

# Federal Inmate Complaints

Data Librarianship and Management  
Final Project Check-in #1  
Fall 2024  
Emily Cunningham

# Federal Inmate Complaints

## The Data Liberation Project

The Data Liberation Project is an initiative to identify, obtain, reformat, clean, document, publish, and disseminate government datasets of public interest.



## Federal Inmate Complaints: Data Documentation

A guide provided by the [Data Liberation Project](#), with contributions from [Declan Bradley](#), [Kevin Bryson](#), [Marco Dalla Stella](#), [Asako Mikami](#), [pdt](#), [Jeremy Singer-Vine](#), [Molly Taylor](#), and [Victoria Tran](#).

*This effort is a work in progress. If you plan to use the data, please [register here](#) for updates.*

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Questions/comments? Please contact Data Liberation Project director Jeremy Singer-Vine at [jsvine@gmail.com](mailto:jsvine@gmail.com).

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## Background

The Federal Bureau of Prisons (BOP)'s [Administrative Remedy Program](#) "allow[s] an inmate to seek formal review of an issue relating to any aspect of his/her own confinement." BOP tracks those complaints through SENTRY, the agency's "[primary mission support database](#)".

In October 2022, the [Data Liberation Project](#) filed [a request](#) to BOP, seeking a copy of all database records stored in SENTRY's "Administrative Remedy System module". Through a

# Raw Data

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD	AE	AF	AG	AH	AI	AJ	AK
1	CASENBR	ITERLVL	CDFCLEVN	CDFCLRCV	CDOFCRCV	CDSTSTATUS	STATRSN1	STATRSN2	STATRSN3	STATRSN4	STATRSN5	CDSUB1PR	CDSUB1SC	sdtldue	sdtldtat	sdtldtrcv	accept	reject	deny	grant	other	submit	filed	diffreg_filed	diffinst	closed	comptime	timely	diffreg_answer	overdue	untimely	resubmit	noinfres	attachmnt	wronglgl	otherrej	cdsub1cb
2	747219	R	BUT	BUT	MXR	CLD	DNY					30	E	25Oct2013	28Oct2013	25Sep2013	0	0	1	0	0	1	1	0	0	1	33	0	0								30E
3	748041	R	BUT	BUT	MXR	CLD	DNY					30	E	18Oct2013	07Oct2013	18Sep2013	0	0	1	0	0	1	1	0	0	1	19	1	0								30E
4	750482	R	BUT	BUT	MXR	REJ	IRQ	RSR				28	Z		19Sep2013	18Sep2013	0	1	0	0	0	1	0			0						0	1	0	1	0	0 28Z
5	747214	R	BUT	BUT	MXR	CLO	XPL					35	A	20Oct2013	08Nov2013	20Sep2013	0	0	0	0	1	1	1	0	0	1	49	0	0								35A
6	740966	A	BUT	BUT	BOP	REJ	IRQ	RAP	RSA			26	A		10Sep2013	04Sep2013	0	1	0	0	0	1	0			0				0		0	1	0	1	0	0 26A
7	745202	F	BUT	BUT	BUT	CLD	DNY					25	D	24Sep2013	17Sep2013	04Sep2013	0	0	1	0	0	1	1			0	1	13	1								25D
8	740964	A	BUT	BUT	BOP	REJ	RAP	RSA				26	A		17Oct2013	27Sep2013	0	1	0	0	0	1	0			0				0		1	0	0	0	0	0 26A
9	745218	R	BUT	BUT	MXR	CLD	DNY					21	A	02Nov2013	31Oct2013	03Sep2013	0	0	1	0	0	1	1	0	0	1	58	1	0								21A
10	742695	A	BUT	BUT	BOP	CLD	DNY					25	C	05Nov2013	12Dec2013	06Sep2013	0	0	1	0	0	1	1			0	1	97	0								25C
11	713499	R	BUT	BUT	MXR	REJ	INS	OTH				26	A		18Sep2013	13Sep2013	0	1	0	0	0	1	0			0					0	0	0	0	0	1 26A	
12	751432	F	CAA	CAA	CAA	REJ	OTH	RSF				21	A		26Sep2013	25Sep2013	0	1	0	0	0	1	0			0					0	1	0	0	0	0	1 21A
13	750888	F	CAA	CAA	CAA	CLO	XPL					17	A	09Oct2013	30Sep2013	19Sep2013	0	0	0	0	1	1	1			0	1	11	1								17A
14	748240	F	CAA	CAA	CAA	CLO	XPL					23	B	23Sep2013	13Sep2013	03Sep2013	0	0	0	0	1	1	1			0	1	10	1								23B
15	749750	F	CAA	CAA	CAA	REJ	OTH	RSF				33	E		16Sep2013	12Sep2013	0	1	0	0	0	1	0			0					0	1	0	0	0	0	1 33E
16	749560	R	CAA	CAA	NER	REJ	OTH					34	A		30Sep2013	28Sep2013	0	1	0	0	0	1	0			0					0	0	0	0	0	0	1 34A
17	751779	F	CAA	CAA	CAA	REJ	OTH	RSF				21	A		30Sep2013	27Sep2013	0	1	0	0	0	1	0			0					0	1	0	0	0	0	1 21A
18	751780	F	CAA	CAA	CAA	REJ	OTH	RSF				21	A		30Sep2013	27Sep2013	0	1	0	0	0	1	0			0					0	1	0	0	0	0	1 21A
19	751207	F	CAA	CAA	CAA	CLO	XPL					26	E	14Oct2013	03Oct2013	24Sep2013	0	0	0	0	1	1	1			0	1	9	1								26E
20	751742	R	CAA	CAA	NER	REJ	ATT	RSR				20	B		30Sep2013	28Sep2013	0	1	0	0	0	1	0			0					0	1	0	0	0	0	0 20B
21	747411	R	CAA	CAA	NER	CLD	DNY					23	B	11Nov2013	07Nov2013	12Sep2013	0	0	1	0	0	1	1		0	0	1	56	1	0							23B
22	751210	F	CAA	CAA	CAA	CLD	DNY					30	A	15Oct2013	07Oct2013	25Sep2013	0	0	1	0	0	1	1			0	1	12	1								30A
23	750676	F	CAA	CAA	CAA	REJ	OTH	RSF				27	C		23Sep2013	19Sep2013	0	1	0	0	0	1	0			0					0	1	0	0	0	0	1 27C
24	747808	R	CAA	CAA	NER	CLD	DNY					30	A	16Nov2013	28Oct2013	17Sep2013	0	0	1	0	0	1	1		0	0	1	41	1	0							30A
25	749561	F	CAA	CAA	CAA	REJ	INF	RSF				26	A		12Sep2013	12Sep2013	0	1	0	0	0	1	0			0					0	1	1	0	0	0	0 26A
26	748838	F	CAA	CAA	CAA	REJ	UTF					23	A		05Sep2013	05Sep2013	0	1	0	0	0	1	0			0					1	0	0	0	0	0	0 23A
27	748595	F	CAA	CAA	CAA	CLD	DNY					33	F	29Sep2013	16Sep2013	09Sep2013	0	0	1	0	0	1	1		0	1	7	1									33F
28	747407	R	CAA	CAA	NER	CLD	DNY					15	A	18Nov2013	28Oct2013	19Sep2013	0	0	1	0	0	1	1		0	0	1	39	1	0							15A
29	751599	F	CAA	CAA	CAA	REJ	OTH	RSF				26	B		27Sep2013	26Sep2013	0	1	0	0	0	1	0			0						0	1	0	0	0	1 26B
30	750742	R	CAA	CAA	NER	REJ	OTH	RSR				20	B		23Sep2013	19Sep2013	0	1	0	0	0	1	0			0					0	1	0	0	0	0	1 20B
31	750881	F	CAA	CAA	CAA	CLD	DNY					21	A	13Oct2013	04Oct2013	23Sep2013	0	0	1	0	0	1	1			0	1	11	1								21A
32	749391	F	CAA	CAA	CAA	REJ	SEN	INF	MLT	RSF		34	A		11Sep2013	10Sep2013	0	1	0	0	0	1	0			0					0	1	1	0	0	0	0 34A
33	750376	F	CAA	CAA	CAA	REJ	OTH	RSF				26	A		19Sep2013	17Sep2013	0	1	0	0	0	1	0			0					0	1	0	0	0	0	1 26A
34	749387	F	CAA	CAA	CAA	REJ	SEN	INF	RSF			22	Z		11Sep2013	10Sep2013	0	1	0	0	0	1	0			0					0	1	1	0	0	0	22Z
35	750027	R	CAA	CAA	NER	CLD	DNY					20	C	15Nov2013	07Nov2013	16Sep2013	0	0	1	0	0	1	1		0	0	1	52	1	0							20C
36	748242	R	CAA	CAA	NER	REJ	OTH					23	B		10Sep2013	09Sep2013	0	1	0	0	0	1	0			0					0	0	0	0	0	0	1 23B
37	747410	R	CAA	CAA	NER	CLD	DNY					23	B	12Nov2013	07Nov2013	13Sep2013	0	0	1	0	0	1	1		0	0	1	55	1	0							23B
38	748872	F	CAA	CAA	CAA	REJ	OTH	RSF				10	Z		23Sep2013	19Sep2013	0	1	0	0	0	1	0			0					0	1	0	0	0	0	1 10Z
39	751093	F	CAA	CAA	CAA	REJ	OTH	RSF				22	Z		24Sep2013	24Sep2013	0	1	0	0	0	1	0			0					0	1	0	0	0	0	1 22Z
40	750882	F	CAA	CAA	CAA	CLO	WDN					26	A	29Oct2013	26Sep2013	19Sep2013	0	0	0	0	1	1	1			0	1	7	1								26A
41	749390	F	CAA	CAA	CAA	REJ	SEN	INF	CON	RSF		10	A		11Sep2013	09Sep2013	0	1	0	0	0	1	0			0											10A
42	748861	F	CAA	CAA	CAA	CLD	DNY					33	A	30Sep2013	20Sep2013	10Sep2013	0	0	1	0	0	1	1			0	1	10	1								33A
43	751096	F	CAA	CAA	CAA	CLD	DNY					16	Z	16Oct2013	15Oct2013	26Sep2013	0	0	1	0	0	1	1			0	1	19	1								16Z
44	747800	R	CAA	CAA	NER	CLD	DNY					23	B	22Nov2013	20Nov2013	23Sep2013	0	0	1	0	0	1	1		0	0	1	58	1	0							23B
45	748860	R	CAA	CAA	NER	REJ	OTH	RSR				20	B		06Sep2013	05Sep2013	0	1	0	0	0	1	0			0					0	1	0	0	0	0	1 20B

# Field Codes

field	description
<b>CASENBR</b>	Remedy Case Number
<b>ITERLVL</b>	Organizational level of submission
<b>CDFCLEVN</b>	Facility where the inmate was admitted at time the event complained about occurred.
<b>CDFCLRCV</b>	Facility Received
<b>CDOFCRCV</b>	Receiving Office. The institution, CCM office, regional office, or central office which en
<b>CDSTATUS</b>	Case Status - indicates whether a remedy is accepted, rejected, closed or void.
<b>STATRSN1</b>	Status reason code 1
<b>STATRSN2</b>	Status reason code 2
<b>STATRSN3</b>	Status reason code 3
<b>STATRSN4</b>	Status reason code 4
<b>STATRSN5</b>	Status reason code 5
<b>CDSUB1PR</b>	Primary Remedy Subject Code
<b>CDSUB1SC</b>	Secondary Remedy Subject Code
<b>sdt due</b>	Remedy Case Submission due date
<b>sdtstat</b>	Date latest status assigned
<b>sitdtrcv</b>	Remedy Case Submission date received
<b>accept</b>	Remedy Case Accepted (ACC)
<b>reject</b>	Remedy Case Submission Rejected (REJ)
<b>deny</b>	Remedy Case Denied (CLD)
<b>grant</b>	Remedy Case Submission Granted (CLG)
<b>other</b>	Remedy Case Submission Closed - Other (CLO)
<b>submit</b>	Remedy Case Submitted by Inmate
<b>filed</b>	Remedy Case Submission Filed
<b>diffreg_filed</b>	Remedy Case answered by a different region answered (1=Yes)
<b>diffinst</b>	Remedy Case initiated at a different institution (1=Yes)
<b>closed</b>	Remedy Case Closed
<b>comptime</b>	Average time for response (days)

# Subject Codes

code	primary_num	primary_desc	secondary_alpha	secondary_desc
10A	10	TRANSFER - REQUEST/OBJECTION	A	TRANSFER FOR PROTECTION REASONS
10B	10	TRANSFER - REQUEST/OBJECTION	B	TRANSFER FOR MEDICAL REASONS
10C	10	TRANSFER - REQUEST/OBJECTION	C	TRANSFER FOR RELEASE DESTINATION
10D	10	TRANSFER - REQUEST/OBJECTION	D	TRANSFER FOR PROGRAM PARTICIPATION
10Z	10	TRANSFER - REQUEST/OBJECTION	Z	TRANSFER - OTHER
11A	11	EDUCATION, RECREATION, LEISURE	A	ADULT BASIC EDUCATION (ABE)
11B	11	EDUCATION, RECREATION, LEISURE	B	SECONDARY EDUCATION (GED)
11C	11	EDUCATION, RECREATION, LEISURE	C	POST-SECONDARY EDUCATION (PSE)
11D	11	EDUCATION, RECREATION, LEISURE	D	VOCATIONAL TRAINING
11E	11	EDUCATION, RECREATION, LEISURE	E	LIBRARY SERVICES (EXCEPT LAW LIBRARY)
11F	11	EDUCATION, RECREATION, LEISURE	F	INMATE ORGANIZATIONS
11G	11	EDUCATION, RECREATION, LEISURE	G	RECREATION, LEISURE ACTIVITIES
11Z	11	EDUCATION, RECREATION, LEISURE	Z	EDUCATION - OTHER
12A	12	WORK ASSIGNMENTS	A	UNICOR - ASSIGNMENT, WORKING CONDITIONS
12B	12	WORK ASSIGNMENTS	B	UNICOR - GRADE, PAY, PROMOTION, BENEFITS
12C	12	WORK ASSIGNMENTS	C	UNICOR - WAITING LIST
12D	12	WORK ASSIGNMENTS	D	INSTITUTION JOB - ASSIGNMENT, JOB COMPLAINT
12E	12	WORK ASSIGNMENTS	E	PERFORMANCE PAY, MGT., BENEFITS
12Y	12	WORK ASSIGNMENTS	Y	UNICOR WORK ASSIGNMENT - OTHER
12Z	12	WORK ASSIGNMENTS	Z	INSTITUTION WORK ASSIGNMENT - OTHER
13A	13	CLASSIFICATION MATTERS	A	CLASSIFICATION/PROGRAM REVIEWS
13B	13	CLASSIFICATION MATTERS	B	SECURITY/CUSTODY CLASSIFICATION - EXCEPT PSF APPEALS
13C	13	CLASSIFICATION MATTERS	C	CENTRAL INMATE MONITORING - SEPARATION
13D	13	CLASSIFICATION MATTERS	D	CENTRAL INMATE MONITORING - EXCEPT SEPARATION
13E	13	CLASSIFICATION MATTERS	E	PROGRESS REPORTS
13F	13	CLASSIFICATION MATTERS	F	RESTORATION OF STATUTORY GOOD TIME
13G	13	CLASSIFICATION MATTERS	G	COMPASSIONATE RELEASE REQUEST
13H	13	CLASSIFICATION MATTERS	H	HOUSING ASSIGNMENT (EXCEPT SPECIAL HOUSING UNITS)
13I	13	CLASSIFICATION MATTERS	I	PUBLIC SAFETY FACTOR APPEALS
13J	13	CLASSIFICATION MATTERS	J	WALSH ACT CLASSIFICATION
13K	13	CLASSIFICATION MATTERS	K	INITIAL DESIGNATION DECISION
13L	13	CLASSIFICATION MATTERS	L	COMPASSIONATE RELEASE REQUEST - OTHER/NON-MEDICAL
13Z	13	CLASSIFICATION MATTERS	Z	OTHER CLASSIFICATION MATTERS
14A	14	CONTROL UNIT	A	CONTROL UNIT PLACEMENT
14B	14	CONTROL UNIT	B	CONTROL UNIT REVIEWS
14C	14	CONTROL UNIT	C	CONTROL UNIT RELEASE

? Table data

# Research Question

For the state of New York, is there a correlation between the type of complaint and the amount of time it takes to be resolved? Similarly, is there a correlation between the type of complaint and the likelihood that it will be rejected?

# Facility Codes and State

LIST OF BOP TYPICAL AND CONTRACT FACILITIES  
03/17/2016

FACILITY CODE	FACILITY TYPE	FACILITY NAME	OPEN/ PENDING
BSC	T	BIG SPRING CI	0
BIG	T	BIG SPRING FCI	0
BRO	T	BROOKLYN MDC	0
BRY	T	BRYAN FPC	0
BUH	T	BUTNER FMC	0
BUF	T	BUTNER LOW FCI	0
BUT	T	BUTNER MED I FCI	0
BTF	T	BUTNER MED II FCI	0
CAA	T	CANAAN USP	0
CRW	T	CARSWELL FMC	0
CCC	T	CHICAGO MCC	0
CIB	T	CIBOLA COUNTY CI	0
COA	T	COLEMAN ADMIN	P
COP	T	COLEMAN I USP	0
CLP	T	COLEMAN II USP	0
COL	T	COLEMAN LOW FCI	0
COM	T	COLEMAN MED FCI	0
CUM	T	CUMBERLAND FCI	0
DRJ	T	D. RAY JAMES CORR FACI CI	0
DAL	T	DALBY CI	0
DAN	T	DANBURY FCI	0
DEV	T	DEVENS FMC	0
DUB	T	DUBLIN FCI	0
DTH	T	DULUTH FPC	0
EDN	T	EDEN CI	0
EDG	T	EDGEFIELD FCI	0
ERE	T	EL RENO FCI	0
ELK	T	ELKTON FCI	0
ENG	T	ENGLEWOOD FCI	0
EST	T	ESTILL FCI	0
FAI	T	FAIRTON FCI	0
FLM	T	FLORENCE ADMAX USP	0

	A	B	C	D	E
1	Facility Code	Facility Type	Facility Name	City	State
2	CAC	C	ADAMS COUNTY CORR CTR CC	Natchez	MS
3	CAT	C	ATLANTA CCM	Atlanta	GA
4	CBR	C	BALTIMORE CCM	Baltimore	MD
5	CBS	C	BIG SPRING CCM	Big Spring	TX
6	CBN	C	BOSTON CCM	Boston	MA
7	CCF	C	CALIFORNIA CITY CCM	California City	CA
8	CCH	C	CHICAGO CCM	Chicago	IL
9	CCB	C	CIBOLA COUNTY CCM	Grants	NM
10	CCN	C	CINCINNATI CCM	Cincinnati	OH
11	CRJ	C	D. RAY JAMES CORR FCL CCM	Folkston	GA
12	CDL	C	DALBY CCM	Post	TX
13	CDA	C	DALLAS CCM	Dallas	TX
14	CDE	C	DENVER CCM	Denver	CO
15	CDT	C	DETROIT CCM	Milan	MI
16	CDC	C	DIST OF COLUMBIA CCM	Washington	DC
17	CED	C	EDEN CCM	Eden	TX
18	CEP	C	EL PASO CCM	El Paso	TX
19	CGP	C	GREAT PLAINS CCM	Hinton	OK
20	CHN	C	HOUSTON CCM	Houston	TX
21	CKC	C	KANSAS CITY CCM	Kansas City	KS
22	CLI	C	LIMESTONE CCM	Harvest	AL
23	CLB	C	LONG BEACH CCM	San Pedro	CA
24	CMC	C	MCRAE CCM	McRae-Helena	GA
25	CMM	C	MIAMI CCM	Miami	FL
26	CMI	C	MILWAUKEE CCM	Milwaukee	WI
27	CMS	C	MINNEAPOLIS CCM	Minneapolis	MI
28	CMY	C	MONTGOMERY CCM	Boysds	MD
29	CMV	C	MOSHANNON VALLEY CCM	Clearfield County	PA
30	CNV	C	NASHVILLE CCM	Nashville	TN
31	CNO	C	NEW ORLEANS CCM	New Orleans	LA
32	CNK	C	NEW YORK CCM	New York	NY
33	COR	C	ORLANDO CCM	Orlando	FL



# Python Script

Create a new CSV with only NY complaints

```
import pandas as pd
import csv

# load facilities data and filter for NY
facilities = pd.read_csv(r'04_FacilityCodes_All.csv')
nyfacilities = facilities[facilities['State'] == 'NY']

# remove duplicates and save to CSV
nyfacilities.drop_duplicates(inplace=True)
nyfacilities.to_csv('06_NYFacilities.csv', index=False)

# load NY facility codes
nyfacilities2 = pd.read_csv(r'06_NYFacilities.csv')
nyfacilitycodes = nyfacilities2['Facility Code']

# save NY facility codes as a set
nyset = set(nyfacilitycodes)

# load raw complaints data
complaints = pd.read_csv('01_RawComplaintFilings.csv')

# filter complaints where CDFCLEVN is in the set of NY facility codes
nycomplaints = complaints[complaints['CDFCLEVN'].isin(nyset)]

# print the filtered complaints
print(nycomplaints)

# write ny complaint data to a CSV file
nycomplaints.to_csv("07_NYComplaints.csv", sep='\t', index=False)
```



## Next Steps



# DMP: Storage and Backup Procedures

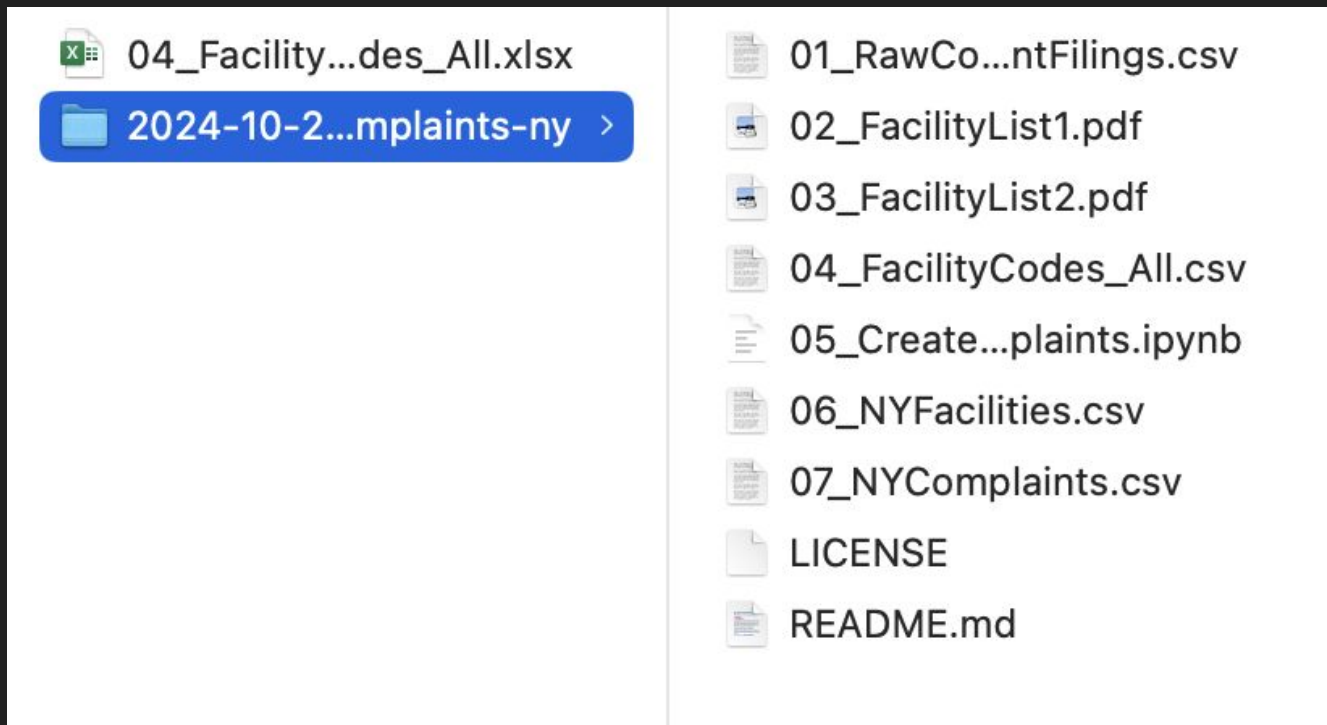
- 3-2-1 Rule
- Google Drive, Desktop, GitHub repository

The screenshot shows a GitHub repository interface. At the top, the repository name is '2023-10-20\_federal-inmate-complaints-ny' with a 'Public' label. To the right are buttons for 'Pin' and 'Unwatch' with a count of '1'. Below this, the branch 'main' is selected, showing '1 Branch' and 'Tags'. A search bar 'Go to file' and a '+ Code' button are also present. The commit history for 'emilyalcu' is displayed, showing a commit 'Delete .DS\_Store' with hash '6534d08' and '11 Commits'. Below this is a table of files in the repository.

.gitattributes	test	2 hours ago
.gitignore	Initial commit	5 hours ago
01_RawComplaintFilings.csv	add all complaints	2 hours ago
02_FacilityList1.pdf	1	5 hours ago
03_FacilityList2.pdf	1	5 hours ago
04_FacilityCodes_All.csv	test	2 hours ago
05_CreateNYComplaints.ipynb	1	5 hours ago
06_NYFacilities.csv	test	2 hours ago
07_NYComplaints.csv	add ny complaints	2 hours ago
LICENSE	Initial commit	5 hours ago
README.md	Initial commit	5 hours ago

# Project Organization and Structure

## File Formatting and Naming



# Documentation

[← Files](#)  [main](#) 

[2023-10-20\\_federal-inmate-complaints-ny](#) / [README.md](#) 

 **emilyalcu** Update README.md 2778d4b · now 

3 lines (2 loc) · 73 Bytes

[Preview](#) [Code](#) [Blame](#)

[Raw](#)    



## 2023-10-20\_federal-inmate-complaints-ny

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Read more about this project!