

# ISHU SINGH

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## PROFESSIONAL EXPERIENCE

### Xchanging Technology Services India Pvt. Ltd, a CSC Company

**Experience:** November 2014 to Present

**Job Title:** Junior Software Engineer.

**Tools:** BMC Bladelogic, Network shell Putty, Tortoise SVN, Jira, Jenkins, Endeavor and Xplore!

**OS:** UNIX/Solaris, Linux, Windows Server 2012, Windows 7, XP

**Servers:** OC4J 9.0.3.0, Glassfish 2.1.1, Jboss EAP 5.1.2, Jboss EWS 2.1, Apache 2.2, Tomcat 5.5, IIS

**Technologies:** Pega PRPC 6.3 and 7.1, SAP BODS/ ETL, Mainframe, LDAP

**Responsibilities:** Release and Configuration management.

### Projects:

#### 1. BAU activities

**Client:** London Insurance market

### Responsibilities:

- Deployment of Java and database artifacts via BladeLogic.
- Merging and Building the code via SVN and Jenkins.
- Performing mainframe deployments using Humming bird tool.
- Change Management: Raising RFC (Request for Change) via Remedy.
- Chairing Practice group meetings quarterly.
- Providing L4 Support for test environments.
- Managing Disk space on Solaris/Linux and Windows based servers.
- Managing users for internal and external Java, Pega and Mainframe based applications.
- Managing Remedy Calls to achieve agreed SLA period.
- Working on ITIL principles of Service transition Policy, Environment Strategy to provide quality services to customers.
- Supporting System, Performance, Regression, and User Acceptance Testing on Test environments.
- Verbal and written communication with customers to resolve new and outstanding issues.

## 2. Dedicated MAT

**Client:** London Insurance Market

- Working in a Team to build a new Test Environment for dedicated Market Acceptance testing purpose,
- Involved in project since analysis phase, responsibilities:
- Reviewing and contributing towards Design Documents of Project involving Project Initiation Document, Low Level Design.
- Preparing Component technical Design Document for various applications and systems covered in scope of project.
- Preparing Infrastructure Acceptance plan for various infrastructures received for project, covering all hardware and software requirements as per design documents.
- Preparing Technical instructions for deployment procedures of Java, Pega and Database based system components on new environment.
- Regression test support during testing phase, 2 regression phases each consisting of 3 test cycles, proactively supporting and resolving environmental issues on Java and Pega based applications.
- Monitoring and updating JIRA for each defect assigned to team.
- Preparing deployment content/artifacts, merging code using Tortoise SVN, running Ant/Maven build on final merged revisions via Jenkins, Performing SONAR analysis on final build, uploading deployable artifact to Nexus(a central repository for managing and storing artifacts)
- Preparing and Executing Deployment run plan under provided time frame.

### TECHNICAL SKILLS

- Oracle Certified Professional, Java SE 6 Programmer
- Foundation level Certificate in Software testing from ITB (Indian testing Board)
- MCTS 70-515 certified (Microsoft Certified Technology Specialist)
- HTML, LINUX, UNIX
- MYSQL, SQL SERVER, Oracle

### ACADEMIC QUALIFICATIONS

- **2007 – 2008 Central Board of Secondary Education.**  
10th from Army Public School Pathankot 82.3% Attained
- **2009– 2010 Central Board of Secondary Education.**  
12th from Army Public School Pathankot 78% Attained
- **2010 – 2014 Punjab Technical university**  
Bachelor of Technology in Electronics and Communication 87% Attained

### ACHIEVEMENTS

- Spot award for the month of October 2015.
- Star of the month award for the month of December 2015.
- Outstanding performance award for participating in AIRSPRINT event held in Chitkara University.
- Won Quiz mania at National level Tech fest in Fatehgarh Sahib.