

# Shahimsha khan

“Over 3 years in Customer Service”



## EXPERIENCE

### Fulcrum Global Technologies, Vizag — *Invoice Biller*

September 2015 - June 2016

### Next Generation Data Systems, Vizag — *IT Recruiter*

February 2015 - September 2015

### IBM Daksh (Concentrix), Vizag — *Senior Customer Service Executive*

June 2013 - January 2015

### Kulapaka Realtors, Vizag — *Site Supervisor & Marketing Executive*

December 2012 - June 2013

## EDUCATION

### UNIVERSITY OF MADRAS, Chennai(T.N) — *B.com(C.s)*

2009 - 2012

### Santha Jr.College, Visakhapatnam(A.P) — *Intermediate*

2007 - 2009

### K N M G High School, Visakhapatnam(A.P) — *10th*

2007

## ADDITIONAL EXPERIENCE

### MARUTI PROCESS (Voice) — IBM DAKSH (Concentrix)

Trained as Quality Analyst (IDP).

### IT RECRUITER (Voice) — Next Generation Data Systems

Trained as Recruiter (IDP).

**Declaration** - I hereby declare that all the information furnished above is true to the best of my knowledge and belief

## SKILLS

Enthusiastic, Resourceful and Committed.

Quality and standard conscience.

Effective time management.

Ability to adapt with different work situation.

Ability to deal effectively and tactfully with people.

## AWARDS

Achieved Appreciation Certificate for two times as Best Customer Satisfaction in IBM DAKSH (Concentrix).

## LANGUAGES

Telugu, Tamil and English.

## Personal Details

Mother Name - K. N. Devi  
Date Of Birth - 10.11.1991  
Nationality - Indian  
Phone - +918522076454  
E-mail - shahimshakhan@gmail.com  
Address - 13-408/14  
                 Sri Vaarinilayam  
                 Jyothi Nagar  
                 Sector-2  
                 Arilova  
                 Vizag-530040.

[SHAHIMSHA KHAN].

