

Shahimsha khan

“Over 3 years in Customer Service”



EXPERIENCE

Fulcrum Global Technologies, Vizag — Invoice Biller

September 2015 - June 2016

Next Generation Data Systems, Vizag — IT Recruiter

February 2015 - September 2015

IBM Daksh (Concentrix), Vizag — Senior Customer Service Executive

June 2013 - January 2015

Kulapaka Realtors, Vizag — Site Supervisor & Marketing Executive

December 2012 - June 2013

EDUCATION

UNIVERSITY OF MADRAS, Chennai(T.N) — B.com(C.s)

2009 - 2012

Santha Jr.College, Visakhapatnam(A.P) — Intermediate

2007 - 2009

K N M G High School, Visakhapatnam(A.P) — 10th

2007

ADDITIONAL EXPERIENCE

MARUTI PROCESS (Voice) — IBM DAKSH (Concentrix)

Trained as Quality Analyst (IDP).

IT RECRUITER (Voice) — Next Generation Data Systems

Trained as Recruiter (IDP).

Declaration -I hereby declare that all the information furnished above is true to the best of my knowledge and belief

SKILLS

Enthusiastic, Resourceful and Committed.

Quality and standard conscience.

Effective time management.

Ability to adapt with different work situation.

Ability to deal effectively and tactfully with people.

AWARDS

Achieved Appreciation Certificate for two times as Best Customer Satisfaction in IBM DAKSH (Concentrix).

LANGUAGES

Telugu, Tamil and English.

Personal Details

Mother Name - K. N. Devi
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[SHAHIMSHA KHAN].

