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"LEARNING TO GROW, GROWING TO LEARN"

SKILL SET	Profile summary
- SAP BO -Business Objects - DWH-Business Intelligence - ETL(Informatica) - SQL - Oracle - Unix - ITIL	- A result oriented professional with nearly 4 years 10 months of experience in Banking domain, energy, utility and manufacturing domains. - Worked in major accounts like SHELL, HP and RBS. - Providing technical guidance to the team for solving the critical issues. - Being the only SPOC for over 40+ applications in banking domain. - Experience in providing flexible support including the end of day support, enhancement for the 40+ applications. - As a production support I used perform the following activity: - Assigning the tasks to resources. - Creation and maintenance of ad-hoc reports for stake holders and many users. - Universe creation as a part of enhancement. - Maintaining the monitoring of scheduled reports. - Monitoring servers and jobs on daily, weekly and monthly basis as a part of health check. - Analysis on data mismatches at the report level. - Was part of major migration which took place in HP account when HP got split into HPI and HPE.

PROJECT DESCRIPTION

➢ B&F-RBO-MD-MS-AMS-BO

Account: Royal Bank of Scotland

Description:

AMS Business Objects is production support platform supporting over 34 applications in BO 6.1, BO 6.5, BOXI R2 and BOXI R3.

Responsibility:

- Well versed in troubleshooting Web intelligence/Desktop intelligence/Designer/ BO Admin issue.
- Providing technical guidance to the team for solving the critical issues.
- Being the only SPOC for over 40+ applications in banking domain.
- Lead technical solution by engaging different platform team.

- JOB monitoring for CDE application in Informatica.
- Resolved Report/Universe level performance issue.
- Design documentation for universe/Report implementation.
- Planning & Managing Disaster recovery management.
- Well versed in writing free hand SQL query for Data extraction.
- Articulating solution to get buying from stakeholder before implementing in PROD environment.
- Assisting Project/Business team regarding PROD deployment/Migration.

➢ SC--HP--MD-CSSIT-FLEXMPS

Account: HP

Description:

Fleet Management Business Intelligence is a reporting application used by External Customers and HP users to fulfill their reporting needs which delivers information on fleets regarding usage, supplies management, service requests, device configurations, accessories and device and appliance health.

The different components of FMBI Application are:

1. Source Database(FM CORE)
2. Informatica(ISS)
3. Data Warehouse
4. Business Objects Shared Services (BOSS) Platform
5. UNIX Scripts

Responsibility:

- Monitor daily and weekly jobs for FMBI and RMBI via TIDAL tool.
- Data validation for Canon,(FMBI and FMCORE) and (RMBI and RMCORE).
- Performance tuning on database tables and views for better delivery of reports.
- Migration of reports from BOXI to BI4 and fixing the issues.
- Bug fixing during HP split for HPI and HPE.
- Analysis on upcoming enhancements in FMBI application.
- Helping junior team mates in project to better output.
- Documentation on the tasks done.

➢ SH GF BAM MS MYREQUEST

Account: SHELL

Description:

Project is about serving vast client needs in the form of requests. It is a Request site which allows users to configure and order products depending on their roles. Users from different regions can order products and fulfill their needs in this user friendly site with the help of approval, reviewers and roles defined as per business. This is one of the vital projects for client.

Responsibility:

- Providing support for 'MyRequest' application in the reporting perspective, which includes: Supporting the existing 90+ WEBI reports and 3 universes.
- Solely handled the application for 6 months before handing over to other team.
- Performance tuning for long running reports.
- Generating ad-hoc reports from DB since the data was huge based on the requirements.
- Regular monitoring of the schedules daily, weekly and monthly basis.
- Automating the manual ad-hoc report extraction which were done on monthly, weekly or daily basis
- Coordinating with the ADMIN team, in case of any server related issues impacting the reports.

➤ ENE-SHE-MD-MS-EBOSS-MOD1

Account: SHELL

Description:

Project: Service Manager Reporting

> Description: We used SM7 tool for working on tickets and creating log of issues worked upon.TheL1 support of SM7 is providing the L1 support for us also and hence the first point of contact for the end-users is L1 support of SM7. If the issue/request is beyond the scope of L1, it is escalated as incident and handed over to us. We work on the tickets according to the formalities of Service Manager (SM7). Administrative issues beyond our scope are handed over to the server side support (E-BOSS). Also, the issues related to wrong or corrupted data is handed over to SSIS team.

Responsibility:

> Supporting the tool, developing new reports for different users, monitoring databases and SMR jobs in ETL. Works on problems of limited scope, through usage of standard programming concepts and principles.

PREVIOUS EMPLOYMENT DETAILS

Company: WIPRO TECHNOLOGIES

Span: 4 years 4 months

EDUCATION

- M Tech in software engineering from BITS Pilani(2015)
- BCA from Bangalore University(2011)

PERSONAL DETAILS

Data of Birth: 31st May 1991

Nationality: Indian

Languages Known: Kannada, Hindi and English