Satyam Sood

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Professional Summary

- IT Professional with more than **6.6 years** of total experience
- More than **5 years** of experience as **Business Analyst Sr. Analyst** in various domains including **BFSI, Insurance, Airline**
- Currently working as *Business Analyst Sr. Analyst* in *Dell International Services*.
- Previously worked as *Business Analyst* in *Wipro Limited*.
- *Onsite (Dec, 2013-April, 2014)* experience of handling customer and requirement gathering.
- **1.6 years** prior MBA-IT experience as *Application Engineer* in **manufacturing** domain.
- *MBA (IT)* with specialization in Data warehouse and Business Intelligence from *Symbiosis International University*.
- *B. Tech* (Electronics & Instrumentation) from *I.K. Gujral Punjab Technical University.*
- Extensive knowledge of various concepts of Business Analysis, Business Management.
- Working closely with project stakeholders, SME, and Staff to elicit, analyze and document business requirements and specifications for new product development.
- Excellent written skills in documenting **Business Requirement Document** (BRDs), **Functional Specifications** (FSD/FRS)**, System Requirement Specification** (SRS).
- Experienced in the analysis and design of application using OOAD techniques, **UML**.
- Hands on experience with IBM Rational Software integrated tools like Requisite Pro, Rational Rose, Enterprise Architecture (EA), TLMR for requirement management and analysis, use case development, business and data modelling.
- In depth knowledge of RUP's, Iterative, Software Development Life Cycle process (SDLC) at all stage.
- Experience of gathering, synthesizing and prioritizing requirements using interviews, document analysis, requirement workshops, site visits.
- Experience in modelling system using Use Case Diagrams, Activity diagram, Process Flow diagram.
- Experience in Functional Testing, User Acceptance Testing (UAT).
- Experience in writing Automation Test scripts.
- Responsible for mentoring team of Junior Business Analyst.
- Represented the team in customer presentations/ Wireframe walkthroughs

Skills

Requirement Management Tools	Requisite Pro, Wipro RM , Enterprise Architecture (EA), TLMR
Modelling Tools	Rational Rose, UML, MS Visio, Argo UML, Axure
Test Script Tools	Eclipse
Utilities	MS Office Suite, MS Project
Methodologies	SDLC ,RUP, Agile
Database	Oracle, My Sql
Languages	Java, SQL, HTML,VB,PHP

Academia

Course	Year of Passing	College	University
MBA(IT)	2009-2011	Symbiosis Institute of Computer Studies & Research, Pune	*Symbiosis International University*
B. Tech(E&I)	2003-2007	GGS College , Mohali	*I.K. Gujral Punjab Technical University*

Organizational Experience

Total Experience – 6.6 Years

Sr. Business Analyst
DETAILS – Dell International Services – Noida   11/2014 to Till Date (2 Years)

Project Name	Jackson Life Insurance
Client	Jackson Life Insurance-US
Team Size	60
Domain	Insurance
Duration	Nov'14-Till Present
Project Description	Jackson National Life Insurance Company is a U.S. company that offers annuities for retail investors and fixed income products for institutional investors. Jackson subsidiaries and affiliates provide specialized asset management and retail brokerage services. Jackson project is based on the automation of various

	Business Processes across departments of Jackson (parent entity). Project will provide the web based SOA architecture. Application covers Claims Payment system, Advance commissions, Electronic Fund transfer, Loan Reconciliation, Disbursement, Journal Entry, CRM modules and many more.
Role & Contribution	- Interacting with stakeholders to elicit the requirements and translate them into BRS, SRS that development team can comprehend. - Includes evaluation, analysis, documentation of requirements, translation into proper system requirement specifications and configuration. - Prepare and deliver requirement docs, use cases, and functional test cases. - Preparation of Business process flows using various tools & preparing mock up screens (wireframes, visual designs, and Visio diagrams) based on the requirements. - Operates as a liaison between technical personnel and the BA Group - Providing Functional expertise and domain training to the technical team members - Review Test Cases prepared by testing team and suggests changes wherever required. - Involvement in writing automation test scripts - Participate or lead in customer presentations/ Wireframe walkthroughs - Review and Report project progress to stakeholders.
Technologies & Tools	JAVA, MS Visio, TLMR, Axure, Eclipse

Business Analyst
DETAILS - Wipro Limited – Bangalore   11/2011 to 11/2014(3 Years)

Project Name	**TOPS (Airline Product Development)**
Client	Qatar Airways
Team Size	100
Domain	Airline
Onsite	Dec'13-April'14
Duration	Nov 2013 – Nov 2014
Project Description	Project is based on the development of end to end Airline product. Project involves automation of various business processes starting from Long term planning to Flight Tracking and Post flight analysis, Maintenance scheduling/tracking of aircraft, Airport Database Management, NOTAM, Weather Analyzer. The scope of project involves automation of Long term/short term planning, Operation control, Dispatch, Crew handling, Ground handling, Inventory management, Asset planning and maintenance Management. Application will also provide deep in site into routes optimization and provide business intelligence reports.
Role & Contribution	- Involved in requirement gathering sessions with key stakeholders and end User group. - Involved in client interaction for gathering and prioritizing of business

requirements.

- Co-ordinate with Subject Matter Experts, Domain experts to understand the business requirements.
- Preparation of BRS, FRS.
- Conducting Gap Analysis.
- Preparation of Wireframes.
- Documenting Use cases.
- Involved in various phases of end to end product solution.
- Explaining the functional details and domain knowledge transfer to the development team.
- Work closely with the development team to ensure technical solutions meet business requirements.
- Participating in scenario discussions and workshops.
- Coordinate between client and development team.
- Coordinate, plan and review project releases, project milestones.
- Domain expertise assistance in preparation of test scenarios, test cases, UAT.

Technologies & Tools	JAVA, Enterprise Architecture, MS Visio

Project Name	ERP-Electronic Maintenance Management System
Client	Indian Air Force
Team Size	120
Domain	Aerospace/Airline Defense (MRO Implementation)
Product Implementation	IBM Maximo (Enterprise Asset Management), IBM Web Content Management, Cognos, SABA
Duration	April 2013 – Nov 2013
Project Description	- e-MMS enables the Maintenance based activities and operation of various assets across Indian Air Force organization. - e-MMS application facilitates computer aided maintenance planning, monitoring & control. - The Application involves analysis of aircraft/equipment in IAF inventory. - E-MMS application also interfaces with Inventory Management System, HR System. - The scope of project involves implementation of Asset Management System (IBM Maximo), Learning Management System (SABA), Knowledge Management System, Data warehouse, Mobility solution, Content Management System (WCM), Inventory Management System Integration.
Role & Contribution	- Gathering and prioritizing of business requirements. - Conducting requirements gathering sessions with key stakeholders and end Users groups. - Co-ordinate with Subject Matter Experts, Domain experts to understand the business requirements.

- Preparation of BRS, FRS, SRS
- Documented As-Is and To-Be processes.
- Conducting Gap Analysis.
- Preparation of Use Case.
- Documented Interface Design document for integration of IMMOLS (Material Management system) with Maximo (Inventory Management sub Module).
- Explaining the functional details and knowledge transfer to the development team for coding.
- Work closely with the development team to ensure technical solutions meet business requirements.
- Participating in scenario discussions and workshops.
- Coordinate between client and development team.
- Coordinate, plan and review project releases, project milestones.
- Domain expertise assistance in preparation of test scenarios, User Acceptance Test cases.
- Conduct/assist the business during the complete UAT cycle and signoff for the UAT.

Technologies	Rational Rose, Clear Quest, MS Office Suite, MS Visio

Project Name	Industrial Alliance Launch
Client	IFDS Canada
Team Size	70
Domain	Insurance & Securities
Duration	Dec'11-Mar'2013
Project Description	International Financial Data Services Limited (IFDS) is a premier transfer agency and business process solutions provider to the investment fund industry. iFAST is a record keeping system which provides the facility of Trade entry, Redemption, Transfer & Exchange, Distribution, Rebooking/Cancelling of mutual funds/Trades. iFast provides the business intelligence capabilities to management team, provides insight into fund, categories, share classes, dealers. Using the Web focus BI tool fund managers can get an insight into Sales Scorecard, Sales Report, Executive dashboard, Deferred Tax funds and key sales indicators.
Role & Contribution	- Involved in Client interaction and Business Process Analysis, Work Flow Analysis. - Solution designing for various modules, Reports, Dashboards and roles as per the Business Needs. - Documenting requirement using various modelling techniques (UML, Flow Charts). - Created related documentation (BRS, SRS), User guides and instruction for entire operation of system. - Participated in daily stand-up meetings with both technical and business team to facilitate the understanding, clarification, and implementation of requirements - Preparation of POC using wireframes. - Preparing functional aspects of Design Document. - Designing Test Plan and Test Cases for User Acceptance Testing (UAT).

	• Conduct/assist the business during the complete UAT cycle and signoff for the UAT.
Technologies	MS Visio, .Net, Progress

Application Engineer
DETAILS – Reckers Control India Pvt. Ltd – Delhi   10/2007 to 04/2009 (1.6 Years)

Project Name	**Distributed Control System Implementation**
Client	Hero Honda
Team Size	14
Domain	Manufacturing
Duration	Oct'07-Jun'08
Project Description	Project was to implement DCS system in Hero Honda (Hero Moto Cop) and integrate it with existing RTU, Sensors and various Instrumentation systems. The project involves migration of old legacy system to new system, migration of data. Project involves storing key metrics for Process, Plant Equipment by use of FactoryTalk Historian, FactoryTalk Metrics.
Role & Contribution	• Preparation of Functional Specifications, Customer Specific Requirements. • Apply Procedures and Standards, Creating & configuring various project documents. • Involved in programming of various modules. • Involve in Testing & Documentation, Standard Software Implementation • Project Specific Software Validation , Reporting Progress to Technical Manager • Involved in Factory Acceptance Testing(FAT)
Technologies	DCS, PL/SQL, Oracle

Project Name	**Supervisory Control and Data Acquisition Implementation**
Client	Coca Cola
Team Size	30
Domain	Manufacturing
Duration	Jul'08-Apr'09
Project Description	Project was focused on implementation of SCADA system and integrating it with Manufacturing Execution System (MES) which further integrate with SAP ERP System. The project main focus was to integrate various legacy control system with the new system, stores crucial data, provide historical trending and business intelligence support for managerial decision by use of Rockwell FactoryTalk VantagePoint (Business Intelligence Suite).
Role & Contribution	• Preparation of Functional Specifications, Customer Specific Requirements.

	• Involved in MES, SCADA integration and programming. • Apply Procedures and Standards, Creating & Configuring various project documents • Involve in Testing & Documentation • Involved in project Specific Software Validation • Involved in Factory Acceptance Testing(FAT)
Technologies	SCADA, Oracle

Certifications

IBM Big Data Foundations-Level 1(2016-2018)

Business Exposures

Information Strategy Management, Software Project Management, Business Policies & Strategies, Business Process Analysis & Design ,Business analysis & Modelling, ERP Implementation.

Achievements

- Received appreciation from customer in WIPRO
- Won On the Spot award in DELL
- Won certificate for successful participation in WIPRO Mathematical Olympiad.

Extracurricular Activities

- Proactively took part in Web Building Competition in Symbiosis, 50-50 Business Plan
- Active member of Sharing Care (Student Driven Social Responsibility Cell of Symbiosis), ARSH (Student chapter of Entrepreneurship Network at Symbiosis)

Personal Details

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Reference

Available on request   **(Satyam Sood)**