

Ricardo Rochel Patrick B. Vogel

CHAPTER 5 SOCIAL INTEACTION

ACTIVITY 5.1 Think of a time where you enjoyed meeting up with friends to catch up in a cafe. Compare this social occasion with the experience that you have when texting with them on your smartphone. How are the two kinds of conversations different?

- When we chat to our friends on the phone or on the internet, the key difference is that we just focus on their words on the screen and mentally read what they are saying. This is also one of the reasons why emojis are being created in order to gain a better understanding of how they deliver their message. When speaking with friends in person, however, it is more enjoyable and understanding since we have eye contact, facial expressions, body postures, voice tones, and hand gestures. And when you chat to someone in person, all of these factors help you get a better picture of how they're feeling and thinking.

ACTIVITY 5.2 How do you start and end a conversation when (1) talking on the phone and (2) chatting online? Do you use the same conversational mechanisms that are used in face-to-face conversations?

- No, we don't utilize the same processes while talking on the phone or chatting since we have handshakes and body motions or hand signs when we encounter our friends face to face. On the phone, we simply say hello and goodbye without making any movements; similarly, when chatting, you simply read the message and don't feel anything.

ACTIVITY 5.3 How do people repair breakdowns when conversing via email? Do they do the same when texting?

- Yes, they communicate in the same way since they are both components of the same process. They mend communication failures by breaking down portions of misunderstood phrases or sentences until they comprehend them.

ACTIVITY 5.4 Watch these two videos about Beam and Cisco's telepresence. How does the experience of being at a meeting using a telepresence robot compare with using a telepresence videoconferencing system?

- The fundamental difference between telepresence and video conferencing is the audio and video quality.

ACTIVITY 5.5 What do you think happens when one person in a close-knit team does not see or hear something, or misunderstands what has been said, while the others in the group assume that person has seen, heard, or understood what has been said

- The individual will have many misconceptions and will lose concentration on the issue being addressed, and may constantly inquire of others as to what is going on or what is being discussed. After a talk, a teller or a teacher may ask if everyone gets it, and if not, they could explain it in a brief and straightforward manner.

COLLABORATION PICTURE:

