

R. Vijaya Prasanna

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Having 1 year in CCE Operations attending client calls, registering complaints and product demonstration.
Quick Learner, well-organized, good team player and prioritize my work to meet on the time of deadlines.

Experience detail:

- Worked with Cartel Infotech for 1 years as a CCE.

WORK EXPERIENCE

worked as in CCE Operations

Cartel Infotech

Hyderabad, Telangana

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March 2010 to April 2011

CARTEL INFOTECH [1 years]

Caretel is part of the Dalmia group (a leading Indian conglomerate with GHCL as its flagship company) . The group has diverse business interest including Chemicals, Telecom, IT Enabled Services, Tobacco, Explosives, Dairy products, Textiles, Resorts and others. We are running Kisan Call Centre Services and at present operating with 124 seats from 16 business locations to 19 Delivery centers in 16 cities. It is a prestigious project of Ministry of Agriculture to provide single window helpline to the farming community of the Nation.

- ❖ Worked as a CCE
- ❖ Attending client calls, registering the complaints and providing
- ❖ Product demonstration

EDUCATION

Maharshi Junior College
2006

SSC

Newton High School
2003

B.SC in Electronics

Osmania University

SKILLS

C , C++ , HTML,Word, Excel, Power point, Outlook (1 year)

ADDITIONAL INFORMATION

Date of Birth	: 1 st Jan 1987
Spouse name	: R Eshwar Anand
Gender	: Female.
Nationality	: Indian.
Languages	: English, Hindi and Telugu.

Place: Hyderabad

Date: **(R.Vijaya Prasanna)**