SOFTWARE VERIFICATION, VALIDATION AND TESTING

TESTING DOCUMENTATION

CARIBOU COFFEE

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1. Introduction

1.1. About the Project

For this project, we decided to test the Caribou Coffee web application. It's an application that provides users with options to order coffee, drinks, apparel, etc. User can also purchase gift cards and check balance online. On the other hand, you can contact Caribou for business needs like Food Service, Franchising, Distribution and other questions you might have.

https://www.cariboucoffee.com/

1.2. Project Functionalities and Screenshots

- 1) Login/Register
- 2) Shop
- 3) Purchase gift cards
- 4) Contact Caribou Coffee
- 5) Franchising
- 6) Licensing
- 7) Food Service
- 8) Distribution/ Coffee in office

2. Test Plan

2.1. Scope

We mostly focused on testing parts of the application that we could use to cover all the lecture and lab materials from the course. With that we managed to cover the important parts of the application and probably the ones that go through day-to-day use by users and customers.

2.2. Testing Environment and Tools

For the testing environment we used Eclipse IDE and Selenium testing framework along with Chrome WebDriver.

Eclipse IDE and Selenium Java, JUnit test cases

3. Test Execution

3.1. Login

Test Name: Login Test	Test Name: Login Test						
Description: Testing Forg	Description: Testing Forgot password? feature						
Pre-condition(s):							
Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:			
 Get the base URL. Locate and click on the LOGIN button below the navbar and wait. Click on the LOST YOUR PASSWORD element. Fill in the email input field and click on RESET PASSWORD button. 	Email: user@gmail.com	The user is taken to login page where he can enter an email for resetting the password	The user is taken to login page where he can enter an email for resetting the password	PASS			
Notes:							

```
@Test
void lostYourPasswordTest() throws InterruptedException {
    webDriver.get(baseUrl);
    Thread.sleep(2000);

    webDriver.findElement(By.xpath("/html/body/div[10]/nav/div/ul/li[1]/a")).click();
    Thread.sleep(2000);

    webDriver.findElement(By.xpath("/html/body/div[10]/div[2]/div/main/article/div/div[2]/div[1]/fieldset/form/p[4]/a")).click();
    Thread.sleep(2000);

    WebElement email = webDriver.findElement(By.name("email"));
    email.sendKeys("username@gmail.com");

    webDriver.findElement(By.xpath("/html/body/div[10]/div[2]/div/main/form/fieldset/button")).click();
}
```

3.2 Registration

Users want to be able to register, if they don't have an account already.

Test Name: Test registrat	Test Name: Test registration form Description: Check if all input fields work correctly and is a new account created after clicking on the register button.					
Description: Check if all the register button.						
Pre-condition(s):						
Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:		
 Click on the Login button Fill in the registration form Click on the Register button and check is the new account created 	1.Ema 2. Jamaković 3. 31/07/2001 4. 71300 5. 061270905 6.ema.jamakovic @stu.ibu.edu.ba7. password	All input fields work correctly, and a new account is created.	All input fields work correctly, and a new account is created.	PASS		

```
31
38⊝
       @Test
39
       void register(){
40
           webDriver.get(baseUrl);
41
            webDriver.manage().window().maximize();
            String login=webDriver.findElement(By.linkText("LOGIN")).getAttribute("href");
42
43
            webDriver.get(login);
            webDriver.findElement(By.id("reg_first_name")).sendKeys("Ema");
44
            webDriver.findElement(By.id("reg_last_name")).sendKeys("Jamaković");
            webDriver.findElement(By.id("reg_birthday")).sendKeys("31/07/2001");
46
47
            webDriver.findElement(By.id("reg_zip")).sendKeys("71300");
           webDriver.findElement(By.id("reg_billing_phone")).sendKeys("061270905");
webDriver.findElement(By.id("reg_email")).sendKeys("ema.jamakovic@stu.ibu.edu.ba");
48
49
50
            webDriver.findElement(By.id("reg_password")).sendKeys("password");
51
            webDriver.findElement(By.id("email_notifications")).click();
53
            webDriver.findElement(By.xpath("//*[@id=\"post-453\"]/div/div[2]/fieldset/form/p[7]/button")).click();
55
56
57
```

3.3 Job Test

Test Name: Job Test

Description: Check whether all elements for finding a job work properly

Pre-condition(s):

Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:
1. Get the base URL. 2. Scroll down for 2000px. 3. Click on the button BROWSE CAREERS. 4. Scroll down for 500px. 5. Click on the leftmost STORE TEAM element. 6. Wait for the map element to load fully. 7. Fill up the input fields below the map and click on the SEARCH button. 8. In the reply text assert that it contains word "Unfortunately".	Keyword: Barista Location: Sarajevo Radius: 50 miles	The user is taken through all the steps and clicked elements	The user is taken through all the steps and clicked elements	PASS

```
void jobTest() throws InterruptedException {
                     webDriver.get(baseUrl);
                   JavascriptExecutor js = (JavascriptExecutor) webDriver;
js.executeScript("window.scrollBy(0, 2000)");
                     Thread.sleep(2000);
                     webDriver.findElement(By.cssSelector("#post-116002 > div.ghostkit-grid.ghostkit-grid.ghostkit-custom-246ujX > div 
                                                                    + "div > div > div > a > span")).click();
                     Thread.sleep(1000);
                     js.executeScript("window.scrollBy(0, 500)");
Thread.sleep(2000);
                     webDriver. find Element (By.xpath ("//*[@id=\"post-11149\"]/div[3]/div/div[1]/div/figure/a/img")). click (); figure/a/img")). click (); figure/a/img"). click ()
                     Thread.sleep(1000);
                     WebDriverWait wait = new WebDriverWait(webDriver, Duration.ofSeconds(5));
WebElement map = wait.until(ExpectedConditions.visibilityOfElementLocated(By.xpath("//*[@id=\"post-11311\"]/div[1]/div/div/div/"
                                                                   + "div/div/div[1]/div[1]/div/div[1]/div/div/div[2]/div[2]")));
                     WebElement job = webDriver.findElement(By.xpath("//*[@id=\"search-term\"]"));
                     job.sendKeys("Barista");
WebElement location = webDriver.findElement(By.xpath("//*[@id=\"search-location\"]"));
                     location.sendKeys("Sarajevo");
Select miles = new Select(webDriver.findElement(By.id("radius-select")));
                     miles.selectByValue("50");
                     webDriver.findElement(By.cssSelector("#post-11311 > div.ghostkit-grid.ghostkit-grid.gap-md.ghostkit-custom-1PGUUR > div >
                     + "div > div
Thread.sleep(3000);
                     String reply = webDriver.findElement(By.className("not-found")).getText();
                     assertTrue(reply.contains("Unfortunately"));
```

3.4 Locations Test

Test Name: Locations Test							
Description: Testing if the	Description: Testing if the map for locations is responsive						
Pre-condition(s):							
Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:			
 Get the base URL. Click on the menu item LOCATIONS from navbar and wait. Zoom in on the map with double click on the '+' zoom. Move the mouse cursor 20 pixels horizontally and 50 pixels vertically. 		The user is taken to location.baseUrl and interacts with the map	The user is taken to location.baseUrl and interacts with the map	PASS			

3.5 Office Coffee

Test Name: Office Coffee	Test Name: Office Coffee Test						
Description: Testing form	for office coffe						
Pre-condition(s):	Pre-condition(s):						
Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:			
1. Get the base URL. 2. Scroll all the way down the page and click on OFFICE COFFEE element. 3. When the page loads fill in all the visible input fields (up until SELECT YOUR INTEREST). 4. After selecting the interest, additional select elements will appear. 5. Select the remaining ones and submit the form.	First name: Almina Last name: Šehić Email address: almina.sehic@stu. ibu.edu.ba Company: Caribou Phone number: 77777777 City: Sarajevo ZIP code: 71000 Country: Bosnia and Herzegovina Interest: Serving Caribou Coffee in your office Offering: We are planning to provide both complimentary and beverages for purchase at our location. Employees: 1-19 Brand: Equator OCS: No	User successfully submits the Office Coffee form.	User successfully submits the Office Coffee form.	PASS			
Notes:	I						

```
@Test
void foodService() throws InterruptedException {
    webDriver.get(baseUrl);
    webDriver.findElement(By.linkText("OFFICE COFFEE")).click();
    WebDriverWait wait=new WebDriverWait(webDriver, Duration.ofSeconds(5));
    wait.until(ExpectedConditions. \textit{visibilityOfElementLocated}(By.xpath("//*[@id=\"gform\_wrapper_5\"]/div/p")));
    webDriver.findElement(By.id("input_5_1")).sendKeys("Almina");
webDriver.findElement(By.id("input_5_2")).sendKeys("Šehić");
webDriver.findElement(By.id("input_5_3")).sendKeys("almina.sehic@stu.ibu.edu.ba");
    webDriver.findElement(By.id("input_5_5")).sendKeys("Caribou");
webDriver.findElement(By.id("input_5_4")).sendKeys("777777777");
    webDriver.findElement(By.id("input_5_6_3")).sendKeys("Sarajevo");
    webDriver.findElement(By.id("input_5_6_5")).sendKeys("71000");
    Select country=new Select(webDriver.findElement(By.id("input_5_6_6")));
    country.selectByValue("Bosnia and Herzegovina");
    webDriver.findElement(By.id("label_5_21_0")).click();
    wait.until(ExpectedConditions.visibilityOfElementLocated(By.cssSelector("#field_5_12")));
    webDriver.findElement(By.id("label_5_12_2")).click();
    webDriver.findElement(By.id("label_5_22_0")).click();
    Select coffee=new Select(webDriver.findElement(By.id("input_5_13")));
    coffee.selectByValue("Equator");
    webDriver.findElement(By.id("label_5_19_1")).click();
    //webDriver.findElement(By.id("gform_submit_button_5")).click();
}
```

3.6 Perks Test

	r ·	D	ks Test
LACT	ame.	Per	ze leet
1031	ame.	1 (1.	$\mathbf{x}_{\mathcal{O}}$

Description: Using window handles for the test

Pre-condition(s):	Pre-condition(s):						
Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:			
1. Get the base URL and the current window handle. 2. Click on the menu item PERKS from navbar and wait. 3. Scroll by 4000px and click on DOWNLOAD THE APP button. 4. When another window opens switch back to the first window handle aka the base URL.		The user switches from newly opened window handle to the original one.	The user switches from newly opened window handle to the original one.	PASS			
Notes:							

```
@Test
void switchWindowsTest() throws InterruptedException {
    webDriver.get(baseUrL);
    String handle = webDriver.getWindowHandle();

    Thread.sleep(1000);

    webDriver.findElement(By.xpath("//*[@id=\"menu-item-364\"]/a")).click();
    Thread.sleep(1000);

    JavascriptExecutor js = (JavascriptExecutor) webDriver;
    js.executeScript("window.scrollBy(0, 4000)");
    Thread.sleep(3000);

    webDriver.findElement(By.xpath("/html/body/div[10]/div[2]/div/main/article/div[11]/div/div/div/a")).click();
    Thread.sleep(3000);

    webDriver.switchTo().window(handle);
    Thread.sleep(3000);
}
```

3.7 Product Locator

Test Name: Product Locator Test

Description: Test input for zip codes as a locator

Pre-condition(s):

re-condition(s).						
Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:		
 Get the base URL. Enter the ZIP code and wait for the page to find the store near the location. 	ZIP: 55416	The user is able to find the retailer store near the entered location.	The user is not able to find the retailer store near the entered location.	FAIL		

Notes: The search always return the same message: "Unable to find stores. Please contact Customer Support."

```
@Test
void failedZipCodestest() throws InterruptedException {
    webDriver.get(baseUrl);

    WebElement zipCode = webDriver.findElement(By.xpath("//*[@id=\"store-locator\"]/div[1]/input"));
    zipCode.sendKeys("55416");

    webDriver.findElement(By.cssSelector("#store-locator > div:nth-child(1) > button")).click();

    WebDriverWait wait = new WebDriverWait(webDriver, Duration.ofSeconds(30));

    wait.until(ExpectedConditions.visibilityOfElementLocated(By.cssSelector("#store-locator > div.results")));

    String failedSearch = webDriver.findElement(By.className("results")).getText();
    assertTrue(failedSearch.contains("Unable to find stores."));
}
```

3.8 Social Media

Test Name: Social Media Test

Description: Testing buttons for social media

Pre-condition(s):

Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:
1. Get the base URL and the current window handle. 2. Scroll all the way down the page and click on INSTAGRAM icon. 3. Get the title of the new window and assert it equals the given string. 4. Switch back to the first window handle aka the base URL and again scroll all the way down the page. 5. Click on the FACE-BOOK icon and wait for the new window to appear. 6. Assert that both Instagram and Facebook windows have the same title.		The user switches between different window handles (base, Instagram, Facebook) and checks their titles.	The user switches between different window handles (base, Instagram, Facebook) and checks their titles.	PASS

```
@Test
void test() throws InterruptedException {
    webDriver.get(basedr();
    String handle = webDriver.getWindowHandle();

    JavascriptExecutor js = (JavascriptExecutor) webDriver;
    js.executeScript("window.scrollBy(0, 4000)");
    Thread.sleep(2000);

    webDriver.findElement(By.cssSelector("#colophon > div.footer-container > div.footer-social > div > a:nth-child(1) > i")).click();
    Thread.sleep(2000);

String title = webDriver.getTitle();
    assertEquals("Caribou Coffee® | Life Is Short. Stay Awake For It®", title);
    Thread.sleep(2000);

WebDriver.get("https://www.cariboucoffee.com/");
    Thread.sleep(2000);
    String url = webDriver.getCurrentUrl();
    assertEquals("https://www.cariboucoffee.com/", url);
    webDriver.switchTo().window(handle);
    js.executeScript("window.scrollBy(0, 4000)");
    Thread.sleep(2000);

    webDriver.findElement(By.cssSelector("#colophon > div.footer-container > div.footer-social > div > a:nth-child(2) > i")).click();
    Thread.sleep(2000);

String titleF = webDriver.getTitle();
    assertEquals(title, titleF);
    Thread.sleep(2000);

}
```

3.9 Find Out More

Test Name: Test "Find out more" button

Description: Check if "Find out more" button works and leads to proper page (either a product

page, or an "About us" page)

Pre-condition(s):

Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:
 Wait until "Find out more" button is loaded Click on the button Check if it leads to the expected page 		The user is taken to a new page.	The page gives a 404 error because the requested page does not exist.	FAIL

```
48⊝
          @Test
          public void FindOutMoreButtonTest() {
  49
              System.out.println("General UI part testing");
 50
 51
52
53
54
55
              String finalUrl = "https://flink-webshop.herokuapp.com/#product";
               try {
   Thread.sleep(2000);
              } catch (InterruptedException e) {
    // TODO Auto-generated catch block
  56
57
58
                   e.printStackTrace();
  59
              if(driver.findElement(By.linkText("FIND OUT MORE")).isDisplayed()) {
                   driver.findElement(By.linkText("FIND OUT MORE")).click();
                   assertEquals(finalUrl, driver.getCurrentUrl());
 65
          }
 66
```

3.10 Drinkware shopping

•	. 5					
Test Name: Test shopping	option					
Description: Test does shop drinkware section works						
Pre-condition(s):						
Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:		
1. Click on Shop button						
and wait until next page is		The user is taken to		PASS		
loaded		the shop drinkware	The user is taken to			
2. Click on Drinkware		section and the	the shop drinkware			
section		chosen item is	section and the			
3. Choose to sort result by		displayed with	chosen item is			
price: from high to low		expected text in it.	displayed with			
4. Click on the item below			expected text in it.			
the option chooser						
5. Wait until item page is						
loaded and check does the						
showed text contains						
"Caribou Perks"						

```
46⊜
47
        void shopDrinkware() {
48
            webDriver.get(baseUrl);
            webDriver.manage().window().maximize();
webDriver.findElement(By.linkText("SHOP")).click();
49
50
            FluentWait<WebDriver>wait=new FluentWait<WebDriver>(webDriver);
51
52
            wait.withTimeout(Duration.ofSeconds(5));
wait.pollingEvery(Duration.ofMillis(250));
wait.ignoring(NoSuchElementException.class);
53
54
55
            wait.until(ExpectedConditions.visibilityOfElementLocated(By.xpath("//*[@id=\"main\"]/div[1]/div/div/div/figure[1]/img")));
56
57
58
            webDriver.findElement(By.partialLinkText("Drinkware")).click();
            wait.until(ExpectedConditions.visibilityOfElementLocated(By.name("orderby")));
60
61
            Select orderby=new Select(webDriver.findElement(By.name("orderby")));
62
            orderby.selectByValue("price-desc");
63
            wait.until(ExpectedConditions.elementToBeSelected(By.xpath("//*[@id=\"main\"]/form/select/option[3]")));
64
            WebElement orderbyselector=webDriver.findElement(By.name("orderby"));
65
            66
67
68
69
            String label=webDriver.findElement(By.className("perks-note")).getText();
assertTrue(label.contains("Caribou Perks"));
70
71
72
73
        }
```

3.11 Online Ordering

Test Name: Online Ordering test						
Description: Check is onl	Description: Check is online ordering available at specific location					
Pre-condition(s):						
Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:		
1. Click on the button with text "Ways to order" 2. Choose the Curbside way of ordering 3. Search for the location Minneapolis, Minnesota 4. Click on the first store bellow the search button to order now 5. Assert that online ordering is not available yet	1. Minneapolis, Minnesota, United States	Online ordering is currently unavailable.	Online ordering is currently unavailable.	PASS		
Notes:						

```
47
48⊝
                      @Test
49
                      void onlineOrdering() throws InterruptedException {
 50
                                 webDriver.get(baseUrl);
 51
                                 webDriver.findElement(By.linkText("WAYS TO ORDER")).click();
 52
 53
                                 WebDriverWait wait = new WebDriverWait(webDriver, Duration.ofSeconds(5));
 54
                                 wait.until(\texttt{ExpectedConditions.} \textit{visibilityOfElementLocated}(\texttt{By.} \textit{xpath}("//*[@id=\mbox{"metaslider_94644}"]/ul[1]/li/img"))); \\
 55
 56
                                  webDriver. find Element (By.xpath ("//*[@id=\"post-94520\"]/div[5]/div/div[1]/div/div[2]/div/a")). click (); find Element (By.xpath ("//*[@id=\"post-94520\"]/div[5]/div/div[1]/div[6]/div/div[2]/div/a")). click (); find Element (By.xpath ("//*[@id=\"post-94520\"]/div[6]/div/div[6]/div/div[6]/div/div[6]/div/a")). click (); find Element (By.xpath ("//*[@id=\"post-94520\"]/div/a")). click (); find Element (By.xpath ("//*[@id=\"post-945200\"]/div/a")). click (); find Element (By.xpath ("//*[@id=\"post-945200\"]/div/a")). click (); find Element (By.xpath ("//*[@id=\"post-945200\"]/div/a")). click (); find Element (B
                                 webDriver.findElement(By.id("q")).clear();
webDriver.findElement(By.id("q")).sendKeys("Minneapolis, Minnesota, United States");
webDriver.findElement(By.xpath("//*[@id=\"js-mapbox-typeahead\"]/div/div/div/div/button[2]")).click();
 57
 58
 59
60
61
                                  Thread.sleep(2000);
62
                                 \label{locator} WebElement\ locator= webDriver. find Element\ (By.xpath("//*[@id=\main\"]/div/div[2]/div[2]/div[2]/div/div"));
63
                                 webDriver.findElement(RelativeLocator.with(By.linkText("Order Now")).below(locator)).click();
64
 65
 66
                                  wait.until(ExpectedConditions.visibilityOfAllElementsLocatedBy(By.id("online-ordering-is-currently-unavailable")));
 67
 68
                                  String text=webDriver.findElement(By.id("online-ordering-is-currently-unavailable")).getText();
 69
                                 assertTrue(text.contains("Online Ordering is Currently Unavailable"));
 70
71
```

3.12 Licensing

Test Name: Licensing test Description: Test does licensing form works properly					
Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:	
2. Click on the Licensing button 2. Fill out the form with necessary information 3. Click on the submit button to send your form	1.Ema 2. Jamaković 3.ema.jamakovic @stu.ibu.edu.ba4. Caribou 5. Minneapolis 6. 55401	The form was successfully filled and sent.	The form was successfully filled and sent.	PASS	

```
48⊝
        @Test
        void licensing() throws InterruptedException {
50
            webDriver.get(baseUrl);
51
            webDriver.findElement(By.linkText("LICENSING")).click();
52
53
            WebDriverWait wait = new WebDriverWait(webDriver, Duration.ofSeconds(5));
54
            WebElement map = wait.until(ExpectedConditions.visibilityOfElementLocated(
55
                     By.xpath("//*[@id=\"post-45640\"]/div[1]/div/div/figure/img")));
56
            webDriver.findElement(By.id("choice_2_18_1")).click();
webDriver.findElement(By.id("input_2_2_3")).sendKeys("Ema");
57
58
            webDriver.findElement(By.id("input_2_2_6")).sendKeys("Jamaković");
59
            webDriver.findElement(By.id("input_2_3")).sendKeys("ema.jamakovic@stu.ibu.edu.ba");
60
            webDriver.findElement(By.id("input_2_6")).sendKeys("Caribou");
webDriver.findElement(By.id("input_2_5_3")).sendKeys("Minneapolis");
61
62
            webDriver.findElement(By.id("input_2_5_5")).sendKeys("55401");
63
64
65
            Select country=new Select(webDriver.findElement(By.id("input 2 5 4")));
66
            country.selectByValue("Minnesota");
            Select entitylocation=new Select(webDriver.findElement(By.id("input_2_9_4")));
68
69
            entitylocation.selectByValue("Minnesota");
70
71
            webDriver.findElement(By.id("choice_2_10_1")).click();
72
            webDriver.findElement(By.id("choice_2_16_3")).click();
73
74
75
            webDriver.findElement(By.id("gform submit button 2")).click();
76
77
78
```

3.13 Franchising

Test Name: Franchising test					
Description: Test all input fields in franchising form					
Pre-condition(s):					
Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:	
1. Click on the Franchising button 2. Assert that Franchising page contains "experienced, multi-unit operators" text 3. Fill out the form bellow the text 4. Click the button to submit the form	1.Ema 2. Jamaković 3.ema.jamakovic @stu.ibu.edu.ba4. 999999999 5. Rosulje 6. Visoko 7. 71300	Page contains the asserted text and form is submitted successfully.	Page contains the asserted text and form is submitted successfully.	PASS	

```
449
        @Test
45
        void franchising() {
46
            webDriver.get(baseUrl);
47
            webDriver.manage().window().maximize();
48
49
            webDriver.findElement(By.xpath("//*[@id=\"menu-item-83871\"]/a")).click();
50
51
            FluentWait<WebDriver> wait=new FluentWait<WebDriver>(webDriver);
52
            wait.withTimeout(Duration.ofSeconds(5));
53
54
            wait.pollingEvery(Duration.ofMillis(250));
            wait.ignoring(NoSuchElementException.class);
55
            wait.until(ExpectedConditions.visibilityOfElementLocated(By.xpath("//*[@id=\"metaslider_82453\"]/ul[1]/li[1]/img")));
56
57
            String \ qualifications = webDriver.findElement(By.xpath("//*[@id=\"post-82392\"]/div[1]/div/div/div/p[1]")).getText(); \\
58
59
            assertTrue(qualifications.contains("experienced, multi-unit operators"));
60
61
            webDriver.findElement(By.id("input_6_1")).sendKeys("Ema");
            webDriver.findElement(By.id("input_6_2")).sendKeys("Jamaković");
62
63
64
65
66
67
            webDriver.findElement(By.id("input_6_3")).sendKeys("ema.jamakovic@stu.ibu.edu.ba");
            webDriver.findElement(By.id("input_6_4")).sendKeys("999999999");
            webDriver.findElement(By.id("input_6_5_1")).sendKeys("Rosulje");
webDriver.findElement(By.id("input_6_5_2")).sendKeys("Visoko");
            webDriver.findElement(By.id("input_6_5_5")).sendKeys("71300");
68
69
70
71
            Select country=new Select(webDriver.findElement(By.id("input_6_5_6")));
            country.selectByValue("Bosnia and Herzegovina");
72
73
74
            webDriver.findElement(By.id("choice_6_6_0")).click();
            webDriver.findElement(By.id("choice_6_7_0")).click();
            webDriver.findElement(By.id("choice_6_9_0")).click();
76
77
            webDriver.findElement(By.id("gform_submit_button_6")).click();
        }
```

3.14 Food Service

Test Name: Food Service test						
Description: Test food ser	Description: Test food service form					
Pre-condition(s):						
Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:		
1. Click on Food Service button at the end of page 2. Fill in the form for University/College type of business 3. Click on the submit button to send your form	1.Ema 2. Jamaković 3.ema.jamakovic @stu.ibu.edu.ba4. Caribou 5. 999999999 6. Sarajevo 7. 31000	All input fields are valid and form submission is successful	All input fields are valid and form submission is successful	PASS		
Notes:		•	•			

```
46⊜
        @Test
47
        void foodService() {
48
            webDriver.get(baseUrl);
49
50
             webDriver.findElement(By.linkText("FOOD SERVICE")).click();
51
             WebDriverWait wait=new WebDriverWait(webDriver, Duration.ofSeconds(5));
52
             wait.until(ExpectedConditions.visibilityOfFlementLocated(By.id("post-45726")));
53
            webDriver.findElement(By.id("input_4_1")).sendKeys("Ema");
webDriver.findElement(By.id("input_4_2")).sendKeys("Jamaković");
webDriver.findElement(By.id("input_4_3")).sendKeys("ema.jamakovic@stu.ibu.edu.ba");
54
55
56
             webDriver.findElement(By.id("input_4_5")).sendKeys("Caribou");
57
58
             webDriver.findElement(By.id("input_4_4")).sendKeys("999999999");
59
60
             webDriver.findElement(By.id("input_4_6_3")).sendKeys("Sarajevo");
             webDriver.findElement(By.id("input_4_6_5")).sendKeys("31000");
61
62
             Select country=new Select(webDriver.findElement(By.id("input_4_6_6")));
63
             country.selectByValue("Bosnia and Herzegovina");
64
65
66
             Select businessType=new Select(webDriver.findElement(By.id("input_4_8")));
67
             businessType.selectByValue("University/College");
68
69
             webDriver.findElement(By.id("choice_4_11_0")).click();
70
             webDriver.findElement(By.id("choice_4_12_2")).click();
71
72
             Select coffeeBrand=new Select(webDriver.findElement(By.id("input_4_13")));
             coffeeBrand.selectByValue("Lavazza");
73
74
75
             webDriver.findElement(By.id("choice_4_15_2")).click();
             webDriver.findElement(By.id("choice_4_17_0")).click();
76
             webDriver.findElement(By.id("choice_4_18_2")).click();
77
78
             webDriver.findElement(By.id("choice_4_19_1")).click();
79
80
             webDriver.findElement(By.id("gform_submit_button_4")).click();
81
82
```

3.15 Contact Us

Test Name: Contact us test						
Description: Check contact	Description: Check contact us form					
Pre-condition(s):						
Test Steps:	Test Data:	Expected Result:	Actual Result:	Status:		
1. Click on the Contact Us button at the footer of the page. 2. Select the help for Caribou Coffee Perks 3. Fill in all input fields, ask your question 4. Click the button at the end to submit the form	2. Šehić	All input fields were successfully filled and submitted.	All input fields were successfully filled and submitted.	PASS		
Notes:	•	•	•	•		

```
43
449
        @Test
45
        void contactUs() {
46
             webDriver.get(baseUrl);
47
             webDriver.manage().window().maximize();
48
             webDriver.findElement(By.linkText("CONTACT US")).click();
49
             FluentWait<WebDriver> wait=new FluentWait<WebDriver>(webDriver);
50
             wait.withTimeout(Duration.ofSeconds(5));
51
             wait.pollingEvery(Duration.ofMillis(250));
52
             wait.ignoring(NoSuchElementException.class);
53
             wait.until(ExpectedConditions.visibilityOfElementLocated(By.cssSelector("#post-102 > figure > img")));
55
             Select question=new Select(webDriver.findElement(By.id("input_3_1")));
56
57
             question.selectByValue("Perks Inquiry");
             wait.until(ExpectedConditions.visibilityOfElementLocated(By.id("field_3_13")));
58
59
             Select field=new Select(webDriver.findElement(By.id("input_3_14")));
            field.selectByValue("Perks Inquiry - Check In");
webDriver.findElement(By.id("input_3_2")).sendKeys("Almina");
webDriver.findElement(By.id("input_3_3")).sendKeys("Šehić");
60
61
62
             webDriver.findElement(By.id("input_3_4")).sendKeys("almina.sehic@stu.ibu.edu.ba");
63
64
65
66
             webDriver.findElement(By.id("input_3_5")).sendKeys("061270905");
             webDriver.findElement(By.id("input_3_7")).sendKeys("How do I earn points?");
67
             webDriver.findElement(By.id("gform_submit_button_3")).click();
68
69
```

3.16 Apparel shopping

ection works						
cetion works	Description: Test does shop apparel section works					
'	Actual Result: The user is taken to the shop apparel section, and he manages to order the item without any problems.	Status: PASS				
•	The user is taken to the shop apparel section, and he manages to order the item without	The user is taken to the shop apparel section, and he manages to order the item without any problems. The user is taken to the shop apparel section, and he manages to order the item without				

3.17 Perks Question

Test Name: FAQS option test					
Description: Test does frequently asked questions list contain needed question					
Pre-condition(s):					
Test Steps: 1. Click on the Perks option in navigation bar 2. Click to see all FAQs	Test Data:		Actual Result: The user is taken to FAQs and asserted	Status: PASS	
3. Click to see questions about Caribou Perks Points		question is present on the list.	question is present on the list.		
4. Assert that list contains "How do I earn points?" question.					
Notes:	L	L	ı		

9. Conclusion

9.1. Testing Summary

Testing Tool	Total Tests	Passed Tests	Failed Tests
Eclipse IDE and Selenium	17	15	2

Failed Tests: Product Locator Test Find Out More Test

9.2. Final Thoughts

For the project itself we are very pleased with our work and the results we got in the end. As for the application we tested we concluded that the only thing we think is unnecessary is providing many links (Login, Account, Join Caribou Perks, Login to Perks) that lead to the same Login page. The reason we think it's unnecessary is because most of them are right next to each other.