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| **NON-CONFORMITY - 8D REPORT** | | | | No. |
| Drawing no: | 640B1185, ø5.0mm ball | | Date: | 06.08.2024 |
| Supplier: | RGP Balls | Order no./date | IO 117709 / 15.08.2023  IO 118033 / 05.10.2023 | |
| Invoice no/date | F2 23001719 / 25.10.2023 | Quantity invoiced | 2 x 12,000 pcs. | |
| Customer: |  | Customer Invoice |  | |

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| **D1: Team** |
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| **D2: Problem description** |
| Our customer informs that they found rust on balls and have rejected 912 pcs.  In order to avoid this in the future, customer wishes to receive root cause(s) and corrective / preventive action(s). |

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| **D3: Containment action** | | |
| Title: |  | |
| Description: |  | |
| Status: |  | |
| Responsible: |  | Date: |
| **Validation description:** | | |
| Planned implementation: |  | |
| Actual implementation |  | |

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| **D4: Root causes** | | |
| Title: |  | |
| Description: |  | |
| Status: |  | |
| Responsible: |  | Date: |

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| **D5: Chosen corrective action** | | |
| Title: |  | |
| Description: |  | |
| Status: |  | |
| Responsible: |  | Date: |

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| **D6: Implemented corrective actions** | | |
| Title: |  | |
| Description: |  | |
| Status: |  | |
| Responsible: |  | Date: |

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| **D7: Preventive actions** | | |
| Title: |  | |
| Description: |  | |
| Status: |  | |
| Responsible: |  | Date: |

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| **D8: Closure** | |
| Congratulate your team: |  |