

SAURABH SAINI

Email ID- SAURABHSAINI221994@gmail.com

Contact No. +91-8447621880, 9582682651

Career Objective

To be associated with progressive organization that gives me scope to apply my educational and professional skills and provides me with advancement opportunity and knowledge empowerment.

Career Summary

- A customer oriented and excellent communicator possesses 3+ experience as a Customer Support Executive.
- Excellent in conveying the client's requirement to the team leader.
- Excellent in converting the cold calls into new assignment.
- Expertise in taking follow up on a daily basis.
- Expertise in working with a team.

Personal Qualities

- Strong motivational and logical skills.
- Ability to persuade the people.
- Ability to produce the best result in pressure situations.

Achievements

Got certificate for achieving 96% Quality in Flipkart(**AEGIS BPO SERVICES**)

Employers

- Working as Customer Support Executive in Sarva Servicescape(**amex**) from Oct 2013- Mar 2014.
- Worked as Customer Support Executive in Aegis Bpo Service(**flipkart**) from June 2014- Nov 2015.
- Working as Customer Support Executive in **Koovs.com** from Dec 2015- Present.

Academia

Graduation from Delhi University(SOL).

Pursuing MBA from Amity University.

Hobbies

- Music
- Gym
- Travelling

Personal Details

Languages known: Hindi, English

DOB: 22/08/1994

Address: WZ-40 Channamal Park East Punjabi Bagh, New Delhi-110026