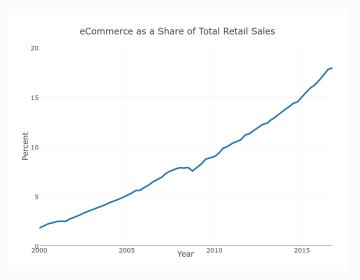
Online Shopping and Taxes

Mallick Hossain

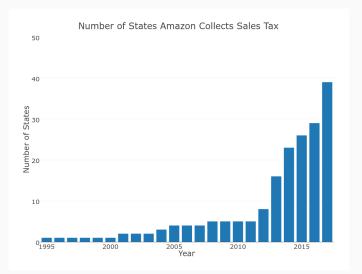
Background

• Online shopping has grown immensely over time



Sales Tax Collection Lagged

 States did not collect sales tax on online sales for many years, but enforcement has picked up over the past decade



Online Shopping and Tax Elasticity

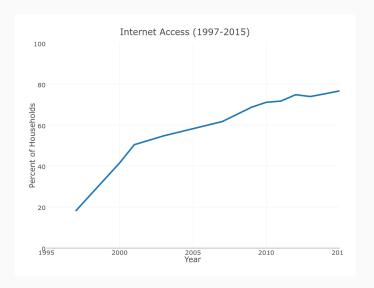
- Many studies have tried to estimate consumer elasticity with respect to sales tax rates
- Extensive margin estimates tend to be low while intensive margin estimates are high

| Paper | Estimate |
|---------------------------------|----------|
| Scanlan (2007) | 0.0 |
| Ballard & Lee (2007) | 0.2 |
| Alm & Melnik (2005) | 0.5 |
| Baugh, Ben-David, & Park (2016) | 1.3 |
| Houde, Newberry, & Seim (2016) | 1.3 |
| Einav et al (2014) | 1.8 |
| Goolsbee (2000) | 2.3 |

Search Story

- One potential explanation for this bimodality is search
- Search costs are lower for online shopping, so consumers can be more price-sensitive on the intensive margin
- **Switching costs are higher** between online and offline search technologies, so less sensitivity on the extensive margin

Internet Access Over Time



(1) (2) (3)

Reduced-Form Results (Expenditures)

| Intercept | 29.66*** | 27.79*** | 36.07*** | 36.49*** | 37.00*** |
|-------------|----------|----------|----------|----------|---------------------|
| | (0.51) | (1.01) | (2.34) | (2.34) | (2.34) |
| Collect | -3.43*** | -3.58*** | -3.19 | -3.15 | -3.43 |
| | (0.96) | (0.97) | (1.90) | (1.90) | (1.90) |
| Tax Rate | 8.12 | 11.61 | 10.07 | 9.39 | 8.17 |
| | (7.35) | (7.33) | (27.67) | (27.67) | (27.66) |
| Collect*Tax | 47.28*** | 47.35*** | 59.23* | 58.47* | 62.66* |
| Rate | (13.35) | (13.38) | (29.81) | (29.81) | (29.81) |
| Children | | | | -0.74*** | -0.82*** |
| | | | | (0.21) | (0.21) |
| <\$35k | | | | | -1.83*** |
| | | | | | (0.22) |
| MMYY | NO | YES | YES | YES | YES |
| FEs | | | | | |
| State FEs | NO | NO | YES | YES | YES _{7/11} |

(4)

(5)

Intercept

Collect

Tax Rate

Collect*Tax

Rate

Children

<\$35k

MMYY

FEs State FFs

| ` ' |
|----------|
| 33.81*** |
| (1 29) |

-4.03

(2.39)

34.16

(18.40)

64.38

(33.44)

NO

NO

(1)

Reduced-Form Results (Basket Totals)

(2)

30.18***

(2.54)

-4.75

(2.43)

37.72*

(18.48)

69.06*

(33.68)

YES

NO

(3)

38.49***

(5.89)

-3.54

(4.79)

113.04

(69.72)

55.85

(75.12)

YES

YFS

(4)

38.47***

(5.90)

-3.54

(4.79)

113.08

(69.73)

55.89

(75.12)

0.04

(0.53)

YES

YFS

(5)

38.95***

(5.90)

-3.80

(4.79)

111.91

(69.72)

59.89

(75.13)

-0.04 (0.53)

-1.75** (0.55)

YES

YES

8/11

Reduced-Form Results (Page Views)

| | (1) | (2) | (3) | (4) | (5) |
|-------------|-----------|-----------|-----------|-----------|-----------|
| Intercept | 101.66*** | 109.65*** | 140.35*** | 135.77*** | 132.50*** |
| | (2.41) | (4.75) | (11.00) | (11.02) | (11.01) |
| Collect | 11.88** | -8.65 | 5.90 | 5.42 | 7.21 |
| | (4.48) | (4.54) | (8.95) | (8.94) | (8.94) |
| Tax Rate | 129.03*** | 58.94 | 170.24 | 177.66 | 185.64 |
| | (34.44) | (34.54) | (130.27) | (130.25) | (130.20) |
| Collect*Tax | -188.61** | 10.79 | -111.37 | -103.06 | -130.32 |
| Rate | (62.61) | (62.95) | (140.36) | (140.34) | (140.30) |
| Children | | | | 8.06*** | 8.59*** |
| | | | | (0.98) | (0.98) |
| <\$35k | | | | | 11.92*** |
| | | | | | (1.04) |
| MMYY | NO | YES | YES | YES | YES |
| FEs | | | | | |
| State FEs | NO | NO | YES | YES | YES |

List of Variations for Potential Use

- 1. Changes in sales tax rates over time
- 2. Changes in tax rates of neighboring counties and states over time
- 3. Variation in sales tax rates across different product categories
- 4. Variation between websites that collect sales taxes or not (e.g. walmart.com versus Amazon.com before 2008)
- 5. Variation in Amazon fulfillment center openings
- 6. Variation in state enforcement of sales tax collection
- 7. The cross of (1) and (6) and the variation in sales tax rates before state enforcement and after state enforcement of sales tax collection
- 8. 5 states (Alaska, Delaware, Montana, New Hampshire, and Oregon) have never had sales tax (Alaska has local sales tax)
- 9. Behavioral changes in browsing throughout each of the above

Model Ideas

- 1. Consumer decision is a choice over search technologies
 - Offline: High search costs, high fixed cost, immediate utility
 - Online: Low search cost, no fixed cost, delayed utility
 - de los Santos, Hortacsu, and Wildenbeest (2012) provide evidence that online search behavior follows a fixed-sample strategy as opposed to sequential search
 - Suggestions for papers that introduce choices over search technologies?
- 2. Consumer decision is a discrete choice over products
 - Follow Hanemann (1984) where online and offline product are treated as different brands of the same good and they are perfect substitutes
 - Estimation requires data on online and offline shopping decisions
 - Potentially focus on a narrow product category (such as books)