Copy Protection Quick Start Guide

Thank you for your interest in our software! This document explains the copy protection system used for our plugins, as well as the basic operations related to it. The system we use is provided by PACE. We encourage you to additionally have a look at the information at ilok.com .

Preparation

The first steps to running your new plugin are as follows:

1) **Download the software** using the "Update/Trial Download" form on the product website. **Avoid using download managers or similar,** they may cause issues.

2) **Unzip the downloaded archive using your OS's built in ZIP tools;** third party compression utilities may cause issues if they do not adhere to ZIP specs 100%.

3) **Run the installer.**

4) **You will need a free ilok.com account.** While you can create one from within the activation process, we recommend creating the account beforehand, at ilok.com.
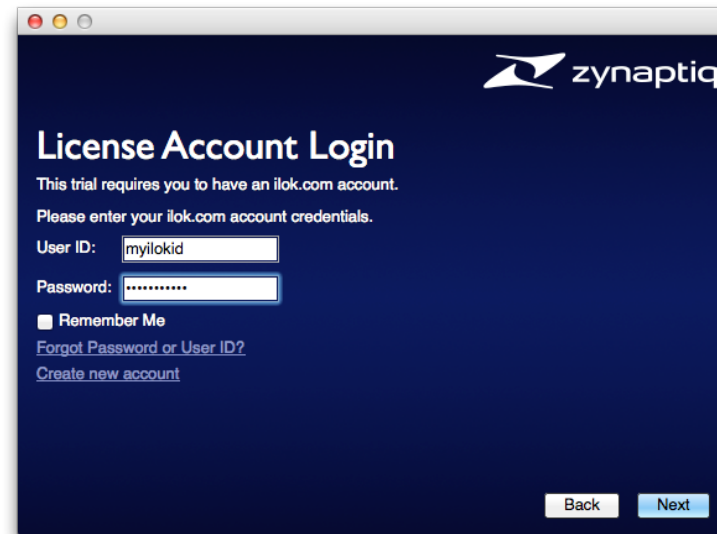
5) **Launch your host application.**

30-Day Free Trial Activation

When you launch your host application for the first time after installing the plugin, you will be presented with the Activation Wizard window:

Please select TRY (and not ACTIVATE).

This will bring up iLok account login screen, where you may enter existing credentials, or create a new account. Creating an account with iLok.com is free and easy. Please note that iLok.com is used for many different plugins by many different manufacturers and that one account will work for all of those. After creating the account, you can log in in the activation wizard:
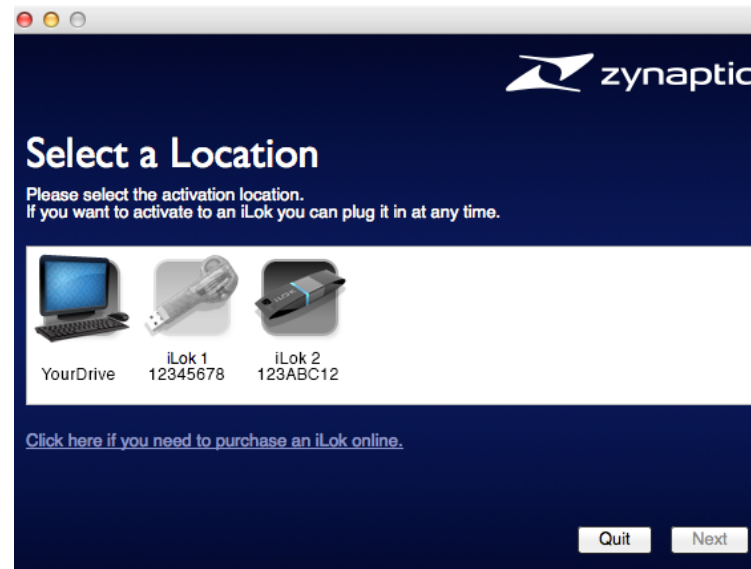
After entering your login data, click NEXT.

You will be presented with the following screen:

In this screen, you choose where your trial license will reside. You can choose whether to activate to your Computer or to an iLok 2/3 USB device. Please note that first generation iLoks are not supported and will be shown "grayed out" as in the image above. Click next & you're good to go!

Activating a Full License - Using The Activation Wizard

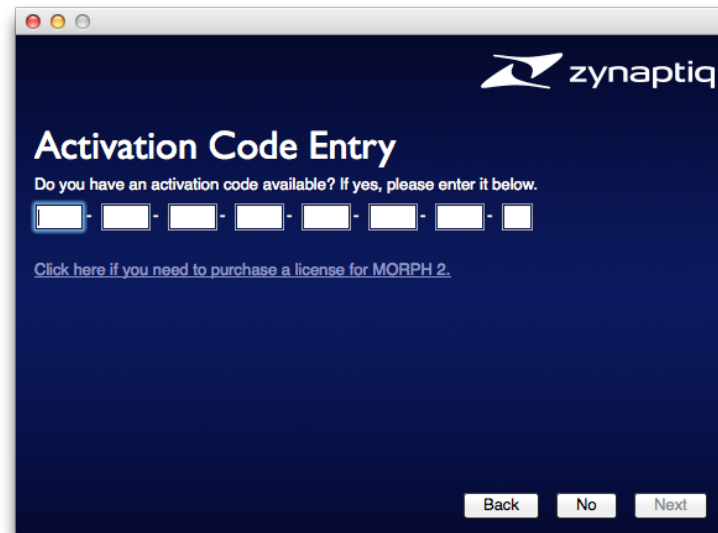If you have purchased a license, it is activated in one of two ways.

1) **Using the Activation Wizard window that opens in your host.** When you launch your host application, you will be presented with the Activation Wizard window:

Please click ACTIVATE.

You will then be presented with the following window, where you may enter your activation code:

Note: your Activation Code contains numbers only, and you received it per email after registering. It is NOT the code that your dealer provided – our dealers deliver *Registration Codes*, which you then "swap" for an *Activation Code* using the form at www.zynaptiq.com/register !

After entering your code, click NEXT.

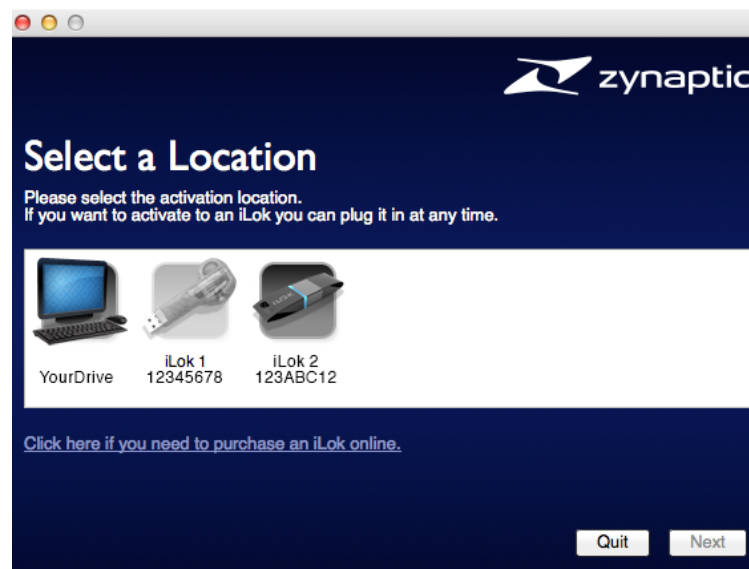This will bring up the iLok account login screen, where you may enter existing credentials, or create a new account. Creating an account with iLok.com is free and easy. Please note that iLok.com is used for many different plugins by many different manufacturers and that one account will work for all of those. After creating the account, you can log in in the activation wizard:

After entering your login data, click NEXT.

You will be presented with the following screen:

In this screen, you choose where your license will reside. You can choose whether to activate to your Computer or to an iLok 2/3 USB device. Please note that first generation iLoks are not supported and will be shown "grayed out" as in the image above. Click next & you're good to go!

Activating a Full License - Using The iLok License Manager

2) Alternatively, you can **activate your license using the iLok License Manager application** that resides in your Applications folder. Using this approach, you will need an ilok.com account set up before proceeding.

Launch the iLok License Manager (we'll call it ILM from here on):
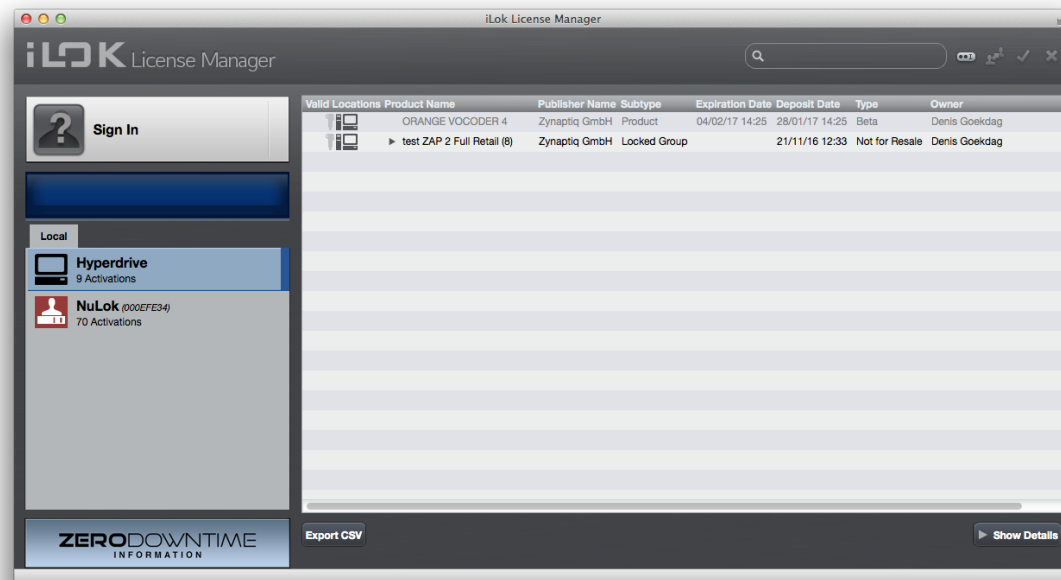
In the top left, click SIGN IN.

This logs you into your account. Then, choose "Redeem Activation Code" from the "Licenses Menu":
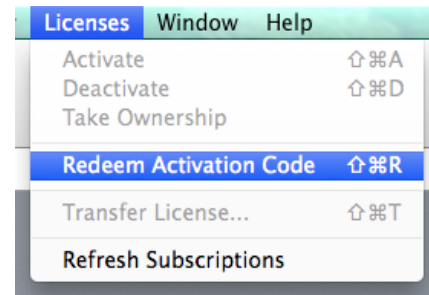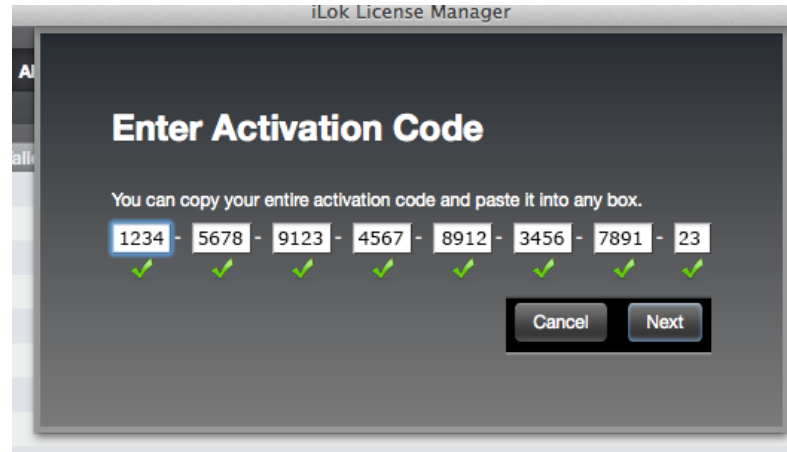
A window will open that asks you for your Activation Code:
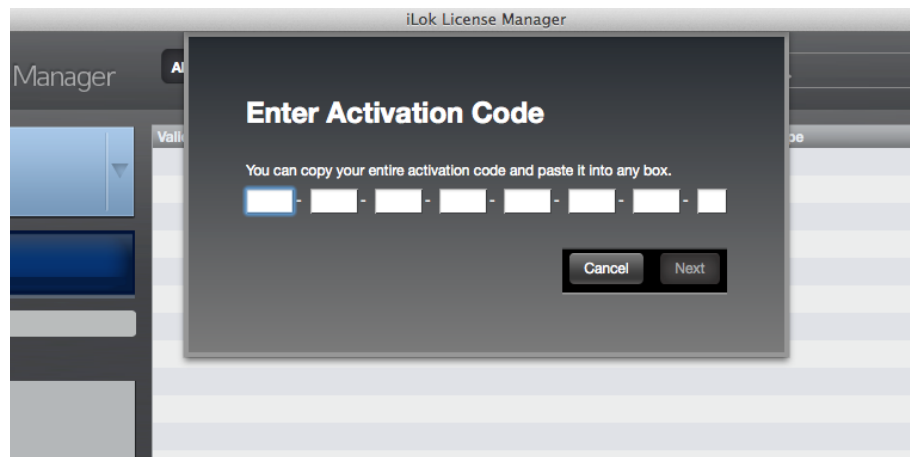
Note: your Activation Code contains numbers only, and you received it per email after registering. It is NOT the code that your dealer provided – our dealers deliver *Registration Codes*, which you then "swap" for an *Activation Code* using the form at www.zynaptiq.com/register !

Enter your Activation Code; the window will show whether the number is correct:

When done, click NEXT.

You will be shown a window that lets you choose where to activate your license to (where the license file will be stored):
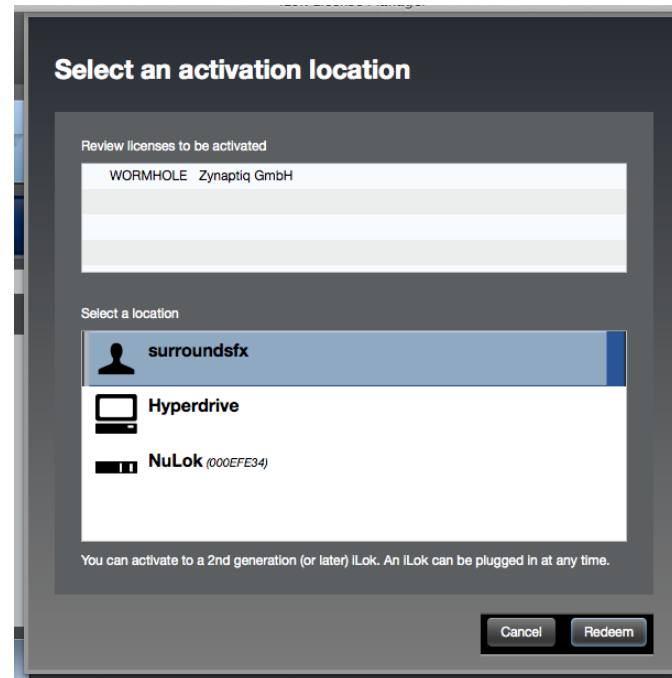
You can choose your account, the HD of the computer you're currently using, or an attached iLok 2 (or later). Activating to your account will NOT unlock the software for use on the current computer, instead it "stores" the license for later activation to a location.

After selecting the HD or an attached iLok2, click REDEEM – and you're done!

Moving Your License to A different Computer

When you activate a license to the HD of a computer, only that computer can run the protected plugin. To use it on a different computer, you'll need to **first deactivate the license on the currently activated computer**, which moves the license into your account, and **then activate the HD of the other computer.** Both operations are performed using the iLok License Manager application.

De-Activating a License

To de-activate a license, proceed as follows:

1) Launch the iLok License Manager application and log in (do not use the iLok website - use the program on your computer instead).
2) Navigate to the current location of the license: click on the device in the left-hand bar that your license is located on. **If you are deactivating from an iLok USB key, it will need to be plugged into your computer. If you're deactivating a computer-based license, you will need to be on that computer to complete this process.**
3) Then, either A) **drag the license from the list view on the right onto the icon for your account**:
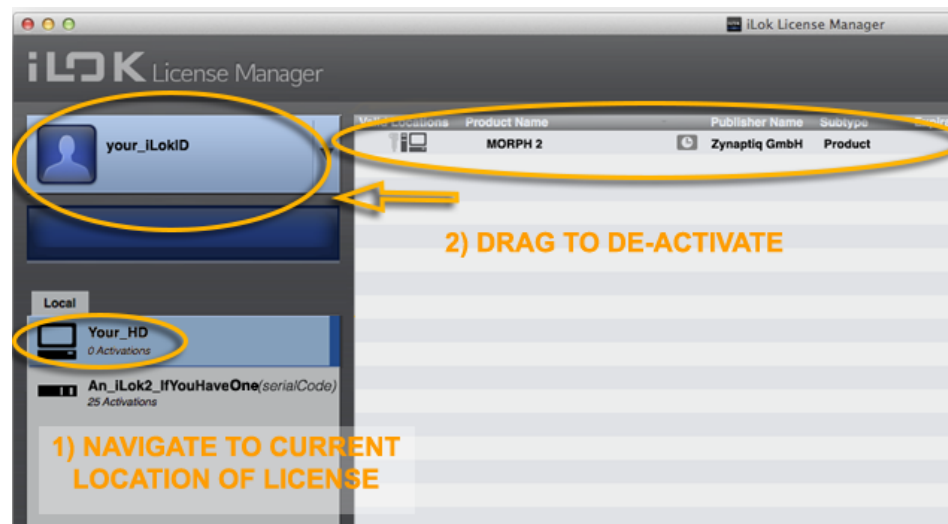
Or, alternatively, **B) Right-click (or CTRL-Click on a a Mac) on the license and select "deactivate":**
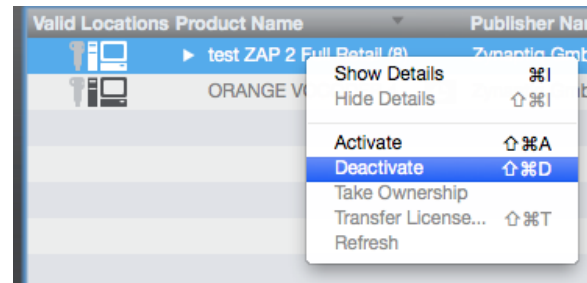
Follow the prompt to complete the deactivation process.

Your license is now stored in your iLok Account for later use.

Activating a License From Your Account To a Location

To activate a license that was stored in your iLok account, the process is as follows:

1) Launch the iLok License Manager application and log in (do not use the iLok website - use the program on your computer instead).

2) Select the AVAILABLE tab of the list view on the right hand side, and locate the license you wish to activate.

3) Then, either **A) drag the license to the icon for your HD or an iLok 2/3 on the left hand side.** Please note that if activating an iLok, it must be connected. If activating the HD of a computer, you'll need to be on that computer to complete this process.
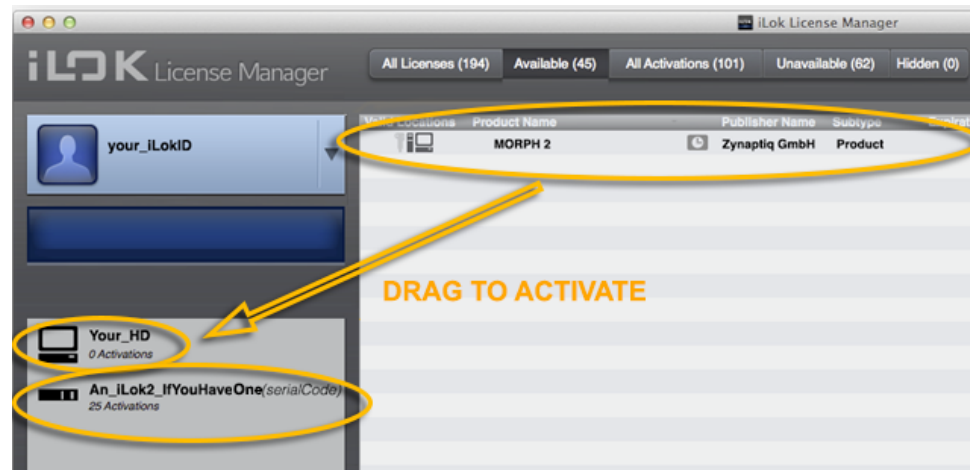
Or **B): Right-click (or CTRL-Click on a a Mac) on the license and select "activate":**
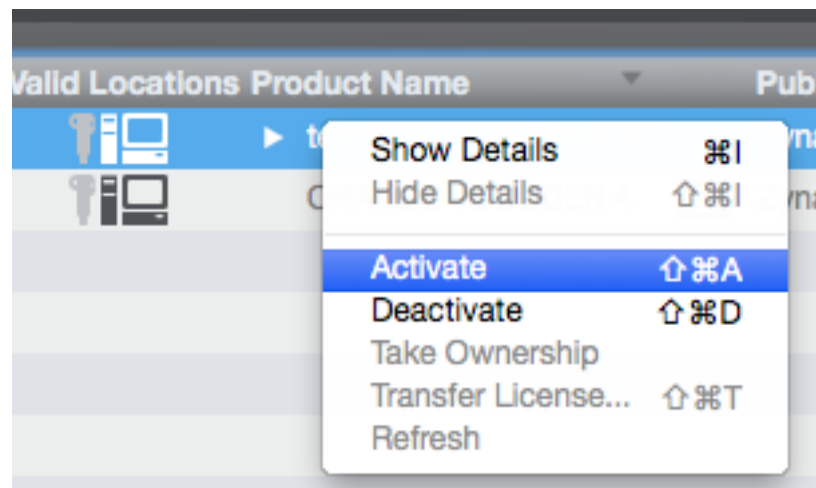
Follow the prompt to complete the activation process. DONE!

General Information on PACE Copy Protection in Zynaptiq Products

In order to use our software, it needs to be authorized first. With PACE protected software, whether or not a product is authorized, and thus available for use, is controlled by a *License Asset,* which is linked to an *iLok.com Account*.

A *License Asset* (which we'll reference as *License* below) contains information on the *type* of the authorization – it may be a full (perpetual) license, a time-limited license (such as a trial, rental or subscription license), a Not-For-Resale (NFR) License etc.

A *License* may reside on the HD of a computer for HD-based activation, on an iLok2 or iLok3 USB device, or in your *iLok.com Account* (for later use). Moving it to one of these locations is called *activating a License to a location*. So your use of our software on a specific computer can be enabled either by *activating a License* to its HD, or by attaching an iLok2/3 device that contains a *License*. Conversely, moving a *License* from a HD or iLok device back into your account is called *deactivating the License.*

When you click on **TRY** in the Activation Wizard of one of our plugins, a trial *License* is generated, deposited into your *iLok.com Account*, and *activated to a location* of your choice (either the HD of the computer or an Ilok device).

Similarly, when you click **ACTIVATE** in the Wizard and enter your *Activation Code*, a *License* of the type associated with the code is generated, deposited into your *iLok.com Account*, and *activated to a location* of your choice. **The *Activation Code* is "consumed" in the process; it is one-time-use only and swapped for a *License* in the activation process.**

It is important to note that using HD activation with PACE is different to other software activation systems:

- "regular" software activation verifies that the computer in question is authorized to use the software, then writes a receipt or other confirmation of that fact on to the HD to enable the software. This receipt is NOT the actual License, just a confirmation that a license exists and that this computer is licensed – thus in most cases, it is not a significant issue if this receipt is lost, for example when the drive is formatted or swapped out, the computer is destroyed etc; manufacturers can simply increase the number of allowed activations & you're good to go.

- In contrast, **PACE HD Activation writes the actual License Asset onto the HD,** which is then queried when the software is loaded. As a result, formatting or discarding the drive or computer will destroy your License Asset.

Thus, if you're using HD Activation, please remember to deactivate any Licenses on the HD before you:

- **Format the drive**

- **Replace the drive**

- **Sell the computer**

- **Discard of the computer**

Should you forget to do so, or should your HD fail, or should a location that has a Zynaptiq license become inaccessible for another reason, in theory, your license will be lost. **However we can of course fix that for you.** Should this happen, please email zynaptiq support using the form at http://www.zynaptiq.com/support/support-form/ and make sure to include your iLok ID, the name(s) of the plugin(s) affected, and a description of what happened.