



TANVEE GARG

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Career Objective: To produce the work so subtle and deliver a quality so unique so as to create a professional name for myself in an environment dominated by the best brains

PROFILE SUMMARY

- Capability to proactively analyze processes and suggest improvements
- Skilful in analysing and interpreting research results and business implications
- A keen analyst with the capability to collate and process data, thereby supporting vital business decision making
- Sound exposure of SPSS, RPMS, SAP, MS Office
- Expertise in conducting MIS and Business Analysis and providing effective solutions
- Knowledge of creating and reviewing business plans and financial models
- Proven track record of participating in various assignments with real-time experience in planning, execution, application of methodologies, documentation and presentation of findings

KNOWLEDGE PURVIEW

Project Management

Corporate Valuation

Pricing

Servicing Operations Management

Advanced Methods in Marketing Research

Quantitative Methods

Supply Chain Management

MIS Reporting & Documentation

Lean Systems

ORGANISATIONAL EXPERIENCE

OCWEN FINANCIALS SOLUTIONS LTD., PUNE, MAHARASHTRA

Management Trainee

(Apr '16 - Present)

Key Result Areas:

- Reviewing policies & procedures and performing and documenting risk assessments
- Overhauling the business intelligence system and answerable for publishing monthly Quality Dashboards for Business Units
- Identifying potential operational and strategic risks for the organization along with the designing and rating of mitigation control measures
- Executing project, as part of team, towards ensuring that all business processes are compliant with state & federal regulations
- Implementing processes in line with the organizational guidelines for improving operational efficiencies

INDIAN OIL CORPORATION LTD., DIGBOI REFINERY, ASSAM

Process Engineer

(Sep '11 – Jun '14)

Key Result Areas:

Assisted and executed following key activities as member of Production, Planning & Control department

- Planning quarter and year wise production targets and ensuring quality control measures
- Monitoring complete supply chain of oil production and publishing the daily & monthly dashboards for management
- Facilitation of business optimization programs, coordination with refinery heads to ensure smooth processes, liaison with finance departments to ensure refinery margins

Highlights

- Valued as an **Outstanding Employee (4.627/5)** and rewarded performance bonus of Rs. 1 Lakh
- Rated as a **Very Good Employee (4.37/5)** and awarded performance bonus of Rs. 1 Lakh
- Assessed the **pricing** of a specialty product (oily sludge) for sale in the Cement market of Assam
- Facilitated fully functional inventory updation in **ERP System** of the company

Project Title: Benchmarking of Refinery Practices

Project Description: Key member from refinery involved in benchmarking refinery practices study by Solomon Associates

Project Title: Paradip Refinery Project

Project Description: Member of the team at Corporate HQ for evaluating financial viability of Paradip Refinery Project

INTERNSHIP

Ocwen Financials Solutions Ltd., Maharashtra

Management Intern

(Apr '15 – Jun'15)

- Analyzed **customer complaints** & identified the key issues in coordination with **call center**
- Recommended alterations in **Escrow Analysis and billing statements** sent to the customers
- Proposed dedicated floor assistance for agents managing customer calls
- Suggested creation of a delivery failure comment code for a letter fails during delivery
- Designed training module to raise employee sensitivity about impact of their work on customers
- Contributed in reducing customer complaint, **received PPO** from Ocwen

ACADEMIC DETAILS

- MBA (Finance & Operations) from IIM Kozhikode, Kerala with **3.1/4.33** in 2016
- B.Tech. (Chemical Engineering) from IIT-BHU, Varanasi with **8.12/10** in 2011

ACADEMIC PROJECTS

Project undertaken during MBA:

Project Title: **Impact of Social Marketing on likeliness to convert into sales**

Project Description: Identified parameters to design sales oriented social media campaigns by conducting Focused group discussions and established their effectiveness by running a primary research supported quantitative analysis done using SPSS v 20.0.

Project Title: **Financial Valuation of Hindustan Oil Exploration Company**

Project Description: Performed financial valuation of Hindustan Oil Exploration Company using a combination of DCF and Option pricing for Production stage & exploration stage gas wells respectively.

Project Title: **Service Gap Analysis of Indian Railways**

Project Description: Analyzed the gap between the services offered by Indian Railways and customer expectations on the 5 dimensions of SERVQUAL scale and suggested ways to improve the service.

Project Title: **Financial Valuation of Delhi Gurgaon Expressway**

Project Description: Performed financial valuation of Delhi Gurgaon Expressway Project and sensitivity study of the various operating and financial risks.

IT SKILLS

- MS Office
- SPSS
- RPMS
- SAP

ACADEMIC ACHIEVEMENTS

- Secured a **rank of 3561** and was amongst the **top 2%** of all students who appeared for **IIT Joint Entrance**
- Held an **All India Rank 25** amongst 20000 students who appeared in the GATE Examination
- Cleared for the final round of the **TAS case study** competition in 2015
- Qualified for the pre-final round of the BIP Africa, Global B-Plan Competition in 2014

PERSONAL DETAILS

Date of Birth: 15th July 1989

Languages Known: English, Hindi & Assamese

Hobbies: Photography & Dramatics

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