

# Emanuel Miguel Igoa

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## Professional Summary

Systems Engineering student with a strong background in customer service, teamwork, and process management. Experienced in dynamic environments such as hospitality and production lines (PepsiCo). Skilled in programming, databases, and electronics with the ability to adapt quickly to new technologies. Seeking opportunities in global companies to contribute analytical skills, problem-solving mindset, and continuous learning.

## Education

B.Sc. Systems Engineering – Universidad CAECE, Mar del Plata (2023–Present)

B.Sc. Electronic Engineering – Universidad Nacional de Mar del Plata (2017–2022, completed 4 years)

Programming Certificate (Programa 111mil) – UCIP (2017–2018)

English Language Studies – UNMDP Language Lab (2018–2019)

## Work Experience

Waiter | Los García | Mar del Plata, Argentina (Mar 2022 – Mar 2025)

- Delivered customer service in high-volume environment.
- Assisted in operations, teamwork, and problem resolution.

Waiter | Sporting Restaurant | Mar del Plata, Argentina (Jul 2021 – Mar 2022)

- Provided customer support and ensured service quality.

Operator (Temporary) | PepsiCo | Mar del Plata, Argentina (Feb 2021 – Apr 2021)

- Operated production line under international safety and quality standards.
- Experience with manual and electric pallet jacks.

Cleaning Staff (Contract) | Limpiolux – PepsiCo | Mar del Plata, Argentina (Sep 2020 – Dec 2020)

- Plant sanitization and compliance with hygiene regulations.

Bartender / Manager (Seasonal) | Full Truck Brewery | Mar del Plata, Argentina (Dec 2019 – Mar 2020)

Cashier / Stock Clerk (Seasonal) | Carrefour | Mar del Plata, Argentina (Jan 2019 – Mar 2019)

- Customer assistance, stock management, and forklift handling.

## Skills

- Technical: Java (basic), SQL, Databases, Electronics, Networking, Git, Firebase, MS Office.
- Languages: Spanish (Native), English (Intermediate – B1/B2).
- Soft Skills: Teamwork, adaptability, communication, customer service, problem solving.

## Certifications & Other

- Food Handling Certification
- Driver's License B1 (Own vehicle)