

# Emilio Rodriguez

Tampa, Florida - 33615

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As an active IT and very motivated person, I'm interested in obtaining an IT Support/Network Engineer position where my skills, experience, and education will be used to provide outstanding support to clients.

**Expertise:** Network devices configuration, Support, Problem-solving, Network Administration, Virtualization, Office 365 Admin, GSuite Workspace Admin, UniFi technologies, Firewall rules, pfsense, Windows Server, MacOS, Linux, Zoho, Automation and Python.

## Experience

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- **Compudile INC.** **Tampa, Florida**  
*IT Support Engineer* *April 2021 – today*
  - Ability to troubleshoot hardware and software issues.
  - Experience with networking technologies and devices, including LAN, WAN, VPN, DNS, and VLAN.
  - Administration of Microsoft Office Suite and Google Workspace following the best cybersecurity practices to keep secure our clients' data.
  - Migration of +10 clients between Office 365 and GSuite to optimize the synchronization process.
  - Provide technical support via phone, email, and in person.
  - Strong communication and interpersonal skills.
- **ICA PUC-Rio** **Rio de Janeiro, Brazil**  
*Machine Learning Researcher Intern* *January 2020 – March 2021*
  - Work directly with Petrobras artificial intelligence projects in computer vision.
  - Apply deep learning state-of-the-art techniques for real problem-solving.
  - Use Scrum agile methodology in the team.
- **CENATAV** **Havana, Cuba**  
*Network/Software Engineer* *September 2017 - November 2018*
  - Develop fingerprint recognition systems on Raspberry Pi boards.
  - Adapt recognition algorithms on ARM processors.
  - Manage Network system through technologies like LAN, WAN, VPN, and Active Directory.

## Education

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- **Master in Communication Systems** **Pontifical University of Rio de Janeiro**  
*Rio de Janeiro, Brazil* *2019 – 2021*
- **Bachelor in Telecommunication Engineering** **Technology University of Havana - CUJAE**  
*Havana, Cuba* *2012 – 2017*
  - \* Graduated with honor (4.81/5)

## Languages

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- **English:** Fluent, Full professional proficiency
- **Portuguese:** Fluent, Full professional proficiency
- **Spanish:** Native language