Sangeet Upadhyaya
Contact number: 9986954135/8904698189
E-mail : sangeetupadhyaya@gmail.com

Local address:

#8 , 21stmain, 1st G Cross

BTM Layout,

Bangalore-560029

Career Goal:

To achieve a challenging position in the organization where acquired skills will be utilized towards continued growth and advancement.

Work Experience :

Diligent professional with experience in **Quality Assurance & Project Support** of **3 years** in **Smart Cloud Technologies Pvt. Ltd**.

Roles and Responsibilities:

- Involved in overall **testing of Web App as Well as Mobile App**.
- Responsible for overall **Quality** of the product.
- Identified different **end to end** scenarios from business perspective.
- Converted identified scenarios into **test cases**.
- Executed Test cases and were able to find **Defects** and file the issues in **Bugzilla.**
- Involved in recommending many new aspects from usability point of view.
- Bench marking engagement programs with industry standard to continuous measure health of the program.
- Worked closely **as a project coordinator** in different projects.
- Assisting and supporting the **Project Manager** in their daily duties.
- Coordinate **activities, resources, equipment** and **information**.
- Liaise with clients to identify and define project **requirements**, **scope** and **objectives**
- Make certain that client needs are met as the project evolves.
- Help prepare project proposals, timeframes, schedule.
- Monitor and track **project's progress** and handle any issues that arise
- Act as the point of contact and communicate project status adequately to all participants
- Report and escalate any issue to management when needed.
- Create and maintain comprehensive project documentation, plans and reports
- Presented **product demos for end-users** – Made regular online product presentations with audio-visual equipment and conducted on-site product-demos and lab tours for visiting customers.
- **Getting Customers requirement** and providing the detailed information to the product team.

- Contributing actively to **product improvements through customer feedback** and proactively anticipating market need.

Project :

Title: **"Smart Rx Connect"**

Team Size: 40

Role: As a member involved in the overall testing and support of the product

Duration: 36 Months

Description:

The project mainly deals with the development of an **m-Health Platform for Care Management and Telehealth**

Highlights:

- Innovator in Mobile Engagement Platforms with solutions for chronic care management, Post-discharge care and online consultation (E-Consult)
- CRM solution for Healthcare provider.
- Admin Console(Role based-Care Manager, Care giver etc)
- Mobile Apps & Patient portal for patients
- Dashboard for alert management
- Telehealth and services feature
- App integration with wearable devices**.**

Education:

➢ SSLC: Passed from Delhi public School, Digboi Assam with an aggregate percentage of 78%

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➢ HIGHER SECONDARY: Passed from Delhi public School, Digboi Assam with an aggregate percentage of 56%

➢ B.E.(Computer Science) Passed from Sambhram Institute of Technology, Bangalore affiliated to Visveswaraya Technological University with an aggregate percentage of 57%.

Key Skills:

- Understand Customer Needs.
- Effective time management
- Multi-tasking
- Pro-active
- Organizing skills
- Effective teamwork
- Good knowledge of Software testing
- Communicate effectively.
- Basic knowledge of SQL.
- Basic Knowledge of MS Office, Windows OS

Achievements and Extra-curricular Activities:

- Won in District level cricket competition.
- Participated in Inter school football tournament.
- As student representative in college, attended and conducted various events.

Personal Profile:

Name	:	Sangeet Upadhyaya
Father's Name	:	Ek Prasad Upadhyaya
Date of Birth	:	3rd April 1988
Sex	:	Male
Nationality	:	Indian
Marital Status	:	Single
Languages known	:	English ,Hindi, Nepali, Assamese

Hobbies:

- Playing & watching football
- Cooking

Declaration:

I hereby declare that the above given information is true to the best of my knowledge.

Place: Bangalore   **(SangeetUpadhyaya)**