

AHIRE ROSHAN DEELIP

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CURRICULAM VITAE



PROFILE

- >Pursing the M.E in VLSI & Embedded Systems(E&TC) from Sandip Foundations, Nasik
- >Pursued B.E. in Electronics and Telecommunication from Pune University with Distinction.
- >A Confident and Reliable IT Engineer with Extensive practical experience of working with computers and resolving any support issues.
- >Possessing a proven ability to administer and control the operation, configuration and maintenance.

WORK EXPERIENCE

- | | |
|------------|---|
| 2016(May) | >Working as the Customer Support Eng At Accel Frontline from April 2016 to till date |
| 2014(Dec) | >Worked as the Associate Engineer at HCL Services Ltd from Dec2014 to March 2016 date. |
| 2014(July) | >Worked as Lecturer in NIT Polytechnic Nasik for 3 months (Jul 2014-Sept 2014). |
| 2014(Jun) | >Worked as Trainee Engineer at Power Control System For 1 Week |

EDUCATION

- | | |
|---------|--|
| 2014-16 | >ME (E&TC) from S.I.T.R.C College Pune University (appeared). |
| 2014 | >BE (E&TC) from S.I.E.R College Pune University with Distinction (68.26%) |
| 2009 | >HSC from K.T.H.M College Nasik with First class (72.00%) |
| 2007 | >SSC from Pravara Public School,Pravaranagar with Distinction (78.00%) |

PROFESSIONAL SKILLS

SKILL1

NETWORK SUPPORT SPECIALIST:

>Technical support for users and ensure proper installation of Scanners, Imaging devices, Workstations, Printers, and other Hardware peripherals. Deploy new Switches, Hubs, Workstations and Printers,
>Installing Operating Systems, Applications, and Drivers, and Configuring Network properties and Hardware.

SKILL2

HELPDESK REPRESENTATIVE (SOFTWARE HARDWARE):

>Assisted 100+ users in resolving diverse Hardware, Network and Software issues.
>Ensured quick resolution of user concerns and escalated more complicated support issues to Senior Helpdesk Representatives and Field Service Engineers.
>Quick resolution of user related issues regarding the access and login issues through the Live Chat Support and provided support for tickets raised by user.

SKILL3

DATA CENTRE ANALYST :

>In-depth knowledge of data centre Infrastructure technology and components for installation.
>Can resolve the server related issues.
>Familiarity with Operating System (Win xp,7,8,10,Linux)

KEY ACHIEVEMENTS

>As **Customer Service Engineer** in charge of Network, Desktop and hardware & software deployment execution to **Bosch India Ltd.**
>As **Site Engineer** in charge of Network, Desktop and hardware & software deployment execution to **State Bank Of India**
>Participated in project planning, deployment logistics and client profiling.

OTHER ACHIEVEMENTS

>Student of the Year 2014 award.
>Won prize in Poster Presentation at National Level - Technofest 2013 robotics competition.
>Advance Leadership Camp(NCC) held at U P.
>Prize in Government Grade Drawing examination.

STRENGTHS

>Willing to work as a team player.
>Perseverance & enthusiasm for learning.
>Adaptable, decisive about work
>Fluency in English.
>Punctuality and consistency in work

PERSONAL DETAILS

Father's Name	> Ahire Deelip Sitaram
Mother's Name	> Ahire Mangala Deelip
Date of Birth	> 29 Oct 1989
Sex(Gender)	> Male
Marital Status	> Single
Languages known	> English, Hindi, Marathi

HOBBIES

>Glass painting and Drawing and Arts.
>Reading books, novels and articles.
>Interested in travelling and trips.
>Listening to music.
>Painting and debate

DECLARATION

I hereby declare that the above mentioned information is correct up to my knowledge and belief.

PLACE:

AHIRE ROSHAN DEELIP