

Erik Mayes

321-301-3169 | emayes528@gmail.com | www.linkedin.com/in/erik-mayes-4aa8a41b5/

EDUCATION

University of Central Florida Orlando, FL

Bachelor of Science in Computer Science | Fourth-Year Student | GPA: 3.5

2024 – Present

Indian River State College Fort Pierce, FL

Associate in arts degree | GPA 3.5

2024

SKILLS

Proficient: Java, C, SQL, Linux, Git, Python, Google Collab, Excel

Experience with: Html, CSS, JavaScript, C++

PROJECTS

Bank Customer Churn | Machine Learning.

-
- Developed a supervised machine learning model to predict customer churn using real-world customer datasets; performed data cleaning, transformation, and feature engineering.
 - Utilized python libraries including Scikitlearn, Tensorflow, and Seaborn to build, train, and visualize model performance and customer insights.
 - Applied logistic regression to identify patterns in customer behavior and improve churn prediction accuracy.

PL/0 Compiler and Virtual Machine.

-
- Lexical and Syntax Analysis. Parsing and tokenizing text, building parse tree using grammar rules.
 - Generating intermediate/machine level code, reinforcing how high-level code translates into lower-level code.
 - Error Detection and Handling. Developing useful warnings for writing reliable and robust programs.

Portfolio Website.

Website:https://emayes505.github.io/erik_mayes.github.io/index.html

- Gained hands-on experience in designing, developing, and deploying responsive, user-friendly websites using HTML, CSS, JavaScript, and basic web hosting tools.

EMPLOYMENT

CVS Pharmacy Retail Store Manager | Indialantic FL, Vero Beach FL

04/2018 – 01/2022

- Led, trained, and successfully developed teams totaling over 80 employees across multiple locations, improving performance, morale, and customer satisfaction.
- Ensured compliance with ADA regulations and company standards while driving performance in customer service, sales, margin, and employee training to meet key metric goals.
- Mentored and developed colleagues, by building their confidence and skills, directly guiding two into store manager roles and over 10+ others in achieving promotions across various levels.

Store Manager in Training | Melbourne, FL

08/2016 – 04/2018

- Developed strong leadership and team-building skills
- Supported daily operations by overseeing inventory management, implementing loss prevention strategies, and driving sales performance

Shift Supervisor / Cashier | Orlando, FL

07/2009 – 07/2016

HONORS/AWARDS CVS Pharmacy | Indialantic FL, Vero Beach FL Paragon Winner 2018

- Recognized for outstanding performance, leading the top-performing store among 15 locations in sales, customer service and operational efficiency metric