

# Emily Chin

---

Cupertino, CA | 425-214-6148 | e1chin@ucsd.edu

## Objective

Motivated and reliable freshman with demonstrated first-tier troubleshooting support experience. Hoping to apply strong interpersonal communication and problem-solving skills as to connect with and contribute to your community.

## Education

### **HIGH SCHOOL | CUPERTINO HIGH SCHOOL (2015-2019)**

- 3.8/4.0 GPA

### **UNDERGRADUATE | UC SAN DIEGO (2019 – PRESENT)**

- Major: Cognitive Science with Specialization in Machine Learning & Neural Computation

## Experience

### **COMPUTER PROGRAMMING MENTOR | CUPERTINO HIGH SCHOOL | AUG 2018 - JUNE 2019**

- Devoted 150+ hours of personalized assistance to students with diverse backgrounds and technical expertise
- Helped troubleshoot software errors on different versions of both Windows 10 CMD and Mac OS X
- Gained experience in navigating PC and Macintosh hardware
- Exercised critical thinking and problem-solving skills to identify, assess, and resolve software/hardware issues

### **WRITING LAB TUTOR | CUPERTINO HIGH SCHOOL | AUG 2018 - JUNE 2019**

- Provided first-tier support in English and Literature to high school students (including ESL students)
- Developed effective and supportive rapports with a diverse range of students

- Applied strong interpersonal communication skills to provide personalized and confidential support
- Maintained consistent and reliable attendance at each assigned tutoring “shift”