



# ATUL KUMAR SINGH

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LUCKNOW

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## WORK EXPERIENCE

### **TATA CONSULTANCY SERVICES LIMITED**

**JULY-2013 — FEB-2016**

#### **BUSINESS ANALYST**

Worked as business subject matter expert/Product Manager of a sales reporting application & email management application for a European AIRLINE.

Proficiency in airline reservation system/GDS (Amadeus).

Functional understanding of the third party applications for credit card/internet banking payment interacting with the sales application of the airline.

Regular interaction with the clients.

Key understanding of the various documents issued by the airlines with regards to its customer.

Job profile included identifying and rectifying the issues related to the e-documents issued through the airline reservation system (Amadeus) and thus ensuring correct report of sales to the final revenue system of the airlines.

Proficiency in KANA Application(e mail management system)

### **CONTAINER CORPORATION OF INDIA LIMITED (GOVT. OF INDIA UNDERTAKING)**

**FEB 2016 — PRESENT**

#### **MANAGEMENT TRAINEE**

Commercial and Operational Management.

Knowledge of Logistics.

Knowledge in Export-Import Procedures.

Regular interaction with clients such customers, CHAs

## EDUCATION

### **B TECH IN COMPUTER SCIENCE & ENGINEERING**

**AUGUST 2007 — MAY 2011**

IEC- COLLEGE OF ENGINEERING AND TECHNOLOGY

### **MBA (OPERATIONS & MARKETING)**

**AUGUST 2011 — MAY 2013**

**INTERESTS**

Listening to music.

Playing football & cricket.

Reading Newspaper

**REFERENCES**

References available upon request.