Dimension	Functionality
Factor	Functional

Requirement	Metric Evaluation	Wfk - Fullfilment (%)		
		0	50	100
FF01 - Register as Customer	An unregistered user canregister as a customer	No access to functionality	-	Full access to the functionality
FF02 - Apply as a Service Provider	An unregistered user can apply as a service provider	No access to functionality	-	Full access to the functionality
FF03 - Apply as a Courier	An unregistered user can apply as a courier	No access to functionality	-	Full access to the functionality
FF04 - Log In	An unregisterd user can log in	No access to functionality	-	All of the actors can acess
FF05 - Recover Password	An unregistered user can recover a lost password	No access to functionality	-	Full access to the functionality
FF06 - Place an order for a service	A customer can place an order for a wanted service	No access to functionality	-	Full access to the functionality
FF07 - Consult all available service providers	A customer or an unregistered user can consult all available service providers	No access to functionality	-	Full access to the functionality
FF08 - Consult order history	A customer can consult his order history on the platform.	No access to functionality	-	Full access to the functionality
FF09 - Evaluate Experience	A customer can evaluate his experience on the platform	No access to functionality	-	Full access to the functionality
FF10 - Manage available services	A service provider can manage its available services	No access to functionality	-	Access to the functionality
FF11 - Manage orders	A service provider or courier can manage the orders that are assigned to them	No access to functionality	Only part of the actors can use this	All of the actors can acess this functionality
FF12 - Change Area of Actuation	A service provider or courier can change its area of actuation	No access to functionality	Only part of the actors can use this	All of the actors can acess this functionality
FF13 - Change service profile	A courier can change its service profile (scooter, car,	No access to functionality	-	Access to the functionality
FF14 - Assign orders for pickup	A courier can assign himself to a given order for pickup/delivery	No access to functionality	-	Access to the functionality
FF15 - Manage Service Providers	An admin can manage (create, update, delete) service providers	No access to functionality	-	Access to the functionality
FF16 - Manage Couriers	An admin can manage (create, update, delete) couriers	No access to functionality	-	Access to the functionality