

# SEAN KELLY

Business and Project Manager

### CONTACT



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Spokane, WA



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https://emeraldsk.github.io/ SKResume

#### **EDUCATION**

# Full Sail University

Bachelor's Degree – *In Progress*Game Development

2021 - Present

# Lane Community College

Game Development Studies 2009 - 2013

#### **EXPERTISE**

Business Management
Project Management
Guest/Customer Service
Quality Control
Digital Asset Production
Inter-Departmental
Relations

## **ABOUT ME**



While I pursue my degree in Game Development, my goal is to join creative team of passionate individuals in the video game industry. I am looking to find a role in which I can utilize my years of leadership experience with million dollar companies and my passion for games to help create exciting and engaging content. I look to build a lasting relationship with a team so that once I have completed my Bachelor's degree, I will have a deep well of on the job knowledge I can utilize to undertake a deeper role in the game development process.

### **EXPERIENCE**

# Co-Founder | Emerald Inkwell

2014 - Present

As a Co-Founder of Emerald Inkwell, a PNW publishing company, I have been responsible for overseeing the successful launch of 3 fiction projects through various development phases, including pre and post launch marketing and social media communications. I was responsible for overall content development and production, including organizing production schedules, designating project milestones, and assisting with content and line editing, formatting for print and digital mediums, and cover art and design. Website content upkeep, photoshop editing, and final publication were under my care as well.



# Investment Service Associate | Spokane Teachers Credit Union 2019 - Present

My move to STCU allowed me a more flexible work schedule to resume my formal education—earning my bachelor's degree in game development—while gaining new skills in a fast paced and highly secure industry. I was promoted to a Loan Officer within six months and to an Investment Associate less than a year later. Each position required a meticulous attention to detail, expedient and accurate data entry, constant communication and collaborating with other departments, and a high level of creative problem solving to satisfy member requests and concerns. My role as an investment associate required strict adherence to state and federal regulations, designing engaging interdepartmental communications and incentive programs, maintaining and updating an advisor's book of business, and maintaining client relationships with new and existing clientele.

### SKILLS

HTML / CSS 7 / 10

**Creative Writing** 

9 / 10

Microsoft Office

8 / 10

Autodesk Maya

6 / 10

Teamwork

9 / 10

Adobe Photoshop

7 / 10

Leadership

9 / 10

### **INTERESTS**

Storytelling
3D Animation
Books/Movies/Games
Graphic Design
FPS / RPG / MMO / Action
Video Games
Script / Novel Writing
Golf

### **FUN FACTS**

Published Author Gamerscore: 98,000 3 Cats / 2 Dogs

# **EXPERIENCE (CONT.)**

# 3<sup>rd</sup> Manager | Yoke's Fresh Market 2017 - 2019

As one of the three managers of a Yoke's Market store, I took pride in knowing every facet of store operations and management. As a 3<sup>rd</sup> Manager, I was tasked with maintaining daily operations alongside the Assistant and General Manager. This included maintaining vendor relations, inventory and tracking and ordering, sales management and tracking, employee reviews and training, and overall customer service and experience. I was also charged with designing and presenting employees staff meetings.



# Training Manager | Roaring Rapids Pizza Co.

2007 - 2017

During my time as the Training Manager at Roaring Rapids, I was tasked with knowing all facets of store operations, from front of house procedures to administrative duties such as handling invoices, inventory tracking and maintenance, vendor relations, and maintaining daily operations in the absence of the General Operator. I oversaw training and development for new and experience employees, including quarterly reviews, monitoring growth and consistency, on the spot interviews of potential applicants, and providing management training for aspiring employees. I additionally designed and led twice-annual staff meetings, oversaw store safety protocols, and maintained customer retention and experience.

### REFERENCES

Garry Weber | General Operator, Roaring Rapids - 541.417.3333



Alan Roweider | 3<sup>rd</sup> Manager, Yoke's Market - 509.768.6965

Kelly Turner | Assistant Manager, Roaring Rapids - 541.988.9819

Jennifer VanWormer | Guest Services, Yoke's Market - 509.750.1927

Further references available upon request