



# POLITECNICO

## MILANO 1863

### ITD

Implementation and Test Deliverable

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# 1 INTRODUCTION

## 1.1 Purpose

The purpose of the project CLup (CustomerLine-up) is to develop a digital system of lining up that saves people from having to stand outside of stores for hours, avoids crowds inside the store, and, more in general, allows to regulate the influx of people in the stores.

The idea is to create a digital version of the traditional mechanism of lining up that is easy to use by everyone. In this way, the system would help to deal with the strict rules imposed by the government due to the global pandemic.

The system should give customers the possibility to line up from their home and approach to store only when their number is close to being called. This mechanism should avoid the situation in which the customers wait for their shift in the proximity of the store that is not an acceptable scenario in a lockdown situation.

## 1.2 Scope

The software should represent a digital alternative to the situation in which people retrieve a physical number that gives their position in the queue when they want to enter a store.

CLup should provide three main features:

- **Lining up:** allows customers to line up from their homes and avoids crowds outside the stores. It should include a notification system that alerts people when their number is close to being called. These alerts should consider the time customers need to get to the shop from the place they currently are and should be based on precise estimation of the waiting time. Moreover, CLup must provide effective fallback options for people who do not have access to the required technology.
- **Booking:** allows customers to book a visit to the supermarket. Since the time that it takes to visit a supermarket is not uniform, the system should give to user the possibility to specify an estimation of the duration of the visit. Alternatively, it might infer this information analysing the previous visits, if any.
- **Suggestion:** suggests different time slots for visiting the store (also on different days) to deal better with the restriction in the number of people inside the store. Alternatively, the system should propose other available supermarkets to the customers and alerts them in case a new time slot becomes available (e.g. after the deleting of a booking by another customer).

The customer that wants to use the service must be registered. Thanks to this, the system would be able to track the lining up, the booking, and the duration of the previous visits and use this information to manage better the influx of people and estimates with acceptable accuracy the waiting time.

## 1.3 Definitions, Acronyms, Abbreviations

### 1.3.1 Definitions

<b>Time slot</b>	Period or day that can be chosen for a booking by the customers.
<b>Reservation</b>	A word that might indicate either a booking or a lining up in a specific store.
<b>Active reservation</b>	Lining up or booking that is not yet expired. It means that the reservation has been taken but customers still have to wait for their shift.
<b>Store manager</b>	Manager, cashier, or generic employee of a store.
<b>Available shop</b>	A shop that is registered into the system.
<b>MIT License</b>	Permissive free software license that puts very little restrictions on the reuse of the code. It born at the MIT in the 1980s.

### 1.3.2 Acronyms

<b>CLup</b>	Customer Line-up
<b>MVC</b>	Model View Controller
<b>RASD</b>	Requirements Analysis and Specification Document
<b>SSL</b>	Secure Sockets Layer
<b>TLS</b>	Transport Layer Security

### 1.3.3 Abbreviations

<b>R.n</b>	Requirement n-th
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### 1.3.4 Revision history

<b>DATE</b>	<b>DESCRIPTION</b>
<b>23/01/2021</b>	Creation of the document.
<b>24/01/2021</b>	Structure of the second chapter and introduction.
<b>28/01/2021</b>	Adopted development framework.
<b>29/01/2021</b>	First test cases.
<b>30/01/2021</b>	Installation guide.

02/02/2021	Minor changes and improvements.
03/02/2021	Time slots solution explanation.
04/02/2021	Performance tests and new integration tests.
05/02/2021	Implemented requirement checking.
06/02/2021	Source Code Structure.

### 1.3.5 Reference Documents

- *Requirement Engineering and Design Project: goal, schedule, and rules*
- *I&T assignment goal, schedule, and rules*
- Slides of the course *Software Engineering 2*

### 1.3.6 Document Structure

The scope of this document is to describe the developing and testing phases of the CLup project. Here are present some integrations on what already described in the previous documents, namely RASD and DD. The document is composed of the eight following chapters:

- **Chapter 1:** provides an introduction to the purposes and the whole scenario of the software, as already specified in the previous documents. First, it includes the general description of the system, then there is a sufficiently detailed specification of the main features that the system should provide. Lastly, it includes the list of abbreviations, acronyms, and definitions used in the document, the revision history, and the reference documents.
- **Chapter 2:** includes the traceability of the requirements with the details about which ones are covered by functionalities already implemented at the current state of the software system development.
- **Chapter 3:** specifies the framework, programming languages, and other details about the development phase. It is an integration on the descriptions already given in the DD;
- **Chapter 4:** includes an overview of the structure of the source code and its organization in folders.
- **Chapter 5:** includes the main test cases and the approach to the test phase. It expands the section already presents in the DD.
- **Chapter 6:** describes the phases to install the application and the needed prerequisite.
- **Chapter 7:** shows the amount of time that each member has spent to produce the document.
- **Chapter 8:** specifies the reference documents and online resources used during the production of this document.

## 2 Implemented Requirement

### 2.1 Overview

The focus during the implementation phase was on the main functionalities of the software.

The system, also during an early release stage, should guarantee customers to line up and book at the store. These two macro-functionalities are essential for the whole system and they are the bases for any more advanced features.

Other implemented functions are strictly linked to the previous ones and are chosen according to a priority criterion. The priority is given to the basic functionalities, while the accessory features are left for future developments.

Hence, a quick overview of the implemented features is provided below. At the current state of development, the system should:

- give to customers the possibility to line up and book at the store. For this purpose, the system should allow the customer to see the list of the stores registered in the system and, for each of them, check the available time slots for the booking. Obviously, the customer should be also able to see the list of the active reservations, delete them if needed and see the full history of the past reservations. The software should check the limits on the number of concurrent active reservations for each customer and shop;
- generate a suitable QR code that can be used to enter and exit the store. The QR code is generated starting from the reservation ID which is an unique code associated to each reservation (either booking and lining up);
- show to customers an estimation of the waiting time based on the other reservations already present in the system. The customer should be also able to insert the estimated visit time to improve the general waiting time estimation precision. More advanced functions like the automatic inferring of the expected duration of a visit based on the previous visits of the customer are left for future developments and not implemented.

### 2.2 Traceability

R.#	Description	Implemented
R.1	The system generates a single QR code to enter and exit the store for each booking or lining up.	Yes
R.2	The system allows to get a reservation for the supermarket.	Yes
R.3	The system provides customers a precise estimation of the waiting time.	Yes
R.4	The system allows customers only one booking at a time for each shop.	Yes

<b>R.5</b>	The system alerts the customers before their shift according to the geolocation information.	No
<b>R.6</b>	The system allows people (who do not have access to the required technology) to digitally line up directly when they are at the store.	No
<b>R.7</b>	The system suggests alternative time slots for visiting the store when the desired one is not available.	No
<b>R.8</b>	The system suggests alternative stores when the desired one is not available.	No
<b>R.9</b>	The system allows customers to insert the approximate expected duration of the visit.	Yes
<b>R.10</b>	The system infers customers' expected duration of the visit based on an analysis of the previous visits.	No
<b>R.11</b>	The system allows store managers to get a lining up only for their own store.	No
<b>R.12</b>	The system provides periodic notifications of available time slots in a day/time range.	No
<b>R.13</b>	The system shows the list of shops.	Yes
<b>R.14</b>	The system shows the available time slots for each grocery.	Yes
<b>R.15</b>	The system provides a QR code printing service.	No
<b>R.16</b>	The system requires a sign up/login.	Yes
<b>R.17</b>	The system shows active reservations.	Yes
<b>R.18</b>	The system shows the history of reservation of each customer.	Yes
<b>R.19</b>	The system allows users to delete a reservation.	Yes
<b>R.20</b>	The system allows customers only one lining up at a time for each shop.	Yes
<b>R.21</b>	The system uses information about the customer that exit the store to infer better the waiting time.	No
<b>R.22</b>	The system allows the store manager to scan the QR codes.	No

## 3 DEVELOPMENT DETAILS

### 3.1 Adopted Development Frameworks

As anticipated in the DD, the software system has been implemented using the **Laravel framework**.

It is a web application framework that is free and open-source (MIT License). Moreover, Laravel follows the **Model View Controller (MVC) pattern**.

Using the Laravel framework leads to several advantages, including:

- tools for dependency injection, queues, and real-time events;
- high scalability, especially horizontal scalability;
- huge support from the community.

Furthermore, the modularity provided by Laravel makes it easier and more efficient to expand the functionalities of the system.

Laravel encourages reusing of code through a great number of third-party libraries that allow saving time in the development of common features encouraging the reuse of well-tested solutions.

**PHP**, which is a general-purpose scripting language, has been used because Laravel is a PHP framework.

The mobile application has been developed in Java. **Java Programming Language** is a general-purpose, concurrent, strongly typed, class-based object-oriented language. Java applications are typically compiled to bytecode that can run on any Java virtual machine (JVM) regardless of the underlying computer architecture. The Java runtime provides dynamic capabilities (such as reflection and runtime code modification) that are typically not available in traditional compiled languages.

Kotlin can also be used for the development of mobile apps on Android, but Java has been chosen because it is equipped with more documentation and has a larger community.

**AlterVista** is a platform that offers free hosting services. It includes various capabilities such as the support at PHP 5 and 7, MySQL database without queries limits, free HTTPS certificate, FTP with encrypted secure connection, mod\_rewrite and .htaccess management, and Cron jobs tool. AlterVista has been chosen as it is one of the most reliable and complete free hosting companies. However, it has been not used to run cronjobs because it is incompatible with the needs of the application.

Hence **cron-job.org** has been used. It is a site that allows making cronjobs for free and each job can be executed up to 60 times an hour. It has been selected as it has no limitations and satisfies the application needs.

### 3.2 Development Solutions

To create a coherent integration between booking and lining up mechanisms, the available time has been split into time slots. Each time slot has a fixed duration, namely 15 minutes.



This solution permits the managing of the estimation of the visit duration efficiently and effectively. Indeed, the customers can select an expected duration of 15, 30, 45, or 60 minutes which correspond to 1, 2, 3, or 4 time slots, respectively.

The capacity of the shop (i.e. the maximum number of people allowed at the same time) is associated with each time slot. At each new reservation that involves a specific time slot, its capacity is decremented by one. If the capacity goes to zero, the system must not accept new reservations in that time slot.

Moreover, adopting this solution the computation of the waiting time is fast and efficient. Indeed, given a reservation, the associated time slots are always known. Hence, the waiting time with a maximum error of 15 minutes<sup>1</sup> can be computed as the difference between the starting time of the initial time slot and the current time.

Furthermore, it reduces the overall computational complexity for the lining up and booking operations thanks to a smaller number of checks needed w.r.t. other solutions. This simplification reduces also the probability of errors during the writing of the code.

The system provides also a mechanism to avoid starvation caused by customers who do not approach the store when it is their shift. If a customer is more than 15 minutes late, then her/his reservation switches automatically in the final state Exit.

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<sup>1</sup> under the hypothesis that the customer provides a sufficiently precise estimation of the duration of the visit

## 4 SOURCE CODE STRUCTURE

The source code of the application is divided into five folders, each of which refers to a specific type of component of the application.

### 1. Activities

In this folder, there are all the android activities. The necessary activities for the operation of the application that we have implemented are:

#### 1.1. LoginActivity

It manages login and signup.

#### 1.2. MainActivity

It manages the three tabs of the application: home, book, and history.

#### 1.3. ReservationActivity

It manages the reservation including also the selection of the date, the visit duration, and the time slot.

### 2. Adapters

In this folder, there are all the adapters, that are used to manage the *RecyclerViews* and therefore manage the displaying of a data list. These are:

#### 2.1. HistoryRecyclerViewAdapter

It manages the showing of all reservations.

#### 2.2. HomeRecyclerViewAdapter

It manages the showing of the active reservations.

#### 2.3. MarketRecyclerViewAdapter

It manages the showing of the available shops.

#### 2.4. TimeRecyclerViewAdapter

It manages the showing of the available timeslots.

### 3. Fragments

In this folder, all the fragments belong to the activities:

#### 3.1. BookFragment

It belongs to the ReservationActivity.

#### 3.2. BookingFragment

It belongs to the MainActivity.

#### 3.3. HistoryFragment

It belongs to the MainActivity.

#### 3.4. HomeFragment

It belongs to the MainActivity.

#### 3.5. LineupFragment

It belongs to the ReservationActivity.

### 4. Interfaces

In this folder there are the interfaces that are used to facilitate communication between fragment and adapter and between fragment and object:

#### 4.1. CompleteListener

#### 4.2. Listener

### 5. Object

In this folder there are the objects used by the application:

- 5.1. Reservation
- 5.2. Shop
- 5.3. TimeSlot
- 5.4. User
- 5.5. Utility

The source code of the application server follows the Laravel organization. However, we have added some components.

## 1. Controllers

In this folder, there are all Laravel controllers. The controllers define methods that are related to a specific context, as methods of the user, shop, and so on. We have created the following controllers:

- 1.1. UserController
- 1.2. ShopController
- 1.3. LineupController
- 1.4. BookingController

## 2. Models

In this folder, there are all Laravel models. Each model in our project represents a table of the database. Then we have these models:

- 2.1. User
- 2.2. Shop
- 2.3. Lineup
- 2.4. Booking
- 2.5. TimeSlot
- 2.6. Holiday
- 2.7. WeeklySchedule

## 5 TEST

### 5.1 Integration Test

As planned in the DD, the selected strategy for the integration was of thread type. Moreover, to integrate as well as possible the test phase with the implementation phase, the incremental integration has been executed during the development, as soon as one component was released.

Postman has been used for integration testings, firstly because it is a collaborative platform, secondly because it is a comprehensive tool to automate the testing of our app components.

Tests have been automated by creating test suites that can run again and again. Postman can be used to automate many types of tests including functional tests, integration tests, end-to-end tests, regression tests, mock tests, etc. It offers a user interface with which to make HTML requests.

It has been used both for integration and performance tests.

#### 5.1.1 User Test

##### 1. Success Login

These tests simulate a login request performed with valid credentials that should be accepted by the system. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 2. Error Login

These tests simulate a login request performed with invalid credentials that should not be accepted by the system. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 3. Sign Up Success

These tests simulate a Sign Up request performed with valid data. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

#### 4. Sign Up Error

These tests simulate a Sign Up request performed with invalid data. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

#### 5. Get All Reservations Success

These tests simulate an error-free request of the history of reservations by the customer. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 6. Get All Reservations Error

These tests simulate the request of the history of reservations by the customer when some errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 7. Get Active Reservations Success

These tests simulate an error-free request of the list of active reservations by the user. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 8. Get Active Reservations Error

These tests simulate the request of the list of active reservations by the user when some errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 5.2 Shop

### 5.1.2Shop Test

#### 1. Get All Shops Success

These tests simulate the request of the list of available shops when no errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent



## 2. Get All Shops Error

These tests simulate the request of the list of available shops when some errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 3. Get Available Time Slots Success

These tests simulate the request of the list of available time slots of the selected shop when no errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

#### 4. Get Available Time Slots Error

These tests simulate the request of the list of available time slots of the selected shop when some errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

### 5.1.3 Lineup Test

#### 1. Create Lineup Success

These tests simulate an error-free request that creates a new lining up in the previously selected shop. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 2. Create Lineup Error

These tests simulate a request that should create a new lining up in the previously selected shop when some errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 3. Delete Lineup Success

These tests simulate a request that deletes a previously created lining up when no errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

#### 4. Delete Lineup Error

These tests simulate a request that deletes a previously created lining up when some errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

#### 5. Update Lineup Success

These tests simulate a request that updates an already created lining up when no errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 6. Update Lineup Error

These tests simulate a request that updates an already created lining up when some errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

### 5.4.1 Booking Test

#### 1. Create Booking Success

These tests simulate an error-free request that creates a new booking in the previously selected shop. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 2. Create Booking Error

These tests simulate a request that creates a new booking in the previously selected shop when some errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 3. Delete Booking Success

These tests simulate a request that deletes a previously created booking when no errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

#### 4. Delete Booking Error

These tests simulate a request that deletes a previously created booking when some errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

#### 5. Update Booking Success

These tests simulate a request that updates an already created booking when no errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 6. Update Booking Error

These tests simulate a request that updates an already created booking when some errors occur. All tests passed successfully.

Test	Description	Expected Result
Status Code	Checks if the response status code of the HTTP request is equal to 200 (request correctly received, understood, and accepted)	Status Code is 200
Response Format	Checks if the response of the request is in JSON format	Response in JSON format
Schema Validation	Checks if the format of the JSON and its content are coherent with what expected	The content and the format are coherent

## 5.2 Functional System Test

This phase has been conducted on the complete system to test the behaviors and the outputs returned by the system in different scenarios. For each case, in the following tables are specified the type of the test, a description of the actions that have been executed during the test, and the expected result (i.e. the desired outputs).

Although in general it should be done by a different team, due to organizational reasons, in this phase also the system test has been performed by the developing team.

Due to the nature of these tests, they are performed manually.

### 1. Sign Up

These tests check the correctness of the Sign Up procedure, which is the first action that a non yet registered user should do in the application. All Sign Up tests passed successfully.

Test	Description	Expected Result
Sign Up Success	Sign Up into the system with some right data.	Dialog with a confirmation message.
Sign Up Error	Sign Up into the system with invalid credentials or already present data.	Dialog with an error message.



## 2. Login

These tests check the correctness of the login procedure, which is the first action that an already registered user should do in the application. All Login tests passed successfully.

Test	Description	Expected Result
Login Success	Login into the application with some right credentials.	Start the Home Activity which contains active reservations.
Login Error	Login into the application with incorrect credentials.	Dialog with an error message.

## 3. Home Activity

These tests check the access to the different sections of the application and some other basic operations performed on the Home Page of the application. All Home Activity tests passed successfully.

Test	Description	Expected Result
Home Tab	Click on the <i>Home</i> button to check the retrieved data and the shown information.	The Home Page and the list of the active reservations are correctly shown.
History Reservations Tab	Click on the <i>History</i> button to check the retrieved data and the shown information.	The list of the past reservations is correctly shown without errors.
Book Tab	Click on the <i>Book</i> button to check the retrieved data and the shown information.	The list of the available shops is shown without errors.

#### 4. Lineup

These tests simulate the series of actions that a user should perform to get a lining up to the desired shop. All Lineup tests passed successfully.

Test	Description	Expected Result
Open Lineup Create View	Click on the <i>Lineup</i> button of a shop on the Book Tab.	The view for creating a new lining up is displayed without errors.
Create Lineup	Click on the button depicting the expected visit duration, then click on the <i>Book</i> button to create a new lining up.	A dialog containing a message from the server is correctly shown.

#### 5. Booking

These tests simulate the series of actions that a user should perform to get a booking to the desired shop. All booking tests passed successfully.

Test	Description	Expected Result
Open Booking Create View	Click on the <i>Book</i> button of a shop on the Book Tab.	The view for creating a new booking is displayed without errors.
Time Slots	Select a date from the calendar shown on the page, then click on the button depicting the expected visit duration.	If there are no available time slots, shown an error message to inform the user.  Otherwise, the list of available time slots is displayed without errors.
Create booking	Select the preferred time slot to enable the <i>Book</i> button, then click on it to create a new booking.	A dialog containing a message from the server is correctly shown.

## 5.2 Performance System Test

The tests that have been performed in this phase allow the evaluation of the general performances of the system. In particular, the focus was on the response time of the most common requests to the database.

In this case, the tests were executed using the tools provided by the testing platform Postman. The response time is given as the sum of the following terms:

- socket initialization;
- DNS lookup;
- TCP handshake;
- SSL handshake;
- transfer starting;
- downloading of the data.

The expected response time upper bound taken as a reference is coherent with the performance requirements already specified in the RASD. In the table below is presented a summary of the tests and their results.

Request	Upper bound
Login Success	5000 milliseconds
Login Error	5000 milliseconds
Sign Up Success	5000 milliseconds
Sign Up Error	5000 milliseconds
Get All Reservations Success	10000 milliseconds
Get All Reservations Error	10000 milliseconds
Get Active Reservations Success	5000 milliseconds
Get Active Reservations Error	5000 milliseconds
Get All Shops Success	7000 milliseconds
Get All Shops Error	7000 milliseconds
Get Available Time Slots Success	5000 milliseconds
Get Available Time Slots Error	5000 milliseconds
Create LineUp Success	10000 milliseconds
Create LineUp Error	10000 milliseconds

Delete LineUp Success	10000 milliseconds
Delete LineUp Error	10000 milliseconds
Update LineUp Success	10000 milliseconds
Update LineUp Error	10000 milliseconds
Create Booking Success	10000 milliseconds
Create Booking Error	10000 milliseconds
Delete Booking Success	10000 milliseconds
Delete Booking Error	10000 milliseconds
Update Booking Success	10000 milliseconds
Update Booking Error	10000 milliseconds

All performance system tests passed successfully.

## 6 INSTALLATION INSTRUCTIONS

### 6.1 Installation requirements

The installation requires:

- Android mobile device with at least Android 8.1;
- available internet connection.

### 6.2 Installation

1. download *clup.apk* (which will be in the team [directory](#)) from the mobile device;
2. check that *installation from unknown sources* is enabled on the device;
3. open the file *clup.apk* and install the application;
4. open the application;
5. to access the application features, create a new account, or use the following credentials:

Email:	prova@prova.com
Password:	prova

NB: the logout functionality has not yet been implemented.

## 7 EFFORT SPENT

This section shows the amount of time that each member has spent to produce the document. Please notice that each section, diagram, and specification is the result of coordinated work. The column *Member* specifies only the main contributor (or contributors, if more than one) for each topic but should not be interpreted as a lack of participation by other team members for that topic.

TOPIC	MEMBER	HOURS
Creation of the document and introduction	Digregorio	1h
Structure of the second chapter definition	Digregorio, Massaro	1.5h
Description of the Adopted Development Frameworks	Digregorio, Tamma	1.5h
Source Code Structure	Massaro, Tamma	1.5h
Test Cases explanation	Digregorio, Massaro, Tamma	5h
Installation guide	Massaro, Tamma	0.5h
Tests definition and execution	Digregorio, Massaro, Tamma	8h
Application Server	Digregorio, Massaro, Tamma	~150h
Android Application	Digregorio, Massaro, Tamma	~170h
Implemented Requirement checking	Digregorio, Massaro, Tamma	1h
Time slots solution explanation	Digregorio, Massaro, Tamma	0.5h
Further brainstorming and problem solving	Digregorio, Massaro, Tamma	10h

## 8 REFERENCES

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- IBM – Three-Tier Architecture - <https://www.ibm.com/cloud/learn/three-tier-architecture>
- Laravel - <https://laravel.com/>
- Postman - <https://www.postman.com/>
- Altervista - <https://it.altervista.org/crea-sito-gratis.php>
- Cro-job.org - <https://cron-job.org/en/>