

RESUME

Email: devathavishwateja@gmail.com

DEVATHA VISHWATEJA

Personal: +91 8978113064

Carrier Objective:

To pursue challenging career in an organization. This utilizes my knowledge and skills in extending my present skills and provides a platform for my carrier growth.

Educational Qualifications:

- **B.Tech (EEE)** from **Sree Chaitanya Institute of Technological Sciences**, (JNTUH) karimnagar, with an aggregate of 65.7% during the Year 2014.
- **Intermediate (MPC)** from **Narayana Junior College**, Board of Intermediate, with an aggregate of 82% during the Year 2010.
- **SSC** from **Gurukula Vidyapeeth High School**, Board of Secondary Education, with an aggregate of 86% during the year 2008.

Employer:

- Working for **Sutherland Global Services** as a Consultant since *June-27-2015*

Career Summary:

- More than **18** months working experience in non-voice based BPO supporting the client.
- Has been Auditor and Subject Matter Expert (SPOC) for the process.
- Ability to grasp new technical things quickly.
- Awarded with **Certificate of Excellence** for the year 2015.
- Strong English communication skills (written and verbal).

Responsibilities:

- Online chat and e-mail support to the customers.
- Documenting any major problems customers are facing with the products in large numbers & reporting it to the concerned department.

Skills:

- Strong communication skills Good interpersonal skills with an ability to understand the customer's problem and solving them.
- Training new employees and getting them productive quickly.

Strengths:

- Ability to deal with people diplomatically.
- Able to work accurately under pressure.
- Ability to learn and implement.

Academic project:

- TRANSFORMER AND THEIR PROTECTION, STORAGE BATTERIES AND EARTHING.

Achievements:

- Participated in a technical fest.
- Volunteered for many events held in Sree Chaitanya institute of technological sciences.

Hobbies:

- Watching T.V
- Playing cricket and Volley ball

Personal profile:

Name	:	D.Vishwa Teja
Father Name	:	D.Vijay Kumar
Date of Birth	:	Dec.12 th 1992
Nationality	:	Indian
Gender	:	male
Languages Known	:	English, Telugu& Hindi
Address	:	House# 1-5-234/7, Main Road, Srinagar Colony, Old Alwal, Secundrabad, 500010.

Declaration:

I hereby declare that the above furnished information and particulars are true to the best of my knowledge and belief.

Place:

Date:

D.VISHWATEJA