

Natalie Christina Gross

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EDUCATION

Georgia Institute of Technology

Atlanta, GA

Candidate for Bachelor of Science in Industrial Engineering

December 2025 (expected)

Intended concentration: Supply Chain Engineering

- Georgia Tech-Europe Study Abroad Program in Metz, France (May-August 2022)
- Georgia Tech ISyE Summer in Asia in Singapore and Shanghai (May-August 2024)

WORK EXPERIENCE

Delta Air Lines

Atlanta, GA

Operations Analytics and Performance Co-op

January – May and August - December 2023

- Wrote SQL queries to retrieve data from multiple databases, created visualizations, and developed monthly presentation of key issues for leadership team to refine COR aircraft cleaning regiment
- Created robust Tableau Dashboard to ensure up-to-date data for business unit decision-making surrounding efficiency in aircraft security checks
- Supported Goal Setting by pulling historical data, updating KPI handbooks, and documenting critical processes like cascading
- Identified and led team activities and games to build unity within OAP Airport Services Division

LEADERSHIP EXPERIENCE AND COMMUNITY INVOLVEMENT

H. Milton Stewart School of Industrial and Systems Engineering Student Ambassadors

Atlanta, GA

President

April 2023 – April 2024

- Manage communication between the ambassadors, executive council, and department faculty
- Initiated new Office Hours Forum to enable Industrial Engineering Students to share knowledge and experience as Ambassadors while making decisions about class schedules, study abroad programs, work experience, etc.
- Oversee executive council members and the involvement of all general members to ensure smooth operation
- Direct operations of the organization including events, meetings, recruitment, etc.

Vice President of Internal Affairs

April 2022 – April 2023

- Led recruitment of new applicants by coordinating application process and interview schedule
- Created coffee chat forum to increase Ambassador knowledge and community

Georgia Tech Student Ambassadors

Atlanta, GA

Ambassador

February 2024 - Present

- Act as official host of the Institute through providing campus tours for alumni, donors and other high-level guests, and hosting events for the Student Alumni Association

Executive Round Table

Atlanta, GA

Senior Vice President - Programs

June 2024 - Present

- Secure up to 6 prominent keynote speakers covering various business and social issues for a roundtable discussion between industry leaders and Georgia Tech students
- Manage all event logistics including venue selection, catering, collateral, member check-in, agenda, etc.

Alpha Delta Pi

Atlanta, GA

Director of Academic Affairs

November 2023 - Present

- Guide members struggling academically to develop a plan for success and follow up accordingly
- Oversee Academic Affairs Specialist in planning sisterhood academic celebration events

Sustainability Chairperson

November 2021 - November 2022

- Identified and co-developed a reclaimed food program which yielded biweekly donations to a homeless shelter
- Managed all communication between kitchen staff and Alpha Delta Pi to ensure smooth delivery of food program

SKILLS

Technical: SQL, Windows, Microsoft Word, PowerPoint; Intermediate in: Tableau, Python, Excel; Familiar with HTML

Affiliations: Alpha Delta Pi, Campus Outreach, Excel Mentorship Program, Students Organizing for Sustainability

Interests: Running, Sustainability, Traveling, Community Service