

## NIKHIL SURESH DHOKARIYA

Email-Id: - ndhokariya@gmail.com

+91-9642485663 (M)



Performance-driven and result-oriented PEGA certified Senior System Architect having 2.9 years of experience in design and development of large scale Business Process Management (BPM) applications using PEGA - PRPC with key emphasis on Analysis, Design, Product Development, Application Development, Unit testing and Application Management.

### ➤ Overview:

- ✓ Excellent technical proficiency in PEGA with 2.9 years of experience gained while working on different projects.
- ✓ Proficient in Pega Methodology implementation cycle, including business process modeling, development, testing.
- ✓ Practical knowledge of Pega Infrastructure setup on Websphere and Tomcat.
- ✓ Hands on experience with PEGA 7.X and 6.X versions.
- ✓ Involved in many areas of PRPC development which include Flows, Flow actions, Sections, Correspondence rules, Activities, Declarative rules and Integration.
- ✓ Having good hands on experience in Case Management, SOAP connectors.
- ✓ Good experience in understanding the business process and giving the best possible automated implementation.
- ✓ Exposure in end to end development of software products, right from requirement analysis, designing, coding, testing and implementation.
- ✓ Experienced in agile software development lifecycle.
- ✓ Good experience in analysing the project requirements and develop appropriate design model.
- ✓ Good experience in developing class structures to support specialization and code reusability.
- ✓ Hands on experience in conducting Code reviews in line with PRPC best practices.
- ✓ Strong analytical skills, Capability to deal with ambiguity and Patience and strong determination.
- ✓ Passion to learn new techniques and tools helping to understand and excel in anything very quickly and effectively.
- ✓ Good communication skills, interpersonal skills, self-motivated, quick learner, team player, aggressive towards getting work.

### ➤ Specialities:

- ✓ PEGA Certified Senior System Architect.
- ✓ Strong Fundamentals of PEGA architecture.
- ✓ Expertise in Pega rules - when rules, decision rules and declarative rules and validations.

- ✓ Expertise in creating Sections, Flow Actions, Correspondences, Connectors.
- ✓ Experienced in Designing Flows, Data Propagation, Assignments and UI Responsiveness.
- ✓ SOAP connectors.
- ✓ Case management.

### ➤ Professional Experience:

#### **Programmer Analyst**

Duration : Oct 13 – Present

Role : Design and build business applications using Pega PRPC.  
 Pega Infrastructure setup on Websphere and Tomcat servers.  
 Maintaining Cloud servers for COE.  
 Conducting Interviews for UHG Account.  
 Conducting internal Trainings for PEGA.

Company: Cognizant Technology Solutions.

### ➤ Technical Skills and Certifications:

- ✓ PEGA Certified Senior System Architect (CSSA v7.1).
- ✓ PEGA Certified System Architect (CSA v6.2).
- ✓ Technology : PEGA.
- ✓ Languages : C, MATLAB.
- ✓ Operating Systems : Windows 7.
- ✓ Database : MySQL.

### ➤ Project Experience:

❖ **Project: iCare** [UHG] Jan-2016 to Till Date

- **Description:** iCare is the frontline UHG application. iCare currently covers 3 LOBs and is planned to provide integration to 7-8 UHG applications including BEN, ERN, ANG, MIIM, APEX etc. which are department specific applications. This application follows Agile(Scrum) methodology.

- **Job Responsibilities:**

- ✓ Developing activities and flows.
- ✓ Developing reports, user forms.
- ✓ UI Development, Coding and implementation, Code review.
- ✓ Automatic forms and document generation.

❖ **Project: Adjustment Inventory Reporting Navigator[Upgrade]** [AIR-UHG]  
 September-2015 to Dec- 2015

- **Description:** The project is to upgrade existing Pega 6.3 SP2 to Pega 7.1.9 with Compliance Level 2 upgrade criteria.

➤ **Job Responsibilities:**

- ✓ Changing fixed portals to the Composite Portals.
- ✓ Changing the Deprecated controls with new ones.
- ✓ Coding and implementation, Code review.
- ✓ Regression testing debugging for various Services.
- ✓ Product code deployment.

❖ **Project: Emerald [UHG]**

April- 2014 to April- 2015

- **Description:** The aim of the project is to develop a Case management system for insurance claim processing. Project comprises about 35 categories of cases each with its own business specific functionalities along with some common functionalities like sending email, fax etc. It also provides the facility like concurrent processing on a claim for fast processing.

➤ **Job Responsibilities:**

- ✓ Developing activities and flows.
- ✓ Developing and testing SOAP services.
- ✓ UI Development, Coding and implementation, Code review.
- ✓ Functionality testing and debugging for REST Services.
- ✓ Automatic forms and document generation.
- ✓ Case Management.

❖ **Project: Appeals and Grievances Navigator [ANG-UHG]**

April- 2015 to August- 2015

- **Description:** The project is designed to automate appeals and grievances processing for health insurance customers. The application is integrated with external systems to track customer data. This application has increased number of claims processed from current 1.8 claims per day to 6 claims per day.

➤ **Job Responsibilities:**

- ✓ IE 11compatible UI development.
- ✓ Coding and implementation, Code review.
- ✓ Regression testing debugging for various Services.
- ✓ Product code deployment.

❖ **Project: Adjustment Inventory Reporting Navigator [AIR-UHG]**

April-2015 to August- 2015

- **Description:** The project is developed to automate the tracking and reporting of various jobs processed by employees. Jobs will be created on external systems like COSMOS, UNET, NICE.

➤ **Job Responsibilities:**

- ✓ IE 11compatible UI development.
- ✓ Coding and implementation, Code review.

- ✓ Regression testing debugging for various Services.
- ✓ Product code deployment.

❖ **Project: Eligibility and Reconciliation Navigator** [ERN-UHG]

April- 2015 to August- 2015

- **Description:** The project is designed to automate the processing to check the policy details, personal details of a customer and make necessary changes if required.

- **Job Responsibilities:**

- ✓ IE 11compatible UI development.
- ✓ Coding and implementation, Code review.
- ✓ Regression testing debugging for various Services.
- ✓ Product code deployment.

❖ **Project: Billing and Enrolment Navigator** [BEN-UHG].

April- 2015 to August- 2015

- **Description:** The project is designed to automate the bill processing of existing customer and enrol new customer if does not exists. It also helps to tackle frauds by checking current payment cases with processed once in external systems.

- **Job Responsibilities:**

- ✓ IE 11compatible UI development.
- ✓ Coding and implementation, Code review.
- ✓ Regression testing debugging for various Services.
- ✓ Product code deployment.

➤ **Educational Qualifications:**

YEAR	UNIVERSITY	EXAMINATION	%
May 2013	P.U.	B.E.(E&TC)	65.18%
2009	MSBSHSE	HSC	88.83%
2007	MSBSHSE	SSC	84.76%

➤ **Achievements / Extracurricular activities:**

- ✓ Won the First prize in Mutation-2013, a state level project competition.
- ✓ **Presented an IEEE paper on "Performance Analysis of Angle of Arrival Estimation algorithms for Dynamic Spectrum Access in Cognitive Radio**

**Networks” in Second International Conference on ADVANCES IN COMPUTING, COMPUTATIONS & INFORMATICS (ICACCI-2013).**

- ✓ **Published a research paper on “What About Spectrum Opportunities in ‘Angle’ Dimension for Dynamic Spectrum Access in Cognitive Radio Network context? A new Paradigm in Spectrum Sensing” in Springer.**
- ✓ **Presented an International level technical paper on “What about Spectrum Opportunities in ‘Angle’ dimension for Dynamic Spectrum Access in Cognitive Radio context?” in 2<sup>nd</sup> International Conference on Mobility for Life (TTPBL-2013).**

➤ **Personal profile:**

Name:	Nikhil Suresh Dhokariya
Date of birth:	17-12-1991
Father’s name:	Suresh Laxminarayan Dhokariya
Sex:	Male
Marital status:	Single
Language known:	English, Hindi, Marathi.
Address :	Ahmednagar, Maharashtra-414001, India.
Interest:	Sunset Watching, Reading, Travelling
Nationality:	Indian

➤ **Declaration:**

I, hereby declare that the information given by me is true and correct to the best of my knowledge and belief.

Date:

Place: Hyderabad

**NIKHIL SURESH DHOKARIYA**