

## **SWETA AGARWAL**

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### **SYNOPSIS**

- **5 years** of experience as a SAP FI / FSCM Consultant with concentration in **Treasury, Collection Management, Dispute Management, Biller Direct, Banking, Accounts Receivable and Accounts Payable**
- Onsite FI Team Lead for **Support project** and currently **Offshore Team Lead** heading team of 15 consultants.
- Experience of **Support / Rollout Projects** in SAP FSCM/FICO (Treasury and Banking)
- **Strong Analytical and Communication skills**

### **EDUCATION**

- **MBA-Finance** from **The Birla Institute of Management Technology (BIMTECH), Greater Noida** in 2011 with a CGPA of **7.57/10**
- **B.B.A** from **The M.S. University, Vadodara** in 2009 with **72%**
- **XII (Commerce)** from **Gujarat Board** in 2006 with **88.53%**
- **X** from **Gujarat Board** in 2004 with **88.29%**

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### **WORK EXPERIENCE**

#### **1. Infosys Limited, Pune**

**Designation:** SAP Finance Lead (Offshore)

**Duration:** Nov 2015 to date

**Client:** TNT Express (UK)

- **SAP FI FSCM Lead** with a team of 16 people at offshore for 24\*7 support model
- Responsible for deliverables at offshore and meeting deadlines
- Helping team to support around 80 Finance processes
- Deliverables include suggesting service improvement items and getting budget from client for new developments
- Handling critical P1/P2 and escalations along with onsite support
- Planning for business continuity during critical times i.e. month end, important go lives, weekends etc
- Coordinating with development team for any knowledge gaps, KTs needed during new enhancements and developments

**Designation:** SAP Finance Lead (Onsite - UK)

**Duration:** December 2014 to Nov 2015

**Client:** TNT Express (UK)

- **ONSITE SAP FI FSCM Lead** with a team of 16 people at offshore
- Responsible for conducting client meetings and handling escalations and meeting SLAs

- Face to client for SAP FI / FSCM support and development
- Successfully handled client expectations and team during **transition phase**
- Worked on **SEPA, AP, AR, Dispute management, Collection management, Biller Direct, Banking, GL, Credit management, Month End issues.**
- Worked with external parties' i.e **Sales Force, Power to Pay, Legacy Interfaces, Scheduling teams etc.**

**Designation:** Senior Associate Consultant - SAP (FSCM, AP and Banking)

**Duration:** May 2011 to December 2014

**Client:** Burlington Northern Santa Fe

- Worked as **SAP AP, Banking and Treasury Consultant**
- Areas of work include: **Accounts Payable, Treasury, Banking, Collection Management, Bank Communication Management.**
- Entire **GL, Treasury and banking set up**, configurations and testing for a roll out project
- Instrumental in understanding of **business processes** and preparation of supporting **Documentation**
- Involved in providing **Interface logic fix ups** from FI Functional Side
- Regularly help in **Designing Enhancements** above the **Standard Functionality** as per requirement
- Successfully supporting **Treasury and banking** module in existing Support Project
- Part of the **Core team** at Offshore for FSCM Support Project
- Key responsibilities include performing **Product Configuration**, conducting **Unit Testing**, supporting **User Acceptance Testing** and **End User Training**
- Also responsible for preparing **Requirement Specifications** based on input given by users
- Conducting **Knowledge transfer sessions** for new team members and **Conduct Trainings** across clients
- Involved in **Communicating Business Requirements to Technical Team (ABAP), Interface Team and External Teams i.e. Sabrix, Basis, Security and SAP**
- Instrumental in updating of various Project related **Knowledge Notes**
- Contribution at Organisation level by publishing **SAP related articles** and **Case Studies**
- Apart from regular support activities, involved in **preparing RFP Demo** for prospective clients
- Areas worked on apart from Banking and Treasury include **withholding tax, LSMW, SOX Compliance, SAP OSS and notes, Closing month end activities, validation and substitutions**

## PROJECTS HANDLED

### Summer Internship:

**R.K.Feed Equipments**

**Duration:** 2 months April 2010 to June 2010

**Project Title:** "Valuation of R K Feed Equipments"

**Description:** The internship consisted of exposure to the various functions of the Finance Department and calculation of estimated valuation of the firm and its subsidiaries.

## MISCELLANEOUS

Conference: International Conference on Business & Finance (ICBF 2010), IBS Hyderabad

Paper Accepted: "**Options Mispricing in Indian Derivative Markets: A multiple Models Application Framework**"

- Case Study on "**Capital Budgeting at R.K.Feed Equipments**" recognized at **Europeon Case Clearing House (ECCH), 2011**

- Project Paper on “**Technical Analysis using Advanced GET, MetaStock and MTPredictor**”, Jan ,2011
- Publication of case study “**Introduction of Concierge Services in Vadodara**” in “**Leveraging Global Competitiveness for Organizational Excellence- Management Cases**” edited by H P Gupta and Tojo Thatchenkery , 2011
- Research Paper on “**Challenges of India Inc - Innovate, Restructure and Reorganize**” as a representative of Bimtech at **All India Management Association (AIMA)**, 2010
- Representative member of an international project in collaboration with Philadelphia University, 2010
- Research Paper on “**Human Resource: Leading People, Leading Organizations**” in India HR Summit- 2009

