

# Privacy Policy of ResetApp

Effective Date: April 29, 2025

## 1. Introduction

Welcome to ResetApp. This Privacy Policy ("Policy") describes how ResetApp, Inc. ("we," "us," "our") collects, uses, discloses, and protects personal information of administrators and staff ("you," "your") in connection with your use of our password■reset application (the "Service"). By accessing or using the Service, you acknowledge that you have read, understood, and agree to be bound by this Policy.

## 2. Scope and Applicability

This Policy applies to all personal information collected through the Service, including information obtained on our website, mobile applications, and any other online or offline interactions.

## 3. Definitions

- "Personal Information" means any information relating to an identified or identifiable individual.
- "Processing" means any operation performed upon Personal Information, whether by automated means or not, including collection, storage, disclosure, and destruction.

## 4. Information We Collect

### 4.1 Information You Provide

- Account Registration: Email address, name, and organizational role when creating an administrator or super■administrator account.
- Password Reset Requests: Student email addresses and names submitted through the Service.

### 4.2 Automatically Collected Information

- Usage Data: Timestamps of password resets and login attempts.
- Log Data: IP addresses, device type, browser version, and operating system.

## 5. Purposes of Processing

We process your Personal Information for the following legitimate business purposes:

- a) Provision of Service;
- b) Audit and Compliance;
- c) Security;

- d) Support and Maintenance;
- e) Legal Obligations.

## 6. Legal Basis for Processing

Where required by law, we rely on:

- Contractual Necessity;
- Legitimate Interests;
- Legal Compliance.

## 7. Disclosure of Personal Information

We will not sell or rent your Personal Information. We may disclose to:

- Service Providers;
- Legal Authorities;
- Affiliates.

## 8. Data Retention

We retain Personal Information only as necessary for the purposes outlined or as required by law.

## 9. Security Measures

We implement reasonable safeguards to protect Personal Information against unauthorized access.

## 10. Your Rights

Subject to applicable law, you may:

- Access and correct your Personal Information;
- Request deletion of Personal Information;
- Object to or restrict certain processing.

## 11. Children's Privacy

Our Service is intended for staff and administrators; we do not knowingly collect Personal Information from children under 13.

## 12. Changes to This Policy

We may update this Policy by posting a revised version with a new "Effective Date."

Your continued use after changes constitutes acceptance.