### **Example: Jolly Roger Airlines (JRA)**

- DB to hold the data (services, availability, prices, bookings etc.)
- Scripts to handle various stages of the booking process

## **Typical booking session**

- 1. Customer submits trip details using a form
- 2. Script "check\_services" interrogates DB for suitable services, packages the results as a HTML page, and returns this to the client
- 3. The customer views the response and chooses desired flights
- 4. Script "check\_availability" interrogates the DB for prices and availability of selected flights and returns the results as a HTML page
- 5. The customer submits payment details
- 6. Another script runs to finish the booking

What's important is that there's a script to advance each stage, and that they are all triggered by client action, and that they all have DB parts and non-DB parts.

#### We make some simplifications

- Only one-way, point-to-point, single-seat bookings are available
- Every service operates daily, every day in the year

### A DB design

services (code, origin, destination, departure, duration, schedule)

flights (code, date, capacity, availability, price)

airports(code, name, timezone)

customers(customer id, first name, last name, email, password)

bookings(booking code, customer, service, date, credit card)

#### A query for checking for suitable services

Imagine a customer is interested in flights from Cork (ORK) to Paris (CDG) on

```
01/12/2012:
```

SELECT \*

FROM services

WHERE services.origin = ORK AND services.destination = CDG;

A script embeds the customer's choices (origin and destination here) into a template query.

The selection of dates comes at a later stage because of the way our DB is structured.

# Checking availability and price

```
SELECT price, ...

FROM

services JOIN flights

ON services.code = flight.code

WHERE

services.origin = ORK

AND services.destination = CDG

AND flight.date = 01/12/2012

AND availability > 0;
```

This brings in the date, and displays prices just for available flights.

### **Recording bookings**

The script for processing bookings would be built around a number of statements:

- Record the customer's details: INSERT INTO customers VALUES (customer's id,...);
- Record the details of this booking: INSERT INTO bookings VALUES (booking code,...);
- Update the availability into for this flight: UPDATE flights

SET availability = availability - 1 WHERE flight.code = JR666 AND flight.date = 01/12/2012

## **Potential Problem**

With this simplified system, if two people book the last seat on a flight simultaneously, or at least their bookings overlap slightly, then they can both succesfully book the seat.