

Erika Garnica Mendoza

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Skills

Customer Service | Teamwork & Collaboration | Written & Verbal Communication | Computer Proficient | Troubleshooting & Product Research | Leadership | Raspberry Pi | Mathematics | C++ | Python | Javascript | React.js | Node.js | MySQL | Git | Machine Learning |

Projects

Meals From Dirt

SONOMA STATE UNIVERSITY GROUP PROJECT

Spring 2023

- A full-stack web application that allows users to search and discover crops they can grow where they live and recipes they can make based on those crops.
- We used the following tools to accomplish this: ReactJS, MariaDB, KoaJS, Git, QGIS, Trello, and the Google Maps Geocoding API.

Work Experience

Sales Associate

Santa Clara, CA

COTTON ON VALLEY FAIR MALL

Aug. 2023 - Present

- Routinely answered customer questions regarding merchandise and pricing.
- Met weekly KPIs of foundation, sales, and email sign-ups.
- Greeted customers entering the store to ascertain what each customer wanted or needed.
- Guide customers on purchases based on interests, promotions, and other sales.
- Perform general store upkeep during store hours and after closing, including cleaning, organizing shelves, and restocking items.

Makerspace / IT Student Assistant

Rohnert Park, CA

SONOMA STATE UNIVERSITY LIBRARY

Jan. 2022 - Sept. 2022

- Responsible for maintenance checks on technology and repairing machines.
- Generated repair tickets on craft machines and laptops when needed.
- Aided professors with equipment needed for college courses taught in the Makerspace.
- Assisted on events by giving tutorials on how to operate equipment or use software.

Library Student Assistant

Rohnert Park, CA

SONOMA STATE UNIVERSITY LIBRARY

Aug. 2021 - Sept. 2022

- Instructed and assisted patrons with the use of library services.
- Trained newly hired student assistants on core department tasks.
- Experienced in every department within the library.
- Provided information about both the library and campus.

Undergraduate Research Assistant

Rohnert Park, CA

SONOMA STATE UNIVERSITY - KORET SCHOLARS PROGRAM MACHINE LEARNING RESEARCH

Oct. 2021 - May. 2022

- Competed in the CS Education Data Mining Challenge along with two other research assistants.
- Collaborated in a team environment to build an efficient learning model.
- Utilized tools: Google CoLab, Python, and Machine Learning Models.

Education

Sonoma State University

Rohnert Park, CA

BACHELOR OF SCIENCE IN COMPUTER SCIENCE, MINOR IN MATHEMATICS

Aug. 2019 - May. 2023

- May 2022 - May 2023: Treasurer of the Women in Computer Science Club
- Aug. 2021 - Dec. 2021: Treasurer of the Women in Computer Science Club