

SRAVANI KUNNUMMA



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Career Summary:

- Graduated (B.Tech) in Computer Science of Engineering at Jawaharlal Nehru Technological University, Hyderabad in 2012.
- **Mainframes Developer with 3 years** of experience in IT services at '**IBM India Pvt Ltd**' with hands on experience on PL/1, Full SDLC, JCL, COBOL, VSAM, Project coordination, Application maintenance, end to end client support, Data processing, monitoring batch jobs, resolving production errors etc.
- Passionate towards learning and working on new technologies. Always willing to accept new challenges.

Technical Expertise:

Primary skills	:	IBM Mainframes, COBOL, JCL, VSAM, PL/1, Full SDLC.
Operating systems	:	ZOS, MVS.
Data Base	:	IBM DB2
Scheduling Tools	:	CA7, OPC
Tools & Utilities	:	Clear Quest, Changeman, SPUFI, Abend aid, IBM MQ, IBM Utilities, ISPF, SDSF, DEM, TSRM.
Proficient at	:	Application maintenance, Project coordination, Testing (Manual and UAT), Back end developer, L2, L3 support and other Microsoft technologies.

Work Experience:

- 3 years of experience at **IBM India Pvt Ltd** starting from 13/12/2012 to 20/09/2015 at Hyderabad and Bangalore, India.
- Projects : IBM Internal confidential projects (12)
Duration : 2 projects – 3 months, 5 projects – 6 months, 3 projects – 8 months, 2 projects – 4 months.
Team size : min. size – 4, max. size – 20
Role : Software developer and IT support Engineer.
Project description : Most of these projects deal with customer data of complex systems and to ensure the customer data is designed & updated as per the requirements in order to make it accessible to the customer without any defects.
- Strong hands on experience in handling SDLC projects: analysis, coding, testing (UAT), deploying the project to client, providing support and maintenance.
- Expert in Onsite support (24X7) to the clients.
- Proven client interacting skills and had the experience of working with the clients from US, UK, Canada, China, France and some other Latin American countries.
- Preparing reports like test cases, MOM, status reports etc., and ensure they are errorless.

Roles and Responsibilities:

- Working independently and professionally with all levels in the organization.
- Extensive knowledge and experience in PLI, COBOL, JCL, SQL, DB2, VSAM, FILE-AID, TSO/ISPF, CA7 (Scheduler), OPC tool(Job Scheduler), CHANGEMAN, SPUFI, IBM UTILITIES.
- Demonstrated successful engagement with different management level and development teams to establish cross-group collaboration to drive process improvements within IT standards and software.
- Tracking all the production related incidents and working directly with client to provide them regular updates within defined SLA's.
- Ability to learn new technologies and processes rapidly and implement them in the project.
- Excellent oral and written communication skills including negotiation, motivation, and relationship management. Building strong team and define success in terms of the whole team.
- Understanding and gathering requirements from Onsite coordinator.
- As a team member involved in analysis, design, coding and testing.
- Prepared the Unit Test plans and shared the results with the Customers.
- Developed an in-depth understanding of assigned tasks and the associated technologies and ensure that is maintained & extended to the team throughout the project cycle.
- Proficient in grasping new technologies and utilizing them in an effective manner.
- Good Communication and inter personal skills combined with willingness to learn, quick learner, good team player.
- Strong managerial and organizational skills to identify priorities while multi-tasking and flexible in the performance of the job responsibilities.
- Mentoring new members in the team and getting them productive quickly.

Environment: PL/1, JCL, COBOL, VSAM, IBM MQ channel.

Team Size: 4 – 20

Certifications:

- DB2 – 730 (IBM Certified Database Associate DB2 9 Fundamentals) certification from IBM India Pvt Ltd in 2014.

Key Achievements:

- Received many appreciation mails from Client, Business executives, Higher management of IBM for completing critical requests within time and for taking complete ownership in handling major initiative from Business Area Manager, Project manager, for handling the application individually and successfully for 3 years.
- Received '**Eminence and Excellence - ORION award**' at IBM for the service '**Put client first**'.
- I stood as the **IT&CSE branch topper** in my college in 2009 and received Merit Certificate.
- Got **Mandal first rank** in a Talent test conducted by Narayana Educational Society in 2006.
- Organized an event called '**Bachpan**' with more than 200 kids and got appreciation for making it a successful and fun filled event. Have the experience in event management by conducting events like '**Rangoli**', '**IBM Dance Dhamaka**' within the organization.
- Apart from my regular project work, I also **won 1st prize in two liquid challenges at IBM**, and provided solutions to the problems that have been encountered by other project members.
- Got **400 blue reward points** from my project manager as a token of appreciation.
- Always rated as the top performer in the project.

References:

- Joe Choi – Client and Application Owner,
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Personal Details

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