

# **SAURABH SAINI**

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## **Career Objective**

To be associated with progressive organization that gives me scope to apply my educational and professional skills and provides me with advancement opportunity and knowledge empowerment.

## **Career Summary**

- A customer oriented and excellent communicator possesses 3+ experience as a Customer Support Executive.
- Excellent in conveying the client's requirement to the team leader.
- Excellent in converting the cold calls into new assignment.
- Experitse in taking follow up on a daily basis.
- Expertise in working with a team.

## **Personal Qualities**

- Strong motivational and logical skills.
- Ability to persuade the people.
- Ability to produce the best result in pressure situations.

## **Achievements**

Got certificate for acheiving 96% Quality in Flipkart(**AEGIS BPO SERVICES**)

## **Employers**

- Working as Customer Support Executive in Sarva Servicescape(**amex**) from Oct 2013- Mar 2014.
- Worked as Customer Support Executive in Aegis Bpo Service(**flipkart**) from June 2014- Nov 2015.
- Working as Customer Support Executive in **Koovs.com** from Dec 2015- Present.

## **Academia**

Graduation from Delhi University(SOL).

Pursuing MBA from Amity University.

## **Hobbies**

- Music
- Gym
- Travelling

## **Personal Details**

Languages known: Hindi, English

**DOB:** 22/08/1994

**Address:** WZ-40 Channamal Park East Punjabi Bagh, New Delhi-110026