

# Emery Lin

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Shanghai, China

## Product Designer | To B & To C

**2021.12 ~ Present ( 2 ys 6 ms ) : Freelance – Remote**

- Be responsible for the UX of both webs and mobile apps.
- Publish marketing design and content on social media platform. Analyse data for making better content.
- Provide a high-quality customer service.

## UX Designer | SCRM

**2021.02 ~ 2021.06 ( 4 ms ) : JINGdigital - Shanghai**

- Interview users to gather actual needs from user story.
- Test design prototypes to select the best solution.
- Follow up user feedbacks, discover and optimize UX problems by data analysis.

## Product Designer | CMS

**2020.06 ~ 2020.08 ( 3 ms ) : Strikingly / SXL - Shanghai**

- Work at fast-paced agile team.
- Write English PRD, describe background, user feedbacks, scope, research result, design solution and UI SPEC.
- Complete UAT to push the publication of the project.

## UX Designer | CDP & OTA

**2017.01 ~ 2020.02 ( 3 ys ) : Zhuge'lo - Beijing**

**2014.07 ~ 2016.08 ( 2 ys ) : Consultancy & YLLY – Beijing**

- Define user needs from user story and scenarios. Verify ideas based on user mental to get the best solution.
- Build and manage components library and visual guideline.
- Focus on data and user feedbacks to analyze ux problems. Control design progress to push team collaboration.

## Specialties

### **Product**

Projects Plan, Competitors Analysis, Marketing Research, Requirements Definition, Data Analysis, Risk Evaluation, PRD

### **Design**

Interaction & Visual Design, User Research, Usability Test, Design Sprint, Design Thinking, Service Design, Photoshop, Video Editing, Figma, FigJam

## Other Skills

### **Tech**

HTML, CSS, JavaScript, SQL

### **Language**

Mandarin, English ( IELTS 6.0 )

## Certificates

### **BDA**

Data Analyst - 2023

### **HCI**

Interaction-Design - 2021

### **UX**

Coursera - 2020