SEAN **KELLY**

1807 W Mission Ave ↑
Spokane, WA 99201 ↑
541.729.9783 ↓
sean@emeraldinkwell.com ■



OBJECTIVE

To find an opportunity in the video game industry to join a creative team of passionate individuals, with whom I can utilize both my years of leadership experience along with my passion and knowledge of the game industry to help craft inspiring and engaging content. I am looking to build a relationship with a team and organization as I continue earning my game development bachelors, so that once completed, I will have the experience and a deep well of on the job knowledge to move into a deeper role creating the games.



ACCOMPLISHMENTS

- At Roaring Rapids Pizza Company, I was promoted to the <u>management team</u> after one year of employment. I was soon after promoted to a role <u>overseeing staff training and continued</u> development.
- At Yokes Fresh Market, after only six months, I was promoted to the management team and quickly became one of three store managers responsible for day-to-day operations.
- At STCU I was promoted to a loan officer after six months in the industry and subsequently promoted to the Investment Services team less than a year later.



EXPERIENCE

Investment Service Associate | Spokane Teachers Credit Union 2019 – PRESENT

My move to STCU was one to work in a more flexibly scheduled industry while resuming my education in Game Development. I began as a Teller which required a strict attention to detail to adhere to industry regulations and maintain accuracy through excessive cash handling and data entry. Then quickly worked my way into a Loan Officer role, in which I was tasked with general member account maintenance and loan origination and funding through a number of interconnected in-house systems and databases. Acting as a service representative, I was also tasked with working closely with related departments to creatively solve problems or achieve desired results for various situations. I was soon promoted to the Investment Services team, in which I was responsible for data entry and upkeep of sensitive client information, strengthening relationships with new and existing clients, generating consistent, engaging content for regularly scheduled emails and newsletters on a Financial Advisors behalf.

Co-Founder | Emerald Inkwell

2014 - PRESENT

Emerald Inkwell is a growing, independent publishing company focusing on print and digital fiction from PNW creatives. As a Co-Founder of Emerald Inkwell, I was responsible for **overseeing the successful launch of 3 varied fiction projects** (2 full length novels and 1 episodic digital series), business operations, digital and print marketing, including **social media communications** and **designing local event flyers**. I was also responsible for **content creation and development**. This included working as an **author** on personal fiction projects, while acting **as story and content editor** other author's work. Another aspect of my duties was **content formatting for print and digital mediums**, **cover art and design in Photoshop**, **website content and upkeep**, and submitting complete, finalized works for publication.

3rd Manager | Yoke's Fresh Market

2017 - 2019

As an employee owner of Yoke's Fresh Market, I took pride in learning every facet of store operations and management so that I could easily take on the role of a store manager. As a 3rd Manager at Yoke's I was tasked with maintaining daily operations in conjunction with the Assistant and General Manager, including ordering, vendor relations, administrative paperwork, staff management and training, and I helped develop marketing strategies to increase consumer spending. I was also responsible for labor and sales management and overall customer service, in addition to learning and taking on portions of the Assistant Manager's duties. During my time as a manager I was actively involved in quarterly inventories, sales tracking, paying bills, change orders and deposits, employee reviews and on the job correction and training. The 3rd manager is also the designated "Safety Manager" ensuring sub-departments and the overall store maintain the highest safety standards.

Training Manager | Roaring Rapids Pizza Co.

2007 - 2017

As the Training Manager, I was tasked with learning every facet of store operations from production to front of house operations, to administrative duties such as bills, inventory tracking, bank deposits and change orders, and vendor relations. In addition to maintaining daily operations in the absence of the General Operator, I oversaw training and management for new and experienced employees, including staff reviews and meetings, employee growth and consistency, on-the-spot interviews of potential new-hires and management training for aspiring employees. I led management meetings and oversaw store safety protocols, in addition to discussing new marketing strategies and products to improve customer retention.



College | Full Sail University Game Development Bachelor's

2021 - PRESENT

At Full Sail University, I have continued my <u>Game Development Bachelor's degree</u>. Resuming my education that began at Lane Community College, Full Sail's focused game development course has already refreshed much of my programming and 3D modeling knowledge and will build upon my previous experience to learn to create video games from the ground up. Including: Game engines, AI, networking, 3D content creation, and game architecture and integration.

College | Lane Community College

2009 - 2013

At Lane Community College, my degree focus was <u>Software and Game Development</u>, during which I studied an expanded catalog of creative, visual, and technical arts courses. Including: Literature, Writing, Theater (I, II, III), C++ Software Programming (I & II), and Computer Animation (I & II).

High School Diploma | John R. Rogers High School 2003 – 2007

Studied advanced placement Literature and English classes. Assistant Director of the Rogers Improv Team and starred in numerous stage plays. Received the "Pass the Torch" and "Best Actor" awards during my time.



SKILLS

- Strong written and verbal communication.
- Quick, proficient learner. I take quickly to new skills, procedures, and software.
- Fluent with Microsoft Office Suite (Word, Powerpoint, Excel, Outlook)
- My ability to work with diverse teams or individually has been praised by nearly every supervisor I've ever worked with.
- Staff management and training. Over twelve years in customer service industries (Restaurant, Retail, & Finance) handling guidance and training for employees of all ages, experience, backgrounds, and positions.

- Creative problem solver.
- Strict attention to detail through extensive cash handling and accounting for multimillion-dollar clients and billion-dollar companies. Reinforced through detailed database upkeep, ordering and inventory tracking, and the use of many varied in-house software programs.
- Comfortable with various software suites for content creation, including various Adobe and Autodesk programs.
- Active with team building by looking for ways to engage employees in business success and incentives to continually improve moral.



REFERENCES

- ❖ Garry Weber, General Operator, Roaring Rapids Pizza Co. 541.517.3333
- Dustin Taylor, AVP Portfolio Manager, Oregon Pacific Bank. 541.654.3997
- ❖ Alan Roweider, 3rd Manager, Yoke's Fresh Market 509.768.6965
- ❖ Kelly Turner, Assistant Manager, Roaring Rapids Pizza Co. 541.988.9819
- ❖ Jennifer VanWormer-Herrick, Guest Services, Yoke's Fresh Market 509.750.1927
- Further references available upon request