the time to complete the task (in minutes). We are given $\mu = 12.8$, $\sigma = 1.7$ and the distribution is approximately mound-shaped (symmetric and bell-shaped). We need the proportion of workers with $X > 16.2$.

- One can notice that 16.2 is 2 standard deviations above the mean:

$$16.2 = \mu + 2\sigma = 12.8 + 2(1.7) = 12.8 + 3.4.$$

- Based on empirical rule, 95% of observations fall within two standard deviations of the mean, i.e., between 9.4 and 16.2. Consequently, 5% of observations fall outside this interval.
- Because the distribution is symmetric, half of that 5% is above 16.2 and half is below 9.4.
- Thus, the required proportion is $\frac{0.05}{2} = 0.025$. i.e., about 2.5% of workers will take longer than 16.2 minutes to complete the task.



Measures of Relative Standing: Z-scores

- Z-scores Measure relative standing of every score in a distribution.
- Take different distributions and make them equivalent and comparable by standardizing and providing a common metric.

Formula of z-score

$$\text{Population: } Z = \frac{X - \mu}{\sigma} \Rightarrow X = \mu + Z\sigma$$

$$\text{Sample: } Z = \frac{X - \bar{x}}{s} \Rightarrow X = \bar{x} + Zs$$

Interpretation:

- (i) Sign (+, -) of Z score tells whether the score (X) is located above (if +) or below (if -) the mean.
- (ii) Value of z-score tells distance between score and mean in standard deviation units.

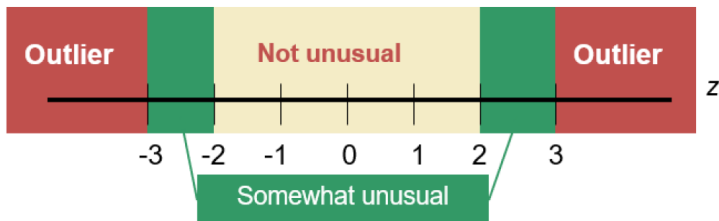
Example: IQ scores with $\mu = 100$ and $\sigma = 15$. Find z-score for $X = 121$.

$$Z = \frac{X - \mu}{\sigma} = \frac{121 - 100}{15} = 1.4$$

Interpretation: The person with an IQ of 121 is 1.4 standard deviations above the mean.

Detection of Outlier (Using z-scores and Empirical Rule)

Note: No matter the original data, after conversion to z-scores, the **new mean is 0** and the **new standard deviation is 1**.



Measures of Relative Standing: Percentiles

What Are Percentiles?

A **percentile** is a value below which a given percentage of observations fall.

Example

If you score at STAT 2601 (say 67 out of 100) at the 85th percentile on a test:

- Your score 67 is higher than 85% of all test-takers
- Only 15% scored higher than you (67 out of 100)

Common Percentiles

- 50th percentile = **Median** (middle value)
- 25th percentile = **First Quartile = Lower Quartile (Q1)**
- 75th percentile = **Third Quartile = upper Quartile (Q3)**
- 0th percentile = Minimum (X_{min})
- 100th percentile = Maximum (X_{max})

Linear Interpolation Method for Percentiles

Given sorted data $x_{(1)} \leq x_{(2)} \leq \cdots \leq x_{(n)}$:

Step 1: Calculate position L_p for p -th percentile:

$$L_p = \frac{p}{100} \times (n + 1)$$

Step 2: Determine the percentile value:

- If L_p is an integer: Percentile = value at position L_p
- If L_p is NOT an integer:
 - ▶ Let k = integer part of L_p
 - ▶ Let d = decimal part of L_p
 - ▶ **Percentile** = $x_{(k)} + d \times (x_{(k+1)} - x_{(k)})$

For example, suppose $n = 9$, the location of the 20th Percentile is $L_{20} = \frac{20}{100} \times (9 + 1) = 2$, is the 2nd value $= x_{(2)}$ in the sorted list, whereas the position of the 75th Percentile is $L_{75} = \frac{75}{100} \times (9 + 1) = 7.5$ is $P_{75} = x_{(7)} + 0.5 \times (x_{(8)} - x_{(7)})$ after ranking the data from the smallest to largest values.

Calculating Percentiles: 3 Simple Steps

Dataset: Monthly Car Sales (units)

12, 15, 18, 22, 25, 35, 40, 28, 30, 45 ($n = 10$)

Step 1: Sort Data

12, 15, 18, 22, 25, 28, 30, 35, 40, 45

Always sort first!

Step 2: Find Position

$$L_p = \frac{p}{100} \times (n + 1)$$

For 30th percentile:

$$L_{30} = \frac{30}{100} \times (10 + 1) = 3.3$$

Step 3: Calculate Value

Position 3.3 = 3rd + 0.3(4th - 3rd)

$$P_{30} = 18 + 0.3(22 - 18) = 18 + 1.2$$

$$P_{30} = 19.2$$

Interpretation (note car sale units is an integer number!)

30% of months had sales ≤ 19 cars; 70% had sales > 19 cars

Example: Calculate the 80th Percentile

Dataset: Employee Commute Times (minutes)

15, 20, 25, 30, 35, 40, 45, 50, 60, 70 ($n = 10$)

Step-by-Step Solution

- 1 Already sorted
- 2 $L_{80} = \frac{80}{100} \times (10 + 1) = 0.8 \times 11 = 8.8$
- 3 Position 8.8 is between 8th and 9th values (50 and 60)
- 4 $P_{80} = 50 + 0.8 \times (60 - 50) = 58$

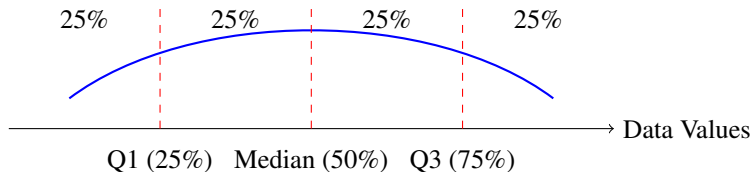
Interpretation

- 80% of employees have commute times ≤ 58 minutes
- 20% have commute times > 58 minutes
- If your commute is 58 minutes, you're at the 80th percentile

Quick Check!

What does this mean for an employee with a 70-minute commute?

Quartiles: Dividing Data into Quarters



Always sort the data first!

The Three Quartiles

- **Q1:** 25th percentile
- **Q2:** 50th percentile = Median
- **Q3:** 75th percentile

Interquartile Range (IQR)

$$IQR = Q3 - Q1$$

- Spread of middle 50% of data
- Not affected by outliers

Location of Q1

$$L_{Q1} = \frac{n+1}{4}$$

Location of Q2

$$L_{M_d} = \frac{n+1}{2}$$

Location of Q3

$$L_{Q3} = \frac{3}{4}(n+1)$$

Calculating Quartiles: Car Sales Example

Dataset (already sorted)

12, 15, 18, 22, 25, 28, 30, 35, 40, 45

Q1 (25th Percentile)

$$L_{25} = 0.25 \times 11 = 2.75 \text{ (position)}$$

$$Q1 = x_2 + 0.75(x_3 - x_2)$$

$$= 15 + 0.75(18 - 15)$$

$$= 15 + 2.25$$

$$= \boxed{17.25}$$

Q3 (75th Percentile)

$$L_{75} = 0.75 \times 11 = 8.25 \text{ (position)}$$

$$Q3 = x_8 + 0.25(x_9 - x_8)$$

$$= 35 + 0.25(40 - 35)$$

$$= 35 + 1.25$$

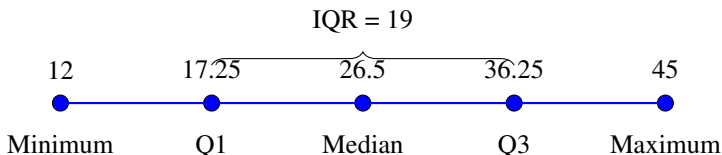
$$= \boxed{36.25}$$

Median ($Q2 = P_{50}$) and IQR

- Median = average of 5th and 6th values = $\frac{25+28}{2} = \boxed{26.5}$

- $IQR = Q3 - Q1 = 36.25 - 17.25 = \boxed{19}$

Five-Number Summary: Complete Picture



Why Five Numbers?

A quick summary of the data distribution:

- **Min, Max:** Range and extremes
- **Q1, Q3:** Spread of middle 50% (IQR)
- **Median:** Center of distribution
- **Complete:** Shows center, spread, and extremes

Building a Box-and-Whisker Plot

Ingredients

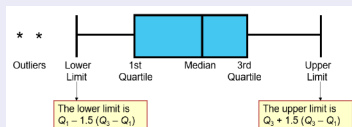
- Five-number summary
- $IQR = Q3 - Q1$
- Whisker = $1.5 \times IQR$
- Lower fence: $Q1 - 1.5 \times IQR$
- Upper fence: $Q3 + 1.5 \times IQR$

For Our Car Sales

- $Q1 = 17.25, Q3 = 36.25$
- $IQR = 19$
- Lower fence
 $= 17.25 - 28.5 = -11.25$
- Upper fence
 $= 36.25 + 28.5 = 64.75$
- All data within fences, so no outliers.

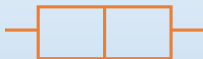
Construction Steps

- 1 Draw number line
- 2 Draw box from $Q1$ to $Q3$
- 3 Draw line at median
- 4 Plot outliers (values outside the lower/upper fence) and denoted the outliers (if exist!) by \star
- 5 Draw whiskers to min/max within fences (smallest/largest data point that is not counted as an outlier)



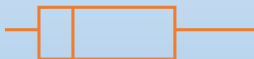
What Boxplots Tell Us About Distribution Shape

✓ Median line in center of box and whiskers of equal length—symmetric distribution



- Approximately symmetric, Mean = median
- i.e. $(Q_2 - Q_1) \approx (Q_3 - Q_2)$

✓ Median line left of center and long right whisker—skewed right



- Shifted to the right, mean > median
- i.e. $(Q_2 - Q_1) < (Q_3 - Q_2)$

✓ Median line right of center and long left whisker—skewed left



- Shifted to the left, mean < median
- i.e. $(Q_2 - Q_1) > (Q_3 - Q_2)$

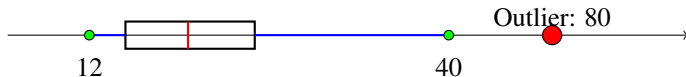
Detecting Outliers: The $1.5 \times \text{IQR}$ Rule

- Lower fence = $Q1 - 1.5 \times \text{IQR}$
- Upper fence = $Q3 + 1.5 \times \text{IQR}$
- Values outside fences (less than lower fence or greater than upper fence) are **Potential outliers**

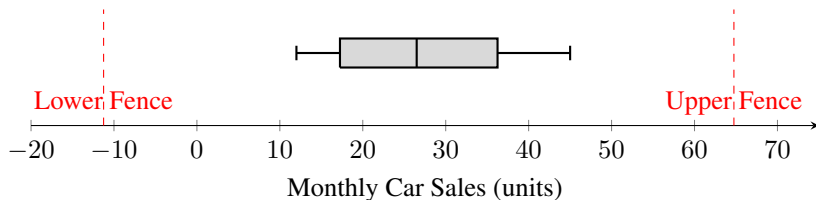
Example: Sales with Potential Outlier

Dataset: 12, 15, 18, 22, 25, 28, 30, 35, 40, 80

- $Q1 = 17.25, Q3 = 36.25, \text{IQR} = 19$
- Upper fence = $36.25 + 1.5 \times 19 = 64.75$
- $80 > 64.75 \rightarrow$ **Outlier detected!**
- Lower fence = $17.25 - 1.5 \times 19 = -11.25 \rightarrow$ **no outlier detected**



Boxplot: Monthly Car Sales



Interpretation

- Middle 50% of sales: from 17.25 to 36.25 units
- Median sales: 26.5 units
- No outliers (all points within fences)
- Distribution appears symmetric (median centered in box)

Example: Amount of sodium in 8 brands of cheese

Create a box plot to display the distribution of sodium levels in the following 8 cheese brands:

260, 290, 300, 320, 330, 340, 340, 520

The five numbers are:

$$\min = 260, \quad \max = 520, \quad Q_1 = 292.5 \quad Q_2 = 325 \quad Q_3 = 340$$

$$L_{Q_1} = \frac{n+1}{4} = \frac{9}{4} = 2.25 \Rightarrow Q_1 = x_{(2)} + 0.25(x_{(3)} - x_{(2)}) = 290 + 0.25(300 - 290) = 292.5$$

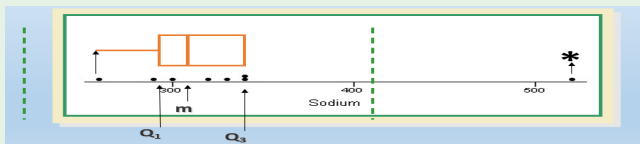
$$L_{Q_2} = \frac{n+1}{2} = \frac{9}{2} = 4.5 \Rightarrow Q_2 = (x_{(4)} + x_{(5)})/2 = (320 + 330)/2 = 325$$

$$L_{Q_3} = \frac{3}{4}(n+1) = \frac{27}{4} = 6.75 \Rightarrow Q_3 = x_{(6)} + 0.75(x_{(7)} - x_{(6)}) = 340 + 0.75(340 - 340) = 340$$

$$IQR = Q_3 - Q_1 = 340 - 292.5 = 47.5, \quad \text{Whisker} = 1.5 \times IQR = 1.5 \times 47.5 = 71.25$$

$$\text{Lower fence} = Q_1 - 1.5 \times IQR = 292.5 - 1.5(47.5) = 221.25 \quad (\text{no outliers below this value})$$

$$\text{Upper fence} = Q_3 + 1.5 \times IQR = 340 + 1.5(47.5) = 411.25 \quad (520 \text{ is an outlier})$$



Distribution is right skewed.

Central Tendency

- **Mean:** $\bar{x} = \frac{\sum x_i}{n}$
- **Median:** Middle value when sorted
- **Mode:** Most frequent value(s)

Variation

- **Range:** Max – Min

- **Variance:**

$$s^2 = \frac{\sum (x_i - \bar{x})^2}{n-1} = \frac{\sum x^2 - \frac{(\sum x)^2}{n}}{n-1}$$

- **St. Dev.:** $s = \sqrt{s^2}$
- **CV:** $CV = \frac{s}{\bar{x}} \times 100\%$

Relative Standing

- **z-score:** $z = \frac{x - \bar{x}}{s}$
- **Percentiles:** Relative position
- **Quartiles:** Q1, Q2, Q3

Key Formulas

$$\text{Mean: } \bar{x} = \frac{\sum_{i=1}^n x_i}{n}$$

$$\text{Variance (sample): } s^2 = \frac{\sum (x_i - \bar{x})^2}{n-1} = \frac{\sum x^2 - \frac{(\sum x)^2}{n}}{n-1}$$

$$\text{z-score: } z = \frac{x - \bar{x}}{s}$$

$$\text{CV: } CV = \frac{s}{\bar{x}} \times 100\%$$

$$\text{Percentile position: } L_p = \frac{p}{100}(n+1)$$

$$\text{Q1 position: } L_{Q1} = \frac{n+1}{4}$$

$$\text{Q2 position: } L_{Q2} = \frac{n+1}{2}$$

$$\text{Q3 position: } L_{Q3} = \frac{3(n+1)}{4}$$

$$\text{IQR: } IQR = Q3 - Q1$$

$$\text{Lower fence: } Q1 - 1.5 \times IQR$$

$$\text{Upper fence: } Q3 + 1.5 \times IQR$$

Empirical Rule (Normal Distribution)

68% within $\mu \pm 1\sigma$, 95% within $\mu \pm 2\sigma$, 99.7% within $\mu \pm 3\sigma$

Five-Number: Min, Q1, Median, Q3, Max | **Boxplot shows:** Shape, Center, Spread, Outliers