

SWETA AGARWAL

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SYNOPSIS

- **5 years** of experience as a SAP FI / FSCM Consultant with concentration in **Treasury, Collection Management, Dispute Management, Biller Direct, Banking, Accounts Receivable and Accounts Payable**
- Onsite FI Team Lead for **Support project** and currently **Offshore Team Lead** heading team of 15 consultants.
- Experience of **Support / Rollout Projects** in SAP FSCM/FICO (Treasury and Banking)
- **Strong Analytical and Communication skills**

EDUCATION

- **MBA-Finance** from **The Birla Institute of Management Technology (BIMTECH), Greater Noida** in 2011 with a CGPA of **7.57/10**
- **B.B.A** from **The M.S. University, Vadodara** in 2009 with **72%**
- **XII (Commerce)** from **Gujarat Board** in 2006 with **88.53%**
- **X** from **Gujarat Board** in 2004 with **88.29%**

WORK EXPERIENCE

1. Infosys Limited, Pune

Designation: SAP Finance Lead (Offshore)

Duration: Nov 2015 to date

Client: TNT Express (UK)

- **SAP FI FSCM Lead** with a team of 16 people at offshore for 24*7 support model
- Responsible for deliverables at offshore and meeting deadlines
- Helping team to support around 80 Finance processes
- Deliverables include suggesting service improvement items and getting budget from client for new developments
- Handling critical P1/P2 and escalations along with onsite support
- Planning for business continuity during critical times i.e. month end, important go lives, weekends etc
- Coordinating with development team for any knowledge gaps, KTs needed during new enhancements and developments

Designation: SAP Finance Lead (Onsite - UK)

Duration: December 2014 to Nov 2015

Client: TNT Express (UK)

- **ONSITE SAP FI FSCM Lead** with a team of 16 people at offshore
- Responsible for conducting client meetings and handling escalations and meeting SLAs

- Face to client for SAP FI / FSCM support and development
- Successfully handled client expectations and team during **transition phase**
- Worked on **SEPA, AP, AR, Dispute management, Collection management, Biller Direct, Banking, GL, Credit management, Month End issues.**
- Worked with external parties' i.e Sales Force, Power to Pay, Legacy Interfaces, Scheduling teams etc.

Designation: Senior Associate Consultant - SAP (FSCM, AP and Banking)

Duration: May 2011 to December 2014

Client: Burlington Northern Santa Fe

- Worked as **SAP AP, Banking and Treasury Consultant**
- Areas of work include: **Accounts Payable, Treasury, Banking, Collection Management, Bank Communication Management.**
- **Entire GL, Treasury and banking set up**, configurations and testing for a roll out project
- Instrumental in understanding of **business processes** and preparation of supporting **Documentation**
- Involved in providing **Interface** logic fix ups from FI Functional Side
- Regularly help in **Designing Enhancements** above the **Standard Functionality** as per requirement
- Successfully supporting **Treasury and banking** module in existing Support Project
- Part of the **Core team** at Offshore for FSCM Support Project
- **Key responsibilities** include performing **Product Configuration**, conducting **Unit Testing**, supporting **User Acceptance Testing** and **End User Training**
- Also responsible for preparing **Requirement Specifications** based on input given by users
- Conducting **Knowledge transfer sessions** for new team members and **Conduct Trainings** across clients
- Involved in **Communicating Business Requirements** to **Technical Team (ABAP), Interface Team and External Teams i.e. Sabrix, Basis, Security and SAP**
- Instrumental in updating of various Project related **Knowledge Notes**
- Contribution at Organisation level by publishing **SAP related articles** and **Case Studies**
- Apart from regular support activities, involved in **preparing RFP Demo** for prospective clients
- Areas worked on apart from Banking and Treasury include **withholding tax, LSMW, SOX Compliance, SAP OSS and notes, Closing month end activities, validation and substitutions**

PROJECTS HANDLED

Summer Internship:

R.K.Feed Equipments

Duration: 2 months April 2010 to June 2010

Project Title: "Valuation of R K Feed Equipments"

Description: The internship consisted of exposure to the various functions of the Finance Department and calculation of estimated valuation of the firm and its subsidiaries.

MISCELLANEOUS

Conference: International Conference on Business & Finance (ICBF 2010), IBS Hyderabad

Paper Accepted: "Options Mispricing in Indian Derivative Markets: A multiple Models Application Framework"

- Case Study on "Capital Budgeting at R.K.Feed Equipments" recognized at **European Case Clearing House (ECCH)**, 2011

- Project Paper on **“Technical Analysis using Advanced GET, MetaStock and MTPredictor”**, Jan ,2011
- Publication of case study **“Introduction of Concierge Services in Vadodara”** in **“Leveraging Global Competiveness for Organizational Excellence- Management Cases”** edited by **H P Gupta** and **Tojo Thatchenkery** , 2011
- Research Paper on **“Challenges of India Inc – Innovate, Restructure and Reorganize”** as a representative of Bimtech at **All India Management Association (AIMA)**, 2010
- Representative member of an international project in collaboration with Philadelphia University, 2010
- Research Paper on **“Human Resource: Leading People, Leading Organizations”** in India HR Summit-2009

