

# Erick Mancía

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## Career Highlight:

**I have amassed 15 years of diverse experience in the retail and warehouse industry, spanning various departments such as Logistics, Marketing, Regional Information, IT, and Support Applications across India, Mexico, Central America, and the United States.**

**In detail:**

- Seven years of leadership experience in a Team Leader role specializing in Business Intelligence Reporting and supporting applications across the India offshore model, Mexico, and Central America.
- Four years of expertise as a Regional Pricing Analyst specifically in El Salvador.
- Additionally, I possess four years of hands-on experience in supply chain management at Walmart Cascadas Warehouse in El Salvador, where I successfully managed inventory exceeding 15 million units.

## EDUCATION

[2024-2025] Master's degree in applied statistics for Data Science.  
Nebrija University in Madrid, Spain.

[2012] Bachelor's degree in computer science.  
University of Technology. (UTEC) El Salvador.

[2011] Specialization Implementation of Data Mining.  
University of Technology (UTEC) El Salvador.

[2015] Project Manager Specialization  
University of Salamanca (Spain).

[2016] R Programming: Johns Hopkins University (USA).

## WORK EXPERIENCE

**Kwong Yet Lung Co - Business Intelligence Analyst**  
**November 2022 - Present**  
**Las Vegas, Nevada, United States**

I am a **Functional and Technical Specialist** in Microsoft Dynamics 365 Business Central, providing direct support to the company by analyzing processes, conducting User Acceptance **Testing (UAT)**, and optimizing reporting solutions. My role bridges the gap between functional analysis and technical implementation, leveraging my expertise in **SQL and AL (Application Language) programming** to deliver tailored solutions.

**I actively support new implementations**, collaborating closely with vendors to integrate new functionalities and ensure seamless adoption. **With over three years of experience** working on **warehouse and manufacturing** processes using Business Central, I have a deep understanding of inventory management, production workflows, and supply chain operations. My technical skills allow me to design and implement custom solutions, while my functional knowledge ensures they align with business needs.

Additionally, I specialize in designing, developing, and optimizing reports using tools such as **SQL Reports Ad-hoc, Power BI, Jet Reports, and Dashboards**, providing key insights for business decision-making. I am also proficient in **Insightworks**, the mobile platform used for processes such as **picking, packaging, transferring, receiving, shipping, and license plate (LP) management**.

My role includes ensuring compliance with security best practices, offering end-user training, and providing ongoing support to ensure smooth operations. My goal is to drive the company's success through effective technical solutions and reporting in Business Central, combining my functional and technical expertise to deliver impactful results.

**Aargon Collection Agency – Software development engineer.**  
**Aargon Collection Agency · Full-time**  
**September 2021 - October 2022 · 1 year 1 month**  
**Las Vegas, Nevada, United States**

I performed business analysis, application design, and programming, serving as a Software development engineer for the business. My responsibilities included creating, modifying, updating, and maintaining programs as needed. Additionally, I administered the Credit Card System and created relational table structures to support application design. I also developed and supported automated interfaces between Web Systems ASP.NET, Visual Basic .NET, & C#

**Infosys Mexico Ltd. - Application Support Business Intelligence**  
**Infosys Mexico Ltd. · Mexico City, Mexico**  
**November 2013 - November 2016**

Coordinated method payment and credit card operations utilizing Dot Net technology. Overseen a team of around 5 system engineers offshore in India. My role involved collecting, analyzing, and presenting data to facilitate decision-making processes for credit card payment methods in ecommerce within the organization. Responsibilities encompassed data extraction and transformation, conducting thorough analysis, crafting interactive reports and dashboards, developing Business Intelligence (BI) solutions using tools such as Microsoft Power BI and SQL Server, collaborating with cross-functional teams, and consistently refining data analysis processes to improve decision-making efficiency.

**Walmart Mexico and Central America - Business Intelligence Coordinator**  
**From Jan. 2002 to Nov. 2013**  
**Dec. 2010 – Oct. 2013**

My role involved collecting, analyzing, and presenting data to facilitate decision-making processes for ETL monitoring support applications across all projects related to Marketing, Finance, and Logistics within the organization. Responsibilities included data extraction and transformation, conducting thorough analysis, creating interactive reports and dashboards, developing Business Intelligence (BI) solutions using tools such as Microsoft SSRS and SQL Server, collaborating with cross-functional teams, and continually refining data analysis processes to enhance decision-making efficiency.

**Walmart Mexico and Central America – Pricing Analyst.**  
**From Apr 2006. to Nov. 2010**

Pricing Analyst with expertise in market analysis, competitive pricing strategies, and revenue optimization. Proficient in collecting and analyzing pricing data, conducting market research, and evaluating pricing models to drive profitable business decisions. Skilled in developing pricing strategies aligned with market trends and consumer behavior. Executes processes using PL/SQL in Oracle to streamline data analysis and support pricing initiatives. Experienced in collaborating with cross-functional teams to implement pricing strategies that enhance profitability and market competitiveness. Proficient in utilizing analytical tools and methodologies to assess pricing performance, forecast pricing trends, and identify opportunities for revenue growth.

## **Walmart Mexico and Central America – Supply change management.**

**From Jan 2002. to March. 2006**

Supply Chain Management Professional with a comprehensive background in overseeing and optimizing warehouse operations. Possessing four years of practical experience in supply chain management at Walmart Cascadas Warehouse in El Salvador, I successfully managed inventory exceeding 15 million units. Additionally, coordinated a team of 20 individuals overseeing various inventory processes such as cycle counting, managing negative stock, purchases, sales, shipping, and packing. Proficient in utilizing SQL Server to update and maintain inventory information, executing tasks such as updating, altering tables, and performing maintenance tasks to ensure accurate inventory records and efficient operations. Skilled in leveraging technology to streamline inventory processes and contribute to the seamless functioning of supply chain operations.

## **TECHNICAL SKILLS**

Primary Profile:	Software Engineer for Business Intelligence and Reporting.
Secondary Profile:	Business Analysis, Data Analyst, Applications Support.
Programming:	C# (3 years), VB.net (3 years), SQL (7 years), R prog - Python
Databases:	SQL Server 2008 R2, Oracle, Teradata 14.1, MySQL,

Languages and Technologies: JavaScript, XML, Oracle, Microsoft SQL, Server, C#, .NET, HTML5, Visual Basic.Net, MySQL & ASP.NET.

Data Analysis Libraries: NumPy, Pandas, Matplotlib.

Processes and Skills: Process improvement, Data analysis skills, ETL, SQL, Business intelligence, Data mining, Data warehouse, Business analysis, Project management, Test Cases & APIs.

Supply Chain Management and Logistics: Supply chain, Supply chain management Logistics & Inventory control.

Application Development and Business Tools: Business requirements, Marketing, Application development, Pricing, Power BI.

## **REFERENCES**

Nelson Mendez Campos	No:(506) 258-28451	<a href="mailto:Nelson.Mendez@walmart.com">Nelson.Mendez@walmart.com</a>
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