

PARTICIPANT HANDBOOK

Your NDIS Service Provider

Prepared for: **jASON A Singh**

Date: 05/10/2025

Welcome jASON!

We are delighted to welcome you to Your NDIS Service Provider. This handbook contains important information about our services, your rights, and how we work together to achieve your goals.

ABOUT YOUR SERVICES

Your Support Category: CAPITAL_SUPPORT

Plan Type: AGENCY_MANAGED

Plan Period: 13/10/2025 to 02/11/2025

Your Goals:

QWE

YOUR RIGHTS AND RESPONSIBILITIES

Your Rights:

- To be treated with dignity and respect
- To have your privacy and confidentiality protected

- To make choices about your support
- To access information about your services
- To make complaints and provide feedback
- To have your cultural needs respected

Your Responsibilities:

- Treat staff and other participants with respect
- Follow health and safety guidelines
- Communicate any changes in your needs or circumstances
- Participate actively in your support planning

COMPLAINTS AND FEEDBACK

We value your feedback and take complaints seriously. You can:

- Speak directly to your support worker or manager
- Call our feedback line: 1300 XXX XXX
- Email us: info@yourprovider.com.au
- Contact the NDIS Quality and Safeguards Commission: 1800 035 544

All complaints are handled confidentially and without fear of retaliation.

EMERGENCY PROCEDURES

In case of emergency:

- **Life-threatening emergency:** Call 000
- **After hours support:** 1300 XXX XXX
- **Your emergency contact:** Emanuel Singh - 0478785167

CULTURAL CONSIDERATIONS

We respect and support your cultural needs:

QWE

ACCESSIBILITY SUPPORT

We provide the following accessibility support for you:

QWE

CONTACT INFORMATION

Your NDIS Service Provider

Address: 123 Service Street, City, State, Postcode

Phone: 1300 XXX XXX

Email: info@yourprovider.com.au

Website: www.yourprovider.com.au

Business Hours: Monday to Friday, 9:00 AM - 5:00 PM

After Hours: Emergency support available 24/7

This handbook was prepared specifically for jASON A Singh on 05/10/2025. Please keep this document for your records and refer to it whenever you have questions about your services.