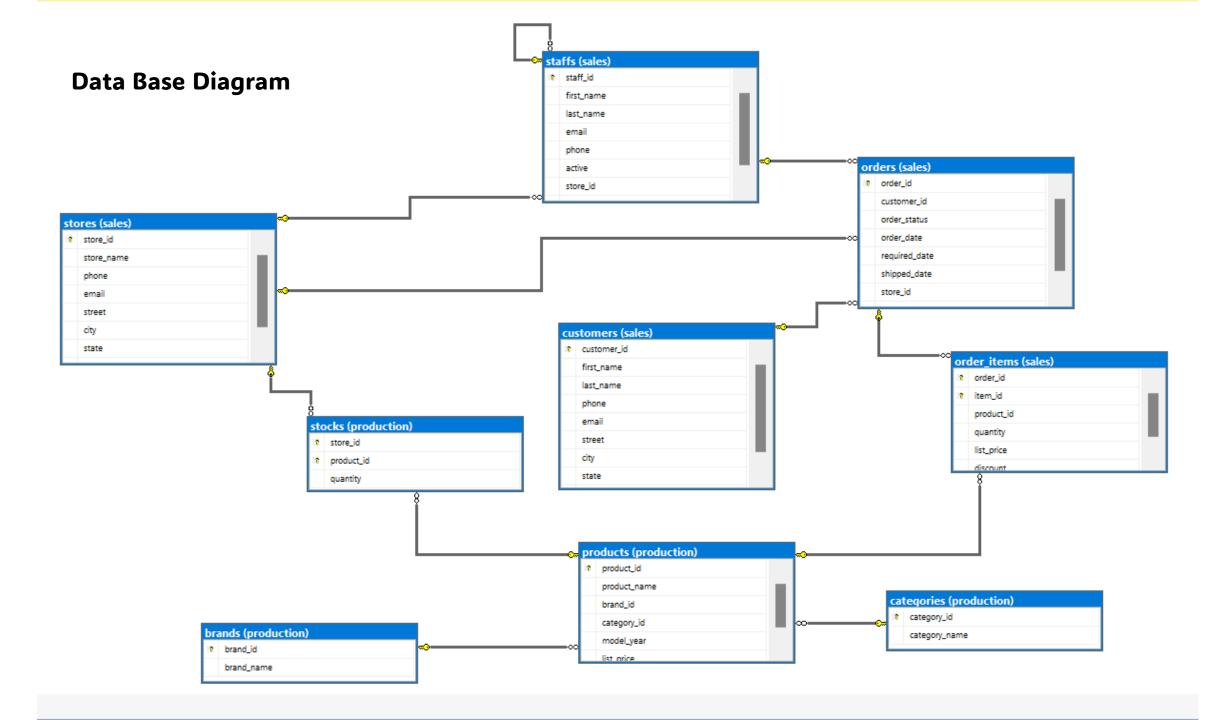
# Bike Store Analysis Project Analysis with SQL



# **Explore** data

```
---Explore Data---
= select * from production.products;
 select * from production.stocks;
 select * from production.brands;
 select * from production.categories;
 select * from sales.customers;
 select * from sales.orders;
 select * from sales.staffs;
 select * from sales.stores;
 select * from sales.order items;
```

# **Business Questions**

# 1. Product and Category Performance

```
--1-What are the top-selling categories and brands?

select top 10 category_name ,brand_name,sum(oi.quantity) as'total sold'
from sales.order_items oi
join production.products p on oi .product_id=p.product_id
join production.categories c on c.category_id=p.category_id
join production.brands b on b.brand_id=p.brand_id
group by category_name,brand_name
order by 'total sold' desc;
```

⊞ Re	sults 🗐 Message	S	
	category_name	brand_name	total sold
1	Cruisers Bicycles	Electra	1329
2	Mountain Bikes	Trek	752
3	Children Bicycles	Electra	747
4	Mountain Bikes	Surly	526
5	Comfort Bicycles	Electra	524
6	Road Bikes	Trek	482
7	Cruisers Bicycles	Pure Cycles	376
8	Cruisers Bicycles	Sun Bicycles	358
9	Cyclocross Bicy	Surly	305
10	Comfort Bicycles	Sun Bicycles	289

```
--2- Which products have the highest sales volumes across all stores?

select top 10 p.product_name ,sum(oi.quantity) as 'total sold'

from sales.order_items oi

join production.products p on oi.product_id=p.product_id

group by p.product_name

order by 'total sold' desc;
```

	product_name	total sold
1	Electra Cruiser 1 (24-Inch) - 2016	296
2	Electra Townie Original 7D EQ - 2016	290
3	Electra Townie Original 21D - 2016	289
4	Electra Girl's Hawaii 1 (16-inch) - 2015/2016	269
5	Surly Ice Cream Truck Frameset - 2016	167
6	Electra Girl's Hawaii 1 (20-inch) - 2015/2016	154
7	Trek Slash 8 27.5 - 2016	154
8	Surly Straggler 650b - 2016	151
9	Electra Townie Original 7D - 2015/2016	148
10	Surly Straggler - 2016	147

```
--3-What is the average price of products sold in each category?

select c.category_name ,avg(p.list_price) as 'average_price'

from production.categories c

join production.products p on c.category_id=p.category_id

group by category_name

order by avg(p.list_price) desc;
```

■ Re	esults Messages	
	category_name	average_price
1	Electric Bikes	3281.656666
2	Road Bikes	3175.357333
3	Cyclocross Bicycles	2542.793000
4	Mountain Bikes	1649.757333
5	Cruisers Bicycles	730.412307
6	Comfort Bicycles	682.123333
7	Children Bicycles	287.786610
<b>O</b> Qu	iery executed succes	sfully.

```
--4--which category rejected more orders?

select top 1 c.category_name ,count(distinct oi.order_id) as rejected_order_count from production.categories c join production.products p on c.category_id=p.category_id join sales.order_items oi on oi.product_id =p.product_id join sales.orders o on o.order_id =oi.order_id where o.order_status = 3 group by c.category_name order by rejected_order_count desc;
```

⊞ R	esults	■ Messages	6
	cate	gory_name	rejected_order_count
1	<u> </u>	sers Bicycles	31
	***************************************		·

# 2. Customer Insights

```
--1-Which customers have made the most purchases (top 10)?

select top 10 concat(c.first_name,'',c.last_name)as 'Customer Name',

count( o.order_id) as 'Total Orders' from sales.customers c

join sales.orders o on c.customer_id = o.customer_id

group by c.first_name,c.last_name

order by 'Total Orders' desc;

Customer Name | Total Orders | 1 | Elinore Aguilar | 3 |

2 | Jamaal Albert | 3 | 3 |

Customer Name | Total Orders | 3 |

2 | Jamaal Albert | 3 | 3 |

Customer Name | Total Orders | 3 |
```

```
--2-How many unique cities and states are represented by customers?
|select count(distinct city) number_of_cities ,
|count(distinct state) as number_of_state
| from sales.customers
```

	number_of_cities	number_of_state
1	195	3

	Customer Name	Total Orders
1	ElinoreAguilar	3
2	JamaalAlbert	3
3	GenovevaBaldwin	3
4	LyndseyBean	3
5	LorrieBecker	3
6	MonikaBerg	3
7	CleotildeBooth	3
8	LinnieBranch	3
9	KeriBridges	3
10	DelorisBurke	3

```
--3-What is the geographical distribution of customers?

select top 15 city, state, count(customer_id) as 'total customers'
from sales.customers
group by city, state
order by 'total customers' desc;
```

```
--4-which state is doing better in terms of sales?

select top 1 s.state ,sum(oi.list_price * oi.quantity *(1-oi.discount)) as total_sales

from sales.stores s

join sales.orders o on s.store_id=o.store_id

join sales.order_items oi on oi.order_id=o.order_id

group by s.state

order by total_sales desc;
```

state

NY

total\_sales

5215751.2775

■ R	esults	Message	es	
	city		state	total customers
1	Moun	t Vernon	NY	20
2	Ballst	on Spa	NY	17
3	Scars	dale	NY	17
4	Cana	ndaigua	NY	14
5	Floral	Park	NY	13
6	Ossin	ing	NY	13
7	Long	<i>i</i> iew	TX	13
8	Canyo	on Country	CA	12
9	Astor	ia	NY	12
10	Howa	rd Beach	NY	12
11	Merrio	ck	NY	12
12	Richn	nond Hill	NY	12
13	Ronk	onkoma	NY	12
14	Smith	town	NY	12
15	Sunn	yside	NY	12

```
--5-What are the most common customer order statuses?

select order_status,count(order_id) as'Total Orders'
from sales.orders
group by order_status
order by order_status;
```

	order status	Total Orders
1	1	62
2	2	63
3	3	45
4	4	1445

#### the order statuses:

- •(1=Pending): The order has been placed but is not yet processed.
- •(2=Processing): The order is currently being handled, such as preparing or shipping items.
- •(3=Rejected): The order has been rejected, possibly due to issues like payment failure or out-of-stock items.
- •(4=Completed): The order has been successfully fulfilled and completed.

#### 3. Sales and Revenue Trends

```
--2-What is the total revenue generated by each store?
-- revenue =list price*quantity*(1-discount)
select s.store_name,sum(oi.list_price*oi.quantity*(1-oi.discount)) as total_revenue
from sales orders o
join sales.order items oi on o.order id=oi.order id
join sales.stores s on o.store_id=s.store_id
group by s.store name
                                                store name
                                                             total revenue
order by total revenue desc;
                                                Baldwin Bikes
                                                              5215751.2775
                                                Santa Cruz Bikes
                                                              1605823.0365
                                                Rowlett Bikes
                                                              867542.2436
```

	order_year	order_month	total_sale
11	2016	11	181
12	2016	12	229
13	2017	1	229
14	2017	2	263
15	2017	3	296
16	2017	4	248
17	2017	5	241
18	2017	6	296
19	2017	7	249
20	2017	8	287
21	2017	9	237
22	2017	10	296
23	2017	11	241
24	2017	12	216
25	2018	1	241
26	2018	2	160
27	2018	3	290
28	2018	4	580
29	2018	6	1
30	2018	7	11
31	2018	8	9
32	2018	9	4
33	2018	10	8
34	2018	11	8
35	2018	12	4

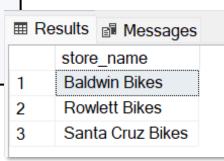
```
--3-What is the total discount given across all orders?
select sum(discount) as total_discount_given
from sales.order_items
```

```
■ Results Messages

total_discount_given

1 497.57
```

--6- stores are available in the database
select distinct store\_name from sales.stores;



# **4-Staff Performance and Store Management**

```
--1-Which staff member has processed the most orders?
select s.first_name + '' + s.last_name as full_name,
                                                                 ■ Results  Messages
        count(o.order_id) as total_orders
                                                                                total orders
                                                                     full name
                                                                     MarceleneBoyer
                                                                                553
from sales staffs s
                                                                                540
                                                                     VenitaDaniel
join sales.orders o on s.staff_id = o.staff_id
                                                                     GennaSerrano
                                                                                184
                                                                     MireyaCopeland
                                                                                164
group by s.first_name, s.last_name
                                                                     KaliVargas
                                                                                88
order by total_orders DESC;
                                                                     LaylaTerrell
                                                                                86
```

2-What is the performance comparison between	sto	re	s?	
<pre>select store_name ,count(o.order_id) as total_o</pre>	orde	rs		
from sales.stores s join sales.orders o on s.s <sup>-</sup>	tore	_i	d=o.stc	re_id
group by store_name	_ 5			
order by total_orders desc;				total orders
			win Bikes	1093
	2	Sant	a Cruz Bikes	348
	3	Row	lett Bikes	174

```
--3-Which store has the largest inventory stock for each product?

|select top 3 s.store_name,p.product_name,sk.quantity
| from sales.stores s
| join production.stocks sk on s.store_id=sk.store_id
| join production.products p on sk.product_id=p.product_id
| where sk.quantity =(
| -- correlated nested query to find the max quantity for each product
| SELECT MAX(quantity) FROM production.stocks | WHERE product_id = p.product_id)
| ORDER BY sk.quantity DESC;
```

	store_name	product_name	quantity
1	Rowlett Bikes	Electra Townie Commute 27D - 2018	30
2	Santa Cruz Bikes	Electra Sweet Ride 3i (20-inch) - Girls' - 2018	30
3	Baldwin Bikes	Electra Relic 3i - 2018	30

```
--4-What percentage of staff members are currently active?
|select (sum(case when active =1 then 1 else 0 end)*100 / count(staff_id)) as active_staff_percentage from sales.staffs;
```

active staff percentage

100

## **5.Order Insights**

```
--2-What is the percentage of orders that were shipped on time?

| select (sum(case when o.shipped_date <= o.required_date then 1 else 0 end)* 100.00 / count(o.order_id))
| as required_date from sales.orders o; | | Results | Messages | | required_date |
| 1 | 61.1145510835913 |
```

```
--3-Which products are most frequently discounted, and how does that affect sales?

select product_name ,count(oi.order_id) as total_sales,avg(oi.discount) as avg_aiscount from sales.order_items oi join production.products p on oi.product_id=p.product_id

where oi.discount>0

group by p.product_name

order by total sales desc;
```

#### **Conclusion**

offering moderate discounts in the range of 9% to 11% proves to be the most effective strategy for maximizing sales. This balanced approach not only encourages customers to make purchases but also helps maintain healthier profit margins compared to both higher and lower discount levels.

	product_name	total_sales	avg_aiscount
	Electra Cruiser 1 (24-Inch) - 2016	193	0.098860
2	Electra Townie Original 21D - 2	193	0.098808
3	Electra Townie Original 7D EQ	185	0.104918
4	Electra Girl's Hawaii 1 (16-inch)	180	0.110500
5	Surly Ice Cream Truck Framese	110	0.103000
3	Trek Conduit+ - 2016	101	0.104158
7	Trek Slash 8 27.5 - 2016	101	0.099207
3	Electra Girl's Hawaii 1 (20-inch)	100	0.110500
9	Electra Townie Original 7D - 20	98	0.101428
10	Surly Straggler - 2016	97	0.107525
11	Trek Fuel EX 8 29 - 2016	97	0.112577
12	Surly Straggler 650b - 2016	97	0.111030
13	Pure Cycles Vine 8-Speed - 2016	91	0.096043
14	Heller Shagamaw Frame - 2016	91	0.112307
15	Electra Moto 1 - 2016	91	0.101538
16	Pure Cycles Western 3-Speed	89	0.101123
17	Surly Wednesday Frameset - 2	86	0.105581
18	Trek Remedy 29 Carbon Frame	85	0.098470
19	Electra Townie Original 7D EQ	84	0.113571
20	Pure Cycles William 3-Speed - 2	78	0.106794
21	Ritchey Timberwolf Frameset	77	0.107792
22	Electra Girl's Hawaii 1 16" - 2017	49	0.097959
23	Sun Bicycles Cruz 3 - 2017	46	0.098260
24	Electra Townie Original 7D - 2017	45	0.101111
25	Sun Bicycles Lil Bolt Type-R - 2	35	0.103142
	C Diameter Om. 7 2017	24	0.000047

#### 6.Inventory and Stock Management

when you write Having count(s.store\_id)>1
"Only show me the products that are out of stock in more than one store".

```
--2-Which stores have the highest stock levels for the most in-demand products?

select s.store_name,p.product_name,sk.quantity

from production.products p

join production.stocks sk on p.product_id=sk.product_id

join sales.stores s on sk.store_id=s.store_id

where sk.quantity =

(select max(quantity) from production.stocks where product_id=p.product_id)

order by sk.quantity desc;
```

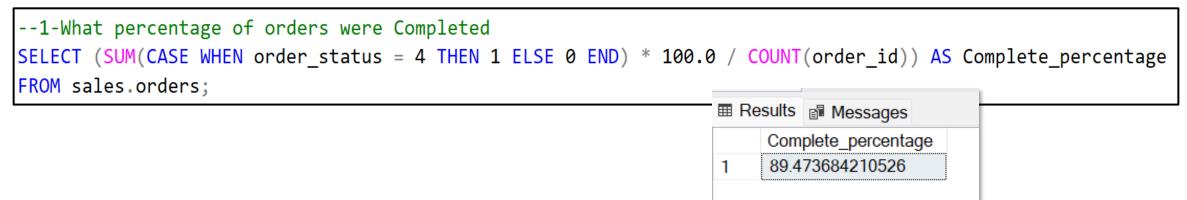
	store_name	product_name	quantity
1	Rowlett Bikes	Surly Straggler 650b - 2016	30
2	Rowlett Bikes	Electra Townie Original 21D - 2016	30
3	Santa Cruz Bikes	Surly Ice Cream Truck Frameset - 2017	30
4	Rowlett Bikes	Haro Flightline One ST - 2017	30
5	Santa Cruz Bikes	Trek Powerfly 8 FS Plus - 2017	30
6	Santa Cruz Bikes	Electra Townie Original 7D - 2017	30
7	Baldwin Bikes	Electra Townie Original 7D - 2017	30
8	Santa Cruz Bikes	Sun Bicycles Cruz 3 - 2017	30
9	Baldwin Bikes	Sun Bicycles Atlas X-Type - 2017	30
10	Santa Cruz Bikes	Sun Bicycles Cruz 3 - 2017	30
11	Santa Cruz Bikes	Sun Bicycles Cruz 7 - Women's - 2017	30
12	Rowlett Bikes	Trek Marlin 7 - 2017/2018	30
13	Baldwin Bikes	Trek X-Caliber Frameset - 2018	30
14	Baldwin Bikes	Trek Emonda ALR 6 - 2018	30
15	Baldwin Bikes	Surly Pack Rat - 2018	30
16	Rowlett Bikes	Trek CrossRip+ - 2018	30
17	Santa Cruz Bikes	Trek XM700+ Lowstep - 2018	30
18	Santa Cruz Bikes	Trek Lift+ - 2018	30
19	Rowlett Bikes	Trek Powerfly 5 FS - 2018	30
20	Rowlett Bikes	Electra Tiger Shark 3i - 2018	30
21	Santa Cruz Bikes	Electra Moto 3i - 2018	30
22	Baldwin Bikes	Electra Cruiser 1 Tall - 2016/2018	30
23	Baldwin Bikes	Electra Relic 3i - 2018	30
24	Santa Cruz Bikes	Electra Sweet Ride 3i (20-inch) - Girls	30
25	Rowlett Bikes	Electra Townie Commute 27D - 2018	30
^^	Daniella Dileas	Clashia Taumia Oriainal 01D 0010	20

	store_name	product_name	quantity
307	Baldwin Bikes	Surly Wednesday - 2017	10
308	Rowlett Bikes	Surly Wednesday - 2017	10
309	Santa Cruz Bikes	Electra Townie Original 21D Ladies'	10
310	Santa Cruz Bikes	Electra Townie Commute 8D Ladies'	10
311	Baldwin Bikes	Electra Townie Original 3i EQ Ladies'	10
312	Rowlett Bikes	Electra Townie Commute Go! - 2018	10
313	Rowlett Bikes	Trek Domane ALR 4 Disc - 2018	9
314	Rowlett Bikes	Trek Domane SLR 6 - 2018	9
315	Santa Cruz Bikes	Sun Bicycles Biscayne Tandem 7 - 20	9
316	Santa Cruz Bikes	Trek Precaliber 24 (21-Speed) - Girls	8
317	Rowlett Bikes	Trek Precaliber 24 (21-Speed) - Girls	8
318	Santa Cruz Bikes	Trek Domane SL 6 - 2017	8
319	Rowlett Bikes	Trek Boone Race Shop Limited - 2017	8
320	Baldwin Bikes	Trek Silque SLR 8 Women's - 2017	8
321	Rowlett Bikes	Electra Amsterdam Original 3i Ladies'	7
322	Santa Cruz Bikes	Sun Bicycles Streamway 7 - 2017	7
323	Baldwin Bikes	Trek Powerfly 7 FS - 2018	7
324	Santa Cruz Bikes	Electra Koa 3i Ladies' - 2018	7
325	Baldwin Bikes	Electra Cruiser 1 Ladies' - 2018	6
326	Rowlett Bikes	Trek Domane AL 3 Women's - 2018	6
327	Baldwin Bikes	Electra Amsterdam Original 3i - 2015/	6
328	Rowlett Bikes	Electra Townie Original 1 - 2018	6
329	Baldwin Bikes	Electra Townie Original 1 - 2018	6
330	Baldwin Bikes	Electra Superbolt 1 20" - 2018	5
331	Rowlett Bikes	Trek Domane SLR Frameset - 2018	3

Query executed successfully.

#### 7. Order Fulfillment and Customer Satisfaction

```
--1-What is the average time taken to fulfill and ship an order?
select avg(datediff(day,order_date,shipped_date))as average_fulfillment_time
from sales orders
                                                            where shipped date is not null;
                                                                average fulfillment time
--2-How many orders have been rejected or are pending?
select order_status ,count(order_id) as total_orders
from sales orders
                                                        where order status in (3,1)-- 3 = Rejected, 1 = Pending
                                                            order status total orders
group by order status
                                                                      62
                                                                      45
```



#### 8. Product Details and Performance

--1-What are the top 5 most expensive products? select top 5 product\_name,list\_price from production.products product name list price Trek Domane SLR 9 Disc - 2018 11999.99 order by list price desc; Trek Domane SLR 8 Disc - 2018 7499.99 Trek Silque SLR 8 Women's - 2017 6499.99 Trek Domane SL Frameset - 2018 6499.99 Trek Domane St. Frameset Women's - 2018 6499.99

⊞ Re	sults 🖟 Messages	
	product name	total stock
1	Trek Domane SLR Frameset - 2018	5
2	Electra Superbolt 1 20" - 2018	9
3	Electra Cruiser 1 Ladies' - 2018	10
4	Electra Amsterdam Original 3i - 2015/2017	11
5	Sun Bicycles Streamway 7 - 2017	11
6	Electra Amsterdam Original 3i Ladies' - 2017	12
7	Electra Koa 3i Ladies' - 2018	12
8	Electra Townie Original 1 - 2018	12
9	Trek Silque SLR 8 Women's - 2017	12
10	Trek Remedy 29 Carbon Frameset - 2016	13

## 9. Customer Demographics and Preferences

```
--1- How Many total customers does BikeStore have?

SELECT count(distinct customer_id ) as total_customers

FROM sales.customers;
```

```
■ Results Messages

total_customers

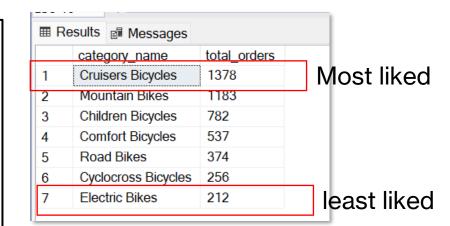
1 1445
```

```
--2-who already buy succeded orders?
|SELECT count(distinct s.customer_id ) as total_customers
|FROM sales.customers s join sales.orders o
| on s.customer_id=o.customer_id
| where order_status != 3;
```

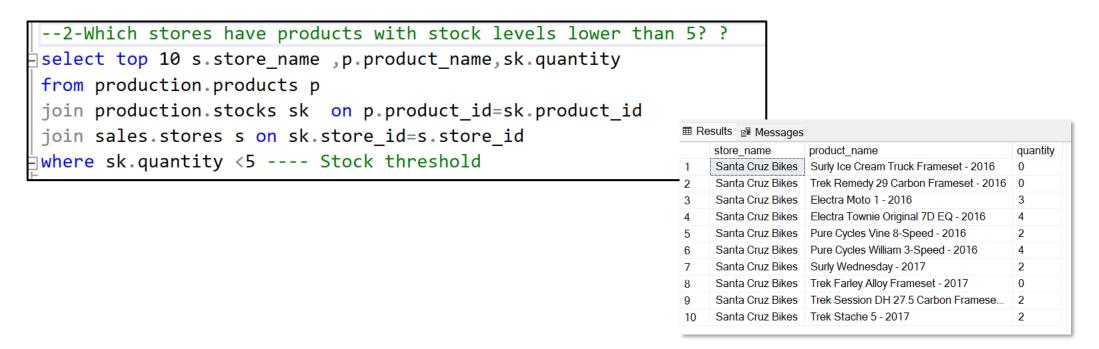


```
--3-What are the most popular product categories among customers?

|select c.category_name ,count(o.order_id) as total_orders
| from sales.orders o
| join sales.order_items oi on o.order_id=oi.order_id
| join production.products p on oi.product_id =p.product_id
| join production.categories c on p.category_id=c.category_id
| group by category_name
| order by count(o.order_id) desc;
```



## 10.Inventory Management



#### 11. Customer Order Patterns

	_ 1	EmmittSanchez	19
2-What is the total quantity of products ordered by each customer?	2	TamekaFisher	19
<pre>select top 10 concat(c.first_name , '',c.last_name)as full_name ,</pre>	3	PameliaNewman	18
<pre>sum(oi.quantity)as total quantity ordered</pre>	4	DebraBurks	17
	5	ElinoreAguilar	17
from sales.customers c	6	MozelleCarter	17
join sales.orders o on c.customer_id=o.customer_id	7	BridgetteGuerra	16
join sales.order_items oi on o.order_id =oi.order_id	8	CoreneWall	16
group by concat(c.first_name , '',c.last_name)	9	DamienDorsey	16
order by total_quantity_ordered desc;	10	LyndseyBean	16

full name

total\_quantity\_ordered

```
--3-what did the customer with id 250 buy and when ? what is the status of this order?

SELECT first_name +''+last_name as full_name ,p.product_name,oi.quantity,o.order_date,o.order_status from sales.customers s
join sales.orders o on s.customer_id =o.customer_id
join sales.order_items oi ON o.order_id = oi.order_id
join production.products p ON oi.product_id = p.product_id

WHERE o.customer_id = 250;
```

⊞ Re	esults Mess	ages			
	full_name	product_name	quantity	order_date	order_status
1	IvonneYang	Surly Steamroller - 2017	2	2017-01-28	4
2	IvonneYang	Haro Flightline One ST - 2017	2	2017-01-28	4

```
--4-What is the distinct product name, quantity sold, list price, category, model year, and brand name
--for the product with product_id = 40?
select distinct p.product_name, oi.quantity, p.list_price, c.category_name, p.model_year, b.brand_name
from production.products p
join sales.order_items oi on p.product_id = oi.product_id
join production.categories c on p.category_id = c.category_id
join production.brands b on p.brand_id = b.brand_id
where p.product_id = 40;
```

product_na	me	quantity	liet price			
1 Trok Eugl E		9	list_price	category_name	model_year	brand_name
l liek ruei c	X 9.8 29 - 2017	1	4999.99	Mountain Bikes	2017	Trek
2 Trek Fuel E	X 9.8 29 - 2017	2	4999.99	Mountain Bikes	2017	Trek