

Anjali Dinkar

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Address: C-729 Parshwanath society,
Jantanagar
Chandkheda
Ahmedabad

Work experience

St. Joseph High School

September 2013 — December 2013

Teacher

- Worked as a Part Timer and taught Chemistry to the Higher Secondary.

Classes

January 2014 — April 2014

Freelancer

- Also, worked at Private Coaching Classes as a Tutor for four months.

ActionEdge Knowledge services.

March 2015 — August 2015

Senior Researcher

- Working experience of 6 Months with International call centre based In Ahmedabad, where I interact with the C-Level and above people all over the World (USA, Russia, APAC Region, Europe Etc.).

Etech Global Services

September 2015 — December 2016

Quality Analyst

- Working experience of 1.5 years as a Quality Analyst at a MNC headquartered in USA, Texas with the experience of dealing with International and Domestic Customers on daily basis and providing feedback and recommendations for Customer Relations and Business growth.

Qualifications

- S.sc passed with 84.46% from The New Little Flower High School in 2010.
- H.sc passed with 75% from Gyandeeep Higher Sec. School in 2012.
- Computer Science Engineering from Gujarat Technological University.
- Completed Workshops for Ethical Hacking from Geeks Lab Technologies, New Delhi.
- Management and Entrepreneur workshop from OakBrook Business School.

Educational Skills

- Good verbal and written communication skills.
- Knowledge of Word, Excel, PowerPoint, Data Analysis and Business Intelligence.
- Good with reasoning and logical analysis.
- Management skills with experience of handling various projects in Countries like Russia, USA, UK, APAC and UAE.

Communication skills

- Good with Client interaction and experience of working with various clients like Get A Room and JustFab.
- Experience of handling Domestic and International Clients.
- Experience of handling various Client Calibrations and maintaining a great relationship for the betterment of Company and Future Business.
- Working with reports for Business Intelligence and Analysis.

Interests

- Reading
- Music
- Travelling
- Ethical Hacking

Declaration

- I hereby declare that the above mentioned information is correct up to my knowledge.

Place

Pune